

**Appendix 12. Alumni Ratings on TROY Experiences (Troy)**

Total Troy respondents: 432

| TROY Experiences                     | Excellent (4) |       | Good (3) |       | Fair (2) |       | Poor (1) |       | Total | AVG  | SD    |
|--------------------------------------|---------------|-------|----------|-------|----------|-------|----------|-------|-------|------|-------|
|                                      | N             | %     | N        | %     | N        | %     | N        | %     |       |      |       |
| Academic/educational experiences     | 213           | 49.4% | 187      | 43.4% | 29       | 6.7%  | 2        | 0.5%  | 431   | 3.42 | 0.638 |
| Social experiences                   | 160           | 40.5% | 175      | 44.3% | 50       | 12.7% | 10       | 2.5%  | 395   | 3.23 | 0.763 |
| Quality of instruction               | 176           | 40.8% | 211      | 49.0% | 43       | 10.0% | 1        | 0.2%  | 431   | 3.30 | 0.653 |
| Availability of classes              | 184           | 43.1% | 187      | 43.8% | 49       | 11.5% | 7        | 1.6%  | 427   | 3.28 | 0.730 |
| Courses                              | 176           | 40.9% | 210      | 48.8% | 44       | 10.2% | 0        | 0.0%  | 430   | 3.31 | 0.647 |
| Professors                           | 198           | 45.9% | 188      | 43.6% | 39       | 9.0%  | 6        | 1.4%  | 431   | 3.34 | 0.700 |
| Class size                           | 218           | 52.2% | 172      | 41.1% | 27       | 6.5%  | 1        | 0.2%  | 418   | 3.45 | 0.626 |
| Academic advising                    | 155           | 36.5% | 159      | 37.4% | 86       | 20.2% | 25       | 5.9%  | 425   | 3.04 | 0.896 |
| Grading procedures                   | 171           | 39.9% | 204      | 47.6% | 52       | 12.1% | 2        | 0.5%  | 429   | 3.27 | 0.684 |
| Library services                     | 132           | 34.0% | 175      | 45.1% | 69       | 17.8% | 12       | 3.1%  | 388   | 3.10 | 0.796 |
| Computer services                    | 121           | 31.1% | 197      | 50.6% | 62       | 15.9% | 9        | 2.3%  | 389   | 3.11 | 0.744 |
| Instructional support services       | 113           | 29.9% | 188      | 49.7% | 70       | 18.5% | 7        | 1.9%  | 378   | 3.08 | 0.744 |
| Career services                      | 77            | 25.8% | 121      | 40.6% | 68       | 22.8% | 32       | 10.7% | 298   | 2.82 | 0.941 |
| Counseling services                  | 77            | 28.0% | 113      | 41.1% | 65       | 23.6% | 20       | 7.3%  | 275   | 2.90 | 0.894 |
| Recreational/intramural activities   | 75            | 33.9% | 91       | 41.2% | 39       | 17.6% | 16       | 7.2%  | 221   | 3.02 | 0.899 |
| Health services                      | 54            | 27.3% | 84       | 42.4% | 44       | 22.2% | 16       | 8.1%  | 198   | 2.89 | 0.900 |
| Financial aid services               | 90            | 32.5% | 105      | 37.9% | 55       | 19.9% | 27       | 9.7%  | 277   | 2.93 | 0.955 |
| On-campus residence halls/apartments | 34            | 23.8% | 55       | 38.5% | 35       | 24.5% | 19       | 13.3% | 143   | 2.73 | 0.973 |
| Dining facilities                    | 39            | 24.5% | 63       | 39.6% | 44       | 27.7% | 13       | 8.2%  | 159   | 2.81 | 0.903 |
| Business Office services             | 94            | 25.7% | 156      | 42.6% | 97       | 26.5% | 19       | 5.2%  | 366   | 2.89 | 0.848 |