

**Appendix 14. Q20: Rate the following aspects of your Troy University experiences. (Troy)**

Total Troy respondents: 218

TROY Experiences	Excellent (4)		Good (3)		Fair (2)		Poor (1)		Total	AVG	SD
	N	%	N	%	N	%	N	%			
Academic/educational experiences	95	44.0%	107	49.5%	13	6.0%	1	0.5%	216	3.37	0.619
Social experiences	94	44.8%	83	39.5%	28	13.3%	5	2.4%	210	3.27	0.780
Quality of instruction	80	37.0%	115	53.2%	19	8.8%	2	0.9%	216	3.26	0.654
Availability of classes	70	32.4%	102	47.2%	37	17.1%	7	3.2%	216	3.09	0.787
Courses	65	30.5%	121	56.8%	24	11.3%	3	1.4%	213	3.16	0.670
Professors	99	45.6%	94	43.3%	24	11.1%	0	0.0%	217	3.35	0.670
Class size	116	53.7%	85	39.4%	15	6.9%	0	0.0%	216	3.47	0.624
Academic advising	70	32.3%	90	41.5%	42	19.4%	15	6.9%	217	2.99	0.892
Grading procedures	66	30.4%	123	56.7%	26	12.0%	2	0.9%	217	3.17	0.660
Library services	61	28.8%	94	44.3%	46	21.7%	11	5.2%	212	2.97	0.845
Computer services	58	27.2%	97	45.5%	48	22.5%	10	4.7%	213	2.95	0.829
Instructional support services	48	25.1%	89	46.6%	48	25.1%	6	3.1%	191	2.94	0.792
Career services	47	26.1%	60	33.3%	53	29.4%	20	11.1%	180	2.74	0.969
Counseling services	35	24.1%	65	44.8%	33	22.8%	12	8.3%	145	2.85	0.885
Recreational/intramural activities	61	37.0%	72	43.6%	25	15.2%	7	4.2%	165	3.13	0.823
Health services	36	23.2%	69	44.5%	42	27.1%	8	5.2%	155	2.86	0.833
Financial aid services	54	30.7%	61	34.7%	38	21.6%	23	13.1%	176	2.83	1.011
On-campus residence halls/apartments	22	17.6%	55	44.0%	31	24.8%	17	13.6%	125	2.66	0.925
Dining facilities	32	20.0%	70	43.8%	46	28.8%	12	7.5%	160	2.76	0.858
Business Office services	42	21.5%	88	45.1%	54	27.7%	11	5.6%	195	2.83	0.831