

Appendix 16. Q20: Rate the following aspects of your Troy University experiences. (Montgomery)

Total Montgomery respondents: 72

TROY Experiences	Excellent (4)		Good (3)		Fair (2)		Poor (1)		Total	AVG	SD
	N	%	N	%	N	%	N	%			
Academic/educational experiences	39	55.7%	27	38.6%	4	5.7%	0	0.0%	70	3.50	0.608
Social experiences	19	31.7%	32	53.3%	7	11.7%	2	3.3%	60	3.13	0.747
Quality of instruction	36	51.4%	28	40.0%	6	8.6%	0	0.0%	70	3.43	0.650
Availability of classes	39	55.7%	29	41.4%	2	2.9%	0	0.0%	70	3.53	0.557
Courses	35	50.7%	30	43.5%	4	5.8%	0	0.0%	69	3.45	0.607
Professors	38	54.3%	25	35.7%	7	10.0%	0	0.0%	70	3.44	0.673
Class size	35	50.0%	32	45.7%	3	4.3%	0	0.0%	70	3.46	0.582
Academic advising	27	39.7%	25	36.8%	13	19.1%	3	4.4%	68	3.12	0.873
Grading procedures	32	45.7%	25	35.7%	12	17.1%	1	1.4%	70	3.26	0.793
Library services	25	37.3%	31	46.3%	10	14.9%	1	1.5%	67	3.19	0.743
Computer services	24	38.1%	30	47.6%	9	14.3%	0	0.0%	63	3.24	0.689
Instructional support services	20	31.7%	26	41.3%	16	25.4%	1	1.6%	63	3.03	0.803
Career services	11	24.4%	14	31.1%	17	37.8%	3	6.7%	45	2.73	0.915
Counseling services	16	32.0%	20	40.0%	11	22.0%	3	6.0%	50	2.98	0.892
Recreational/intramural activities	4	16.7%	10	41.7%	7	29.2%	3	12.5%	24	2.63	0.924
Health services	6	26.1%	6	26.1%	8	34.8%	3	13.0%	23	2.65	1.027
Financial aid services	21	38.9%	22	40.7%	7	13.0%	4	7.4%	54	3.11	0.904
On-campus residence halls/apartments	4	36.4%	3	27.3%	3	27.3%	1	9.1%	11	2.91	1.044
Dining facilities	11	26.2%	20	47.6%	8	19.0%	3	7.1%	42	2.93	0.867
Business Office services	14	23.7%	25	42.4%	17	28.8%	3	5.1%	59	2.85	0.847