

Appendix 17. Q20: Rate the following aspects of your Troy University experiences. (Phenix City)

Total Phenix City respondents: 120

TROY Experiences	Excellent (4)		Good (3)		Fair (2)		Poor (1)		Total	AVG	SD
	N	%	N	%	N	%	N	%			
Academic/educational experiences	59	50.0%	44	37.3%	12	10.2%	3	2.5%	118	3.35	0.767
Social experiences	32	30.2%	50	47.2%	19	17.9%	5	4.7%	106	3.03	0.822
Quality of instruction	51	42.9%	51	42.9%	16	13.4%	1	0.8%	119	3.28	0.724
Availability of classes	54	46.2%	51	43.6%	12	10.3%	0	0.0%	117	3.36	0.663
Courses	48	41.0%	51	43.6%	17	14.5%	1	0.9%	117	3.25	0.730
Professors	56	47.1%	47	39.5%	16	13.4%	0	0.0%	119	3.34	0.704
Class size	54	46.6%	53	45.7%	8	6.9%	1	0.9%	116	3.38	0.655
Academic advising	43	37.7%	42	36.8%	21	18.4%	8	7.0%	114	3.05	0.920
Grading procedures	45	39.1%	55	47.8%	12	10.4%	3	2.6%	115	3.23	0.741
Library services	30	31.3%	38	39.6%	22	22.9%	6	6.3%	96	2.96	0.893
Computer services	47	42.7%	41	37.3%	20	18.2%	2	1.8%	110	3.21	0.802
Instructional support services	39	38.2%	41	40.2%	19	18.6%	3	2.9%	102	3.14	0.821
Career services	16	25.4%	20	31.7%	15	23.8%	12	19.0%	63	2.63	1.067
Counseling services	14	24.1%	18	31.0%	21	36.2%	5	8.6%	58	2.71	0.937
Recreational/intramural activities	7	21.2%	8	24.2%	7	21.2%	11	33.3%	33	2.33	1.164
Health services	5	16.7%	9	30.0%	8	26.7%	8	26.7%	30	2.37	1.066
Financial aid services	19	28.8%	24	36.4%	18	27.3%	5	7.6%	66	2.86	0.926
On-campus residence halls/apartments	4	25.0%	4	25.0%	4	25.0%	4	25.0%	16	2.50	1.155
Dining facilities	4	26.7%	3	20.0%	3	20.0%	5	33.3%	15	2.40	1.242
Business Office services	33	30.3%	46	42.2%	27	24.8%	3	2.8%	109	3.00	0.816