

Appendix 18. Q20: Rate the following aspects of your Troy University experiences. (eCampus)

Total eCampus respondents: 155

TROY Experiences	Excellent (4)		Good (3)		Fair (2)		Poor (1)		Total	AVG	SD
	N	%	N	%	N	%	N	%			
Academic/educational experiences	79	53.0%	64	43.0%	6	4.0%	0	0.0%	149	3.49	0.577
Social experiences	30	27.8%	51	47.2%	25	23.1%	2	1.9%	108	3.01	0.767
Quality of instruction	69	45.7%	75	49.7%	7	4.6%	0	0.0%	151	3.41	0.580
Availability of classes	77	50.7%	67	44.1%	8	5.3%	0	0.0%	152	3.45	0.596
Courses	74	48.7%	70	46.1%	8	5.3%	0	0.0%	152	3.43	0.594
Professors	73	48.7%	68	45.3%	9	6.0%	0	0.0%	150	3.43	0.606
Class size	54	41.9%	70	54.3%	5	3.9%	0	0.0%	129	3.38	0.562
Academic advising	41	28.3%	74	51.0%	24	16.6%	6	4.1%	145	3.03	0.785
Grading procedures	50	33.6%	89	59.7%	10	6.7%	0	0.0%	149	3.27	0.577
Library services	48	37.8%	61	48.0%	15	11.8%	3	2.4%	127	3.21	0.741
Computer services	46	42.6%	51	47.2%	11	10.2%	0	0.0%	108	3.32	0.653
Instructional support services	41	34.2%	67	55.8%	12	10.0%	0	0.0%	120	3.24	0.622
Career services	16	25.4%	24	38.1%	16	25.4%	7	11.1%	63	2.78	0.958
Counseling services	22	30.6%	26	36.1%	19	26.4%	5	6.9%	72	2.90	0.922
Recreational/intramural activities	5	19.2%	13	50.0%	6	23.1%	2	7.7%	26	2.81	0.849
Health services	4	19.0%	10	47.6%	6	28.6%	1	4.8%	21	2.81	0.814
Financial aid services	22	27.8%	35	44.3%	17	21.5%	5	6.3%	79	2.94	0.867
On-campus residence halls/apartments	3	18.8%	8	50.0%	5	31.3%	0	0.0%	16	2.88	0.719
Dining facilities	3	17.6%	7	41.2%	7	41.2%	0	0.0%	17	2.76	0.752
Business Office services	21	26.3%	42	52.5%	14	17.5%	3	3.8%	80	3.01	0.771