

Appendix 19. Q20: Rate the following aspects of your Troy University experiences. (University College)

Total University College respondents: 395

TROY Experiences	Excellent (4)		Good (3)		Fair (2)		Poor (1)		Total	AVG	SD
	N	%	N	%	N	%	N	%			
Academic/educational experiences	186	47.7%	168	43.1%	28	7.2%	8	2.1%	390	3.36	0.707
Social experiences	135	37.4%	168	46.5%	49	13.6%	9	2.5%	361	3.19	0.759
Quality of instruction	181	46.2%	177	45.2%	29	7.4%	5	1.3%	392	3.36	0.676
Availability of classes	163	41.8%	175	44.9%	46	11.8%	6	1.5%	390	3.27	0.725
Courses	160	41.2%	200	51.5%	26	6.7%	2	0.5%	388	3.34	0.623
Professors	197	50.1%	164	41.7%	29	7.4%	3	0.8%	393	3.41	0.661
Class size	222	56.9%	160	41.0%	7	1.8%	1	0.3%	390	3.55	0.548
Academic advising	139	37.1%	134	35.7%	69	18.4%	33	8.8%	375	3.01	0.953
Grading procedures	154	39.1%	190	48.2%	40	10.2%	10	2.5%	394	3.24	0.734
Library services	109	31.6%	138	40.0%	71	20.6%	27	7.8%	345	2.95	0.914
Computer services	96	30.6%	122	38.9%	74	23.6%	22	7.0%	314	2.93	0.905
Instructional support services	96	30.7%	134	42.8%	69	22.0%	14	4.5%	313	3.00	0.842
Career services	46	20.9%	63	28.6%	67	30.5%	44	20.0%	220	2.50	1.036
Counseling services	57	22.9%	90	36.1%	63	25.3%	39	15.7%	249	2.66	0.999
Recreational/intramural activities	23	31.5%	22	30.1%	16	21.9%	12	16.4%	73	2.77	1.074
Health services	21	33.3%	21	33.3%	11	17.5%	10	15.9%	63	2.84	1.066
Financial aid services	74	36.3%	84	41.2%	32	15.7%	14	6.9%	204	3.07	0.891
On-campus residence halls/apartments	17	54.8%	9	29.0%	3	9.7%	2	6.5%	31	3.32	0.909
Dining facilities	19	59.4%	6	18.8%	2	6.3%	5	15.6%	32	3.22	1.128
Business Office services	75	30.7%	97	39.8%	54	22.1%	18	7.4%	244	2.94	0.907