

**Appendix 20. Q20: Rate the following aspects of your Troy University experiences. (Arts & Sciences)**

Total AS respondents: 245

TROY Experiences	Excellent (4)		Good (3)		Fair (2)		Poor (1)		Total	AVG	SD
	N	%	N	%	N	%	N	%			
Academic/educational experiences	121	51.1%	100	42.2%	14	5.9%	2	0.8%	237	3.43	0.645
Social experiences	64	31.4%	99	48.5%	31	15.2%	10	4.9%	204	3.06	0.813
Quality of instruction	116	48.5%	105	43.9%	15	6.3%	3	1.3%	239	3.40	0.665
Availability of classes	101	42.3%	97	40.6%	33	13.8%	8	3.3%	239	3.22	0.806
Courses	101	42.3%	114	47.7%	21	8.8%	3	1.3%	239	3.31	0.683
Professors	128	53.6%	94	39.3%	16	6.7%	1	0.4%	239	3.46	0.640
Class size	123	54.4%	94	41.6%	9	4.0%	0	0.0%	226	3.50	0.575
Academic advising	77	32.8%	96	40.9%	46	19.6%	16	6.8%	235	3.00	0.894
Grading procedures	90	37.7%	122	51.0%	27	11.3%	0	0.0%	239	3.26	0.649
Library services	63	28.9%	105	48.2%	39	17.9%	11	5.0%	218	3.01	0.820
Computer services	59	28.5%	94	45.4%	47	22.7%	7	3.4%	207	2.99	0.806
Instructional support services	62	31.0%	84	42.0%	49	24.5%	5	2.5%	200	3.02	0.811
Career services	40	24.7%	35	21.6%	58	35.8%	29	17.9%	162	2.53	1.052
Counseling services	41	23.4%	68	38.9%	44	25.1%	22	12.6%	175	2.73	0.960
Recreational/intramural activities	21	23.1%	36	39.6%	24	26.4%	10	11.0%	91	2.75	0.938
Health services	16	20.5%	32	41.0%	24	30.8%	6	7.7%	78	2.74	0.874
Financial aid services	62	38.5%	66	41.0%	24	14.9%	9	5.6%	161	3.12	0.864
On-campus residence halls/apartments	12	26.7%	21	46.7%	8	17.8%	4	8.9%	45	2.91	0.900
Dining facilities	20	26.7%	31	41.3%	20	26.7%	4	5.3%	75	2.89	0.863
Business Office services	48	27.9%	65	37.8%	52	30.2%	7	4.1%	172	2.90	0.859