

Appendix 21. Q20: Rate the following aspects of your Troy University experiences. (Business)

Total BU respondents: 380

TROY Experiences	Excellent (4)		Good (3)		Fair (2)		Poor (1)		Total	AVG	SD
	N	%	N	%	N	%	N	%			
Academic/educational experiences	160	42.9%	184	49.3%	26	7.0%	3	0.8%	373	3.34	0.644
Social experiences	111	32.4%	159	46.4%	64	18.7%	9	2.6%	343	3.08	0.781
Quality of instruction	144	38.4%	199	53.1%	29	7.7%	3	0.8%	375	3.29	0.640
Availability of classes	138	36.7%	184	48.9%	50	13.3%	4	1.1%	376	3.21	0.706
Courses	141	37.8%	200	53.6%	30	8.0%	2	0.5%	373	3.29	0.631
Professors	163	43.4%	174	46.3%	37	9.8%	2	0.5%	376	3.32	0.670
Class size	182	49.5%	165	44.8%	21	5.7%	0	0.0%	368	3.44	0.601
Academic advising	120	33.4%	140	39.0%	75	20.9%	24	6.7%	359	2.99	0.902
Grading procedures	124	32.8%	208	55.0%	37	9.8%	9	2.4%	378	3.18	0.699
Library services	104	30.3%	159	46.4%	65	19.0%	15	4.4%	343	3.03	0.818
Computer services	99	30.8%	147	45.8%	62	19.3%	13	4.0%	321	3.03	0.815
Instructional support services	80	25.5%	162	51.6%	62	19.7%	10	3.2%	314	2.99	0.763
Career services	48	20.9%	83	36.1%	62	27.0%	37	16.1%	230	2.62	0.990
Counseling services	53	22.0%	89	36.9%	67	27.8%	32	13.3%	241	2.68	0.963
Recreational/intramural activities	32	25.0%	51	39.8%	27	21.1%	18	14.1%	128	2.76	0.986
Health services	19	17.9%	41	38.7%	32	30.2%	14	13.2%	106	2.61	0.932
Financial aid services	64	29.8%	87	40.5%	45	20.9%	19	8.8%	215	2.91	0.926
On-campus residence halls/apartments	15	21.7%	27	39.1%	15	21.7%	12	17.4%	69	2.65	1.012
Dining facilities	25	21.9%	48	42.1%	26	22.8%	15	13.2%	114	2.73	0.953
Business Office services	68	23.6%	132	45.8%	69	24.0%	19	6.6%	288	2.86	0.851