

**Appendix 22. Q20: Rate the following aspects of your Troy University experiences. (Education)**

Total ED respondents: 291

TROY Experiences	Excellent (4)		Good (3)		Fair (2)		Poor (1)		Total	AVG	SD
	N	%	N	%	N	%	N	%			
Academic/educational experiences	143	50.2%	118	41.4%	18	6.3%	6	2.1%	285	3.40	0.703
Social experiences	101	38.8%	118	45.4%	36	13.8%	5	1.9%	260	3.21	0.749
Quality of instruction	128	44.4%	135	46.9%	22	7.6%	3	1.0%	288	3.35	0.666
Availability of classes	130	45.5%	123	43.0%	29	10.1%	4	1.4%	286	3.33	0.713
Courses	118	41.8%	135	47.9%	28	9.9%	1	0.4%	282	3.31	0.660
Professors	146	50.3%	120	41.4%	23	7.9%	1	0.3%	290	3.42	0.651
Class size	161	56.3%	116	40.6%	7	2.4%	2	0.7%	286	3.52	0.584
Academic advising	107	38.4%	109	39.1%	44	15.8%	19	6.8%	279	3.09	0.899
Grading procedures	118	41.4%	138	48.4%	25	8.8%	4	1.4%	285	3.30	0.686
Library services	95	39.3%	91	37.6%	44	18.2%	12	5.0%	242	3.11	0.874
Computer services	116	46.4%	92	36.8%	36	14.4%	6	2.4%	250	3.27	0.795
Instructional support services	90	38.3%	107	45.5%	36	15.3%	2	0.9%	235	3.21	0.726
Career services	41	27.5%	56	37.6%	35	23.5%	17	11.4%	149	2.81	0.968
Counseling services	41	31.3%	51	38.9%	31	23.7%	8	6.1%	131	2.95	0.893
Recreational/intramural activities	21	29.6%	28	39.4%	13	18.3%	9	12.7%	71	2.86	0.990
Health services	16	25.0%	29	45.3%	10	15.6%	9	14.1%	64	2.81	0.974
Financial aid services	57	32.8%	73	42.0%	32	18.4%	12	6.9%	174	3.01	0.890
On-campus residence halls/apartments	12	30.8%	17	43.6%	7	17.9%	3	7.7%	39	2.97	0.903
Dining facilities	22	31.0%	24	33.8%	14	19.7%	11	15.5%	71	2.80	1.050
Business Office services	60	29.9%	91	45.3%	41	20.4%	9	4.5%	201	3.00	0.828