

Appendix 52. Q20: Rate the following aspects of your Troy University experiences. (Phenix City)

Comparison: Summer 2006 vs. Summer 2005

TROY Experiences	Excellent/Good			Fair/Poor		
	SU06	SU05	Diff	SU06	SU05	Diff
Academic/educational experiences	87.3%	95.0%	-7.7%	12.7%	5.0%	7.7%
Social experiences	77.4%	87.3%	-9.9%	22.6%	12.7%	9.9%
Quality of instruction	85.7%	95.0%	-9.3%	14.3%	5.0%	9.3%
Availability of classes	89.7%	91.7%	-2.0%	10.3%	8.2%	2.1%
Courses	84.6%	94.3%	-9.7%	15.4%	5.7%	9.7%
Professors	86.6%	96.9%	-10.3%	13.4%	3.1%	10.3%
Class size	92.2%	94.8%	-2.6%	7.8%	5.2%	2.6%
Academic advising	74.6%	80.7%	-6.1%	25.4%	19.3%	6.1%
Grading procedures	87.0%	93.6%	-6.6%	13.0%	6.4%	6.6%
Library services	70.8%	75.2%	-4.4%	29.2%	24.8%	4.4%
Computer services	80.0%	86.5%	-6.5%	20.0%	13.5%	6.5%
Instructional support services	78.4%	84.7%	-6.3%	21.6%	15.3%	6.3%
Career services	57.1%	70.7%	-13.6%	42.9%	29.2%	13.7%
Counseling services	55.2%	78.6%	-23.4%	44.8%	21.4%	23.4%
Recreational/intramural activities	45.5%	54.0%	-8.5%	54.5%	46.0%	8.5%
Health services	46.7%	50.0%	-3.3%	53.3%	50.0%	3.3%
Financial aid services	65.2%	73.2%	-8.0%	34.8%	26.9%	7.9%
On-campus residence halls/apartments	50.0%	70.6%	-20.6%	50.0%	29.4%	20.6%
Dining facilities	46.7%	62.5%	-15.8%	53.3%	37.5%	15.8%
Business Office services	72.5%	73.5%	-1.0%	27.5%	26.6%	0.9%