

Appendix 53. Q20: Rate the following aspects of your Troy University experiences. (University College*)

Comparison: Summer 2006 vs. Summer 2005

| TROY Experiences | Excellent/Good | | | Fair/Poor | | |
|--------------------------------------|----------------|-------|-------|-----------|-------|--------|
| | SU06 | SU05 | Diff | SU06 | SU05 | Diff |
| Academic/educational experiences | 92.2% | 90.7% | 1.5% | 7.8% | 9.3% | -1.5% |
| Social experiences | 81.9% | 77.5% | 4.4% | 18.1% | 22.5% | -4.4% |
| Quality of instruction | 92.4% | 89.1% | 3.3% | 7.6% | 10.9% | -3.3% |
| Availability of classes | 88.9% | 85.1% | 3.8% | 11.1% | 14.9% | -3.8% |
| Courses | 93.3% | 90.4% | 2.9% | 6.7% | 9.6% | -2.9% |
| Professors | 92.4% | 90.0% | 2.4% | 7.6% | 10.0% | -2.4% |
| Class size | 97.5% | 95.7% | 1.8% | 2.5% | 4.3% | -1.8% |
| Academic advising | 74.6% | 69.9% | 4.7% | 25.4% | 30.1% | -4.7% |
| Grading procedures | 89.0% | 88.1% | 0.9% | 11.0% | 11.9% | -0.9% |
| Library services | 75.4% | 65.4% | 10.0% | 24.6% | 34.6% | -10.0% |
| Computer services | 74.6% | 68.2% | 6.4% | 25.4% | 31.8% | -6.4% |
| Instructional support services | 78.1% | 69.6% | 8.5% | 21.9% | 30.4% | -8.5% |
| Career services | 52.7% | 52.3% | 0.4% | 47.3% | 47.7% | -0.4% |
| Counseling services | 60.7% | 54.5% | 6.2% | 39.3% | 45.5% | -6.2% |
| Recreational/intramural activities | 63.6% | 53.3% | 10.3% | 36.4% | 46.7% | -10.3% |
| Health services | 66.7% | 63.0% | 3.7% | 33.3% | 37.0% | -3.7% |
| Financial aid services | 76.0% | 76.5% | -0.5% | 24.0% | 23.5% | 0.5% |
| On-campus residence halls/apartments | 78.7% | 80.0% | -1.3% | 21.3% | 20.0% | 1.3% |
| Dining facilities | 71.4% | 81.0% | -9.6% | 28.6% | 19.0% | 9.6% |
| Business Office services | 72.5% | 71.0% | 1.5% | 27.5% | 29.0% | -1.5% |

* University College includes eCampus and University College responses