

Troy University Fall 2006 New Student Survey

Appendix 22. New Student Perceptions about Troy University

Mean Comparison: Traditional vs. Non-Traditional

5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree

ACADEMIC PROGRAMS, SERVICES, AND ADMINISTRATION	Traditional		Non-Traditional		Sig.*
	Mean	SD	Mean	SD	
Troy personnel are knowledgeable and helpful.	4.05	0.99	4.02	1.05	0.613
Faculty care about students as individuals.	4.01	0.97	3.99	1.02	0.651
I feel I can talk to faculty about my academic concerns.	4.02	0.99	3.95	1.06	0.154
Academic advising is adequate.	3.86	1.02	3.79	1.15	0.151
Sufficient financial aid options are available.	3.85	1.08	3.95	1.09	0.068
The tuition payment plan is beneficial for students.	4.01	0.95	4.01	1.03	0.982
Class information provided prior to enrollment was helpful.	3.89	1.04	3.91	1.11	0.627
Registration dates, times, and procedures were made clear to me prior to enrollment.	3.94	1.06	3.99	1.13	0.299
The online registration process is user-friendly.	3.87	1.02	3.87	1.16	0.892
The on-site registration process is user-friendly.	3.88	1.04	3.89	1.10	0.765
Students seldom get the "run around" when seeking information.	3.47	1.24	3.58	1.26	0.064
The online Schedule of Classes is informative and easy to follow.	3.99	0.95	4.00	1.05	0.794
The printed Schedule of Classes is informative and easy to follow.	4.08	0.92	4.02	1.03	0.226
Class drop/add procedures are appropriate.	3.90	0.98	3.96	1.02	0.197
Classes are offered at convenient times.	<u>3.97</u>	0.99	<u>4.14</u>	1.01	0.000
The classes I attend are well organized and well taught.	4.02	0.95	4.01	1.09	0.828
The University offers a variety of majors at my location.	3.94	0.98	3.86	1.10	0.096
Tutorial services are sufficient.	<u>3.85</u>	0.92	<u>3.66</u>	1.05	0.000
On-campus bookstore hours are convenient for students.	<u>3.86</u>	0.98	<u>3.66</u>	1.08	0.000
Purchasing textbooks through Troy Virtual BookStore is convenient.	3.77	1.03	3.77	1.13	0.940
Student organizations are available for my participation.	<u>3.85</u>	1.06	<u>3.51</u>	1.06	0.000
The semester/term format at my location accommodates my learning.	4.09	0.90	4.16	0.98	0.106
Troy University has a good reputation in my community.	4.18	0.90	4.12	0.99	0.204
I am receiving a quality education at Troy University.	4.22	0.88	4.20	1.00	0.628
I would recommend Troy University to a friend who is planning to go to college.	4.21	0.98	4.21	1.06	0.959

Notes:

1. Significance level = 0.05

2. The bold and italicized values under "Sig." indicate that there is a significant difference between the means.