

**New Student Survey Fall 2006**

Troy University is interested in your success as a student. Your feedback is needed to help evaluate the University's programs and services. Your thoughtful and honest responses to the survey questions are highly appreciated.

**1. Gender:**

- Male
- Female

**2. Ethnicity:**

- Nonresident Alien
- Black, non-Hispanic
- American Indian/Alaska Native
- Asian/Pacific Islander
- Hispanic
- White, non-Hispanic
- Race/ethnicity unknown

**3. Age:**

- 18-19
- 20-21
- 21-24
- 25-29
- 30-34
- 35-39
- 40-49
- 50-64
- 65 or over

**4. Enrollment Status:**

- Dually-enrolled high school student
- First-time freshman (an undergraduate student attending college for the first time)
- First-time graduate (a graduate student enrolled in a graduate program for the first time)
- Undergraduate transfer student (an undergraduate student who transferred to TROY from another college or university)
- Graduate transfer student (a graduate student who transferred to TROY from another college or university)
- Undergraduate transient student (an undergraduate student attending TROY temporarily)
- Graduate transient student (a graduate student attending TROY temporarily)
- Other (Specify) \_\_\_\_\_

**5. Campus where you are currently enrolled:**

- Dothan
- Montgomery
- Phenix City
- Troy

- University College (Campuses outside of Alabama)
- eCampus (Distance Learning)

**6. If you selected University College or eCampus in Question 5, please select the site from which you are taking classes now:**

- Albany, Georgia
- Atlanta, Georgia
- Augusta, Georgia
- Bangkok, Thailand
- Bethesda, Maryland
- Brunswick, Georgia
- Clarksville, Tennessee
- Colombo, Sri Lanka
- Covington, Georgia
- Dam Neck, Virginia
- Davis-Monthan AFB, Arizona
- Distance Learning, Florida/Western Region
- Distance Learning, Pacific Region
- Distance Learning, Troy, Alabama
- Dothan, Alabama
- eArmyU Programs
- Fayetteville, North Carolina
- Fort Belvoir, Virginia
- Fort Benning, Georgia
- Fort Bragg, North Carolina
- Fort Carson/Colorado Springs, Colorado
- Fort Eustis, Virginia
- Fort Gordon, Georgia
- Fort Lewis, Washington
- Fort Monroe, Virginia
- Fort Myer, Virginia/Pentagon
- Fort Rucker, Alabama
- Fort Walton Beach Area
- Guam Campus
- Guantanamo Bay, Cuba
- Gunter AFB
- Guayaquil, Ecuador
- Hanoi, Vietnam
- Heidelberg, Germany
- Ho Chi Minh City, Vietnam
- Holloman AFB, New Mexico
- Hong Kong
- Jacksonville, Florida
- Kadena AB, Okinawa, Japan
- Kuala Lumpur, Malaysia
- Langley AFB, Virginia
- Little Creek Amphibious Base, Virginia
- Malacca, Malaysia
- Malmstrom AFB
- Maxwell AFB

- Misawa AB, Japan
- Montgomery, Alabama
- Mumbai, India
- New Orleans, Louisiana
- Norfolk Naval Station, Virginia
- Norfolk Regional Office, Virginia
- Oceana NAS, Virginia
- Orlando, Florida
- Pensacola, Florida
- Phenix City, Alabama
- Portsmouth
- Savannah, Georgia
- Seoul, Korea
- Sharjah, United Arab Emirates
- Shaw AFB, South Carolina
- Taipei, Taiwan
- Tampa/MacDill AFB, Florida
- Troy, Alabama
- Tyndall AFB, Florida
- Vidalia, Georgia
- Yongsan Garrison, Seoul, Korea
- Other

**7. College you are attending:**

- Arts & Sciences
- Business
- Education
- Communication and Fine Arts
- Health and Human Services

**8. When you applied for admission to college, Troy University was your:**

- First choice
- Second choice
- Third choice
- Fourth choice

**9. Prior to enrollment in Troy University, did you visit the campus where you enrolled?**

- Yes
- No

**10. Please select the reasons why you have chosen to attend Troy University (select as many as apply):**

- Size of campus
- Location
- Affordability
- Availability of financial aid
- Admission standards
- Academic programs
- Academic reputation

- Flexibility of schedule
- Social atmosphere
- Diversity of student body
- Athletics
- Performing arts (band, collegiate singers, drama, etc.)
- Recommendation of high school counselor
- Recommendation of college counselor
- Parents' recommendation
- Friends' recommendation
- Alumni recommendation
- Other (specify) \_\_\_\_\_

**11. Please rate your agreement with the following statements with regard to academic programs, student services, and administrative procedures at Troy University:**

- |  |                     |
|--|---------------------|
| TROY personnel are knowledgeable and helpful.                      | ❖ Strongly Disagree |
| Faculty care about students as individuals.                        | ❖ Disagree          |
| I feel I can talk to faculty about my academic concerns.           | ❖ Neutral           |
| Academic advising is adequate.                                     | ❖ Agree             |
| Sufficient financial aid options are available.                    | ❖ Strongly Agree    |
| The tuition payment plan is beneficial for students.               | ❖ Not Applicable    |
| The online registration process is user-friendly.                  | ○ 1                 |
| The on-site registration process is user-friendly.                 | ○ 2                 |
| Students seldom get the "run around" when seeking information.     | ○ 3                 |
| The online Schedule of Classes is informative and easy to follow.  | ○ 4                 |
| The printed Schedule of Classes is informative and easy to follow. | ○ 5                 |
| Class drop/add procedures are appropriate.                         | ○ 6                 |
| Classes are offered at convenient times.                           |                     |
| The classes I attend are well organized and well taught.           |                     |
| The University offers a variety of majors at my location.          |                     |
| Tutorial services are sufficient.                                  |                     |
| On-campus bookstore hours are convenient for students.             |                     |
| Purchasing textbooks through Troy Virtual BookStore is convenient. |                     |
| Student organizations are available for my participation.          |                     |
| The semester/term format at my location accommodates my learning.  |                     |
| Troy University has a good reputation in my                        |                     |

community.

I am receiving a quality education at Troy University.

I would recommend Troy University to a friend who is planning to go to college.

**12. How did you first learn about TROY?**

- Alumni
- Billboard
- Direct Mail
- Guidance Counselor
- Internet
- Newspaper
- Radio
- Television
- Word of mouth
- Other (Specify) \_\_\_\_\_

**13. How did you learn about registration dates and times?**

- Billboard
- Direct Mail
- Internet
- Newspaper
- Radio
- Television
- Word of mouth
- Other (Specify) \_\_\_\_\_

**14. What is the best way to advertise to your friends?**

- Billboard
- Direct Mail
- Internet
- Newspaper
- Radio
- Television
- Word of mouth
- Other (Specify) \_\_\_\_\_

**15. How would you describe TROY to a friend? (Choose all that apply)**

- Academically challenging
- Caring
- Convenient
- Friendly
- Good value for the price
- Helpful
- Student-centered
- Other (Specify) \_\_\_\_\_

**16. Additional Comments:**

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