

Troy University Fall 2006 New Student Survey

Appendix 8. New Student Perceptions about Troy University - College of Arts & Sciences

Ranked by Agreement

Total respondents = 692

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	86.3%	8.6%	5.1%	663
The semester/term format at my location accommodates my learning.	2	86.1%	8.5%	5.4%	646
I would recommend Troy University to a friend who is planning to go to college.	3	85.5%	7.8%	6.6%	663
Classes are offered at convenient times.	4	84.5%	8.3%	7.2%	625
Troy University has a good reputation in my community.	5	83.4%	12.2%	4.4%	631
The printed Schedule of Classes is informative and easy to follow.	6	81.8%	11.9%	6.3%	587
Troy personnel are knowledgeable and helpful.	7	81.5%	11.8%	6.7%	672
The classes I attend are well organized and well taught.	8	80.9%	10.7%	8.4%	645
I feel I can talk to faculty about my academic concerns.	9	80.6%	11.8%	7.6%	661
The online Schedule of Classes is informative and easy to follow.	10	80.2%	11.5%	8.4%	646
Reg. dates, times, and procedures were made clear to me prior to enrollment.	11	79.8%	10.9%	9.4%	662
Faculty care about students as individuals.	12	78.6%	15.2%	6.2%	664
The tuition payment plan is beneficial for students.	13	77.4%	17.4%	5.2%	558
Class drop/add procedures are appropriate.	14	77.1%	15.5%	7.4%	595
Class information provided prior to enrollment was helpful.	15	76.8%	13.4%	9.8%	663
The University offers a variety of majors at my location.	16	75.0%	15.2%	9.9%	627
The online registration process is user-friendly.	17	74.8%	15.3%	10.0%	603
Sufficient financial aid options are available.	18	72.9%	18.3%	8.7%	573
Academic advising is adequate.	19	72.8%	16.8%	10.5%	650
The on-site registration process is user-friendly.	20	72.5%	16.5%	11.0%	527
Purchasing textbooks through Troy Virtual BookStore is convenient.	21	70.4%	20.3%	9.4%	533
Tutorial services are sufficient.	22	65.7%	27.4%	6.8%	470
Students seldom get the “run around” when seeking information.	23	65.3%	17.3%	17.4%	654
On-campus bookstore hours are convenient for students.	24	65.2%	24.4%	10.4%	431
Student organizations are available for my participation.	25	58.0%	30.5%	11.5%	462

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree