

Troy University Fall 2006 New Student Survey

Appendix 9.1. New Student Perceptions about Troy University - Sorrell College of Business

Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
I am receiving a quality education at Troy University.	85.3%	85.4%	-0.1%	6.6%	5.1%	1.5%
Classes are offered at convenient times.	83.5%	83.1%	0.4%	8.1%	7.2%	0.9%
I would recommend Troy Univ. to a friend planning to go to college.	83.1%	84.3%	-1.2%	7.9%	7.3%	0.6%
The semester/term format at my location accommodates my learning.	81.6%	82.5%	-0.9%	5.7%	5.8%	-0.1%
Troy University has a good reputation in my community.	81.1%	80.2%	0.9%	6.4%	6.7%	-0.3%
The printed Schedule of Classes is informative and easy to follow.	78.9%	79.1%	-0.2%	8.7%	7.0%	1.7%
Reg. dates, times, and procedures were made clear prior to enrollment.	78.8%			12.7%		
The online Schedule of Classes is informative and easy to follow.	78.2%	74.0%	4.2%	10.0%	9.5%	0.5%
Troy personnel are knowledgeable and helpful.	76.7%	78.6%	-1.9%	10.1%	8.8%	1.3%
Class drop/add procedures are appropriate.	76.2%	72.8%	3.4%	9.0%	7.6%	1.4%
Class information provided prior to enrollment was helpful.	75.8%			12.5%		
The classes I attend are well organized and well taught.	75.5%	77.8%	-2.3%	10.6%	9.0%	1.6%
The tuition payment plan is beneficial for students.	74.7%	73.9%	0.8%	7.1%	6.5%	0.6%
Faculty care about students as individuals.	74.3%	78.1%	-3.8%	8.7%	7.2%	1.5%
I feel I can talk to faculty about my academic concerns.	73.3%	77.1%	-3.8%	12.5%	8.0%	4.5%
Sufficient financial aid options are available.	72.7%	67.0%	5.7%	11.4%	10.5%	0.9%
The University offers a variety of majors at my location.	72.7%	71.3%	1.4%	11.3%	10.8%	0.5%
The on-site registration process is user-friendly.	71.6%	69.7%	1.9%	9.7%	11.2%	-1.5%
The online registration process is user-friendly.	70.1%	70.1%	0.0%	14.6%	12.1%	2.5%
Academic advising is adequate.	68.6%	67.7%	0.9%	14.8%	13.7%	1.1%
Purchasing textbooks through Troy Virtual BookStore is convenient.	63.8%	59.2%	4.6%	13.7%	12.1%	1.6%
Tutorial services are sufficient.	59.5%	54.7%	4.8%	10.1%	9.5%	0.6%
Students seldom get the “run around” when seeking information.	59.4%	57.8%	1.6%	22.6%	24.6%	-2.0%
On-campus bookstore hours are convenient for students.	59.1%	59.0%	0.1%	9.7%	12.6%	-2.9%
Student organizations are available for my participation.	50.9%	49.9%	1.0%	12.5%	15.6%	-3.1%

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree