

Troy University Fall 2006 New Student Survey

**Appendix 12. New Student Perceptions about Troy University - College of Health & Human Service**

Ranked by Agreement Level

Total respondents = 339

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	81.4%	10.4%	8.2%	317
The semester/term format at my location accommodates my learning.	2	80.6%	11.9%	7.4%	310
I would recommend Troy University to a friend who is planning to go to college.	3	79.7%	10.4%	9.8%	316
The printed Schedule of Classes is informative and easy to follow.	4	78.3%	11.8%	9.9%	304
Troy University has a good reputation in my community.	5	78.2%	13.4%	8.4%	298
The online Schedule of Classes is informative and easy to follow.	6	77.2%	12.4%	10.4%	307
Classes are offered at convenient times.	7	77.2%	14.5%	8.4%	311
Troy personnel are knowledgeable and helpful.	8	75.2%	13.9%	10.9%	330
The classes I attend are well organized and well taught.	9	74.4%	14.4%	11.2%	313
I feel I can talk to faculty about my academic concerns.	10	74.1%	13.9%	12.0%	324
Reg. dates, times, and procedures were made clear to me prior to enrollment.	11	72.8%	10.5%	16.7%	323
Sufficient financial aid options are available.	12	71.3%	15.7%	12.9%	286
The University offers a variety of majors at my location.	13	71.2%	15.4%	13.4%	306
Class information provided prior to enrollment was helpful.	14	70.8%	14.9%	14.3%	322
Class drop/add procedures are appropriate.	15	70.8%	19.5%	9.7%	277
The tuition payment plan is beneficial for students.	16	70.5%	21.4%	8.1%	295
The on-site registration process is user-friendly.	17	70.3%	19.0%	10.8%	269
Faculty care about students as individuals.	18	69.0%	21.4%	9.6%	323
The online registration process is user-friendly.	19	66.8%	18.7%	14.5%	289
On-campus bookstore hours are convenient for students.	20	64.7%	24.6%	10.7%	252
Purchasing textbooks through Troy Virtual BookStore is convenient.	21	63.3%	25.0%	11.7%	248
Academic advising is adequate.	22	62.2%	22.4%	15.4%	312
Tutorial services are sufficient.	23	60.7%	29.8%	9.5%	242
Student organizations are available for my participation.	24	57.4%	31.3%	11.2%	249
Students seldom get the “run around” when seeking information.	25	57.3%	16.5%	26.3%	316

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree