

Troy University Fall 2006 New Student Survey

**Appendix 5.1. New Student Perceptions about Troy University - Troy**

Fall 2006 vs. Fall 2005

<b>Academic programs, services, and administration</b>	<b>Agree*</b>			<b>Disagree*</b>		
	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>
I am receiving a quality education at Troy University.	86.8%	84.8%	2.0%	3.7%	4.3%	-0.6%
Troy University has a good reputation in my community.	83.9%	77.7%	6.2%	5.0%	8.5%	-3.5%
The printed Schedule of Classes is informative and easy to follow.	83.5%	81.4%	2.1%	5.5%	6.0%	-0.5%
I would recommend Troy Univ. to a friend planning to go to college.	82.0%	79.7%	2.3%	7.1%	10.4%	-3.3%
The semester/term format at my location accommodates my learning.	81.7%	79.5%	2.2%	3.8%	4.1%	-0.3%
Troy personnel are knowledgeable and helpful.	81.3%	73.1%	8.2%	7.0%	11.6%	-4.6%
The University offers a variety of majors at my location.	79.5%	78.4%	1.1%	6.1%	8.1%	-2.0%
I feel I can talk to faculty about my academic concerns.	79.0%	75.0%	4.0%	7.1%	10.2%	-3.1%
The classes I attend are well organized and well taught.	78.5%	73.6%	4.9%	6.9%	8.1%	-1.2%
Classes are offered at convenient times.	77.5%	74.5%	3.0%	7.4%	10.4%	-3.0%
Reg. dates, times, and procedures were made clear prior to enrollment.	76.8%			12.1%		
Faculty care about students as individuals.	76.6%	71.9%	4.7%	6.8%	8.4%	-1.6%
The online Schedule of Classes is informative and easy to follow.	76.2%	70.7%	5.5%	7.3%	9.0%	-1.7%
Student organizations are available for my participation.	75.0%	77.6%	-2.6%	6.7%	6.2%	0.5%
The tuition payment plan is beneficial for students.	73.9%	72.1%	1.8%	5.5%	9.2%	-3.7%
Class information provided prior to enrollment was helpful.	73.5%			10.0%		
Class drop/add procedures are appropriate.	72.4%	70.5%	1.9%	7.7%	10.1%	-2.4%
Academic advising is adequate.	71.6%	62.5%	9.1%	9.2%	16.7%	-7.5%
Tutorial services are sufficient.	70.4%	64.5%	5.9%	5.1%	7.7%	-2.6%
On-campus bookstore hours are convenient for students.	70.1%	68.7%	1.4%	12.0%	12.6%	-0.6%
Sufficient financial aid options are available.	69.3%	65.5%	3.8%	13.8%	15.6%	-1.8%
The online registration process is user-friendly.	69.3%	67.1%	2.2%	9.0%	10.1%	-1.1%
The on-site registration process is user-friendly.	68.6%	65.0%	3.6%	8.1%	11.3%	-3.2%
Students seldom get the “run around” when seeking information.	60.7%	46.4%	14.3%	20.1%	30.0%	-9.9%
Purchasing textbooks through Troy Virtual BookStore is convenient.	59.2%	45.3%	13.9%	11.9%	15.2%	-3.3%

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree