

Troy University Fall 2006 New Student Survey

**Appendix 15. New Student Perceptions about Troy University - Undergraduate First-Time Freshmen**

Ranked by Agreement Level

Total respondents = 612

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	87.3%	7.3%	5.4%	573
Troy University has a good reputation in my community.	2	86.0%	7.9%	6.1%	557
I would recommend Troy University to a friend who is planning to go to college.	3	85.2%	7.6%	7.2%	567
The printed Schedule of Classes is informative and easy to follow.	4	83.5%	10.1%	6.4%	544
The semester/term format at my location accommodates my learning.	5	82.9%	11.6%	5.5%	561
Troy personnel are knowledgeable and helpful.	6	82.0%	11.7%	6.3%	583
Classes are offered at convenient times.	7	80.3%	11.3%	8.4%	558
The classes I attend are well organized and well taught.	8	79.7%	12.9%	7.4%	566
Faculty care about students as individuals.	9	79.1%	14.4%	6.4%	575
The online Schedule of Classes is informative and easy to follow.	10	78.9%	13.7%	7.5%	549
I feel I can talk to faculty about my academic concerns.	11	78.8%	13.8%	7.4%	567
Reg. dates, times, and procedures were made clear to me prior to enrollment.	12	78.3%	10.6%	11.1%	577
The University offers a variety of majors at my location.	13	78.1%	13.9%	8.0%	547
The tuition payment plan is beneficial for students.	14	76.2%	16.6%	7.2%	501
Class drop/add procedures are appropriate.	15	76.2%	16.7%	7.1%	520
Class information provided prior to enrollment was helpful.	16	75.7%	14.4%	9.9%	575
Sufficient financial aid options are available.	17	75.1%	13.5%	11.4%	527
Academic advising is adequate.	18	74.2%	16.0%	9.8%	569
The online registration process is user-friendly.	19	73.7%	16.7%	9.6%	533
The on-site registration process is user-friendly.	20	72.7%	19.3%	8.0%	498
Tutorial services are sufficient.	21	69.9%	22.4%	7.7%	465
On-campus bookstore hours are convenient for students.	22	69.9%	18.9%	11.2%	481
Student organizations are available for my participation.	23	68.8%	22.9%	8.4%	477
Purchasing textbooks through Troy Virtual BookStore is convenient.	24	65.7%	25.2%	9.1%	452
Students seldom get the “run around” when seeking information.	25	63.9%	17.6%	18.5%	562

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree