

Troy University Fall 2006 New Student Survey

Appendix 6.1. New Student Perceptions about Troy University - University College
Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
The semester/term format at my location accommodates my learning.	88.0%	85.0%	3.0%	5.2%	6.4%	-1.2%
I would recommend Troy Univ. to a friend planning to go to college.	87.9%	84.6%	3.3%	5.4%	7.1%	-1.7%
Classes are offered at convenient times.	87.1%	86.0%	1.1%	6.2%	6.7%	-0.5%
I am receiving a quality education at Troy University.	86.8%	85.6%	1.2%	5.4%	7.1%	-1.7%
I feel I can talk to faculty about my academic concerns.	85.3%	82.8%	2.5%	5.9%	7.7%	-1.8%
Faculty care about students as individuals.	84.8%	80.2%	4.6%	5.3%	7.8%	-2.5%
Troy personnel are knowledgeable and helpful.	84.6%	82.1%	2.5%	6.9%	9.8%	-2.9%
The printed Schedule of Classes is informative and easy to follow.	83.6%	83.2%	0.4%	6.4%	6.0%	0.4%
Troy University has a good reputation in my community.	83.1%	77.4%	5.7%	5.2%	6.3%	-1.1%
Reg. dates, times, and procedures were made clear prior to enrollment.	81.8%			9.4%		
Class information provided prior to enrollment was helpful.	81.1%			9.3%		
The classes I attend are well organized and well taught.	79.9%	82.6%	-2.7%	8.4%	9.3%	-0.9%
The on-site registration process is user-friendly.	78.3%	75.4%	2.9%	8.0%	9.5%	-1.5%
The online Schedule of Classes is informative and easy to follow.	77.5%	76.6%	0.9%	8.7%	9.4%	-0.7%
The tuition payment plan is beneficial for students.	77.0%	79.2%	-2.2%	5.8%	4.3%	1.5%
Academic advising is adequate.	76.3%	71.0%	5.3%	9.5%	12.1%	-2.6%
Sufficient financial aid options are available.	75.5%	71.5%	4.0%	8.2%	9.5%	-1.3%
Class drop/add procedures are appropriate.	73.4%	68.4%	5.0%	6.6%	9.4%	-2.8%
Students seldom get the “run around” when seeking information.	70.1%	61.3%	8.8%	15.7%	24.2%	-8.5%
The online registration process is user-friendly.	68.7%	67.3%	1.4%	11.7%	11.7%	0.0%
The University offers a variety of majors at my location.	67.7%	66.2%	1.5%	17.0%	16.9%	0.1%
Purchasing textbooks through Troy Virtual BookStore is convenient.	60.3%	62.4%	-2.1%	12.5%	14.9%	-2.4%
Tutorial services are sufficient.	50.2%	47.7%	2.5%	10.0%	9.0%	1.0%
On-campus bookstore hours are convenient for students.	43.1%	39.5%	3.6%	13.9%	17.1%	-3.2%
Student organizations are available for my participation.	37.7%	36.5%	1.2%	21.3%	24.6%	-3.3%

* Note: Agree = Agree + Strongly Agree
Disagree = Disagree + Strongly Disagree