

Troy University Fall 2006 New Student Survey

Appendix 7. New Student Perceptions about Troy University - eCampus

Ranked by Agreement

Total respondents = 1,175

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
Classes are offered at convenient times.	1	85.3%	8.0%	6.8%	1031
I am receiving a quality education at Troy University.	2	85.1%	7.8%	7.0%	1111
I would recommend Troy University to a friend who is planning to go to college.	3	84.6%	7.7%	7.8%	1107
The semester/term format at my location accommodates my learning.	4	82.7%	11.1%	6.1%	1060
The online Schedule of Classes is informative and easy to follow.	5	80.7%	9.2%	10.1%	1098
Reg. dates, times, and procedures were made clear to me prior to enrollment.	6	79.8%	8.0%	12.2%	1130
Troy University has a good reputation in my community.	7	79.6%	13.8%	6.6%	1036
Class drop/add procedures are appropriate.	8	76.8%	15.5%	7.6%	984
The classes I attend are well organized and well taught.	9	76.7%	13.0%	10.3%	1068
The printed Schedule of Classes is informative and easy to follow.	10	76.4%	14.4%	9.2%	924
Troy personnel are knowledgeable and helpful.	11	76.0%	14.6%	9.5%	1131
Class information provided prior to enrollment was helpful.	12	76.0%	11.6%	12.4%	1120
Faculty care about students as individuals.	13	74.7%	17.2%	8.1%	1109
The online registration process is user-friendly.	14	74.7%	12.2%	13.1%	1084
I feel I can talk to faculty about my academic concerns.	15	73.7%	14.5%	11.8%	1110
The University offers a variety of majors at my location.	16	72.7%	17.4%	10.0%	1014
The tuition payment plan is beneficial for students.	17	72.2%	20.7%	7.1%	890
Sufficient financial aid options are available.	18	71.5%	18.6%	9.9%	919
Purchasing textbooks through Troy Virtual BookStore is convenient.	19	70.8%	18.0%	11.2%	900
The on-site registration process is user-friendly.	20	70.4%	19.8%	9.9%	800
Academic advising is adequate.	21	66.9%	17.7%	15.4%	1068
Tutorial services are sufficient.	22	63.8%	26.9%	9.3%	785
Students seldom get the “run around” when seeking information.	23	61.0%	17.4%	21.6%	1090
On-campus bookstore hours are convenient for students.	24	56.4%	34.5%	9.1%	615
Student organizations are available for my participation.	25	52.6%	36.8%	10.6%	650

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree