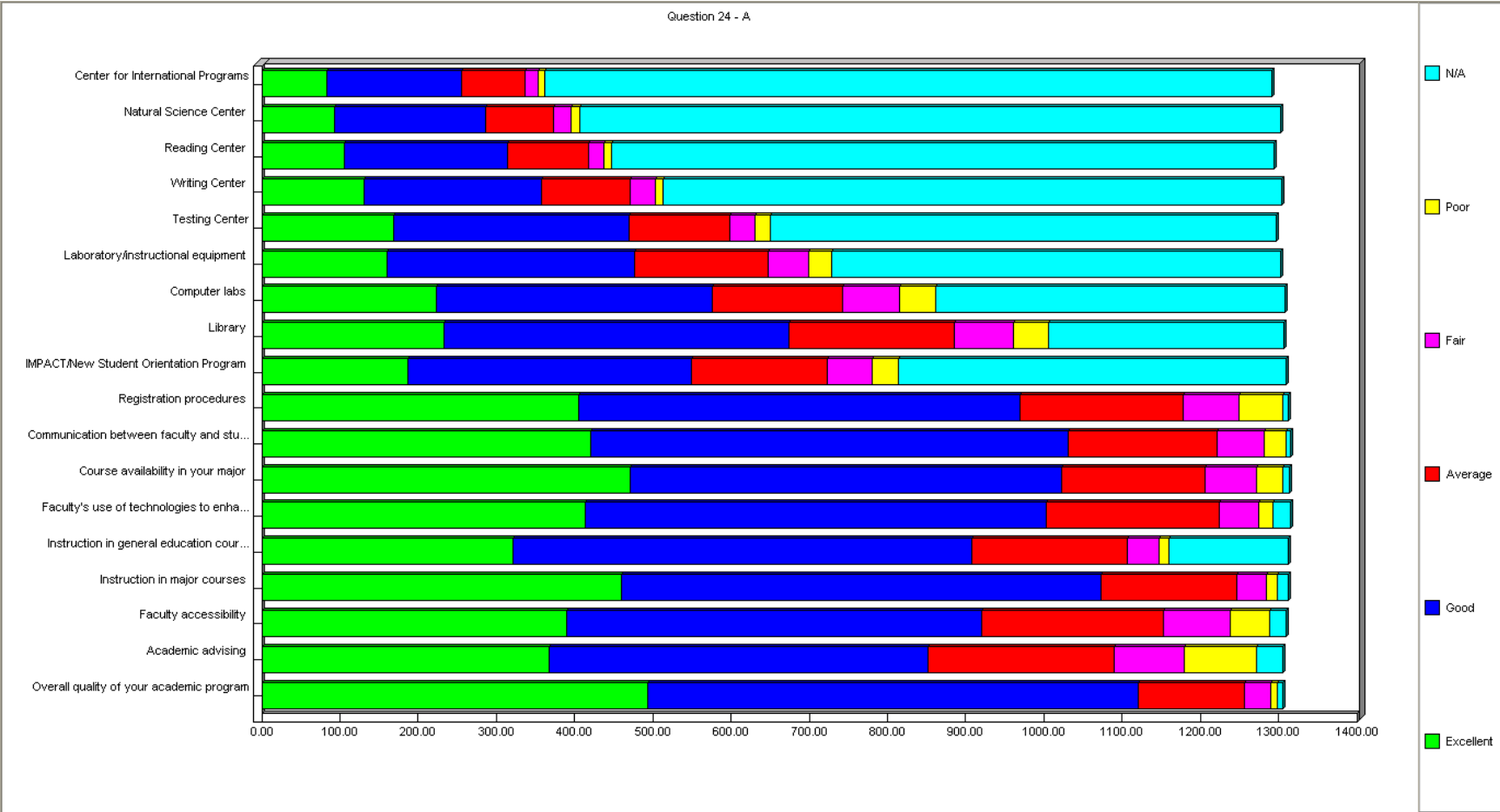


**Question 24: Please rate the following areas related to the education and academic support services at Troy University. Select N/A for any item that does not apply to you:**



## Troy University 2007-08 Graduating Student Survey Report

### Report 2 (Q24): Student ratings on education and academic support services

Rank*	Education and Academic Support Services	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Overall quality of academic program	494	38%	627	48%	135	10%	34	3%	9	1%	1299	4.20	0.75
2	Instruction in major courses	460	35%	613	47%	174	13%	38	3%	13	1%	1298	4.13	0.80
3	Course availability in your major	471	36%	551	42%	184	14%	66	5%	34	3%	1306	4.04	1.03
4	Faculty's use of technologies to enhance teaching	414	32%	589	46%	221	17%	50	4%	19	1%	1293	4.03	0.85
5	Communication between faculty and students	421	32%	610	47%	191	15%	60	5%	27	2%	1309	4.02	0.92
6	Instruction in general education courses	321	28%	587	51%	199	17%	40	3%	13	1%	1160	4.00	0.80
7	Registration Procedures	405	31%	564	43%	209	16%	71	5%	56	4%	1305	3.91	1.08
8	Faculty accessibility	390	30%	530	41%	233	18%	85	7%	51	4%	1289	3.87	0.94
9	Testing Center	168	26%	302	46%	128	20%	33	5%	19	3%	650	3.87	0.91
10	Writing Center	131	26%	227	44%	113	22%	32	6%	10	2%	513	3.85	0.91
11	Reading Center	106	24%	208	47%	104	23%	19	4%	10	2%	447	3.85	0.89
12	Center for International Program	83	23%	172	48%	81	22%	18	5%	8	2%	362	3.84	0.97
13	Natural Science Center	93	23%	193	48%	87	21%	23	6%	10	2%	406	3.83	0.90
14	IMPACT/New Student Orientation Program	187	23%	363	45%	173	21%	57	7%	34	4%	814	3.75	1.00
15	Academic advising	367	29%	485	38%	238	19%	90	7%	92	7%	1272	3.74	1.11
16	Computer labs	223	26%	353	41%	166	19%	73	8%	46	5%	861	3.74	1.03
17	Library	233	23%	441	44%	212	21%	75	7%	45	4%	1006	3.74	0.99
18	Laboratory/instructional equipment	160	22%	316	43%	172	24%	51	7%	30	4%	729	3.72	0.98

\* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means