

**Table 1. Overall Responses to the 11 Statements Regarding Troy University's Academic Advising in Question 12**

	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Grand Total
	N	%	N	%	N	%	N	%	N	%	
1. My academic advisor is readily available.	1673	27%	1786	29%	1439	24%	532	9%	565	9%	5995
2. My academic advisor is helpful in scheduling my classes.	1813	30%	1570	26%	1520	25%	489	8%	596	10%	5988
3. My academic advisor is helpful in the registration process.	1849	30%	1588	26%	1528	25%	450	7%	550	9%	5965
4. My advisor is knowledgeable about campus/site academic support services and resources.	1875	31%	1685	28%	1745	27%	269	4%	385	6%	5959
5. My advisor provides accurate info about my major and my program requirements.	1998	31%	1698	28%	1422	23%	354	6%	493	8%	5965
6. Consulting with my advisor enables me to better understand my program of study.	1947	32%	1550	25%	1621	27%	388	6%	457	8%	5963
7. My advisor respects his/her students and is interested in them as individuals.	2082	34%	1537	25%	1684	28%	253	4%	405	6%	5961
8. I feel comfortable working with my advisor.	2091	34%	1581	26%	1534	25%	315	5%	430	7%	5951
9. My advisor is concerned with my academic progress.	1823	30%	1454	23%	1768	29%	374	6%	505	8%	5924
10. The academic advising process at Troy University adequately meets my needs.	1705	28%	1629	27%	1434	24%	519	9%	653	11%	5940
11. Overall, I am satisfied with the academic advising provided by my advisor.	1847	30%	1621	27%	1318	22%	497	8%	646	11%	5929

Note: Throughout this report variables which could be considered the “highest / best” are highlighted in yellow while variables which could be considered the “lowest / worst” are highlighted in gray.