

Table 2. Means of Overall Responses to the 11 Statements Regarding Troy University's Academic Advising in Question 12

Descriptive Statistics					
	N	Minimum	Maximum	Mean	Std. Deviation
1. My academic advisor is readily available.	5995	0	4	1.42	1.243
2. My academic advisor is helpful in scheduling my classes.	5988	0	4	1.41	1.268
3. My academic advisor is helpful in the registration process.	5965	0	4	1.37	1.248
4. My advisor is knowledgeable about campus/site academic support services and resources.	5959	0	4	1.26	1.141
5. My advisor provides accurate info about my major and my program requirements.	5965	0	4	1.27	1.217
6. Consulting with my advisor enables me to better understand my program of study.	5963	0	4	1.31	1.206
7. My advisor respects his/her students and is interested in them as individuals.	5961	0	4	1.22	1.168
8. I feel comfortable working with my advisor.	5951	0	4	1.23	1.191
9. My advisor is concerned with my academic progress.	5924	0	4	1.37	1.220
10. The academic advising process at Troy University adequately meets my needs.	5940	0	4	1.46	1.287
11. Overall, I am satisfied with the academic advising provided by my advisor.	5929	0	4	1.41	1.298
Valid N (listwise)	5670				

Notes: This item was coded with 0 = Strongly Agree to 5 = Strongly Disagree.

The closer the mean is to zero then the higher the degree of agreement with the item.