

**Table 3. Responses to the 11 Statements Regarding Troy University’s Academic Advising by College**

	Arts & Sciences		Business		Education		Comm. & Fine Arts		Health & Human Ser	
	Agree	Disagree	Agree	Disagree	Agree	Disagree	Agree	Disagree	Agree	Disagree
1. My academic advisor is readily available.	965	298	1056	419	815	219	75	12	340	89
	55.8%	17.7%	52.6%	20.9%	62.6%	16.8%	72.9%	11.6%	64.2%	16.4%
2. My academic advisor is helpful in scheduling my classes.	896	308	1015	423	819	225	73	11	362	72
	53.2%	18.3%	50.6%	21.1%	72.4%	17.3%	70.9%	10.4%	68.3%	13.6%
3. My academic advisor is helpful in the registration process.	929	268	1030	399	851	201	75	10	363	73
	55.2%	15.9%	51.8%	20.0%	63.4%	15.5%	73.5%	9.8%	68.6%	13.8%
4. My advisor is knowledgeable about campus/site academic support services and resources.	968	185	1097	245	832	135	76	8	367	44
	57.5%	11.0%	55.0%	12.3%	64.5%	10.5%	75.2%	7.9%	69.2%	8.4%
5. My advisor provides accurate info about my major and my program requirements.	1005	259	1106	327	881	168	85	3	392	12.8
	59.7%	15.4%	55.4%	16.4%	68.2%	13.0%	82.5%	2.9%	74.4%	10.0%
6. Consulting with my advisor enables me to better understand my program of study.	945	247	1064	307	833	186	82	10	360	56
	56.2%	14.7%	53.4%	15.4%	64.3%	14.4%	79.6%	9.7%	68.3%	10.6%
7. My advisor respects his/her students and is interested in them as individuals.	978	179	1091	245	869	143	87	5	375	49
	58.4%	10.6%	54.7%	12.3%	67.1%	11.0%	84.5%	5.0%	71.0%	9.2%
8. I feel comfortable working with my advisor.	1006	206	1122	283	859	156	86	6	370	56
	60.0%	12.3%	56.4%	14.2%	66.6%	12.1%	83.5%	5.8%	70.1%	10.6%
9. My advisor is concerned with my academic progress.	888	258	972	333	800	168	78	7	339	66
	53.3%	15.5%	49.0%	16.8%	62.2%	13.1%	75.8%	6.8%	64.3%	12.5%
10. The academic advising process at Troy University adequately meets my needs.	917	331	997	449	802	229	72	11	337	93
	54.7%	19.7%	50.3%	22.7%	62.1%	17.8%	69.9%	10.7%	64.4%	17.8%
11. Overall, I am satisfied with the academic advising provided by my advisor.	954	328	1054	446	823	223	78	11	347	77
	59.4%	16.3%	53.1%	22.5%	63.9%	17.3%	75.7%	10.7%	65.8%	14.6%

Notes: 1. “Agree” = “Strongly Agree” + “Agree” 2. “Disagree” = “Strongly Disagree” + “Disagree” 3. “Neutral” is not shown on this table.