

**Table 9. Responses to the 11 Statements Regarding Troy University’s Academic Advising by Location**

	In-State Campus			eCampus			University College		
	Agree	Neutral	Disagree	Agree	Neutral	Disagree	Agree	Neutral	Disagree
1. My academic advisor is readily available.	1831 62.3 %	662 22.5 %	447 15.2 %	1073 49.2 %	617 28.3 %	493 22.6 %	522 63.8 %	148 18.1 %	148 18.1 %
2. My academic advisor is helpful in scheduling my classes.	1905 64.8 %	628 21.4 %	405 13.8 %	943 43.2 %	711 32.6 %	527 24.2 %	501 61.5 %	170 20.9 %	144 17.7 %
3. My academic advisor is helpful in the registration process.	1914 65.3 %	635 21.7 %	381 13.0 %	1000 46.1 %	694 32.0 %	475 21.9 %	488 60.1 %	187 23.0 %	137 16.9 %
4. My advisor is knowledgeable about campus/site academic support services and resources.	1964 67.1 %	708 24.2 %	256 8.7% %	1040 48.0 %	827 38.2 %	299 13.8 %	522 64.3 %	197 24.3 %	93 11.5 %
5. My advisor provides accurate info about my major and my program requirements.	2049 69.9 %	571 19.5 %	311 10.6 %	1073 49.5 %	680 31.4 %	416 19.2 %	539 66.5 %	157 19.4 %	115 14.2 %
6. Consulting with my advisor enables me to better understand my program of study.	1932 66.0 %	646 22.1 %	351 12.0 %	1019 47.0 %	769 35.4 %	382 17.6 %	514 63.4 %	192 23.7 %	105 12.9 %
7. My advisor respects his/her students and is interested in them as individuals.	2025 69.2 %	639 21.8 %	264 9.0% %	1025 47.3 %	832 38.4 %	309 14.3 %	535 65.6 %	199 24.4 %	81 9.9% %
8. I feel comfortable working with my advisor.	2008 68.6 %	629 21.5 %	288 9.8% %	1082 50.0 %	729 33.7 %	351 16.2 %	548 67.6 %	162 20.0 %	101 12.5 %
9. My advisor is concerned with my academic progress.	1842 63.1 %	751 25.7 %	324 11.1 %	911 42.5 %	803 37.4 %	431 20.1 %	492 60.8 %	201 24.8 %	116 14.3 %
10. The academic advising process at Troy University adequately meets my needs.	1822 62.5 %	622 21.3 %	470 16.1 %	985 45.6 %	636 29.4 %	540 15.0 %	494 60.8 %	165 20.3 %	153 18.8 %
11. Overall, I am satisfied with the academic advising provided by my advisor.	1891 64.9 %	590 20.3 %	432 14.8 %	1024 47.5 %	577 26.8 %	554 25.7 %	521 64.4 %	142 17.6 %	146 18.0 %