

Troy University Academic Advising Survey – Spring 2009

Data filtered for the

**SORRELL COLLEGE OF BUSINESS**

Gender \* On which campus are you currently enrolled? Crosstabulation

|             |  | On which campus are you currently enrolled? |            |             |        |                                      |                                 |                                      |                                |                                  |                                | Total  |
|-------------|--|---|------------|-------------|--------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|--------------------------------|--------|
|             |  | Dothan                                      | Montgomery | Phenix City | Troy   | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region | Global Campus - Western Region |        |
| Gender Male | Count  | 28  | 62         | 28          | 103    | 244                                  | 24                              | 0                                    | 0                              | 52                               | 7                              | 548    |
|             | % within On which campus are you currently enrolled? | 25.5%                                       | 22.1%      | 25.2%       | 37.1%  | 32.4%                                | 48.0%                           | .0%                                  | .0%                            | 30.4%                            | 43.8%                          | 30.9%  |
| Female      | Count  | 82  | 219        | 83          | 175    | 508                                  | 26                              | 2                                    | 4                              | 119                              | 9                              | 1227   |
|             | % within On which campus are you currently enrolled? | 74.5%                                       | 77.9%      | 74.8%       | 62.9%  | 67.6%                                | 52.0%                           | 100.0%                               | 100.0%                         | 69.6%                            | 56.3%                          | 69.1%  |
| Total       | Count  | 110   | 281        | 111         | 278    | 752                                  | 50                              | 2                                    | 4                              | 171                              | 16                             | 1775   |
|             | % within On which campus are you currently enrolled? | 100.0%                                      | 100.0%     | 100.0%      | 100.0% | 100.0%                               | 100.0%                          | 100.0%                               | 100.0%                         | 100.0%                           | 100.0%                         | 100.0% |

**Ethnicity/Race \* On which campus are you currently enrolled? Crosstabulation**

|                                  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  |                                | Total |
|----------------------------------|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|--------------------------------|-------|
|                                  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region | Global Campus - Western Region |       |
| Ethnicity/Race Nonresident Alien | Count  | 0   | 0          | 0           | 10    | 0                                    | 0                               | 0                                    | 0                              | 0                                | 0                              | 10    |
|                                  | % within On which campus are you currently enrolled? | .0%   | .0%        | .0%         | 3.6%  | .0%                                  | .0%                             | .0%                                  | .0%                            | .0%                              | .0%                            | .6%   |
| Black, non-Hispanic              | Count  | 29  | 182        | 56          | 84    | 323                                  | 20                              | 2                                    | 1                              | 111                              | 1                              | 809   |
|                                  | % within On which campus are you currently enrolled? | 26.4%                                       | 65.0%      | 50.9%       | 30.2% | 43.0%                                | 40.8%                           | 100.0%                               | 25.0%                          | 65.3%                            | 6.3%                           | 45.7% |
| American Indian/Alaska Native    | Count  | 1   | 2          | 1           | 3     | 4                                    | 1                               | 0                                    | 0                              | 2                                | 0                              | 14    |
|                                  | % within On which campus are you currently enrolled? | .9%   | .7%        | .9%         | 1.1%  | .5%                                  | 2.0%                            | .0%                                  | .0%                            | 1.2%                             | .0%                            | .8%   |
| Asian/Pacific Islander           | Count  | 1   | 2          | 2           | 45    | 12                                   | 1                               | 0                                    | 0                              | 1                                | 1                              | 65    |
|                                  | % within On which campus are you currently enrolled? | .9%   | .7%        | 1.8%        | 16.2% | 1.6%                                 | 2.0%                            | .0%                                  | .0%                            | .6%                              | 6.3%                           | 3.7%  |
| Hispanic                         | Count  | 2   | 3          | 0           | 5     | 23                                   | 6                               | 0                                    | 0                              | 7                                | 2                              | 48    |
|                                  | % within On which campus are you currently enrolled? | 1.8%  | 1.1%       | .0%         | 1.8%  | 3.1%                                 | 12.2%                           | .0%                                  | .0%                            | 4.1%                             | 12.5%                          | 2.7%  |

|                        |  |        |        |        |        |        |        |        |        |        |        |        |
|------------------------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| White, non-Hispanic    | Count  | 72     | 88     | 50     | 128    | 377    | 20     | 0      | 3      | 48     | 12     | 798    |
|                        | % within On which campus are you currently enrolled? | 65.5%  | 31.4%  | 45.5%  | 46.0%  | 50.2%  | 40.8%  | .0%    | 75.0%  | 28.2%  | 75.0%  | 45.1%  |
| Race/ethnicity unknown | Count  | 5      | 3      | 1      | 3      | 12     | 1      | 0      | 0      | 1      | 0      | 26     |
|                        | % within On which campus are you currently enrolled? | 4.5%   | 1.1%   | .9%    | 1.1%   | 1.6%   | 2.0%   | .0%    | .0%    | .6%    | .0%    | 1.5%   |
| Total                  | Count  | 110    | 280    | 110    | 278    | 751    | 49     | 2      | 4      | 170    | 16     | 1770   |
|                        | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

Level \* On which campus are you currently enrolled? Crosstabulation

|                     |  | On which campus are you currently enrolled? |            |             |        |                                      |                                 |                                      |                                |                                  | Total  |                                |
|---------------------|--|---|------------|-------------|--------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|--------|--------------------------------|
|                     |  | Dothan                                      | Montgomery | Phenix City | Troy   | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |        | Global Campus - Western Region |
| Level Undergraduate | Count  | 85  | 209        | 75          | 218    | 519                                  | 8                               | 0                                    | 1                              | 83                               | 7      | 1205                           |
|                     | % within On which campus are you currently enrolled? | 78.0%                                       | 75.7%      | 67.6%       | 78.4%  | 71.1%                                | 16.3%                           | .0%                                  | 25.0%                          | 49.1%                            | 43.8%  | 69.1%                          |
| Graduate            | Count  | 24  | 67         | 36          | 60     | 211                                  | 41                              | 1                                    | 3                              | 86                               | 9      | 538                            |
|                     | % within On which campus are you currently enrolled? | 22.0%                                       | 24.3%      | 32.4%       | 21.6%  | 28.9%                                | 83.7%                           | 100.0%                               | 75.0%                          | 50.9%                            | 56.3%  | 30.9%                          |
| Total               | Count  | 109   | 276        | 111         | 278    | 730                                  | 49                              | 1                                    | 4                              | 169                              | 16     | 1743                           |
|                     | % within On which campus are you currently enrolled? | 100.0%                                      | 100.0%     | 100.0%      | 100.0% | 100.0%                               | 100.0%                          | 100.0%                               | 100.0%                         | 100.0%                           | 100.0% | 100.0%                         |

**Classification \* On which campus are you currently enrolled? Crosstabulation**

|                      |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  |                                | Total |
|----------------------|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|--------------------------------|-------|
|                      |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region | Global Campus - Western Region |       |
| Classification Other | Count  | 1   | 4          | 0           | 0     | 17                                   | 1                               | 1                                    | 0                              | 1                                | 0                              | 25    |
|                      | % within On which campus are you currently enrolled? | .9%   | 1.4%       | .0%         | .0%   | 2.3%                                 | 2.0%                            | 50.0%                                | .0%                            | .6%                              | .0%                            | 1.4%  |
| Freshman             | Count  | 9   | 29         | 8           | 41    | 89                                   | 1                               | 0                                    | 1                              | 13                               | 0                              | 191   |
|                      | % within On which campus are you currently enrolled? | 8.2%  | 10.4%      | 7.2%        | 14.7% | 11.9%                                | 2.0%                            | .0%                                  | 25.0%                          | 7.6%                             | .0%                            | 10.8% |
| Sophomore            | Count  | 10  | 44         | 4           | 45    | 86                                   | 0                               | 0                                    | 0                              | 15                               | 1                              | 205   |
|                      | % within On which campus are you currently enrolled? | 9.1%  | 15.7%      | 3.6%        | 16.2% | 11.5%                                | .0%                             | .0%                                  | .0%                            | 8.8%                             | 6.3%                           | 11.6% |
| Junior               | Count  | 24  | 44         | 21          | 66    | 137                                  | 2                               | 0                                    | 0                              | 18                               | 0                              | 312   |
|                      | % within On which campus are you currently enrolled? | 21.8%                                       | 15.7%      | 18.9%       | 23.7% | 18.3%                                | 4.0%                            | .0%                                  | .0%                            | 10.6%                            | .0%                            | 17.6% |
| Senior               | Count  | 42  | 92         | 42          | 66    | 207                                  | 5                               | 0                                    | 0                              | 37                               | 6                              | 497   |
|                      | % within On which campus are you currently enrolled? | 38.2%                                       | 32.9%      | 37.8%       | 23.7% | 27.7%                                | 10.0%                           | .0%                                  | .0%                            | 21.8%                            | 37.5%                          | 28.1% |

|          |  |        |        |        |        |        |        |        |        |        |        |        |
|----------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Graduate | Count  | 24     | 67     | 36     | 60     | 211    | 41     | 1      | 3      | 86     | 9      | 538    |
|          | % within On which campus are you currently enrolled? | 21.8%  | 23.9%  | 32.4%  | 21.6%  | 28.2%  | 82.0%  | 50.0%  | 75.0%  | 50.6%  | 56.3%  | 30.4%  |
| Total    | Count  | 110    | 280    | 111    | 278    | 747    | 50     | 2      | 4      | 170    | 16     | 1768   |
|          | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

Which of the following academic advising options would you like best? \* On which campus are you currently enrolled? Crosstabulation

|   |              |  | On which campus are you currently enrolled? |            |             |        |                                      |                                 |                                      |                                |                                  | Total  |                                |
|---|--------------|--|---|------------|-------------|--------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|--------|--------------------------------|
|   |              |  | Dothan                                      | Montgomery | Phenix City | Troy   | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |        | Global Campus - Western Region |
| Which of the following academic advising options would you like best? | Other        | Count  | 3   | 5          | 2           | 3      | 17                                   | 2                               | 0                                    | 1                              | 2                                | 0      | 35                             |
|   |              | % within On which campus are you currently enrolled? | 2.8%  | 1.8%       | 1.8%        | 1.1%   | 2.3%                                 | 4.1%                            | .0%                                  | 25.0%                          | 1.2%                             | .0%    | 2.0%                           |
|   | Face-to-face | Count  | 78  | 228        | 85          | 239    | 204                                  | 32                              | 1                                    | 0                              | 115                              | 8      | 990                            |
|   |              | % within On which campus are you currently enrolled? | 71.6%                                       | 81.4%      | 76.6%       | 86.0%  | 27.3%                                | 65.3%                           | 50.0%                                | .0%                            | 68.0%                            | 53.3%  | 56.1%                          |
|   | Online       | Count  | 24  | 39         | 20          | 32     | 360                                  | 9                               | 1                                    | 1                              | 31                               | 6      | 523                            |
|   |              | % within On which campus are you currently enrolled? | 22.0%                                       | 13.9%      | 18.0%       | 11.5%  | 48.1%                                | 18.4%                           | 50.0%                                | 25.0%                          | 18.3%                            | 40.0%  | 29.6%                          |
|   | Via phone    | Count  | 4   | 8          | 4           | 4      | 167                                  | 6                               | 0                                    | 2                              | 21                               | 1      | 217                            |
|   |              | % within On which campus are you currently enrolled? | 3.7%  | 2.9%       | 3.6%        | 1.4%   | 22.3%                                | 12.2%                           | .0%                                  | 50.0%                          | 12.4%                            | 6.7%   | 12.3%                          |
| Total   |              | Count  | 109   | 280        | 111         | 278    | 748                                  | 49                              | 2                                    | 4                              | 169                              | 15     | 1765                           |
|   |              | % within On which campus are you currently enrolled? | 100.0%                                      | 100.0%     | 100.0%      | 100.0% | 100.0%                               | 100.0%                          | 100.0%                               | 100.0%                         | 100.0%                           | 100.0% | 100.0%                         |

**Do you know your academic advisor at Troy University? \* On which campus are you currently enrolled? Crosstabulation**

|   |     |  | On which campus are you currently enrolled? |            |             |        |                                      |                                 |                                      |                                |                                  | Total  |                                |
|---|-----|--|---|------------|-------------|--------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|--------|--------------------------------|
|   |     |  | Dothan                                      | Montgomery | Phenix City | Troy   | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |        | Global Campus - Western Region |
| Do you know your academic advisor at Troy University? | Yes | Count  | 55  | 177        | 96          | 262    | 578                                  | 42                              | 2                                    | 3                              | 134                              | 11     | 1360                           |
|   |     | % within On which campus are you currently enrolled? | 50.0%                                       | 63.4%      | 88.1%       | 94.6%  | 76.9%                                | 84.0%                           | 100.0%                               | 75.0%                          | 79.8%                            | 68.8%  | 77.0%                          |
|   | No  | Count  | 55  | 102        | 13          | 15     | 174                                  | 8                               | 0                                    | 1                              | 34                               | 5      | 407                            |
|   |     | % within On which campus are you currently enrolled? | 50.0%                                       | 36.6%      | 11.9%       | 5.4%   | 23.1%                                | 16.0%                           | .0%                                  | 25.0%                          | 20.2%                            | 31.3%  | 23.0%                          |
| Total   |     | Count  | 110   | 279        | 109         | 277    | 752                                  | 50                              | 2                                    | 4                              | 168                              | 16     | 1767                           |
|   |     | % within On which campus are you currently enrolled? | 100.0%                                      | 100.0%     | 100.0%      | 100.0% | 100.0%                               | 100.0%                          | 100.0%                               | 100.0%                         | 100.0%                           | 100.0% | 100.0%                         |

Was an academic advisor assigned to you soon after you declared your major? \* On which campus are you currently enrolled? Crosstabulation

|   |  |  | On which campus are you currently enrolled? |            |             |        |                                      |                                 |                                      |                                |                                  | Total  |                                |
|---|--|--|---|------------|-------------|--------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|--------|--------------------------------|
|   |  |  | Dothan                                      | Montgomery | Phenix City | Troy   | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |        | Global Campus - Western Region |
| Was an academic advisor assigned to you soon after you declared your major? | Yes  | Count  | 58  | 113        | 97          | 234    | 523                                  | 37                              | 2                                    | 2                              | 136                              | 10     | 1212                           |
|   |  | % within On which campus are you currently enrolled? | 52.7%                                       | 40.6%      | 89.8%       | 85.1%  | 69.6%                                | 74.0%                           | 100.0%                               | 50.0%                          | 80.5%                            | 62.5%  | 68.7%                          |
|   | No   | Count  | 22  | 93         | 3           | 25     | 74                                   | 6                               | 0                                    | 0                              | 9                                | 2      | 234                            |
|   |  | % within On which campus are you currently enrolled? | 20.0%                                       | 33.5%      | 2.8%        | 9.1%   | 9.9%                                 | 12.0%                           | .0%                                  | .0%                            | 5.3%                             | 12.5%  | 13.3%                          |
|   | Don't Know   | Count  | 30  | 72         | 8           | 16     | 154                                  | 7                               | 0                                    | 2                              | 24                               | 4      | 317                            |
|   |  | % within On which campus are you currently enrolled? | 27.3%                                       | 25.9%      | 7.4%        | 5.8%   | 20.5%                                | 14.0%                           | .0%                                  | 50.0%                          | 14.2%                            | 25.0%  | 18.0%                          |
| Total   | Count  | 110  | 278   | 108        | 275         | 751    | 50                                   | 2                               | 4                                    | 169                            | 16                               | 1763   |                                |
|   | % within On which campus are you currently enrolled? | 100.0%   | 100.0%                                      | 100.0%     | 100.0%      | 100.0% | 100.0%                               | 100.0%                          | 100.0%                               | 100.0%                         | 100.0%                           | 100.0% |                                |

**About how often do you consult with an advisor each term? \* On which campus are you currently enrolled? Crosstabulation**

|   |                           |  | On which campus are you currently enrolled? |            |             |        |                                      |                                 |                                      |                                |                                  | Total  |                                |
|---|---------------------------|--|---|------------|-------------|--------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|--------|--------------------------------|
|   |                           |  | Dothan                                      | Montgomery | Phenix City | Troy   | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |        | Global Campus - Western Region |
| About how often do you consult with an advisor each term? | 1-2 times                 | Count  | 10  | 71         | 42          | 108    | 186                                  | 14                              | 1                                    | 0                              | 45                               | 4      | 481                            |
|   |                           | % within On which campus are you currently enrolled? | 9.5%  | 25.7%      | 38.5%       | 38.8%  | 25.1%                                | 28.6%                           | 50.0%                                | .0%                            | 26.9%                            | 25.0%  | 27.5%                          |
|   | 3-4 times                 | Count  | 6   | 21         | 10          | 46     | 76                                   | 3                               | 0                                    | 1                              | 10                               | 3      | 176                            |
|   |                           | % within On which campus are you currently enrolled? | 5.7%  | 7.6%       | 9.2%        | 16.5%  | 10.3%                                | 6.1%                            | .0%                                  | 25.0%                          | 6.0%                             | 18.8%  | 10.1%                          |
|   | 5 or more times           | Count  | 2   | 7          | 4           | 15     | 21                                   | 2                               | 0                                    | 0                              | 6                                | 1      | 58                             |
|   |                           | % within On which campus are you currently enrolled? | 1.9%  | 2.5%       | 3.7%        | 5.4%   | 2.8%                                 | 4.1%                            | .0%                                  | .0%                            | 3.6%                             | 6.3%   | 3.3%                           |
|   | Only when it is necessary | Count  | 87  | 177        | 53          | 109    | 457                                  | 30                              | 1                                    | 3                              | 106                              | 8      | 1031                           |
|   |                           | % within On which campus are you currently enrolled? | 82.9%                                       | 64.1%      | 48.6%       | 39.2%  | 61.8%                                | 61.2%                           | 50.0%                                | 75.0%                          | 63.5%                            | 50.0%  | 59.0%                          |
|   | Total                     | Count  | 105   | 276        | 109         | 278    | 740                                  | 49                              | 2                                    | 4                              | 167                              | 16     | 1746                           |
|   |                           | % within On which campus are you currently enrolled? | 100.0%                                      | 100.0%     | 100.0%      | 100.0% | 100.0%                               | 100.0%                          | 100.0%                               | 100.0%                         | 100.0%                           | 100.0% | 100.0%                         |

**About how often would you like to consult with an advisor each term? \* On which campus are you currently enrolled? Crosstabulation**

|  |                           |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|--|---------------------------|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|  |                           |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| About how often would you like to consult with an advisor each term? | 1-2 times                 | Count  | 42  | 110        | 52          | 87    | 284                                  | 22                              | 0                                    | 1                              | 86                               | 9     | 693                            |
|  |                           | % within On which campus are you currently enrolled? | 38.5%                                       | 39.6%      | 47.3%       | 31.3% | 37.9%                                | 44.0%                           | .0%                                  | 25.0%                          | 50.6%                            | 56.3% | 39.2%                          |
|  | 3-4 times                 | Count  | 18  | 53         | 17          | 79    | 141                                  | 7                               | 1                                    | 0                              | 26                               | 2     | 344                            |
|  |                           | % within On which campus are you currently enrolled? | 16.5%                                       | 19.1%      | 15.5%       | 28.4% | 18.8%                                | 14.0%                           | 50.0%                                | .0%                            | 15.3%                            | 12.5% | 19.5%                          |
|  | 5 or more times           | Count  | 2   | 9          | 7           | 38    | 46                                   | 2                               | 0                                    | 1                              | 7                                | 2     | 114                            |
|  |                           | % within On which campus are you currently enrolled? | 1.8%  | 3.2%       | 6.4%        | 13.7% | 6.1%                                 | 4.0%                            | .0%                                  | 25.0%                          | 4.1%                             | 12.5% | 6.5%                           |
|  | Only when it is necessary | Count  | 47  | 106        | 34          | 74    | 278                                  | 19                              | 1                                    | 2                              | 51                               | 3     | 615                            |
|  |                           | % within On which campus are you currently enrolled? | 43.1%                                       | 38.1%      | 30.9%       | 26.6% | 37.1%                                | 38.0%                           | 50.0%                                | 50.0%                          | 30.0%                            | 18.8% | 34.8%                          |
| <b>Total</b>   |                           | Count  | 109   | 278        | 110         | 278   | 749                                  | 50                              | 2                                    | 4                              | 170                              | 16    | 1766                           |

About how often would you like to consult with an advisor each term? \* On which campus are you currently enrolled? Crosstabulation

|  |                           |  | On which campus are you currently enrolled? |            |             |        |                                      |                                 |                                      |                                |                                  | Total  |                                |
|--|---------------------------|--|---|------------|-------------|--------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|--------|--------------------------------|
|  |                           |  | Dothan                                      | Montgomery | Phenix City | Troy   | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |        | Global Campus - Western Region |
| About how often would you like to consult with an advisor each term? | 1-2 times                 | Count  | 42  | 110        | 52          | 87     | 284                                  | 22                              | 0                                    | 1                              | 86                               | 9      | 693                            |
|  |                           | % within On which campus are you currently enrolled? | 38.5%                                       | 39.6%      | 47.3%       | 31.3%  | 37.9%                                | 44.0%                           | .0%                                  | 25.0%                          | 50.6%                            | 56.3%  | 39.2%                          |
|  | 3-4 times                 | Count  | 18  | 53         | 17          | 79     | 141                                  | 7                               | 1                                    | 0                              | 26                               | 2      | 344                            |
|  |                           | % within On which campus are you currently enrolled? | 16.5%                                       | 19.1%      | 15.5%       | 28.4%  | 18.8%                                | 14.0%                           | 50.0%                                | .0%                            | 15.3%                            | 12.5%  | 19.5%                          |
|  | 5 or more times           | Count  | 2   | 9          | 7           | 38     | 46                                   | 2                               | 0                                    | 1                              | 7                                | 2      | 114                            |
|  |                           | % within On which campus are you currently enrolled? | 1.8%  | 3.2%       | 6.4%        | 13.7%  | 6.1%                                 | 4.0%                            | .0%                                  | 25.0%                          | 4.1%                             | 12.5%  | 6.5%                           |
|  | Only when it is necessary | Count  | 47  | 106        | 34          | 74     | 278                                  | 19                              | 1                                    | 2                              | 51                               | 3      | 615                            |
|  |                           | % within On which campus are you currently enrolled? | 43.1%                                       | 38.1%      | 30.9%       | 26.6%  | 37.1%                                | 38.0%                           | 50.0%                                | 50.0%                          | 30.0%                            | 18.8%  | 34.8%                          |
| Total  |                           | Count  | 109   | 278        | 110         | 278    | 749                                  | 50                              | 2                                    | 4                              | 170                              | 16     | 1766                           |
|  |                           | % within On which campus are you currently enrolled? | 100.0%                                      | 100.0%     | 100.0%      | 100.0% | 100.0%                               | 100.0%                          | 100.0%                               | 100.0%                         | 100.0%                           | 100.0% | 100.0%                         |

**My academic advisor is readily available. \* On which campus are you currently enrolled? Crosstabulation**

|   |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|---|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|   |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| My academic advisor is readily available. | Strongly Agree                                       | Count  | 23  | 65         | 38          | 79    | 193                                  | 15                              | 1                                    | 0                              | 45                               | 5     | 464                            |
|   |  | % within On which campus are you currently enrolled? | 21.1%                                       | 23.6%      | 34.5%       | 28.4% | 25.8%                                | 30.0%                           | 50.0%                                | .0%                            | 26.6%                            | 31.3% | 26.3%                          |
|   | Agree  | Count  | 26  | 84         | 35          | 95    | 221                                  | 14                              | 1                                    | 2                              | 45                               | 1     | 524                            |
|   |  | % within On which campus are you currently enrolled? | 23.9%                                       | 30.5%      | 31.8%       | 34.2% | 29.5%                                | 28.0%                           | 50.0%                                | 50.0%                          | 26.6%                            | 6.3%  | 29.7%                          |
|   | Neutral  | Count  | 44  | 75         | 17          | 51    | 152                                  | 11                              | 0                                    | 1                              | 33                               | 8     | 392                            |
|   | % within On which campus are you currently enrolled? | 40.4%  | 27.3%                                       | 15.5%      | 18.3%       | 20.3% | 22.0%                                | .0%                             | 25.0%                                | 19.5%                          | 50.0%                            | 22.2% |                                |
|   | Disagree   | Count  | 8   | 30         | 12          | 30    | 97                                   | 4                               | 0                                    | 1                              | 20                               | 2     | 204                            |
|   |  | % within On which campus are you currently enrolled? | 7.3%  | 10.9%      | 10.9%       | 10.8% | 13.0%                                | 8.0%                            | .0%                                  | 25.0%                          | 11.8%                            | 12.5% | 11.6%                          |
|   | Strongly Disagree                                    | Count  | 8   | 21         | 8           | 23    | 86                                   | 6                               | 0                                    | 0                              | 26                               | 0     | 178                            |
|   |  | % within On which campus are you currently enrolled? | 7.3%  | 7.6%       | 7.3%        | 8.3%  | 11.5%                                | 12.0%                           | .0%                                  | .0%                            | 15.4%                            | .0%   | 10.1%                          |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 109    | 275    | 110    | 278    | 749    | 50     | 2      | 4      | 169    | 16     | 1762   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

**My academic advisor is helpful in scheduling my classes. \* On which campus are you currently enrolled? Crosstabulation**

|  |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|--|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|  |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| My academic advisor is helpful in scheduling my classes. | Strongly Agree                                       | Count  | 21  | 74         | 44          | 102   | 179                                  | 13                              | 0                                    | 0                              | 39                               | 3     | 475                            |
|  |  | % within On which campus are you currently enrolled? | 19.3%                                       | 27.1%      | 40.0%       | 36.7% | 23.9%                                | 26.0%                           | .0%                                  | .0%                            | 23.2%                            | 18.8% | 27.0%                          |
|  | Agree  | Count  | 27  | 70         | 32          | 70    | 182                                  | 7                               | 2                                    | 2                              | 42                               | 4     | 438                            |
|  |  | % within On which campus are you currently enrolled? | 24.8%                                       | 25.6%      | 29.1%       | 25.2% | 24.3%                                | 14.0%                           | 100.0%                               | 50.0%                          | 25.0%                            | 25.0% | 24.9%                          |
|  | Neutral  | Count  | 36  | 79         | 14          | 59    | 187                                  | 18                              | 0                                    | 1                              | 36                               | 6     | 436                            |
|  | % within On which campus are you currently enrolled? | 33.0%  | 28.9%                                       | 12.7%      | 21.2%       | 25.0% | 36.0%                                | .0%                             | 25.0%                                | 21.4%                          | 37.5%                            | 24.8% |                                |
|  | Disagree   | Count  | 14  | 27         | 11          | 25    | 99                                   | 6                               | 0                                    | 0                              | 25                               | 1     | 208                            |
|  |  | % within On which campus are you currently enrolled? | 12.8%                                       | 9.9%       | 10.0%       | 9.0%  | 13.2%                                | 12.0%                           | .0%                                  | .0%                            | 14.9%                            | 6.3%  | 11.8%                          |
|  | Strongly Disagree                                    | Count  | 11  | 23         | 9           | 22    | 102                                  | 6                               | 0                                    | 1                              | 26                               | 2     | 202                            |
|  |  | % within On which campus are you currently enrolled? | 10.1%                                       | 8.4%       | 8.2%        | 7.9%  | 13.6%                                | 12.0%                           | .0%                                  | 25.0%                          | 15.5%                            | 12.5% | 11.5%                          |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 109    | 273    | 110    | 278    | 749    | 50     | 2      | 4      | 168    | 16     | 1759   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

**My academic advisor is helpful in the registration process. \* On which campus are you currently enrolled? Crosstabulation**

|   |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|---|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|   |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| My academic advisor is helpful in the registration process. | Strongly Agree                                       | Count  | 25  | 74         | 45          | 93    | 208                                  | 14                              | 0                                    | 0                              | 41                               | 4     | 504                            |
|   |  | % within On which campus are you currently enrolled? | 23.1%                                       | 26.9%      | 41.3%       | 33.6% | 27.8%                                | 28.0%                           | .0%                                  | .0%                            | 24.3%                            | 25.0% | 28.7%                          |
|   | Agree  | Count  | 22  | 65         | 36          | 84    | 194                                  | 8                               | 2                                    | 2                              | 46                               | 5     | 464                            |
|   |  | % within On which campus are you currently enrolled? | 20.4%                                       | 23.6%      | 33.0%       | 30.3% | 25.9%                                | 16.0%                           | 100.0%                               | 50.0%                          | 27.2%                            | 31.3% | 26.4%                          |
|   | Neutral  | Count  | 38  | 90         | 9           | 59    | 176                                  | 17                              | 0                                    | 1                              | 39                               | 4     | 433                            |
|   | % within On which campus are you currently enrolled? | 35.2%  | 32.7%                                       | 8.3%       | 21.3%       | 23.5% | 34.0%                                | .0%                             | 25.0%                                | 23.1%                          | 25.0%                            | 24.6% |                                |
|   | Disagree   | Count  | 12  | 27         | 11          | 21    | 79                                   | 6                               | 0                                    | 0                              | 18                               | 2     | 176                            |
|   |  | % within On which campus are you currently enrolled? | 11.1%                                       | 9.8%       | 10.1%       | 7.6%  | 10.6%                                | 12.0%                           | .0%                                  | .0%                            | 10.7%                            | 12.5% | 10.0%                          |
|   | Strongly Disagree                                    | Count  | 11  | 19         | 8           | 20    | 91                                   | 5                               | 0                                    | 1                              | 25                               | 1     | 181                            |
|   |  | % within On which campus are you currently enrolled? | 10.2%                                       | 6.9%       | 7.3%        | 7.2%  | 12.2%                                | 10.0%                           | .0%                                  | 25.0%                          | 14.8%                            | 6.3%  | 10.3%                          |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 108    | 275    | 109    | 277    | 748    | 50     | 2      | 4      | 169    | 16     | 1758   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

**My advisor is knowledgeable about campus/site academic support services and resources. \* On which campus are you currently enrolled? Crosstabulation**

|  |                   |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|--|-------------------|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|  |                   |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| My advisor is knowledgeable about campus/site academic support services and resources. | Strongly Agree    | Count  | 25  | 88         | 47          | 105   | 193                                  | 15                              | 0                                    | 0                              | 50                               | 4     | 527                            |
|  |                   | % within On which campus are you currently enrolled? | 22.9%                                       | 31.9%      | 43.1%       | 38.0% | 25.8%                                | 30.6%                           | .0%                                  | .0%                            | 29.6%                            | 25.0% | 30.0%                          |
|  | Agree             | Count  | 26  | 86         | 29          | 84    | 183                                  | 13                              | 2                                    | 2                              | 43                               | 1     | 469                            |
|  |                   | % within On which campus are you currently enrolled? | 23.9%                                       | 31.2%      | 26.6%       | 30.4% | 24.5%                                | 26.5%                           | 100.0%                               | 50.0%                          | 25.4%                            | 6.3%  | 26.7%                          |
|  | Neutral           | Count  | 47  | 74         | 24          | 53    | 276                                  | 15                              | 0                                    | 1                              | 45                               | 9     | 544                            |
|  |                   | % within On which campus are you currently enrolled? | 43.1%                                       | 26.8%      | 22.0%       | 19.2% | 36.9%                                | 30.6%                           | .0%                                  | 25.0%                          | 26.6%                            | 56.3% | 30.9%                          |
|  | Disagree          | Count  | 6   | 12         | 4           | 18    | 37                                   | 1                               | 0                                    | 1                              | 14                               | 1     | 94                             |
|  |                   | % within On which campus are you currently enrolled? | 5.5%  | 4.3%       | 3.7%        | 6.5%  | 4.9%                                 | 2.0%                            | .0%                                  | 25.0%                          | 8.3%                             | 6.3%  | 5.3%                           |
|  | Strongly Disagree | Count  | 5   | 16         | 5           | 16    | 59                                   | 5                               | 0                                    | 0                              | 17                               | 1     | 124                            |
|  |                   | % within On which campus are you currently enrolled? | 4.6%  | 5.8%       | 4.6%        | 5.8%  | 7.9%                                 | 10.2%                           | .0%                                  | .0%                            | 10.1%                            | 6.3%  | 7.1%                           |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 109    | 276    | 109    | 276    | 748    | 49     | 2      | 4      | 169    | 16     | 1758   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

**My advisor provides accurate info about my major and my program requirements. \* On which campus are you currently enrolled? Crosstabulation**

|   |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|---|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|   |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| My advisor provides accurate info about my major and my program requirements. | Strongly Agree                                       | Count  | 27  | 87         | 46          | 113   | 205                                  | 19                              | 0                                    | 1                              | 51                               | 4     | 553                            |
|   |  | % within On which campus are you currently enrolled? | 24.8%                                       | 32.0%      | 41.8%       | 40.6% | 27.4%                                | 38.0%                           | .0%                                  | 25.0%                          | 30.2%                            | 25.0% | 31.5%                          |
|   | Agree  | Count  | 26  | 82         | 34          | 95    | 197                                  | 12                              | 2                                    | 1                              | 50                               | 3     | 502                            |
|   |  | % within On which campus are you currently enrolled? | 23.9%                                       | 30.1%      | 30.9%       | 34.2% | 26.3%                                | 24.0%                           | 100.0%                               | 25.0%                          | 29.6%                            | 18.8% | 28.6%                          |
|   | Neutral  | Count  | 39  | 68         | 15          | 37    | 195                                  | 10                              | 0                                    | 1                              | 35                               | 7     | 407                            |
|   | % within On which campus are you currently enrolled? | 35.8%  | 25.0%                                       | 13.6%      | 13.3%       | 26.1% | 20.0%                                | .0%                             | 25.0%                                | 20.7%                          | 43.8%                            | 23.2% |                                |
|   | Disagree   | Count  | 9   | 15         | 8           | 19    | 75                                   | 3                               | 0                                    | 0                              | 14                               | 0     | 143                            |
|   |  | % within On which campus are you currently enrolled? | 8.3%  | 5.5%       | 7.3%        | 6.8%  | 10.0%                                | 6.0%                            | .0%                                  | .0%                            | 8.3%                             | .0%   | 8.1%                           |
|   | Strongly Disagree                                    | Count  | 8   | 20         | 7           | 14    | 76                                   | 6                               | 0                                    | 1                              | 19                               | 2     | 153                            |
|   |  | % within On which campus are you currently enrolled? | 7.3%  | 7.4%       | 6.4%        | 5.0%  | 10.2%                                | 12.0%                           | .0%                                  | 25.0%                          | 11.2%                            | 12.5% | 8.7%                           |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 109    | 272    | 110    | 278    | 748    | 50     | 2      | 4      | 169    | 16     | 1758   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

Consulting with my advisor enables me to better understand my program of study. \* On which campus are you currently enrolled? Crosstabulation

|   |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|---|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|   |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| Consulting with my advisor enables me to better understand my program of study. | Strongly Agree                                       | Count  | 27  | 90         | 48          | 101   | 201                                  | 15                              | 0                                    | 0                              | 48                               | 4     | 534                            |
|   |  | % within On which campus are you currently enrolled? | 25.0%                                       | 32.7%      | 43.6%       | 36.6% | 26.9%                                | 30.0%                           | .0%                                  | .0%                            | 28.9%                            | 25.0% | 30.4%                          |
|   | Agree  | Count  | 26  | 72         | 31          | 78    | 199                                  | 11                              | 2                                    | 2                              | 40                               | 2     | 463                            |
|   |  | % within On which campus are you currently enrolled? | 24.1%                                       | 26.2%      | 28.2%       | 28.3% | 26.6%                                | 22.0%                           | 100.0%                               | 50.0%                          | 24.1%                            | 12.5% | 26.4%                          |
|   | Neutral  | Count  | 40  | 73         | 21          | 44    | 197                                  | 12                              | 0                                    | 1                              | 44                               | 8     | 440                            |
|   | % within On which campus are you currently enrolled? | 37.0%  | 26.5%                                       | 19.1%      | 15.9%       | 26.3% | 24.0%                                | .0%                             | 25.0%                                | 26.5%                          | 50.0%                            | 25.1% |                                |
|   | Disagree   | Count  | 9   | 20         | 6           | 29    | 78                                   | 7                               | 0                                    | 0                              | 14                               | 0     | 163                            |
|   |  | % within On which campus are you currently enrolled? | 8.3%  | 7.3%       | 5.5%        | 10.5% | 10.4%                                | 14.0%                           | .0%                                  | .0%                            | 8.4%                             | .0%   | 9.3%                           |
|   | Strongly Disagree                                    | Count  | 6   | 20         | 4           | 24    | 73                                   | 5                               | 0                                    | 1                              | 20                               | 2     | 155                            |
|   |  | % within On which campus are you currently enrolled? | 5.6%  | 7.3%       | 3.6%        | 8.7%  | 9.8%                                 | 10.0%                           | .0%                                  | 25.0%                          | 12.0%                            | 12.5% | 8.8%                           |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 108    | 275    | 110    | 276    | 748    | 50     | 2      | 4      | 166    | 16     | 1755   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

**My advisor respects his/her students and is interested in them as individuals. \* On which campus are you currently enrolled? Crosstabulation**

|  |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|--|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|  |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| My advisor respects his/her students and is interested in them as individuals. | Strongly Agree                                       | Count  | 25  | 83         | 49          | 118   | 205                                  | 18                              | 0                                    | 0                              | 47                               | 4     | 549                            |
|  |  | % within On which campus are you currently enrolled? | 22.9%                                       | 30.3%      | 45.4%       | 42.8% | 27.4%                                | 36.0%                           | .0%                                  | .0%                            | 28.1%                            | 25.0% | 31.3%                          |
|  | Agree  | Count  | 30  | 78         | 29          | 63    | 173                                  | 13                              | 2                                    | 2                              | 44                               | 4     | 438                            |
|  |  | % within On which campus are you currently enrolled? | 27.5%                                       | 28.5%      | 26.9%       | 22.8% | 23.2%                                | 26.0%                           | 100.0%                               | 50.0%                          | 26.3%                            | 25.0% | 25.0%                          |
|  | Neutral  | Count  | 42  | 84         | 25          | 54    | 256                                  | 13                              | 0                                    | 1                              | 41                               | 6     | 522                            |
|  | % within On which campus are you currently enrolled? | 38.5%  | 30.7%                                       | 23.1%      | 19.6%       | 34.3% | 26.0%                                | .0%                             | 25.0%                                | 24.6%                          | 37.5%                            | 29.8% |                                |
|  | Disagree   | Count  | 7   | 18         | 3           | 18    | 53                                   | 2                               | 0                                    | 1                              | 14                               | 1     | 117                            |
|  |  | % within On which campus are you currently enrolled? | 6.4%  | 6.6%       | 2.8%        | 6.5%  | 7.1%                                 | 4.0%                            | .0%                                  | 25.0%                          | 8.4%                             | 6.3%  | 6.7%                           |
|  | Strongly Disagree                                    | Count  | 5   | 11         | 2           | 23    | 60                                   | 4                               | 0                                    | 0                              | 21                               | 1     | 127                            |
|  |  | % within On which campus are you currently enrolled? | 4.6%  | 4.0%       | 1.9%        | 8.3%  | 8.0%                                 | 8.0%                            | .0%                                  | .0%                            | 12.6%                            | 6.3%  | 7.2%                           |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 109    | 274    | 108    | 276    | 747    | 50     | 2      | 4      | 167    | 16     | 1753   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

I feel comfortable working with my advisor. \* On which campus are you currently enrolled? Crosstabulation

|   |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|---|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|   |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| I feel comfortable working with my advisor. | Strongly Agree                                       | Count  | 25  | 91         | 52          | 122   | 215                                  | 16                              | 0                                    | 0                              | 55                               | 4     | 580                            |
|   |  | % within On which campus are you currently enrolled? | 22.9%                                       | 33.2%      | 47.7%       | 44.4% | 28.9%                                | 32.0%                           | .0%                                  | .0%                            | 32.9%                            | 25.0% | 33.1%                          |
|   | Agree  | Count  | 26  | 75         | 29          | 71    | 186                                  | 12                              | 2                                    | 2                              | 44                               | 4     | 451                            |
|   |  | % within On which campus are you currently enrolled? | 23.9%                                       | 27.4%      | 26.6%       | 25.8% | 25.0%                                | 24.0%                           | 100.0%                               | 50.0%                          | 26.3%                            | 25.0% | 25.8%                          |
|   | Neutral  | Count  | 43  | 71         | 18          | 47    | 199                                  | 16                              | 0                                    | 1                              | 35                               | 6     | 436                            |
|   | % within On which campus are you currently enrolled? | 39.4%  | 25.9%                                       | 16.5%      | 17.1%       | 26.7% | 32.0%                                | .0%                             | 25.0%                                | 21.0%                          | 37.5%                            | 24.9% |                                |
|   | Disagree   | Count  | 9   | 19         | 5           | 15    | 75                                   | 2                               | 0                                    | 1                              | 13                               | 1     | 140                            |
|   |  | % within On which campus are you currently enrolled? | 8.3%  | 6.9%       | 4.6%        | 5.5%  | 10.1%                                | 4.0%                            | .0%                                  | 25.0%                          | 7.8%                             | 6.3%  | 8.0%                           |
|   | Strongly Disagree                                    | Count  | 6   | 18         | 5           | 20    | 69                                   | 4                               | 0                                    | 0                              | 20                               | 1     | 143                            |
|   |  | % within On which campus are you currently enrolled? | 5.5%  | 6.6%       | 4.6%        | 7.3%  | 9.3%                                 | 8.0%                            | .0%                                  | .0%                            | 12.0%                            | 6.3%  | 8.2%                           |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 109    | 274    | 109    | 275    | 744    | 50     | 2      | 4      | 167    | 16     | 1750   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

**My advisor is concerned with my academic progress. \* On which campus are you currently enrolled? Crosstabulation**

|  |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|--|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|  |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| My advisor is concerned with my academic progress. | Strongly Agree                                       | Count  | 22  | 81         | 47          | 99    | 182                                  | 17                              | 0                                    | 0                              | 47                               | 4     | 499                            |
|  |  | % within On which campus are you currently enrolled? | 20.2%                                       | 29.5%      | 42.7%       | 36.1% | 24.4%                                | 34.0%                           | .0%                                  | .0%                            | 28.1%                            | 25.0% | 28.5%                          |
|  | Agree  | Count  | 26  | 59         | 26          | 73    | 157                                  | 6                               | 2                                    | 2                              | 35                               | 5     | 391                            |
|  |  | % within On which campus are you currently enrolled? | 23.9%                                       | 21.5%      | 23.6%       | 26.6% | 21.1%                                | 12.0%                           | 100.0%                               | 50.0%                          | 21.0%                            | 31.3% | 22.3%                          |
|  | Neutral  | Count  | 42  | 97         | 25          | 63    | 257                                  | 19                              | 0                                    | 1                              | 48                               | 4     | 556                            |
|  | % within On which campus are you currently enrolled? | 38.5%  | 35.3%                                       | 22.7%      | 23.0%       | 34.5% | 38.0%                                | .0%                             | 25.0%                                | 28.7%                          | 25.0%                            | 31.7% |                                |
|  | Disagree   | Count  | 11  | 18         | 6           | 19    | 77                                   | 4                               | 0                                    | 0                              | 18                               | 2     | 155                            |
|  |  | % within On which campus are you currently enrolled? | 10.1%                                       | 6.5%       | 5.5%        | 6.9%  | 10.3%                                | 8.0%                            | .0%                                  | .0%                            | 10.8%                            | 12.5% | 8.8%                           |
|  | Strongly Disagree                                    | Count  | 8   | 20         | 6           | 20    | 72                                   | 4                               | 0                                    | 1                              | 19                               | 1     | 151                            |
|  |  | % within On which campus are you currently enrolled? | 7.3%  | 7.3%       | 5.5%        | 7.3%  | 9.7%                                 | 8.0%                            | .0%                                  | 25.0%                          | 11.4%                            | 6.3%  | 8.6%                           |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 109    | 275    | 110    | 274    | 745    | 50     | 2      | 4      | 167    | 16     | 1752   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

The academic advising process at Troy University adequately meets my needs. \* On which campus are you currently enrolled? Crosstabulation

|   |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|---|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|   |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| The academic advising process at Troy University adequately meets my needs. | Strongly Agree                                       | Count  | 23  | 77         | 46          | 86    | 174                                  | 15                              | 0                                    | 0                              | 44                               | 4     | 469                            |
|   |  | % within On which campus are you currently enrolled? | 21.1%                                       | 28.0%      | 41.8%       | 31.5% | 23.4%                                | 30.0%                           | .0%                                  | .0%                            | 26.3%                            | 25.0% | 26.8%                          |
|   | Agree  | Count  | 23  | 73         | 28          | 77    | 200                                  | 10                              | 2                                    | 2                              | 39                               | 2     | 456                            |
|   |  | % within On which campus are you currently enrolled? | 21.1%                                       | 26.5%      | 25.5%       | 28.2% | 26.9%                                | 20.0%                           | 100.0%                               | 50.0%                          | 23.4%                            | 12.5% | 26.1%                          |
|   | Neutral  | Count  | 44  | 69         | 17          | 60    | 169                                  | 14                              | 0                                    | 1                              | 39                               | 6     | 419                            |
|   | % within On which campus are you currently enrolled? | 40.4%  | 25.1%                                       | 15.5%      | 22.0%       | 22.7% | 28.0%                                | .0%                             | 25.0%                                | 23.4%                          | 37.5%                            | 23.9% |                                |
|   | Disagree   | Count  | 7   | 32         | 10          | 25    | 101                                  | 3                               | 0                                    | 1                              | 20                               | 2     | 201                            |
|   |  | % within On which campus are you currently enrolled? | 6.4%  | 11.6%      | 9.1%        | 9.2%  | 13.6%                                | 6.0%                            | .0%                                  | 25.0%                          | 12.0%                            | 12.5% | 11.5%                          |
|   | Strongly Disagree                                    | Count  | 12  | 24         | 9           | 25    | 100                                  | 8                               | 0                                    | 0                              | 25                               | 2     | 205                            |
|   |  | % within On which campus are you currently enrolled? | 11.0%                                       | 8.7%       | 8.2%        | 9.2%  | 13.4%                                | 16.0%                           | .0%                                  | .0%                            | 15.0%                            | 12.5% | 11.7%                          |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 109    | 275    | 110    | 273    | 744    | 50     | 2      | 4      | 167    | 16     | 1750   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

Overall, I am satisfied with the academic advising provided by my advisor. \* On which campus are you currently enrolled? Crosstabulation

|  |  |  | On which campus are you currently enrolled? |            |             |       |                                      |                                 |                                      |                                |                                  | Total |                                |
|--|--|--|---|------------|-------------|-------|--------------------------------------|---------------------------------|--------------------------------------|--------------------------------|----------------------------------|-------|--------------------------------|
|  |  |  | Dothan                                      | Montgomery | Phenix City | Troy  | eCampus (Taking online courses only) | Global Campus - Atlantic Region | Global Campus - International Region | Global Campus - Pacific Region | Global Campus - Southeast Region |       | Global Campus - Western Region |
| Overall, I am satisfied with the academic advising provided by my advisor. | Strongly Agree                                       | Count  | 24  | 80         | 47          | 98    | 192                                  | 16                              | 0                                    | 0                              | 44                               | 5     | 506                            |
|  |  | % within On which campus are you currently enrolled? | 22.4%                                       | 29.2%      | 42.7%       | 35.8% | 25.8%                                | 32.0%                           | .0%                                  | .0%                            | 26.0%                            | 31.3% | 28.9%                          |
|  | Agree  | Count  | 24  | 80         | 29          | 75    | 193                                  | 11                              | 2                                    | 2                              | 43                               | 0     | 459                            |
|  |  | % within On which campus are you currently enrolled? | 22.4%                                       | 29.2%      | 26.4%       | 27.4% | 25.9%                                | 22.0%                           | 100.0%                               | 50.0%                          | 25.4%                            | .0%   | 26.2%                          |
|  | Neutral  | Count  | 39  | 66         | 16          | 53    | 150                                  | 11                              | 0                                    | 1                              | 35                               | 8     | 379                            |
|  | % within On which campus are you currently enrolled? | 36.4%  | 24.1%                                       | 14.5%      | 19.3%       | 20.2% | 22.0%                                | .0%                             | 25.0%                                | 20.7%                          | 50.0%                            | 21.7% |                                |
|  | Disagree   | Count  | 7   | 23         | 10          | 20    | 92                                   | 6                               | 0                                    | 0                              | 21                               | 1     | 180                            |
|  |  | % within On which campus are you currently enrolled? | 6.5%  | 8.4%       | 9.1%        | 7.3%  | 12.4%                                | 12.0%                           | .0%                                  | .0%                            | 12.4%                            | 6.3%  | 10.3%                          |
|  | Strongly Disagree                                    | Count  | 13  | 25         | 8           | 28    | 117                                  | 6                               | 0                                    | 1                              | 26                               | 2     | 226                            |
|  |  | % within On which campus are you currently enrolled? | 12.1%                                       | 9.1%       | 7.3%        | 10.2% | 15.7%                                | 12.0%                           | .0%                                  | 25.0%                          | 15.4%                            | 12.5% | 12.9%                          |

|       |  |        |        |        |        |        |        |        |        |        |        |        |
|-------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | Count  | 107    | 274    | 110    | 274    | 744    | 50     | 2      | 4      | 169    | 16     | 1750   |
|       | % within On which campus are you currently enrolled? | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

**Means – Importance of Academic Advising (0 = “Least Important” and 6 = “Most Important”)**

**Sorrell College of Business**

**Report**

| On which campus are you currently enrolled? |                | Career planning | Guidance on academic programs | Personal development | Registration procedures | Scheduling classes | Using campus/site services and resources |
|---|----------------|-----------------|-------------------------------|----------------------|-------------------------|--------------------|--|
| Dothan                                      | Mean           | 4.82            | 5.10                          | 4.08                 | 4.23                    | 4.75               | 3.95                                     |
|   | N              | 110             | 110                           | 109                  | 110                     | 110                | 110                                      |
|   | Std. Deviation | 1.522           | 1.125                         | 1.806                | 1.601                   | 1.356              | 1.804                                    |
| Montgomery                                  | Mean           | 4.52            | 4.85                          | 4.10                 | 4.46                    | 4.74               | 4.16                                     |
|   | N              | 274             | 274                           | 272                  | 274                     | 272                | 272                                      |
|   | Std. Deviation | 1.897           | 1.618                         | 1.892                | 1.684                   | 1.549              | 1.827                                    |
| Phenix City                                 | Mean           | 4.46            | 4.96                          | 4.13                 | 4.57                    | 5.10               | 4.00                                     |
|   | N              | 110             | 109                           | 109                  | 110                     | 110                | 110                                      |
|   | Std. Deviation | 1.900           | 1.374                         | 1.821                | 1.571                   | 1.204              | 1.982                                    |
| Troy  | Mean           | 4.86            | 4.87                          | 4.07                 | 4.36                    | 4.73               | 3.74                                     |
|   | N              | 273             | 272                           | 273                  | 273                     | 273                | 271                                      |
|   | Std. Deviation | 1.626           | 1.368                         | 1.809                | 1.646                   | 1.507              | 1.907                                    |
| eCampus (Taking online courses only)        | Mean           | 4.13            | 5.10                          | 3.85                 | 4.52                    | 4.77               | 3.78                                     |
|   | N              | 743             | 746                           | 743                  | 742                     | 743                | 745                                      |
|   | Std. Deviation | 2.043           | 1.281                         | 1.857                | 1.532                   | 1.462              | 1.952                                    |
| Global Campus - Atlantic Region             | Mean           | 3.58            | 4.96                          | 3.77                 | 3.98                    | 4.67               | 3.81                                     |
|   | N              | 48              | 48                            | 48                   | 48                      | 48                 | 48                                       |
|   | Std. Deviation | 2.112           | 1.184                         | 1.825                | 1.874                   | 1.693              | 1.942                                    |
| Global Campus - International               | Mean           | 5.50            | 5.00                          | 5.00                 | 4.50                    | 5.00               | 5.00                                     |

|                                  |                |       |       |       |       |       |       |
|----------------------------------|----------------|-------|-------|-------|-------|-------|-------|
| Region                           | N              | 2     | 2     | 2     | 2     | 2     | 2     |
|                                  | Std. Deviation | .707  | 1.414 | .000  | .707  | .000  | 1.414 |
| Global Campus - Pacific Region   | Mean           | 2.00  | 4.33  | 2.67  | 4.33  | 4.67  | 4.33  |
|                                  | N              | 3     | 3     | 3     | 3     | 3     | 3     |
|                                  | Std. Deviation | 2.646 | 2.082 | 1.528 | 1.528 | .577  | .577  |
| Global Campus - Southeast Region | Mean           | 4.39  | 5.01  | 4.00  | 4.28  | 4.74  | 3.86  |
|                                  | N              | 167   | 165   | 166   | 167   | 167   | 167   |
|                                  | Std. Deviation | 1.894 | 1.341 | 1.806 | 1.681 | 1.485 | 1.970 |
| Global Campus - Western Region   | Mean           | 3.38  | 4.87  | 3.31  | 3.50  | 4.00  | 3.25  |
|                                  | N              | 16    | 16    | 16    | 16    | 16    | 16    |
|                                  | Std. Deviation | 1.821 | 1.310 | 1.740 | 1.673 | 1.592 | 1.949 |
| Total                            | Mean           | 4.37  | 5.00  | 3.96  | 4.42  | 4.77  | 3.86  |
|                                  | N              | 1746  | 1745  | 1741  | 1745  | 1744  | 1744  |
|                                  | Std. Deviation | 1.932 | 1.355 | 1.843 | 1.610 | 1.472 | 1.921 |

**Means – Satisfaction of Academic Advising (0 = “Least Important” and 6 = “Most Important”)**

**Sorrell College of Business**

**Report**

| On which campus are you currently enrolled? |                | Career planning | Guidance on academic programs | Personal development | Registration procedures | Scheduling classes | Using campus/site services and resources |
|---|----------------|-----------------|-------------------------------|----------------------|-------------------------|--------------------|--|
| Dothan                                      | Mean           | 3.26            | 3.38                          | 3.28                 | 3.69                    | 3.61               | 3.51                                     |
|   | N              | 110             | 110                           | 109                  | 109                     | 110                | 110                                      |
|   | Std. Deviation | 2.039           | 2.076                         | 2.072                | 2.062                   | 2.086              | 2.089                                    |
| Montgomery                                  | Mean           | 3.19            | 3.47                          | 3.24                 | 3.71                    | 3.62               | 3.55                                     |
|   | N              | 272             | 269                           | 271                  | 268                     | 271                | 271                                      |
|   | Std. Deviation | 2.018           | 2.034                         | 2.002                | 2.012                   | 2.024              | 1.971                                    |
| Phenix City                                 | Mean           | 3.72            | 4.07                          | 3.72                 | 4.24                    | 4.34               | 3.95                                     |
|   | N              | 109             | 107                           | 109                  | 108                     | 107                | 108                                      |
|   | Std. Deviation | 2.042           | 1.994                         | 2.022                | 1.938                   | 1.898              | 2.066                                    |
| Troy  | Mean           | 3.30            | 3.65                          | 3.34                 | 3.70                    | 3.82               | 3.61                                     |
|   | N              | 270             | 271                           | 271                  | 270                     | 271                | 270                                      |
|   | Std. Deviation | 2.014           | 1.964                         | 1.933                | 1.974                   | 1.921              | 1.913                                    |
| eCampus (Taking online courses only)        | Mean           | 3.14            | 3.29                          | 3.15                 | 3.51                    | 3.47               | 3.28                                     |
|   | N              | 734             | 740                           | 736                  | 736                     | 733                | 736                                      |
|   | Std. Deviation | 2.088           | 2.187                         | 2.062                | 2.137                   | 2.189              | 2.079                                    |
| Global Campus - Atlantic Region             | Mean           | 2.73            | 3.57                          | 3.06                 | 3.38                    | 3.31               | 3.35                                     |
|   | N              | 48              | 47                            | 48                   | 48                      | 48                 | 48                                       |
|   | Std. Deviation | 2.018           | 1.975                         | 1.983                | 2.170                   | 2.233              | 2.026                                    |
| Global Campus - International               | Mean           | 3.00            | 3.00                          | 3.00                 | 3.00                    | 2.50               | 3.00                                     |

|                                  |                |       |       |       |       |       |       |
|----------------------------------|----------------|-------|-------|-------|-------|-------|-------|
| Region                           | N              | 2     | 2     | 2     | 2     | 2     | 2     |
|                                  | Std. Deviation | .000  | .000  | .000  | .000  | .707  | .000  |
| Global Campus - Pacific Region   | Mean           | 4.00  | 3.75  | 4.00  | 4.25  | 4.25  | 3.75  |
|                                  | N              | 4     | 4     | 4     | 4     | 4     | 4     |
|                                  | Std. Deviation | 1.414 | 2.630 | 1.414 | 2.217 | 2.217 | 1.708 |
| Global Campus - Southeast Region | Mean           | 3.12  | 3.64  | 3.20  | 3.76  | 3.73  | 3.48  |
|                                  | N              | 162   | 161   | 162   | 161   | 162   | 164   |
|                                  | Std. Deviation | 2.129 | 2.084 | 2.028 | 1.913 | 2.022 | 1.989 |
| Global Campus - Western Region   | Mean           | 3.06  | 3.06  | 3.19  | 3.31  | 3.13  | 3.00  |
|                                  | N              | 16    | 16    | 16    | 16    | 16    | 16    |
|                                  | Std. Deviation | 1.982 | 2.048 | 1.974 | 1.991 | 2.062 | 1.932 |
| Total                            | Mean           | 3.20  | 3.47  | 3.24  | 3.65  | 3.63  | 3.45  |
|                                  | N              | 1727  | 1727  | 1728  | 1722  | 1724  | 1729  |
|                                  | Std. Deviation | 2.061 | 2.101 | 2.023 | 2.059 | 2.091 | 2.028 |