

Troy University Academic Advising Survey – Spring 2009

Data filtered for the

COLLEGE OF HEALTH AND HUMAN SERVICES

Gender * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
Gender	Male	Count	1	16	11	62	42	1	11	0	144
		% within On which campus are you currently enrolled?	16.7%	10.9%	12.8%	23.8%	25.8%	9.1%	19.6%	.0%	19.7%
	Female	Count	5	131	75	198	121	10	45	2	587
		% within On which campus are you currently enrolled?	83.3%	89.1%	87.2%	76.2%	74.2%	90.9%	80.4%	100.0%	80.3%
Total		Count	6	147	86	260	163	11	56	2	731
		% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Ethnicity/Race * On which campus are you currently enrolled? Crosstabulation

		On which campus are you currently enrolled?								Total
		Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region	Global Campus - Western Region	
Ethnicity/Race Nonresident Alien	Count	0	0	0	3	1	0	0	0	4
	% within On which campus are you currently enrolled?	.0%	.0%	.0%	1.2%	.6%	.0%	.0%	.0%	.5%
Black, non-Hispanic	Count	2	63	42	88	64	8	25	1	293
	% within On which campus are you currently enrolled?	33.3%	42.9%	48.8%	33.8%	39.3%	72.7%	44.6%	50.0%	40.1%
American Indian/Alaska Native	Count	0	0	0	3	0	0	0	0	3
	% within On which campus are you currently enrolled?	.0%	.0%	.0%	1.2%	.0%	.0%	.0%	.0%	.4%
Asian/Pacific Islander	Count	1	3	0	10	1	0	0	1	16
	% within On which campus are you currently enrolled?	16.7%	2.0%	.0%	3.8%	.6%	.0%	.0%	50.0%	2.2%
Hispanic	Count	0	0	3	7	15	0	4	0	29
	% within On which campus are you currently enrolled?	.0%	.0%	3.5%	2.7%	9.2%	.0%	7.1%	.0%	4.0%
White, non-Hispanic	Count	3	78	39	143	79	3	25	0	370

	% within On which campus are you currently enrolled?	50.0%	53.1%	45.3%	55.0%	48.5%	27.3%	44.6%	.0%	50.6%
Race/ethnicity unknown	Count	0	3	2	6	3	0	2	0	16
	% within On which campus are you currently enrolled?	.0%	2.0%	2.3%	2.3%	1.8%	.0%	3.6%	.0%	2.2%
Total	Count	6	147	86	260	163	11	56	2	731
	% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Level * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?						Total		
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region		Global Campus - Southeast Region	Global Campus - Western Region
Level	Undergraduate	Count	3	130	45	229	123	2	11	0	543
		% within On which campus are you currently enrolled?	60.0%	89.7%	54.2%	88.4%	79.9%	18.2%	20.8%	.0%	76.3%
	Graduate	Count	2	15	38	30	31	9	42	2	169
		% within On which campus are you currently enrolled?	40.0%	10.3%	45.8%	11.6%	20.1%	81.8%	79.2%	100.0%	23.7%
Total		Count	5	145	83	259	154	11	53	2	712
		% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Classification * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
Classification	Other	Count	0	2	3	0	8	0	3	0	16
		% within On which campus are you currently enrolled?	.0%	1.4%	3.5%	.0%	4.9%	.0%	5.4%	.0%	2.2%
Freshman	Count	Count	1	26	4	49	14	1	0	0	95
		% within On which campus are you currently enrolled?	20.0%	17.7%	4.7%	18.9%	8.6%	9.1%	.0%	.0%	13.0%
Sophomore	Count	Count	0	25	3	56	21	0	4	0	109
		% within On which campus are you currently enrolled?	.0%	17.0%	3.5%	21.6%	13.0%	.0%	7.1%	.0%	15.0%
Junior	Count	Count	1	47	11	56	37	0	6	0	158
		% within On which campus are you currently enrolled?	20.0%	32.0%	12.8%	21.6%	22.8%	.0%	10.7%	.0%	21.7%
Senior	Count	Count	1	32	27	68	51	1	1	0	181
		% within On which campus are you currently enrolled?	20.0%	21.8%	31.4%	26.3%	31.5%	9.1%	1.8%	.0%	24.9%
Graduate	Count	Count	2	15	38	30	31	9	42	2	169

	% within On which campus are you currently enrolled?	40.0%	10.2%	44.2%	11.6%	19.1%	81.8%	75.0%	100.0%	23.2%
Total	Count	5	147	86	259	162	11	56	2	728
	% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Which of the following academic advising options would you like best? * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
Which of the following academic advising options would you like best?	Other	Count	0	2	0	1	6	0	0	0	9
		% within On which campus are you currently enrolled?	.0%	1.4%	.0%	.4%	3.7%	.0%	.0%	.0%	1.2%
	Face-to-face	Count	6	123	67	213	52	6	43	2	512
		% within On which campus are you currently enrolled?	100.0%	84.2%	77.9%	82.6%	32.3%	54.5%	76.8%	100.0%	70.5%
	Online	Count	0	17	16	42	76	3	10	0	164
		% within On which campus are you currently enrolled?	.0%	11.6%	18.6%	16.3%	47.2%	27.3%	17.9%	.0%	22.6%
	Via phone	Count	0	4	3	2	27	2	3	0	41
		% within On which campus are you currently enrolled?	.0%	2.7%	3.5%	.8%	16.8%	18.2%	5.4%	.0%	5.6%
	Total	Count	6	146	86	258	161	11	56	2	726
		% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Do you know your academic advisor at Troy University? * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
Do you know your academic advisor at Troy University?	Yes	Count	4	112	78	236	124	11	51	1	617
		% within On which campus are you currently enrolled?	66.7%	76.7%	91.8%	91.8%	76.5%	100.0%	92.7%	50.0%	85.2%
	No	Count	2	34	7	21	38	0	4	1	107
		% within On which campus are you currently enrolled?	33.3%	23.3%	8.2%	8.2%	23.5%	.0%	7.3%	50.0%	14.8%
Total		Count	6	146	85	257	162	11	55	2	724
		% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Was an academic advisor assigned to you soon after you declared your major? * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
Was an academic advisor assigned to you soon after you declared your major?	Yes	Count	3	98	75	212	116	10	51	2	567
		% within On which campus are you currently enrolled?	50.0%	67.1%	88.2%	82.8%	71.6%	90.9%	92.7%	100.0%	78.4%
	No	Count	1	24	7	24	21	0	2	0	79
		% within On which campus are you currently enrolled?	16.7%	16.4%	8.2%	9.4%	13.0%	.0%	3.6%	.0%	10.9%
	Don't Know	Count	2	24	3	20	25	1	2	0	77
		% within On which campus are you currently enrolled?	33.3%	16.4%	3.5%	7.8%	15.4%	9.1%	3.6%	.0%	10.7%
Total		Count	6	146	85	256	162	11	55	2	723
		% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

About how often do you consult with an advisor each term? * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
About how often do you consult with an advisor each term?	1-2 times	Count	2	75	30	100	37	5	27	1	277
		% within On which campus are you currently enrolled?	40.0%	52.1%	36.1%	39.4%	23.4%	45.5%	50.0%	50.0%	39.0%
	3-4 times	Count	0	14	14	38	18	1	7	0	92
		% within On which campus are you currently enrolled?	.0%	9.7%	16.9%	15.0%	11.4%	9.1%	13.0%	.0%	12.9%
5 or more times	Count	0	6	6	27	4	1	0	0	44	
	% within On which campus are you currently enrolled?	.0%	4.2%	7.2%	10.6%	2.5%	9.1%	.0%	.0%	6.2%	
Only when it is necessary	Count	3	49	33	89	99	4	20	1	298	
	% within On which campus are you currently enrolled?	60.0%	34.0%	39.8%	35.0%	62.7%	36.4%	37.0%	50.0%	41.9%	
Total	Count	5	144	83	254	158	11	54	2	711	
	% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

About how often would you like to consult with an advisor each term? * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
About how often would you like to consult with an advisor each term?	1-2 times	Count	3	67	36	70	57	6	28	1	268
		% within On which campus are you currently enrolled?	50.0%	45.6%	41.9%	27.3%	35.2%	54.5%	50.9%	50.0%	37.0%
	3-4 times	Count	0	25	16	82	31	1	9	0	164
		% within On which campus are you currently enrolled?	.0%	17.0%	18.6%	32.0%	19.1%	9.1%	16.4%	.0%	22.6%
5 or more times	Count	1	8	7	39	11	0	2	0	68	
	% within On which campus are you currently enrolled?	16.7%	5.4%	8.1%	15.2%	6.8%	.0%	3.6%	.0%	9.4%	
Only when it is necessary	Count	2	47	27	65	63	4	16	1	225	
	% within On which campus are you currently enrolled?	33.3%	32.0%	31.4%	25.4%	38.9%	36.4%	29.1%	50.0%	31.0%	
Total	Count	6	147	86	256	162	11	55	2	725	

About how often would you like to consult with an advisor each term? * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?								Total
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region	Global Campus - Western Region	
About how often would you like to consult with an advisor each term?	1-2 times	Count	3	67	36	70	57	6	28	1	268
		% within On which campus are you currently enrolled?	50.0%	45.6%	41.9%	27.3%	35.2%	54.5%	50.9%	50.0%	37.0%
	3-4 times	Count	0	25	16	82	31	1	9	0	164
		% within On which campus are you currently enrolled?	.0%	17.0%	18.6%	32.0%	19.1%	9.1%	16.4%	.0%	22.6%
5 or more times	Count	1	8	7	39	11	0	2	0	68	
	% within On which campus are you currently enrolled?	16.7%	5.4%	8.1%	15.2%	6.8%	.0%	3.6%	.0%	9.4%	
Only when it is necessary	Count	2	47	27	65	63	4	16	1	225	
	% within On which campus are you currently enrolled?	33.3%	32.0%	31.4%	25.4%	38.9%	36.4%	29.1%	50.0%	31.0%	
Total	Count	6	147	86	256	162	11	55	2	725	
	% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

My academic advisor is readily available. * On which campus are you currently enrolled? Crosstabulation

		On which campus are you currently enrolled?							Total		
		Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region	
My academic advisor is readily available.	Strongly Agree	Count	0	51	35	80	47	8	26	1	248
		% within On which campus are you currently enrolled?	.0%	34.7%	40.7%	31.3%	29.0%	72.7%	46.4%	50.0%	34.2%
Agree	Count	1	40	32	86	39	2	17	1	218	
		% within On which campus are you currently enrolled?	20.0%	27.2%	37.2%	33.6%	24.1%	18.2%	30.4%	50.0%	30.1%
Neutral	Count	2	26	10	38	32	0	5	0	113	
		% within On which campus are you currently enrolled?	40.0%	17.7%	11.6%	14.8%	19.8%	.0%	8.9%	.0%	15.6%
Disagree	Count	0	17	5	34	19	1	4	0	80	
		% within On which campus are you currently enrolled?	.0%	11.6%	5.8%	13.3%	11.7%	9.1%	7.1%	.0%	11.0%
Strongly Disagree	Count	2	13	4	18	25	0	4	0	66	
		% within On which campus are you currently enrolled?	40.0%	8.8%	4.7%	7.0%	15.4%	.0%	7.1%	.0%	9.1%
Total		Count	5	147	86	256	162	11	56	2	725

My academic advisor is helpful in scheduling my classes. * On which campus are you currently enrolled? Crosstabulation

		On which campus are you currently enrolled?								Total	
		Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region	Global Campus - Western Region		
My academic advisor is helpful in scheduling my classes.	Strongly Agree	Count	1	65	40	101	44	7	30	1	289
		% within On which campus are you currently enrolled?	16.7%	44.2%	47.1%	39.5%	27.2%	63.6%	53.6%	50.0%	39.9%
Agree	Count	0	33	26	64	30	1	7	1	162	
		% within On which campus are you currently enrolled?	.0%	22.4%	30.6%	25.0%	18.5%	9.1%	12.5%	50.0%	22.3%
Neutral	Count	3	23	12	53	40	1	11	0	143	
		% within On which campus are you currently enrolled?	50.0%	15.6%	14.1%	20.7%	24.7%	9.1%	19.6%	.0%	19.7%
Disagree	Count	0	14	4	22	23	2	4	0	69	
		% within On which campus are you currently enrolled?	.0%	9.5%	4.7%	8.6%	14.2%	18.2%	7.1%	.0%	9.5%
Strongly Disagree	Count	2	12	3	16	25	0	4	0	62	
		% within On which campus are you currently enrolled?	33.3%	8.2%	3.5%	6.3%	15.4%	.0%	7.1%	.0%	8.6%

Total	Count	6	147	85	256	162	11	56	2	725
	% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

My academic advisor is helpful in the registration process. * On which campus are you currently enrolled? Crosstabulation

		On which campus are you currently enrolled?							Total		
		Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region	
My academic advisor is helpful in the registration process.	Strongly Agree	Count	1	63	39	99	49	7	30	1	289
		% within On which campus are you currently enrolled?	16.7%	43.2%	46.4%	38.8%	30.4%	63.6%	54.5%	50.0%	40.1%
Agree	Count	0	37	24	68	35	0	9	1	174	
		% within On which campus are you currently enrolled?	.0%	25.3%	28.6%	26.7%	21.7%	.0%	16.4%	50.0%	24.2%
Neutral	Count	3	21	13	50	32	2	9	0	130	
		% within On which campus are you currently enrolled?	50.0%	14.4%	15.5%	19.6%	19.9%	18.2%	16.4%	.0%	18.1%
Disagree	Count	0	13	5	20	23	2	3	0	66	
		% within On which campus are you currently enrolled?	.0%	8.9%	6.0%	7.8%	14.3%	18.2%	5.5%	.0%	9.2%
Strongly Disagree	Count	2	12	3	18	22	0	4	0	61	
		% within On which campus are you currently enrolled?	33.3%	8.2%	3.6%	7.1%	13.7%	.0%	7.3%	.0%	8.5%
Total		Count	6	146	84	255	161	11	55	2	720

My advisor is knowledgeable about campus/site academic support services and resources. * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
My advisor is knowledgeable about campus/site academic support services and resources.	Strongly Agree	Count	1	67	40	97	48	6	34	1	294
		% within On which campus are you currently enrolled?	16.7%	45.6%	47.1%	38.0%	29.6%	54.5%	60.7%	50.0%	40.6%
	Agree	Count	1	38	30	75	35	4	11	1	195
		% within On which campus are you currently enrolled?	16.7%	25.9%	35.3%	29.4%	21.6%	36.4%	19.6%	50.0%	26.9%
	Neutral	Count	2	26	14	61	49	0	7	0	159
		% within On which campus are you currently enrolled?	33.3%	17.7%	16.5%	23.9%	30.2%	.0%	12.5%	.0%	22.0%
	Disagree	Count	0	6	0	10	9	1	2	0	28
		% within On which campus are you currently enrolled?	.0%	4.1%	.0%	3.9%	5.6%	9.1%	3.6%	.0%	3.9%
Strongly Disagree	Count	2	10	1	12	21	0	2	0	48	
	% within On which campus are you currently enrolled?	33.3%	6.8%	1.2%	4.7%	13.0%	.0%	3.6%	.0%	6.6%	

Total	Count	6	147	85	255	162	11	56	2	724
	% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

My advisor provides accurate info about my major and my program requirements. * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total		
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region	
My advisor provides accurate info about my major and my program requirements.	Strongly Agree	Count	1	76	48	119	48	7	32	0	331	
		% within On which campus are you currently enrolled?	16.7%	51.7%	56.5%	46.5%	29.6%	63.6%	57.1%	.0%	45.7%	
	Agree	Count	1	39	22	72	38	2	12	1	187	
		% within On which campus are you currently enrolled?	16.7%	26.5%	25.9%	28.1%	23.5%	18.2%	21.4%	100.0%	25.8%	
	Neutral	Count	2	15	10	43	41	2	8	0	121	
		% within On which campus are you currently enrolled?	33.3%	10.2%	11.8%	16.8%	25.3%	18.2%	14.3%	.0%	16.7%	
	Disagree	Count	1	3	3	9	12	0	1	0	29	
		% within On which campus are you currently enrolled?	16.7%	2.0%	3.5%	3.5%	7.4%	.0%	1.8%	.0%	4.0%	
	Strongly Disagree	Count	1	14	2	13	23	0	3	0	56	
		% within On which campus are you currently enrolled?	16.7%	9.5%	2.4%	5.1%	14.2%	.0%	5.4%	.0%	7.7%	
	Total		Count	6	147	85	256	162	11	56	1	724

Consulting with my advisor enables me to better understand my program of study. * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
Consulting with my advisor enables me to better understand my program of study.	Strongly Agree	Count	1	64	46	102	46	8	31	1	299
		% within On which campus are you currently enrolled?	16.7%	43.8%	54.1%	39.8%	28.8%	72.7%	56.4%	50.0%	41.5%
	Agree	Count	1	33	25	72	36	2	11	1	181
		% within On which campus are you currently enrolled?	16.7%	22.6%	29.4%	28.1%	22.5%	18.2%	20.0%	50.0%	25.1%
	Neutral	Count	2	22	9	45	43	1	9	0	131
		% within On which campus are you currently enrolled?	33.3%	15.1%	10.6%	17.6%	26.9%	9.1%	16.4%	.0%	18.2%
	Disagree	Count	0	8	3	20	13	0	0	0	44
		% within On which campus are you currently enrolled?	.0%	5.5%	3.5%	7.8%	8.1%	.0%	.0%	.0%	6.1%
	Strongly Disagree	Count	2	19	2	17	22	0	4	0	66
		% within On which campus are you currently enrolled?	33.3%	13.0%	2.4%	6.6%	13.8%	.0%	7.3%	.0%	9.2%

Total	Count	6	146	85	256	160	11	55	2	721
	% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

My advisor respects his/her students and is interested in them as individuals. * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total		
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region	
My advisor respects his/her students and is interested in them as individuals.	Strongly Agree	Count	1	70	46	117	52	8	36	1	331	
		% within On which campus are you currently enrolled?	16.7%	48.6%	54.1%	45.9%	32.1%	72.7%	65.5%	50.0%	46.0%	
	Agree	Count	1	30	23	63	29	2	8	1	157	
		% within On which campus are you currently enrolled?	16.7%	20.8%	27.1%	24.7%	17.9%	18.2%	14.5%	50.0%	21.8%	
	Neutral	Count	2	24	13	49	46	1	8	0	143	
		% within On which campus are you currently enrolled?	33.3%	16.7%	15.3%	19.2%	28.4%	9.1%	14.5%	.0%	19.9%	
	Disagree	Count	0	8	1	13	13	0	0	0	35	
		% within On which campus are you currently enrolled?	.0%	5.6%	1.2%	5.1%	8.0%	.0%	.0%	.0%	4.9%	
	Strongly Disagree	Count	2	12	2	13	22	0	3	0	54	
		% within On which campus are you currently enrolled?	33.3%	8.3%	2.4%	5.1%	13.6%	.0%	5.5%	.0%	7.5%	
	Total		Count	6	144	85	255	162	11	55	2	720

I feel comfortable working with my advisor. * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
I feel comfortable working with my advisor.	Strongly Agree	Count	1	70	47	111	55	8	33	1	326
		% within On which campus are you currently enrolled?	16.7%	48.6%	56.0%	43.4%	34.2%	72.7%	60.0%	50.0%	45.3%
	Agree	Count	1	34	23	73	30	2	11	1	175
		% within On which campus are you currently enrolled?	16.7%	23.6%	27.4%	28.5%	18.6%	18.2%	20.0%	50.0%	24.3%
	Neutral	Count	2	17	9	44	39	1	5	0	117
		% within On which campus are you currently enrolled?	33.3%	11.8%	10.7%	17.2%	24.2%	9.1%	9.1%	.0%	16.3%
	Disagree	Count	0	8	3	15	13	0	3	0	42
		% within On which campus are you currently enrolled?	.0%	5.6%	3.6%	5.9%	8.1%	.0%	5.5%	.0%	5.8%
	Strongly Disagree	Count	2	15	2	13	24	0	3	0	59
		% within On which campus are you currently enrolled?	33.3%	10.4%	2.4%	5.1%	14.9%	.0%	5.5%	.0%	8.2%

Total	Count	6	144	84	256	161	11	55	2	719
	% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

My advisor is concerned with my academic progress. * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total		
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region	
My advisor is concerned with my academic progress.	Strongly Agree	Count	1	59	44	91	46	8	30	1	280	
		% within On which campus are you currently enrolled?	16.7%	40.4%	51.8%	35.8%	28.6%	72.7%	54.5%	50.0%	38.9%	
	Agree	Count	1	33	24	63	30	2	8	1	162	
		% within On which campus are you currently enrolled?	16.7%	22.6%	28.2%	24.8%	18.6%	18.2%	14.5%	50.0%	22.5%	
	Neutral	Count	2	29	12	67	46	1	13	0	170	
		% within On which campus are you currently enrolled?	33.3%	19.9%	14.1%	26.4%	28.6%	9.1%	23.6%	.0%	23.6%	
	Disagree	Count	0	10	3	19	18	0	1	0	51	
		% within On which campus are you currently enrolled?	.0%	6.8%	3.5%	7.5%	11.2%	.0%	1.8%	.0%	7.1%	
	Strongly Disagree	Count	2	15	2	14	21	0	3	0	57	
		% within On which campus are you currently enrolled?	33.3%	10.3%	2.4%	5.5%	13.0%	.0%	5.5%	.0%	7.9%	
	Total		Count	6	146	85	254	161	11	55	2	720

The academic advising process at Troy University adequately meets my needs. * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total	
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region
The academic advising process at Troy University adequately meets my needs.	Strongly Agree	Count	1	58	40	82	50	7	28	1	267
		% within On which campus are you currently enrolled?	16.7%	40.0%	47.1%	32.3%	30.9%	63.6%	50.0%	50.0%	37.0%
	Agree	Count	1	36	27	79	29	2	11	1	186
		% within On which campus are you currently enrolled?	16.7%	24.8%	31.8%	31.1%	17.9%	18.2%	19.6%	50.0%	25.8%
	Neutral	Count	2	21	13	55	31	1	8	0	131
		% within On which campus are you currently enrolled?	33.3%	14.5%	15.3%	21.7%	19.1%	9.1%	14.3%	.0%	18.2%
	Disagree	Count	0	12	2	23	25	1	5	0	68
		% within On which campus are you currently enrolled?	.0%	8.3%	2.4%	9.1%	15.4%	9.1%	8.9%	.0%	9.4%
	Strongly Disagree	Count	2	18	3	15	27	0	4	0	69
		% within On which campus are you currently enrolled?	33.3%	12.4%	3.5%	5.9%	16.7%	.0%	7.1%	.0%	9.6%

Total	Count	6	145	85	254	162	11	56	2	721
	% within On which campus are you currently enrolled?	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Overall, I am satisfied with the academic advising provided by my advisor. * On which campus are you currently enrolled? Crosstabulation

			On which campus are you currently enrolled?							Total		
			Dothan	Montgomery	Phenix City	Troy	eCampus (Taking online courses only)	Global Campus - Atlantic Region	Global Campus - Southeast Region		Global Campus - Western Region	
Overall, I am satisfied with the academic advising provided by my advisor.	Strongly Agree	Count	1	62	41	95	52	7	33	1	292	
		% within On which campus are you currently enrolled?	16.7%	42.8%	49.4%	37.1%	32.1%	63.6%	58.9%	50.0%	40.5%	
	Agree	Count	1	36	26	71	27	2	10	1	174	
		% within On which campus are you currently enrolled?	16.7%	24.8%	31.3%	27.7%	16.7%	18.2%	17.9%	50.0%	24.1%	
	Neutral	Count	2	19	10	52	31	1	5	0	120	
		% within On which campus are you currently enrolled?	33.3%	13.1%	12.0%	20.3%	19.1%	9.1%	8.9%	.0%	16.6%	
	Disagree	Count	0	13	3	17	19	1	5	0	58	
		% within On which campus are you currently enrolled?	.0%	9.0%	3.6%	6.6%	11.7%	9.1%	8.9%	.0%	8.0%	
	Strongly Disagree	Count	2	15	3	21	33	0	3	0	77	
		% within On which campus are you currently enrolled?	33.3%	10.3%	3.6%	8.2%	20.4%	.0%	5.4%	.0%	10.7%	
	Total		Count	6	145	83	256	162	11	56	2	721

Means – Importance of Academic Advising (0 = “Least Important” and 6 = “Most Important”)

College of Health and Human Services

Report

On which campus are you currently enrolled?		Career planning	Guidance on academic programs	Personal development	Registration procedures	Scheduling classes	Using campus/site services and resources
Dothan	Mean	4.00	5.50	3.67	5.50	5.67	3.50
	N	6	6	6	6	6	6
	Std. Deviation	3.098	.837	2.251	.837	.816	2.811
Montgomery	Mean	4.95	5.16	4.41	4.82	5.01	4.26
	N	146	146	145	146	144	144
	Std. Deviation	1.570	1.348	1.677	1.427	1.348	1.939
Phenix City	Mean	4.95	5.08	4.45	4.61	4.88	4.06
	N	85	85	85	85	85	84
	Std. Deviation	1.503	1.284	1.701	1.604	1.358	2.079
Troy	Mean	4.94	4.90	4.26	4.53	4.85	3.78
	N	254	254	254	253	254	252
	Std. Deviation	1.427	1.330	1.766	1.565	1.441	1.869
eCampus (Taking online courses only)	Mean	4.29	4.87	3.87	4.50	4.66	3.92
	N	160	158	157	159	158	159
	Std. Deviation	1.911	1.378	1.804	1.530	1.513	1.908
Global Campus - Atlantic Region	Mean	4.64	5.18	4.55	4.36	5.27	3.55
	N	11	11	11	11	11	11

	Std. Deviation	1.286	1.079	1.368	2.014	1.272	2.296
Global Campus - Southeast Region	Mean	4.95	5.05	4.44	4.53	4.69	4.31
	N	55	55	55	55	54	55
	Std. Deviation	1.508	1.367	1.642	1.501	1.515	1.538
Global Campus - Western Region	Mean	5.50	5.50	5.50	3.50	5.00	5.00
	N	2	2	2	2	2	2
	Std. Deviation	.707	.707	.707	3.536	1.414	1.414
Total	Mean	4.79	4.99	4.24	4.59	4.84	3.98
	N	719	717	715	717	714	713
	Std. Deviation	1.622	1.335	1.744	1.539	1.431	1.912

Means – Satisfaction of Academic Advising (0 = “Least Important” and 6 = “Most Important”)

College of Health and Human Services

Report

On which campus are you currently enrolled?		Career planning	Guidance on academic programs	Personal development	Registration procedures	Scheduling classes	Using campus/site services and resources
Dothan	Mean	3.33	3.17	3.17	3.33	3.33	3.50
	N	6	6	6	6	6	6
	Std. Deviation	2.805	2.714	2.858	2.733	2.733	2.811
Montgomery	Mean	3.94	4.14	3.83	4.11	4.32	4.09
	N	141	142	142	142	141	139
	Std. Deviation	1.990	1.941	1.961	1.995	1.880	1.909
Phenix City	Mean	4.27	4.44	4.30	4.10	4.36	4.13
	N	83	82	83	81	80	83
	Std. Deviation	1.881	1.799	1.866	2.083	1.924	2.017
Troy	Mean	3.85	3.95	3.74	3.90	4.00	3.67
	N	252	252	251	253	252	249
	Std. Deviation	1.879	1.862	1.838	1.836	1.905	1.874
eCampus (Taking online courses only)	Mean	3.23	3.38	3.27	3.65	3.57	3.46
	N	159	158	158	158	158	158
	Std. Deviation	2.325	2.190	2.161	2.221	2.178	2.152
Global Campus - Atlantic Region	Mean	4.55	4.64	4.45	4.64	4.91	3.64
	N	11	11	11	11	11	11
	Std. Deviation	1.572	1.804	1.508	1.690	1.640	2.014

Global Campus - Southeast Region	Mean	4.13	4.36	4.13	4.60	4.68	4.07
	N	54	56	55	55	56	55
	Std. Deviation	1.843	1.823	1.722	1.640	1.717	1.794
Global Campus - Western Region	Mean	5.50	5.50	5.50	5.00	5.50	5.00
	N	2	2	2	1	2	2
	Std. Deviation	.707	.707	.707	.	.707	1.414
Total	Mean	3.81	3.96	3.76	3.97	4.08	3.79
	N	708	709	708	707	706	703
	Std. Deviation	2.033	1.978	1.959	1.990	1.979	1.976