

Troy University 2009-2010 Graduate Student Survey Report

Report 1 (Q28): Student self-rated development in their educational experiences

	Poor		Fair		Average		Good		Excellent		Subtotal		
	N	%	N	%	N	%	N	%	N	%	Mean	Standard Deviation	Total N
Planning and carrying out projects	12	.8%	16	1.0%	183	11.7%	647	41.2%	712	45.4%	4.29	.77	1570
Critical thinking skills	13	.8%	13	.8%	147	9.3%	762	48.1%	650	41.0%	4.28	.73	1585
Management and organizational skills	12	.8%	26	1.6%	196	12.4%	647	40.9%	700	44.3%	4.26	.79	1581
Reading skills	13	.8%	18	1.1%	187	11.8%	708	44.7%	658	41.5%	4.25	.77	1584
Strategies for applying skills in my field	15	1.0%	31	2.0%	181	11.6%	674	43.2%	659	42.2%	4.24	.81	1560
Time management	10	.6%	32	2.0%	214	13.5%	663	42.0%	661	41.8%	4.22	.80	1580
Problem solving skills	12	.8%	16	1.0%	197	12.5%	753	47.8%	598	37.9%	4.21	.75	1576
Research skills	19	1.2%	24	1.5%	204	12.9%	718	45.4%	618	39.0%	4.20	.81	1583
Writing skills	12	.8%	31	2.0%	196	12.4%	793	50.0%	553	34.9%	4.16	.77	1585
Working cooperatively in groups	28	1.8%	50	3.2%	208	13.2%	642	40.8%	645	41.0%	4.16	.90	1573
Leadership skills	24	1.5%	42	2.7%	240	15.3%	634	40.4%	628	40.1%	4.15	.88	1568
Understanding different philosophies and cultures	28	1.8%	41	2.6%	267	16.9%	735	46.6%	507	32.1%	4.05	.87	1578
Citizenship skills	45	2.9%	54	3.5%	264	17.0%	644	41.4%	548	35.2%	4.03	.96	1555
Speaking/presentation skills	31	2.0%	41	2.6%	266	16.9%	768	48.7%	472	29.9%	4.02	.87	1578
Computer technologies	21	1.3%	57	3.6%	300	19.1%	752	47.8%	442	28.1%	3.98	.86	1572
Scientific principles and methods	33	2.1%	61	3.9%	392	24.9%	746	47.4%	341	21.7%	3.83	.88	1573
Appreciation of the arts	72	4.6%	97	6.2%	449	28.7%	615	39.3%	330	21.1%	3.66	1.02	1563
Mathematical skills	60	3.8%	111	7.1%	482	30.8%	663	42.4%	247	15.8%	3.59	.96	1563

*Notes: 1. The ranking is based on the mean. 2. Those that did not respond or responded with NA were not included in the calculation of the means.

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Report 2 (Q29): Student ratings on education and academic support services

	Poor		Fair		Average		Good		Excellent		Subtotal		
	N	%	N	%	N	%	N	%	N	%	Mean	Standard Deviation	Total N
Overall quality of your academic program	27	1.7%	60	3.8%	173	11.0%	708	45.0%	607	38.5%	4.15	.88	1575
Instruction in major courses	38	2.4%	65	4.2%	200	12.8%	674	43.1%	588	37.6%	4.09	.94	1565
Instruction in general education courses	18	1.5%	46	3.8%	192	16.0%	558	46.6%	383	32.0%	4.04	.88	1197
Faculty's use of technologies to enhance teaching	40	2.6%	71	4.6%	247	16.0%	658	42.6%	530	34.3%	4.01	.96	1546
Communication between faculty and students	60	3.8%	90	5.7%	218	13.9%	636	40.5%	567	36.1%	3.99	1.04	1571
Registration procedures	85	5.4%	102	6.5%	222	14.2%	603	38.5%	553	35.3%	3.92	1.11	1565
Faculty accessibility	68	4.4%	116	7.4%	241	15.5%	606	38.9%	528	33.9%	3.90	1.08	1559
Library	46	3.6%	70	5.5%	249	19.7%	523	41.4%	376	29.7%	3.88	1.01	1264
Writing Center	24	4.7%	21	4.1%	105	20.6%	219	43.0%	140	27.5%	3.84	1.02	509
Course availability in your major	96	6.1%	126	8.0%	231	14.8%	590	37.7%	523	33.4%	3.84	1.15	1566
Testing Center	30	3.9%	41	5.4%	173	22.7%	307	40.3%	210	27.6%	3.82	1.02	761
Computer labs	50	5.3%	59	6.2%	197	20.7%	364	38.3%	281	29.5%	3.81	1.09	951
Laboratory/instructional equipment	35	4.8%	45	6.2%	167	22.9%	291	40.0%	190	26.1%	3.76	1.06	728
Natural Science Center	17	4.9%	17	4.9%	85	24.5%	145	41.8%	83	23.9%	3.75	1.03	347
Academic advising	147	9.6%	120	7.8%	265	17.3%	512	33.3%	492	32.0%	3.70	1.26	1536
Center for International Programs	23	6.6%	16	4.6%	86	24.7%	142	40.8%	81	23.3%	3.70	1.08	348
IMPACT/New Student Orientation Program	61	7.9%	59	7.6%	163	21.0%	302	38.9%	191	24.6%	3.65	1.16	776

*Notes: 1. The ranking is based on the mean. 2. Those who did not respond or responded with NA were not included in the calculation of the means.

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Report 3 (Q30): Student satisfaction with the offices and services of Troy University

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied		Subtotal		
	N	%	N	%	N	%	N	%	N	%	Mean	Standard Deviation	Total N
Trojan Web Express	57	3.7%	55	3.6%	147	9.5%	637	41.3%	647	41.9%	4.14	.98	1543
Information Technology (IT) Services	42	3.8%	42	3.8%	187	16.8%	478	43.0%	363	32.6%	3.97	.99	1112
Admissions Office	74	4.9%	80	5.3%	212	14.0%	616	40.8%	528	35.0%	3.96	1.07	1510
Registrar/Records Office	73	5.1%	74	5.1%	214	14.8%	615	42.6%	468	32.4%	3.92	1.06	1444
Business Office	54	4.8%	37	3.3%	220	19.5%	462	41.0%	355	31.5%	3.91	1.03	1128
University Media	42	3.8%	49	4.5%	226	20.6%	474	43.2%	306	27.9%	3.87	1.00	1097
Veteran Services	18	3.7%	22	4.5%	140	28.4%	152	30.8%	161	32.7%	3.84	1.05	493
Financial Aid Services	70	5.9%	84	7.1%	184	15.6%	469	39.8%	370	31.4%	3.84	1.13	1177
Student Support Services (SSS)	29	4.3%	26	3.8%	176	26.0%	251	37.1%	195	28.8%	3.82	1.03	677
Safety and Security Services	37	4.7%	46	5.8%	191	24.1%	303	38.3%	215	27.1%	3.77	1.06	792
Bookstore Services	67	5.9%	94	8.3%	208	18.4%	447	39.5%	315	27.9%	3.75	1.13	1131
Adaptive Needs Services	12	2.9%	15	3.7%	139	34.2%	152	37.3%	89	21.9%	3.71	.95	407
Counseling Services	33	5.8%	48	8.4%	167	29.2%	182	31.8%	142	24.8%	3.62	1.12	572
Parking facilities	106	11.0%	110	11.4%	175	18.2%	349	36.3%	221	23.0%	3.49	1.27	961
Career Services	38	7.4%	37	7.2%	184	35.6%	161	31.1%	97	18.8%	3.47	1.10	517
Placement Service	30	6.6%	33	7.3%	185	40.8%	130	28.7%	75	16.6%	3.41	1.06	453

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Report 4 (Q31): Student opinions and perceptions about Troy University

	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Subtotal		
	N	%	N	%	N	%	N	%	N	%	Mean	SD	Total N
The degree program in which I enrolled is valuable for me in my employment.	48	3.1%	30	1.9%	155	9.9%	706	44.9%	634	40.3%	4.17	.91	1573
Courses in my curriculum contributed to the skills and knowledge required in my field.	46	2.9%	42	2.7%	131	8.3%	758	48.3%	592	37.7%	4.15	.90	1569
My academic program was intellectually challenging and stimulating.	58	3.7%	49	3.1%	115	7.3%	731	46.4%	621	39.5%	4.15	.95	1574
The goals, objectives, and requirements for my academic program were clearly defined.	63	4.0%	61	3.9%	129	8.2%	837	53.0%	488	30.9%	4.03	.95	1578
Troy University faculty care about students as individuals.	81	5.1%	63	4.0%	259	16.4%	684	43.4%	489	31.0%	3.91	1.04	1576
The tuition and fees I paid at Troy University were a worthwhile investment.	70	4.5%	59	3.8%	285	18.1%	687	43.7%	471	30.0%	3.91	1.01	1572
The intellectual caliber of students in my academic program was competitive.	80	5.1%	91	5.8%	277	17.7%	727	46.3%	394	25.1%	3.81	1.04	1569
Courses were offered frequently enough for timely completion of my degree program.	105	6.7%	142	9.0%	228	14.5%	667	42.4%	430	27.4%	3.75	1.15	1572
Troy University is responsive to the needs of its students.	93	5.9%	106	6.8%	330	21.1%	655	41.8%	383	24.4%	3.72	1.09	1567
Troy University faculty were helpful with my career plan.	97	6.2%	136	8.7%	441	28.1%	551	35.1%	343	21.9%	3.58	1.11	1568

Troy University 2008-09 Graduate Student Survey Report
 Report 5 (Q39): Overall ratings on Troy University

	Poor		Fair		Average		Good		Excellent		Subtotal		
	N	%	N	%	N	%	N	%	N	%	Mean	Standard Deviation	Total N
What is your overall rating of your college experiences at TROY?	35	2.2%	89	5.7%	240	15.3%	630	40.2%	574	36.6%	4.03	.97	1568
How would you rate Troy University's preparation of you for further education?	27	1.7%	80	5.1%	292	18.6%	668	42.6%	501	32.0%	3.98	.93	1568
How would you rate Troy University's preparation of you for employment?	53	3.4%	71	4.5%	403	25.6%	654	41.6%	391	24.9%	3.80	.97	1572

Report 6: Question 27: In regard to your education at Troy University, please rate your development in the following areas:

CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
Writing skills	Poor	1	8.3%	1	8.3%	1	8.3%	2	16.7%	5	41.7%	2	16.7%
	Fair	2	6.5%	1	3.2%	1	3.2%	14	45.2%	7	22.6%	6	19.4%
	Average	12	6.2%	27	13.8%	23	11.8%	26	13.3%	60	30.8%	47	24.1%
	Good	38	4.8%	97	12.3%	77	9.8%	111	14.1%	225	28.6%	239	30.4%
	Excellent	32	5.9%	57	10.4%	47	8.6%	65	11.9%	174	31.9%	171	31.3%
Speaking/presentation skills	Poor	1	3.2%	0	.0%	1	3.2%	3	9.7%	24	77.4%	2	6.5%
	Fair	0	.0%	3	7.3%	3	7.3%	5	12.2%	24	58.5%	6	14.6%
	Average	12	4.5%	29	11.0%	21	8.0%	36	13.6%	97	36.7%	69	26.1%
	Good	40	5.3%	94	12.4%	72	9.5%	112	14.7%	212	27.9%	231	30.4%
	Excellent	32	6.9%	57	12.2%	51	10.9%	62	13.3%	110	23.6%	155	33.2%
Reading skills	Poor	1	7.7%	0	.0%	1	7.7%	2	15.4%	9	69.2%	0	.0%
	Fair	2	11.1%	1	5.6%	0	.0%	6	33.3%	3	16.7%	6	33.3%
	Average	14	7.6%	17	9.2%	21	11.4%	29	15.7%	55	29.7%	49	26.5%
	Good	36	5.1%	86	12.2%	64	9.1%	94	13.4%	199	28.3%	224	31.9%
	Excellent	31	4.8%	79	12.1%	63	9.7%	86	13.2%	206	31.6%	186	28.6%
Critical thinking skills	Poor	2	15.4%	1	7.7%	1	7.7%	3	23.1%	5	38.5%	1	7.7%
	Fair	0	.0%	0	.0%	0	.0%	3	23.1%	4	30.8%	6	46.2%

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Problem solving skills	Average	6	4.2%	9	6.3%	20	13.9%	25	17.4%	46	31.9%	38	26.4%
	Good	43	5.7%	101	13.4%	73	9.7%	112	14.9%	212	28.1%	213	28.2%
	Excellent	33	5.1%	72	11.1%	55	8.5%	75	11.6%	204	31.5%	208	32.1%
	Poor	2	16.7%	0	.0%	1	8.3%	2	16.7%	6	50.0%	1	8.3%
	Fair	0	.0%	1	6.3%	0	.0%	2	12.5%	4	25.0%	9	56.3%
	Average	10	5.2%	13	6.7%	20	10.3%	43	22.2%	60	30.9%	48	24.7%
Mathematical skills	Good	39	5.2%	97	13.0%	72	9.7%	100	13.4%	217	29.2%	219	29.4%
	Excellent	32	5.4%	72	12.1%	53	8.9%	70	11.7%	183	30.7%	186	31.2%
	Poor	3	5.1%	2	3.4%	1	1.7%	12	20.3%	28	47.5%	13	22.0%
	Fair	10	9.1%	5	4.5%	9	8.2%	20	18.2%	30	27.3%	36	32.7%
	Average	22	4.6%	38	7.9%	35	7.3%	69	14.4%	150	31.4%	164	34.3%
Computer technologies	Good	33	5.0%	100	15.2%	72	11.0%	87	13.3%	183	27.9%	181	27.6%
	Excellent	16	6.5%	35	14.2%	29	11.8%	29	11.8%	77	31.3%	60	24.4%
	Poor	1	4.8%	0	.0%	1	4.8%	4	19.0%	5	23.8%	10	47.6%
	Fair	2	3.5%	6	10.5%	6	10.5%	12	21.1%	13	22.8%	18	31.6%
Research skills	Average	20	6.8%	17	5.7%	34	11.5%	55	18.6%	85	28.7%	85	28.7%
	Good	35	4.7%	101	13.6%	73	9.8%	94	12.7%	202	27.2%	238	32.0%
	Excellent	25	5.7%	57	12.9%	33	7.5%	53	12.0%	163	37.0%	110	24.9%
	Poor	3	15.8%	1	5.3%	2	10.5%	6	31.6%	5	26.3%	2	10.5%
	Fair	2	8.3%	3	12.5%	2	8.3%	6	25.0%	7	29.2%	4	16.7%
	Average	13	6.5%	21	10.4%	27	13.4%	34	16.9%	55	27.4%	51	25.4%
Scientific principles and methods	Good	33	4.6%	92	12.9%	64	9.0%	93	13.1%	210	29.5%	219	30.8%
	Excellent	33	5.4%	66	10.7%	53	8.6%	79	12.9%	195	31.8%	188	30.6%
	Poor	5	15.2%	2	6.1%	3	9.1%	8	24.2%	11	33.3%	4	12.1%
	Fair	4	6.6%	5	8.2%	4	6.6%	11	18.0%	22	36.1%	15	24.6%

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	Average	32	8.2%	42	10.8%	40	10.3%	58	14.9%	112	28.9%	104	26.8%
	Good	30	4.1%	98	13.3%	74	10.0%	88	11.9%	212	28.7%	237	32.1%
	Excellent	14	4.1%	35	10.4%	27	8.0%	52	15.4%	109	32.2%	101	29.9%
Understanding different philosophies and cultures	Poor	2	7.1%	5	17.9%	2	7.1%	6	21.4%	10	35.7%	3	10.7%
	Fair	1	2.4%	3	7.3%	6	14.6%	6	14.6%	11	26.8%	14	34.1%
	Average	13	4.9%	26	9.8%	31	11.7%	42	15.8%	94	35.5%	59	22.3%
Appreciation of the arts	Good	38	5.2%	94	12.9%	70	9.6%	95	13.1%	212	29.2%	218	30.0%
	Excellent	31	6.2%	54	10.7%	39	7.8%	68	13.5%	144	28.6%	167	33.2%
	Poor	4	5.6%	7	9.7%	4	5.6%	10	13.9%	30	41.7%	17	23.6%
	Fair	5	5.2%	12	12.4%	3	3.1%	13	13.4%	33	34.0%	31	32.0%
Leadership skills	Average	26	5.8%	44	9.9%	48	10.8%	61	13.7%	139	31.2%	128	28.7%
	Good	31	5.1%	79	13.0%	64	10.5%	77	12.7%	173	28.5%	184	30.3%
	Excellent	18	5.5%	40	12.2%	27	8.3%	53	16.2%	90	27.5%	99	30.3%
	Poor	2	8.3%	0	.0%	1	4.2%	7	29.2%	10	41.7%	4	16.7%
	Fair	0	.0%	3	7.1%	4	9.5%	6	14.3%	18	42.9%	11	26.2%
Management and organizational skills	Average	15	6.4%	22	9.3%	26	11.0%	30	12.7%	82	34.7%	61	25.8%
	Good	32	5.1%	82	13.0%	57	9.0%	93	14.8%	168	26.7%	198	31.4%
	Excellent	34	5.5%	76	12.2%	58	9.3%	80	12.9%	190	30.5%	184	29.6%
	Poor	1	8.3%	0	.0%	1	8.3%	3	25.0%	4	33.3%	3	25.0%
	Fair	2	7.7%	3	11.5%	1	3.8%	5	19.2%	7	26.9%	8	30.8%
Time management	Average	14	7.2%	16	8.2%	24	12.4%	32	16.5%	53	27.3%	55	28.4%
	Good	31	4.9%	84	13.1%	59	9.2%	93	14.6%	174	27.2%	198	31.0%
	Excellent	37	5.3%	80	11.5%	62	8.9%	84	12.1%	233	33.5%	200	28.7%
	Poor	0	.0%	0	.0%	1	10.0%	1	10.0%	4	40.0%	4	40.0%
	Fair	3	9.4%	3	9.4%	3	9.4%	7	21.9%	8	25.0%	8	25.0%

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	Average	14	6.6%	26	12.2%	22	10.3%	39	18.3%	56	26.3%	56	26.3%
	Good	35	5.3%	79	12.1%	60	9.2%	89	13.6%	179	27.3%	213	32.5%
	Excellent	32	4.9%	75	11.4%	63	9.6%	80	12.2%	224	34.1%	182	27.7%
Working cooperatively in groups	Poor	1	3.6%	0	.0%	1	3.6%	3	10.7%	21	75.0%	2	7.1%
	Fair	2	4.0%	3	6.0%	1	2.0%	8	16.0%	25	50.0%	11	22.0%
	Average	8	3.9%	13	6.3%	17	8.3%	30	14.6%	80	38.8%	58	28.2%
	Good	32	5.0%	76	11.9%	58	9.1%	96	15.0%	182	28.5%	194	30.4%
	Excellent	41	6.4%	86	13.5%	71	11.1%	79	12.4%	162	25.4%	199	31.2%
Planning and carrying out projects	Poor	0	.0%	0	.0%	1	8.3%	4	33.3%	7	58.3%	0	.0%
	Fair	1	6.3%	0	.0%	0	.0%	3	18.8%	5	31.3%	7	43.8%
	Average	15	8.3%	15	8.3%	17	9.4%	29	16.1%	65	36.1%	39	21.7%
	Good	27	4.2%	82	12.8%	56	8.7%	88	13.7%	186	29.0%	202	31.5%
	Excellent	41	5.8%	85	12.0%	74	10.5%	90	12.7%	203	28.7%	214	30.3%
Citizenship skills	Poor	2	4.4%	3	6.7%	1	2.2%	7	15.6%	22	48.9%	10	22.2%
	Fair	6	11.1%	4	7.4%	1	1.9%	8	14.8%	21	38.9%	14	25.9%
	Average	13	5.0%	27	10.3%	30	11.5%	42	16.0%	91	34.7%	59	22.5%
	Good	33	5.2%	80	12.5%	64	10.0%	84	13.2%	177	27.7%	200	31.3%
	Excellent	28	5.2%	67	12.3%	50	9.2%	72	13.3%	153	28.2%	173	31.9%
Strategies for applying skills in my field	Poor	1	6.7%	0	.0%	1	6.7%	4	26.7%	8	53.3%	1	6.7%
	Fair	2	6.5%	5	16.1%	3	9.7%	6	19.4%	8	25.8%	7	22.6%
	Average	10	5.6%	9	5.1%	16	9.0%	31	17.4%	61	34.3%	51	28.7%
	Good	36	5.4%	85	12.8%	62	9.3%	97	14.6%	189	28.4%	197	29.6%
	Excellent	34	5.2%	82	12.5%	66	10.1%	76	11.6%	196	29.9%	202	30.8%

Report 7: Question 28: Please rate the following areas related to the education and academic support services at Troy University: (Select “N/A” for any item that does not apply to you.) CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
Overall quality of your academic program	Poor	3	11.1%	1	3.7%	1	3.7%	6	22.2%	9	33.3%	7	25.9%
	Fair	8	13.6%	6	10.2%	4	6.8%	13	22.0%	11	18.6%	17	28.8%
	Average	9	5.3%	17	9.9%	16	9.4%	29	17.0%	50	29.2%	50	29.2%
	Good	35	5.0%	86	12.3%	75	10.7%	99	14.1%	200	28.5%	206	29.4%
	Excellent	31	5.1%	71	11.8%	54	9.0%	66	10.9%	199	33.0%	182	30.2%
Academic advising	Poor	8	5.5%	7	4.8%	8	5.5%	12	8.2%	71	48.6%	40	27.4%
	Fair	6	5.0%	11	9.2%	10	8.4%	20	16.8%	42	35.3%	30	25.2%
	Average	15	5.7%	28	10.7%	24	9.2%	38	14.5%	77	29.4%	80	30.5%
	Good	25	4.9%	62	12.3%	57	11.3%	76	15.0%	146	28.9%	140	27.7%
	Excellent	30	6.1%	69	14.1%	50	10.2%	65	13.3%	112	22.9%	163	33.3%
Faculty accessibility	Poor	7	10.4%	5	7.5%	2	3.0%	6	9.0%	25	37.3%	22	32.8%
	Fair	8	7.0%	7	6.1%	15	13.2%	12	10.5%	39	34.2%	33	28.9%
	Average	9	3.8%	21	8.8%	17	7.1%	31	12.9%	88	36.7%	74	30.8%
	Good	33	5.5%	81	13.5%	69	11.5%	90	15.0%	162	27.0%	164	27.4%

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Instruction in major courses	Excellent	27	5.2%	69	13.2%	47	9.0%	74	14.1%	140	26.7%	167	31.9%
	Poor	5	13.2%	3	7.9%	3	7.9%	4	10.5%	14	36.8%	9	23.7%
	Fair	2	3.1%	6	9.2%	12	18.5%	5	7.7%	23	35.4%	17	26.2%
	Average	13	6.6%	15	7.6%	8	4.1%	43	21.8%	62	31.5%	56	28.4%
	Good	35	5.2%	90	13.5%	66	9.9%	91	13.6%	193	28.9%	192	28.8%
Instruction in general education courses	Excellent	30	5.1%	69	11.8%	60	10.3%	70	12.0%	166	28.5%	188	32.2%
	Poor	3	17.6%	1	5.9%	1	5.9%	2	11.8%	8	47.1%	2	11.8%
	Fair	2	4.3%	3	6.5%	7	15.2%	9	19.6%	11	23.9%	14	30.4%
	Average	14	7.3%	26	13.6%	13	6.8%	43	22.5%	47	24.6%	48	25.1%
Faculty's use of technologies to enhance teaching	Good	25	4.5%	72	13.0%	61	11.1%	78	14.1%	159	28.8%	157	28.4%
	Excellent	21	5.5%	49	12.9%	41	10.8%	46	12.1%	108	28.3%	116	30.4%
	Poor	5	12.5%	2	5.0%	2	5.0%	5	12.5%	11	27.5%	15	37.5%
	Fair	5	7.0%	5	7.0%	5	7.0%	13	18.3%	19	26.8%	24	33.8%
	Average	10	4.1%	20	8.2%	26	10.6%	45	18.4%	80	32.7%	64	26.1%
Course availability in your major	Good	42	6.5%	79	12.2%	61	9.4%	87	13.4%	196	30.2%	184	28.4%
	Excellent	23	4.4%	71	13.5%	56	10.6%	59	11.2%	148	28.1%	170	32.3%
	Poor	18	18.9%	12	12.6%	4	4.2%	20	21.1%	11	11.6%	30	31.6%
	Fair	12	9.5%	16	12.7%	10	7.9%	18	14.3%	25	19.8%	45	35.7%
	Average	24	10.6%	27	11.9%	15	6.6%	45	19.8%	36	15.9%	80	35.2%
Communication between faculty and students	Good	17	2.9%	72	12.4%	65	11.2%	75	12.9%	192	33.0%	161	27.7%
	Excellent	15	2.9%	53	10.2%	52	10.0%	53	10.2%	206	39.5%	142	27.3%
	Poor	7	11.9%	3	5.1%	5	8.5%	8	13.6%	21	35.6%	15	25.4%
	Fair	1	1.1%	5	5.6%	9	10.1%	12	13.5%	28	31.5%	34	38.2%
	Average	21	9.7%	19	8.8%	18	8.3%	33	15.2%	70	32.3%	56	25.8%
	Good	30	4.8%	88	14.0%	63	10.0%	83	13.2%	187	29.7%	179	28.4%

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	Excellent	27	4.8%	68	12.1%	55	9.8%	76	13.5%	162	28.8%	174	31.0%
Registration procedures	Poor	9	10.6%	4	4.7%	7	8.2%	13	15.3%	33	38.8%	19	22.4%
	Fair	3	2.9%	10	9.8%	10	9.8%	18	17.6%	33	32.4%	28	27.5%
	Average	17	7.7%	20	9.1%	19	8.6%	39	17.7%	63	28.6%	62	28.2%
	Good	30	5.0%	78	13.1%	64	10.7%	88	14.8%	171	28.7%	165	27.7%
IMPACT/New Student	Excellent	27	4.9%	69	12.6%	49	8.9%	52	9.5%	166	30.3%	185	33.8%
Orientation Program	Poor	4	6.6%	2	3.3%	4	6.6%	14	23.0%	24	39.3%	13	21.3%
	Fair	3	5.1%	6	10.2%	7	11.9%	16	27.1%	9	15.3%	18	30.5%
	Average	11	6.8%	13	8.0%	10	6.2%	32	19.8%	38	23.5%	58	35.8%
	Good	7	2.4%	37	12.5%	30	10.1%	55	18.6%	72	24.3%	95	32.1%
Library	Excellent	4	2.1%	23	12.1%	25	13.2%	26	13.7%	38	20.0%	74	38.9%
	Poor	3	6.7%	6	13.3%	5	11.1%	15	33.3%	5	11.1%	11	24.4%
	Fair	2	2.9%	4	5.7%	5	7.1%	20	28.6%	19	27.1%	20	28.6%
	Average	8	3.2%	21	8.5%	23	9.3%	49	19.8%	70	28.2%	77	31.0%
	Good	37	7.2%	69	13.3%	36	7.0%	73	14.1%	142	27.5%	160	30.9%
Computer labs	Excellent	28	7.5%	57	15.4%	21	5.7%	39	10.5%	103	27.8%	123	33.2%
	Poor	2	4.1%	1	2.0%	3	6.1%	13	26.5%	4	8.2%	26	53.1%
	Fair	0	.0%	7	11.9%	8	13.6%	20	33.9%	4	6.8%	20	33.9%
	Average	11	5.6%	23	11.8%	20	10.3%	46	23.6%	22	11.3%	73	37.4%
	Good	28	7.8%	61	17.1%	52	14.6%	52	14.6%	49	13.7%	115	32.2%
Laboratory/instructional	Excellent	29	10.4%	50	17.9%	50	17.9%	41	14.7%	42	15.1%	67	24.0%
equipment	Poor	0	.0%	5	14.7%	3	8.8%	8	23.5%	2	5.9%	16	47.1%
	Fair	0	.0%	3	6.7%	7	15.6%	15	33.3%	4	8.9%	16	35.6%
	Average	14	8.4%	18	10.8%	15	9.0%	47	28.3%	21	12.7%	51	30.7%
	Good	14	4.9%	58	20.5%	41	14.5%	43	15.2%	47	16.6%	80	28.3%

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Testing Center	Excellent	18	9.6%	35	18.6%	30	16.0%	24	12.8%	32	17.0%	49	26.1%
	Poor	0	.0%	0	.0%	3	10.0%	7	23.3%	9	30.0%	11	36.7%
	Fair	0	.0%	3	7.5%	3	7.5%	13	32.5%	9	22.5%	12	30.0%
	Average	8	4.7%	22	12.9%	10	5.8%	31	18.1%	33	19.3%	67	39.2%
	Good	14	4.7%	55	18.3%	25	8.3%	37	12.3%	76	25.3%	93	31.0%
Writing Center	Excellent	11	5.3%	33	15.8%	12	5.7%	30	14.4%	60	28.7%	63	30.1%
	Poor	1	4.3%	1	4.3%	4	17.4%	5	21.7%	3	13.0%	9	39.1%
	Fair	0	.0%	4	19.0%	1	4.8%	8	38.1%	5	23.8%	3	14.3%
	Average	7	6.7%	17	16.3%	7	6.7%	29	27.9%	15	14.4%	29	27.9%
	Good	8	3.7%	42	19.4%	19	8.8%	47	21.8%	43	19.9%	57	26.4%
Natural Science Center	Excellent	4	2.9%	21	15.0%	9	6.4%	38	27.1%	31	22.1%	37	26.4%
	Poor	0	.0%	0	.0%	4	23.5%	4	23.5%	2	11.8%	7	41.2%
	Fair	0	.0%	2	11.8%	1	5.9%	10	58.8%	2	11.8%	2	11.8%
	Average	8	9.5%	12	14.3%	5	6.0%	23	27.4%	15	17.9%	21	25.0%
	Good	2	1.4%	29	20.6%	12	8.5%	31	22.0%	31	22.0%	36	25.5%
Center for International Programs	Excellent	4	4.9%	12	14.6%	4	4.9%	15	18.3%	26	31.7%	21	25.6%
	Poor	0	.0%	0	.0%	3	13.0%	8	34.8%	3	13.0%	9	39.1%
	Fair	0	.0%	1	6.3%	3	18.8%	8	50.0%	2	12.5%	2	12.5%
	Average	5	5.9%	11	12.9%	4	4.7%	29	34.1%	16	18.8%	20	23.5%
	Good	4	2.9%	25	18.1%	12	8.7%	32	23.2%	32	23.2%	33	23.9%
	Excellent	3	3.7%	11	13.6%	4	4.9%	18	22.2%	21	25.9%	24	29.6%

Report 8: Question 29: On a scale from 1 to 5, with 1 as “Very Dissatisfied” and 5 as “Very Satisfied,” please rate your satisfaction with the following offices and services of Troy University: (Select “Not Applicable” if the item does not apply to you.) CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
Admissions Office	Very Dissatisfied	3	4.1%	6	8.2%	8	11.0%	11	15.1%	31	42.5%	14	19.2%
	Dissatisfied	6	7.5%	7	8.8%	4	5.0%	11	13.8%	34	42.5%	18	22.5%
	Neutral	10	4.7%	16	7.6%	19	9.0%	40	19.0%	66	31.3%	60	28.4%
	Satisfied	30	4.9%	91	14.9%	67	11.0%	91	14.9%	169	27.8%	161	26.4%
	Very Satisfied	36	6.9%	61	11.7%	49	9.4%	58	11.1%	140	26.8%	178	34.1%
Registrar/Records Office	Very Dissatisfied	4	5.6%	7	9.7%	8	11.1%	10	13.9%	28	38.9%	15	20.8%
	Dissatisfied	5	6.8%	7	9.5%	4	5.4%	15	20.3%	25	33.8%	18	24.3%
	Neutral	9	4.2%	16	7.5%	20	9.4%	33	15.5%	73	34.3%	62	29.1%
	Satisfied	36	5.9%	92	15.2%	64	10.5%	102	16.8%	157	25.9%	156	25.7%
	Very Satisfied	32	6.9%	56	12.1%	45	9.7%	46	9.9%	133	28.7%	152	32.8%
Veteran Services	Very Dissatisfied	0	.0%	3	16.7%	1	5.6%	3	16.7%	3	16.7%	8	44.4%
	Dissatisfied	0	.0%	3	13.6%	2	9.1%	3	13.6%	8	36.4%	6	27.3%
	Neutral	9	6.5%	11	7.9%	9	6.5%	31	22.3%	42	30.2%	37	26.6%
	Satisfied	6	4.0%	18	12.1%	13	8.7%	28	18.8%	46	30.9%	38	25.5%

	Very Satisfied	8	5.0%	21	13.0%	7	4.3%	12	7.5%	59	36.6%	54	33.5%
Financial Aid Services	Very Dissatisfied	2	2.9%	8	11.4%	9	12.9%	9	12.9%	26	37.1%	16	22.9%
	Dissatisfied												
	Dissatisfied	4	4.8%	9	10.7%	9	10.7%	13	15.5%	29	34.5%	20	23.8%
	Neutral	10	5.5%	22	12.0%	13	7.1%	42	23.0%	57	31.1%	39	21.3%
	Satisfied	23	5.0%	71	15.3%	57	12.3%	64	13.8%	111	23.9%	138	29.7%
Business Office	Very Satisfied	21	5.7%	44	12.0%	30	8.2%	36	9.8%	118	32.2%	118	32.2%
	Very Dissatisfied	5	9.4%	4	7.5%	5	9.4%	6	11.3%	19	35.8%	14	26.4%
	Dissatisfied												
	Dissatisfied	1	2.7%	0	.0%	4	10.8%	12	32.4%	11	29.7%	9	24.3%
	Neutral	11	5.0%	20	9.2%	18	8.3%	43	19.7%	67	30.7%	59	27.1%
	Satisfied	31	6.8%	72	15.7%	55	12.0%	73	15.9%	102	22.3%	125	27.3%
Information Technology (IT) Services	Very Satisfied	30	8.5%	47	13.4%	41	11.6%	40	11.4%	97	27.6%	97	27.6%
	Very Dissatisfied	5	12.2%	5	12.2%	2	4.9%	5	12.2%	17	41.5%	7	17.1%
	Dissatisfied												
	Dissatisfied	1	2.4%	5	12.2%	4	9.8%	14	34.1%	7	17.1%	10	24.4%
	Neutral	9	4.8%	17	9.1%	17	9.1%	42	22.6%	45	24.2%	56	30.1%
	Satisfied	30	6.3%	64	13.5%	48	10.1%	69	14.5%	137	28.8%	127	26.7%
Trojan Web Express	Very Satisfied	19	5.3%	42	11.7%	40	11.1%	41	11.4%	122	34.0%	95	26.5%
	Very Dissatisfied	4	7.1%	5	8.9%	6	10.7%	6	10.7%	21	37.5%	14	25.0%
	Dissatisfied												
	Dissatisfied	3	5.5%	6	10.9%	6	10.9%	8	14.5%	16	29.1%	16	29.1%
	Neutral	8	5.6%	6	4.2%	15	10.4%	32	22.2%	44	30.6%	39	27.1%
	Satisfied	40	6.3%	70	11.0%	60	9.5%	97	15.3%	182	28.7%	185	29.2%
	Very Satisfied	30	4.7%	90	14.1%	57	8.9%	65	10.2%	200	31.3%	197	30.8%

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Adaptive Needs Services	Very Dissatisfied	2	16.7%	2	16.7%	2	16.7%	1	8.3%	2	16.7%	3	25.0%
	Dissatisfied	2	13.3%	1	6.7%	0	.0%	7	46.7%	3	20.0%	2	13.3%
	Neutral	10	7.3%	18	13.1%	11	8.0%	33	24.1%	31	22.6%	34	24.8%
	Satisfied	5	3.3%	19	12.6%	16	10.6%	31	20.5%	34	22.5%	46	30.5%
	Very Satisfied	4	4.5%	7	8.0%	8	9.1%	12	13.6%	28	31.8%	29	33.0%
Student Support Services (SSS)	Very Dissatisfied	3	10.3%	3	10.3%	4	13.8%	3	10.3%	11	37.9%	5	17.2%
	Dissatisfied	2	8.3%	0	.0%	0	.0%	9	37.5%	6	25.0%	7	29.2%
	Neutral	14	8.0%	23	13.1%	16	9.1%	40	22.9%	45	25.7%	37	21.1%
	Satisfied	10	4.0%	33	13.3%	20	8.0%	37	14.9%	66	26.5%	83	33.3%
	Very Satisfied	5	2.6%	27	14.0%	12	6.2%	22	11.4%	60	31.1%	67	34.7%
Career Services	Very Dissatisfied	3	7.9%	3	7.9%	1	2.6%	7	18.4%	9	23.7%	15	39.5%
	Dissatisfied	1	2.8%	3	8.3%	4	11.1%	11	30.6%	6	16.7%	11	30.6%
	Neutral	13	7.1%	23	12.6%	12	6.6%	45	24.6%	47	25.7%	43	23.5%
	Satisfied	4	2.5%	25	15.7%	12	7.5%	32	20.1%	41	25.8%	45	28.3%
	Very Satisfied	8	8.2%	15	15.5%	4	4.1%	15	15.5%	30	30.9%	25	25.8%
Placement Service	Very Dissatisfied	3	10.0%	3	10.0%	1	3.3%	3	10.0%	6	20.0%	14	46.7%
	Dissatisfied	2	6.1%	2	6.1%	2	6.1%	7	21.2%	6	18.2%	14	42.4%
	Neutral	14	7.7%	21	11.5%	11	6.0%	47	25.7%	49	26.8%	41	22.4%
	Satisfied	4	3.1%	24	18.6%	12	9.3%	26	20.2%	28	21.7%	35	27.1%
	Very Satisfied	3	4.1%	10	13.5%	6	8.1%	11	14.9%	23	31.1%	21	28.4%

Counseling Services	Very Dissatisfied	2	6.1%	3	9.1%	3	9.1%	3	9.1%	13	39.4%	9	27.3%
	Dissatisfied	2	4.2%	1	2.1%	2	4.2%	11	22.9%	17	35.4%	15	31.3%
	Neutral	12	7.3%	23	13.9%	9	5.5%	40	24.2%	40	24.2%	41	24.8%
	Satisfied	9	5.0%	24	13.3%	17	9.4%	35	19.4%	39	21.7%	56	31.1%
	Very Satisfied	10	7.3%	14	10.2%	9	6.6%	20	14.6%	43	31.4%	41	29.9%
Bookstore Services	Very Dissatisfied	5	7.8%	10	15.6%	7	10.9%	11	17.2%	15	23.4%	16	25.0%
	Dissatisfied	4	4.3%	13	13.8%	13	13.8%	24	25.5%	17	18.1%	23	24.5%
	Neutral	15	7.3%	23	11.2%	16	7.8%	40	19.5%	53	25.9%	58	28.3%
	Satisfied	31	7.0%	76	17.2%	66	14.9%	71	16.1%	108	24.4%	90	20.4%
	Very Satisfied	20	6.4%	30	9.6%	29	9.3%	41	13.1%	108	34.6%	84	26.9%
Safety and Security Services	Very Dissatisfied	4	10.8%	7	18.9%	4	10.8%	6	16.2%	6	16.2%	10	27.0%
	Dissatisfied	3	6.7%	10	22.2%	7	15.6%	12	26.7%	2	4.4%	11	24.4%
	Neutral	13	6.9%	27	14.3%	20	10.6%	52	27.5%	39	20.6%	38	20.1%
	Satisfied	23	7.7%	63	21.1%	51	17.1%	65	21.7%	32	10.7%	65	21.7%
	Very Satisfied	27	12.7%	35	16.4%	37	17.4%	37	17.4%	26	12.2%	51	23.9%
Parking facilities	Very Dissatisfied	4	3.9%	26	25.2%	4	3.9%	45	43.7%	10	9.7%	14	13.6%
	Dissatisfied	8	7.3%	32	29.4%	8	7.3%	40	36.7%	6	5.5%	15	13.8%
	Neutral	16	9.2%	37	21.4%	16	9.2%	42	24.3%	28	16.2%	34	19.7%
	Satisfied	29	8.4%	50	14.5%	76	22.1%	47	13.7%	31	9.0%	111	32.3%
	Very Satisfied	22	10.0%	20	9.1%	32	14.5%	19	8.6%	24	10.9%	103	46.8%

University Media (website, newsletters, radio, TV, etc)	Very Dissatisfied	6	14.3%	5	11.9%	5	11.9%	8	19.0%	8	19.0%	10	23.8%
	Dissatisfied	3	6.1%	4	8.2%	3	6.1%	12	24.5%	13	26.5%	14	28.6%
	Neutral	14	6.3%	31	13.8%	19	8.5%	47	21.0%	48	21.4%	65	29.0%
	Satisfied	28	6.0%	67	14.3%	63	13.4%	77	16.4%	110	23.5%	124	26.4%
	Very Satisfied	22	7.2%	40	13.2%	38	12.5%	39	12.8%	81	26.6%	84	27.6%

Report 9: Question 30: On a scale from 1 to 5, with 1 as “Strongly Disagree” and 5 as “Strongly Agree,” please provide your opinion regarding the following areas: CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
The goals, objectives, and requirements for my academic program were clearly defined.	Strongly Disagree	6	9.7%	5	8.1%	6	9.7%	8	12.9%	19	30.6%	18	29.0%
	Disagree	3	4.9%	5	8.2%	6	9.8%	11	18.0%	15	24.6%	21	34.4%
	Neutral	11	8.7%	9	7.1%	11	8.7%	31	24.4%	37	29.1%	28	22.0%
	Agree	45	5.4%	103	12.4%	74	8.9%	109	13.1%	255	30.7%	244	29.4%
	Strongly Agree	21	4.3%	61	12.6%	52	10.7%	53	11.0%	145	30.0%	152	31.4%
My academic program was intellectually challenging and stimulating.	Strongly Disagree	4	7.0%	5	8.8%	6	10.5%	12	21.1%	18	31.6%	12	21.1%
	Disagree	3	6.1%	5	10.2%	7	14.3%	11	22.4%	8	16.3%	15	30.6%
	Neutral	5	4.4%	12	10.6%	10	8.8%	22	19.5%	33	29.2%	31	27.4%
	Agree	39	5.4%	90	12.4%	77	10.6%	96	13.2%	214	29.5%	209	28.8%
	Strongly Agree	35	5.7%	71	11.5%	49	8.0%	70	11.4%	195	31.7%	196	31.8%
Courses in my curriculum contributed to the skills and knowledge required in my field.	Strongly Disagree	3	6.7%	5	11.1%	7	15.6%	8	17.8%	15	33.3%	7	15.6%
	Disagree	3	7.1%	3	7.1%	8	19.0%	10	23.8%	6	14.3%	12	28.6%
	Neutral	7	5.4%	11	8.5%	11	8.5%	29	22.5%	38	29.5%	33	25.6%
	Agree	39	5.2%	92	12.3%	71	9.5%	106	14.1%	224	29.9%	218	29.1%
	Strongly Agree	32	5.4%	71	12.1%	51	8.7%	58	9.9%	184	31.3%	192	32.7%

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Courses were offered frequently enough for timely completion of my degree program.	Strongly Disagree	13	12.6%	8	7.8%	9	8.7%	25	24.3%	19	18.4%	29	28.2%
	Disagree	14	10.0%	25	17.9%	9	6.4%	25	17.9%	18	12.9%	49	35.0%
	Neutral	19	8.4%	27	12.0%	20	8.9%	47	20.9%	48	21.3%	64	28.4%
	Agree	28	4.2%	83	12.5%	62	9.4%	80	12.1%	208	31.4%	202	30.5%
	Strongly Agree	11	2.6%	40	9.4%	48	11.2%	35	8.2%	176	41.2%	117	27.4%
The intellectual caliber of students in my academic program was competitive.	Strongly Disagree	5	6.3%	9	11.4%	10	12.7%	9	11.4%	24	30.4%	22	27.8%
	Disagree	5	5.5%	8	8.8%	12	13.2%	19	20.9%	17	18.7%	30	33.0%
	Neutral	17	6.2%	24	8.7%	24	8.7%	46	16.7%	94	34.2%	70	25.5%
	Agree	32	4.4%	92	12.8%	71	9.9%	95	13.2%	215	29.9%	215	29.9%
	Strongly Agree	27	6.9%	50	12.8%	31	7.9%	41	10.5%	117	29.9%	125	32.0%
The degree program in which I enrolled is valuable for me in my employment.	Strongly Disagree	2	4.3%	4	8.5%	7	14.9%	8	17.0%	16	34.0%	10	21.3%
	Disagree	3	10.0%	3	10.0%	2	6.7%	8	26.7%	6	20.0%	8	26.7%
	Neutral	5	3.2%	18	11.7%	8	5.2%	26	16.9%	51	33.1%	46	29.9%
	Agree	39	5.6%	89	12.7%	70	10.0%	90	12.9%	205	29.3%	206	29.5%
	Strongly Agree	37	5.9%	68	10.8%	62	9.9%	79	12.6%	191	30.4%	191	30.4%
Troy University faculty care about students as individuals.	Strongly Disagree	6	7.5%	9	11.3%	9	11.3%	13	16.3%	28	35.0%	15	18.8%
	Disagree	3	4.9%	6	9.8%	6	9.8%	10	16.4%	20	32.8%	16	26.2%
	Neutral	13	5.1%	24	9.3%	16	6.2%	31	12.1%	103	40.1%	70	27.2%
	Agree	38	5.6%	84	12.4%	60	8.8%	97	14.3%	190	28.0%	210	30.9%
	Strongly Agree	26	5.4%	60	12.4%	58	12.0%	60	12.4%	127	26.2%	153	31.6%

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Troy University faculty were helpful with my career plan.	Strongly Disagree	8	8.3%	5	5.2%	7	7.3%	12	12.5%	44	45.8%	20	20.8%
	Disagree	5	3.7%	13	9.6%	12	8.9%	23	17.0%	43	31.9%	39	28.9%
	Neutral	18	4.1%	43	9.8%	27	6.2%	51	11.6%	161	36.7%	139	31.7%
	Agree	34	6.2%	78	14.3%	63	11.6%	88	16.1%	127	23.3%	155	28.4%
	Strongly Agree	21	6.2%	44	13.0%	38	11.2%	37	10.9%	89	26.3%	110	32.4%
Troy University is responsive to the needs of its students.	Strongly Disagree	7	7.6%	9	9.8%	9	9.8%	12	13.0%	37	40.2%	18	19.6%
	Disagree	6	5.7%	8	7.6%	7	6.7%	21	20.0%	35	33.3%	28	26.7%
	Neutral	14	4.3%	33	10.0%	24	7.3%	50	15.2%	116	35.3%	92	28.0%
	Agree	38	5.9%	78	12.0%	69	10.6%	89	13.7%	178	27.5%	196	30.2%
	Strongly Agree	21	5.5%	52	13.7%	39	10.3%	39	10.3%	101	26.6%	127	33.5%
The tuition and fees I paid at Troy University were a worthwhile investment.	Strongly Disagree	7	10.1%	6	8.7%	8	11.6%	8	11.6%	27	39.1%	13	18.8%
	Disagree	2	3.4%	3	5.1%	6	10.2%	16	27.1%	17	28.8%	15	25.4%
	Neutral	20	7.1%	28	10.0%	20	7.1%	46	16.4%	89	31.7%	78	27.8%
	Agree	37	5.4%	83	12.2%	70	10.3%	85	12.5%	199	29.3%	206	30.3%
	Strongly Agree	19	4.1%	61	13.0%	44	9.4%	56	12.0%	138	29.5%	150	32.1%

Report 10: Question 31: Please provide your overall ratings of Troy University: CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
How would you rate Troy University's preparation of you for employment?	Poor	3	5.7%	4	7.5%	6	11.3%	10	18.9%	17	32.1%	13	24.5%
	Fair	6	8.5%	7	9.9%	3	4.2%	13	18.3%	18	25.4%	24	33.8%
	Average	21	5.2%	37	9.2%	36	9.0%	65	16.2%	128	31.8%	115	28.6%
	Good	34	5.3%	73	11.3%	55	8.5%	85	13.2%	198	30.7%	200	31.0%
	Excellent	22	5.7%	60	15.5%	48	12.4%	41	10.6%	106	27.5%	109	28.2%
How would you rate Troy University's preparation of you for further education?	Poor	3	11.1%	1	3.7%	4	14.8%	6	22.2%	6	22.2%	7	25.9%
	Fair	7	8.8%	7	8.8%	4	5.0%	15	18.8%	22	27.5%	25	31.3%
	Average	16	5.5%	27	9.3%	26	8.9%	51	17.5%	92	31.6%	79	27.1%
	Good	35	5.3%	75	11.4%	58	8.8%	94	14.2%	192	29.1%	206	31.2%
	Excellent	25	5.1%	70	14.1%	55	11.1%	48	9.7%	154	31.1%	143	28.9%
What is your overall rating of your college experiences at TROY?	Poor	4	11.4%	3	8.6%	2	5.7%	8	22.9%	12	34.3%	6	17.1%
	Fair	5	5.7%	7	8.0%	4	4.5%	16	18.2%	23	26.1%	33	37.5%
	Average	17	7.1%	23	9.6%	24	10.0%	39	16.3%	72	30.1%	64	26.8%
	Good	27	4.3%	73	11.8%	55	8.9%	82	13.2%	180	29.0%	204	32.9%
	Excellent	31	5.4%	73	12.8%	62	10.9%	70	12.3%	180	31.6%	153	26.9%

Report 11: Recommendation of Troy University. CROSSTABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
If you were starting over, would you enroll in the same program?	Definitely yes	47	5.7%	106	13.0%	85	10.4%	99	12.1%	240	29.3%	241	29.5%
	Probably yes	23	4.5%	48	9.3%	49	9.5%	74	14.4%	164	31.9%	156	30.4%
	Probably not	12	6.3%	25	13.1%	16	8.4%	28	14.7%	59	30.9%	51	26.7%
	Definitely not	4	8.3%	4	8.3%	0	.0%	13	27.1%	11	22.9%	16	33.3%
If you could start college over, would you attend Troy University again?	Definitely yes	40	5.3%	106	14.0%	87	11.5%	85	11.2%	239	31.5%	202	26.6%
	Probably yes	28	4.8%	62	10.7%	45	7.7%	84	14.5%	174	29.9%	188	32.4%
	Probably not	10	6.2%	14	8.6%	15	9.3%	25	15.4%	41	25.3%	57	35.2%
	Definitely not	7	11.3%	2	3.2%	2	3.2%	20	32.3%	18	29.0%	13	21.0%
Would you recommend your academic program to other students?	Definitely yes	44	5.1%	110	12.7%	94	10.8%	102	11.8%	262	30.2%	255	29.4%
	Probably yes	30	5.6%	58	10.9%	43	8.1%	81	15.2%	160	30.0%	161	30.2%
	Probably not	6	4.7%	10	7.9%	12	9.4%	22	17.3%	42	33.1%	35	27.6%
	Definitely not	5	12.5%	3	7.5%	1	2.5%	9	22.5%	9	22.5%	13	32.5%
Would you recommend Troy University to someone planning to go to college?	Definitely yes	44	5.0%	116	13.2%	94	10.7%	109	12.4%	271	30.8%	246	28.0%
	Probably yes	26	5.1%	56	10.9%	42	8.2%	78	15.2%	147	28.6%	165	32.1%
	Probably not	10	7.7%	7	5.4%	13	10.0%	17	13.1%	43	33.1%	40	30.8%

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
If you were starting over, would you enroll in the same program?	Definitely yes	47	5.7%	106	13.0%	85	10.4%	99	12.1%	240	29.3%	241	29.5%
	Probably yes	23	4.5%	48	9.3%	49	9.5%	74	14.4%	164	31.9%	156	30.4%
	Probably not	12	6.3%	25	13.1%	16	8.4%	28	14.7%	59	30.9%	51	26.7%
	Definitely not	4	8.3%	4	8.3%	0	.0%	13	27.1%	11	22.9%	16	33.3%
If you could start college over, would you attend Troy University again?	Definitely yes	40	5.3%	106	14.0%	87	11.5%	85	11.2%	239	31.5%	202	26.6%
	Probably yes	28	4.8%	62	10.7%	45	7.7%	84	14.5%	174	29.9%	188	32.4%
	Probably not	10	6.2%	14	8.6%	15	9.3%	25	15.4%	41	25.3%	57	35.2%
Would you recommend your academic program to other students?	Definitely yes	44	5.1%	110	12.7%	94	10.8%	102	11.8%	262	30.2%	255	29.4%
	Probably yes	30	5.6%	58	10.9%	43	8.1%	81	15.2%	160	30.0%	161	30.2%
	Probably not	6	4.7%	10	7.9%	12	9.4%	22	17.3%	42	33.1%	35	27.6%
Would you recommend Troy University to someone planning to go to college?	Definitely yes	44	5.0%	116	13.2%	94	10.7%	109	12.4%	271	30.8%	246	28.0%
	Probably yes	26	5.1%	56	10.9%	42	8.2%	78	15.2%	147	28.6%	165	32.1%
	Probably not	10	7.7%	7	5.4%	13	10.0%	17	13.1%	43	33.1%	40	30.8%
	Definitely not	5	11.6%	4	9.3%	1	2.3%	11	25.6%	12	27.9%	10	23.3%

Report 12: Question 27: In regard to your education at Troy University, please rate your development in the following areas:

CROSS TABULATION BY COLLEGE

		From which college will you be graduating?							
		Arts & Sciences		Sorrell College of Business		Education		Health & Human Services	
		N	%	N	%	N	%	N	%
Writing skills	Poor	3	25.0%	6	50.0%	2	16.7%	1	8.3%
	Fair	6	19.4%	15	48.4%	9	29.0%	1	3.2%
	Average	55	28.2%	73	37.4%	49	25.1%	18	9.2%
	Good	239	30.6%	266	34.1%	189	24.2%	86	11.0%
	Excellent	164	29.9%	169	30.8%	164	29.9%	52	9.5%
Speaking/presentation skills	Poor	8	25.8%	16	51.6%	6	19.4%	1	3.2%
	Fair	15	36.6%	20	48.8%	5	12.2%	1	2.4%
	Average	95	35.8%	86	32.5%	55	20.8%	29	10.9%
	Good	224	29.5%	250	32.9%	197	26.0%	88	11.6%
	Excellent	123	26.6%	154	33.3%	148	32.0%	38	8.2%
Reading skills	Poor	1	7.7%	7	53.8%	4	30.8%	1	7.7%
	Fair	4	22.2%	10	55.6%	4	22.2%	0	.0%
	Average	50	26.7%	74	39.6%	48	25.7%	15	8.0%
	Good	231	33.1%	223	31.9%	162	23.2%	82	11.7%
	Excellent	182	28.0%	215	33.0%	194	29.8%	60	9.2%
Critical thinking skills	Poor	1	7.7%	4	30.8%	7	53.8%	1	7.7%

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	Fair	3	23.1%	8	61.5%	2	15.4%	0	.0%
	Average	44	30.3%	56	38.6%	39	26.9%	6	4.1%
	Good	229	30.5%	247	32.9%	184	24.5%	91	12.1%
	Excellent	191	29.7%	213	33.1%	180	28.0%	60	9.3%
Problem solving skills	Poor	3	25.0%	3	25.0%	5	41.7%	1	8.3%
	Fair	4	25.0%	9	56.3%	3	18.8%	0	.0%
	Average	61	31.4%	67	34.5%	50	25.8%	16	8.2%
	Good	239	32.1%	244	32.8%	176	23.6%	86	11.5%
	Excellent	159	26.9%	206	34.9%	172	29.2%	53	9.0%
Mathematical skills	Poor	21	35.0%	16	26.7%	18	30.0%	5	8.3%
	Fair	41	37.3%	31	28.2%	26	23.6%	12	10.9%
	Average	186	39.1%	129	27.1%	115	24.2%	46	9.7%
	Good	161	24.5%	246	37.5%	173	26.4%	76	11.6%
	Excellent	53	21.7%	104	42.6%	72	29.5%	15	6.1%
Computer technologies	Poor	6	28.6%	6	28.6%	6	28.6%	3	14.3%
	Fair	16	28.6%	20	35.7%	18	32.1%	2	3.6%
	Average	97	32.6%	87	29.2%	84	28.2%	30	10.1%
	Good	223	30.0%	249	33.5%	182	24.5%	89	12.0%
	Excellent	122	28.0%	163	37.4%	120	27.5%	31	7.1%
Research skills	Poor	3	15.8%	8	42.1%	6	31.6%	2	10.5%
	Fair	7	29.2%	11	45.8%	3	12.5%	3	12.5%
	Average	48	23.9%	62	30.8%	72	35.8%	19	9.5%
	Good	218	30.7%	238	33.6%	165	23.3%	88	12.4%
	Excellent	190	31.1%	211	34.5%	165	27.0%	45	7.4%
Scientific principles and	Poor	6	18.2%	13	39.4%	12	36.4%	2	6.1%

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methods	Fair	16	26.7%	22	36.7%	20	33.3%	2	3.3%
	Average	116	30.0%	124	32.0%	105	27.1%	42	10.9%
	Good	218	29.7%	263	35.8%	176	23.9%	78	10.6%
	Excellent	108	31.9%	104	30.7%	94	27.7%	33	9.7%
Understanding different philosophies and cultures	Poor	3	10.7%	20	71.4%	4	14.3%	1	3.6%
	Fair	9	22.0%	22	53.7%	7	17.1%	3	7.3%
	Average	70	26.6%	106	40.3%	68	25.9%	19	7.2%
	Good	224	30.9%	232	32.0%	185	25.5%	85	11.7%
Appreciation of the arts	Excellent	158	31.5%	148	29.5%	148	29.5%	48	9.6%
	Poor	14	19.7%	38	53.5%	15	21.1%	4	5.6%
	Fair	25	26.0%	45	46.9%	19	19.8%	7	7.3%
	Average	139	31.3%	160	36.0%	101	22.7%	44	9.9%
Leadership skills	Good	172	28.2%	194	31.8%	170	27.9%	74	12.1%
	Excellent	111	33.9%	85	26.0%	105	32.1%	26	8.0%
	Poor	6	25.0%	10	41.7%	5	20.8%	3	12.5%
	Fair	15	35.7%	16	38.1%	10	23.8%	1	2.4%
Management and organizational skills	Average	76	32.2%	62	26.3%	74	31.4%	24	10.2%
	Good	195	31.1%	203	32.4%	149	23.8%	80	12.8%
	Excellent	170	27.4%	232	37.4%	172	27.7%	47	7.6%
	Poor	3	25.0%	3	25.0%	3	25.0%	3	25.0%
Time management	Fair	6	23.1%	9	34.6%	9	34.6%	2	7.7%
	Average	60	31.1%	45	23.3%	68	35.2%	20	10.4%
	Good	208	32.6%	199	31.2%	149	23.4%	82	12.9%
	Excellent	188	27.1%	272	39.2%	183	26.4%	50	7.2%
Time management	Poor	1	10.0%	2	20.0%	4	40.0%	3	30.0%

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	Fair	6	18.8%	13	40.6%	12	37.5%	1	3.1%
	Average	65	30.8%	60	28.4%	68	32.2%	18	8.5%
	Good	215	32.9%	211	32.3%	149	22.8%	79	12.1%
	Excellent	179	27.3%	243	37.0%	178	27.1%	56	8.5%
Working cooperatively in groups	Poor	13	46.4%	9	32.1%	5	17.9%	1	3.6%
	Fair	17	34.0%	20	40.0%	10	20.0%	3	6.0%
	Average	87	42.2%	53	25.7%	47	22.8%	19	9.2%
	Good	196	31.0%	218	34.4%	147	23.2%	72	11.4%
	Excellent	151	23.7%	224	35.1%	203	31.8%	60	9.4%
Planning and carrying out projects	Poor	1	8.3%	6	50.0%	4	33.3%	1	8.3%
	Fair	6	37.5%	8	50.0%	2	12.5%	0	.0%
	Average	58	32.0%	54	29.8%	51	28.2%	18	9.9%
	Good	212	33.2%	206	32.2%	144	22.5%	77	12.1%
	Excellent	180	25.6%	252	35.8%	211	30.0%	61	8.7%
Citizenship skills	Poor	15	33.3%	22	48.9%	6	13.3%	2	4.4%
	Fair	12	22.2%	23	42.6%	15	27.8%	4	7.4%
	Average	85	32.6%	95	36.4%	53	20.3%	28	10.7%
	Good	192	30.1%	200	31.4%	170	26.7%	75	11.8%
	Excellent	154	28.5%	180	33.3%	161	29.8%	46	8.5%
Strategies for applying skills in my field	Poor	3	20.0%	6	40.0%	4	26.7%	2	13.3%
	Fair	5	17.2%	14	48.3%	7	24.1%	3	10.3%
	Average	68	38.2%	54	30.3%	45	25.3%	11	6.2%
	Good	211	31.6%	226	33.9%	154	23.1%	76	11.4%
	Excellent	175	26.8%	217	33.2%	199	30.5%	62	9.5%

Report 13: Question 28: Please rate the following areas related to the education and academic support services at Troy University: (Select “N/A” for any item that does not apply to you.) CROSS TABULATION BY COLLEGE

		From which college will you be graduating?							
		Arts & Sciences		Sorrell College of Business		Education		Health & Human Services	
		N	%	N	%	N	%	N	%
Overall quality of your academic program	Poor	4	14.8%	11	40.7%	9	33.3%	3	11.1%
	Fair	12	20.0%	21	35.0%	21	35.0%	6	10.0%
	Average	48	27.7%	68	39.3%	40	23.1%	17	9.8%
	Good	210	30.0%	248	35.5%	162	23.2%	79	11.3%
	Excellent	188	31.4%	181	30.3%	178	29.8%	51	8.5%
Academic advising	Poor	36	24.5%	60	40.8%	37	25.2%	14	9.5%
	Fair	31	25.8%	53	44.2%	23	19.2%	13	10.8%
	Average	83	31.7%	98	37.4%	52	19.8%	29	11.1%
	Good	151	29.9%	175	34.7%	125	24.8%	54	10.7%
	Excellent	139	28.7%	125	25.8%	174	35.9%	47	9.7%
Faculty accessibility	Poor	12	17.9%	29	43.3%	20	29.9%	6	9.0%
	Fair	29	25.2%	41	35.7%	33	28.7%	12	10.4%
	Average	76	31.9%	95	39.9%	48	20.2%	19	8.0%
	Good	179	29.7%	204	33.9%	153	25.4%	66	11.0%

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Instruction in major courses	Excellent	158	30.5%	146	28.2%	160	30.9%	54	10.4%
	Poor	5	13.2%	16	42.1%	12	31.6%	5	13.2%
	Fair	17	26.2%	25	38.5%	13	20.0%	10	15.4%
	Average	52	26.3%	82	41.4%	46	23.2%	18	9.1%
	Good	200	29.9%	233	34.9%	165	24.7%	70	10.5%
Instruction in general education courses	Excellent	182	31.5%	165	28.5%	177	30.6%	54	9.3%
	Poor	5	27.8%	5	27.8%	5	27.8%	3	16.7%
	Fair	8	17.4%	17	37.0%	15	32.6%	6	13.0%
	Average	45	23.4%	79	41.1%	49	25.5%	19	9.9%
	Good	150	27.1%	210	38.0%	134	24.2%	59	10.7%
Faculty's use of technologies to enhance teaching	Excellent	108	28.9%	116	31.0%	119	31.8%	31	8.3%
	Poor	6	15.0%	18	45.0%	11	27.5%	5	12.5%
	Fair	18	25.4%	22	31.0%	22	31.0%	9	12.7%
	Average	71	28.9%	88	35.8%	66	26.8%	21	8.5%
	Good	196	30.2%	233	35.8%	162	24.9%	59	9.1%
Course availability in your major	Excellent	158	30.3%	153	29.4%	150	28.8%	60	11.5%
	Poor	24	25.3%	37	38.9%	25	26.3%	9	9.5%
	Fair	23	18.4%	44	35.2%	45	36.0%	13	10.4%
	Average	55	24.0%	86	37.6%	69	30.1%	19	8.3%
	Good	185	31.6%	201	34.4%	141	24.1%	58	9.9%
Communication between faculty and students	Excellent	174	33.9%	157	30.6%	128	25.0%	54	10.5%
	Poor	13	22.0%	23	39.0%	16	27.1%	7	11.9%
	Fair	17	19.1%	34	38.2%	22	24.7%	16	18.0%
	Average	57	26.4%	85	39.4%	56	25.9%	18	8.3%
	Good	192	30.5%	230	36.6%	153	24.3%	54	8.6%

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Registration procedures	Excellent	178	31.8%	154	27.5%	166	29.7%	61	10.9%
	Poor	27	31.8%	28	32.9%	25	29.4%	5	5.9%
	Fair	21	20.6%	46	45.1%	26	25.5%	9	8.8%
	Average	55	25.0%	79	35.9%	63	28.6%	23	10.5%
	Good	180	30.3%	220	37.0%	129	21.7%	66	11.1%
IMPACT/New Student Orientation Program	Excellent	175	32.1%	148	27.2%	168	30.8%	54	9.9%
	Poor	24	39.3%	24	39.3%	8	13.1%	5	8.2%
	Fair	12	20.3%	20	33.9%	13	22.0%	14	23.7%
	Average	42	25.9%	61	37.7%	42	25.9%	17	10.5%
Library	Good	94	31.8%	102	34.5%	64	21.6%	36	12.2%
	Excellent	49	26.2%	54	28.9%	68	36.4%	16	8.6%
	Poor	16	34.8%	17	37.0%	8	17.4%	5	10.9%
	Fair	20	28.6%	24	34.3%	17	24.3%	9	12.9%
	Average	69	28.0%	84	34.1%	64	26.0%	29	11.8%
Computer labs	Good	164	31.7%	174	33.7%	127	24.6%	52	10.1%
	Excellent	104	28.2%	107	29.0%	114	30.9%	44	11.9%
	Poor	15	30.0%	12	24.0%	13	26.0%	10	20.0%
	Fair	15	25.4%	21	35.6%	17	28.8%	6	10.2%
	Average	53	27.5%	71	36.8%	49	25.4%	20	10.4%
Laboratory/instructional equipment	Good	81	22.6%	123	34.3%	110	30.6%	45	12.5%
	Excellent	54	19.4%	84	30.2%	116	41.7%	24	8.6%
	Poor	11	32.4%	9	26.5%	8	23.5%	6	17.6%
	Fair	8	17.8%	20	44.4%	9	20.0%	8	17.8%
	Average	47	28.7%	58	35.4%	42	25.6%	17	10.4%
	Good	71	24.6%	97	33.6%	83	28.7%	38	13.1%

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Testing Center	Excellent	41	22.0%	54	29.0%	77	41.4%	14	7.5%
	Poor	11	37.9%	8	27.6%	6	20.7%	4	13.8%
	Fair	7	17.1%	19	46.3%	12	29.3%	3	7.3%
	Average	49	28.7%	69	40.4%	34	19.9%	19	11.1%
	Good	97	32.1%	105	34.8%	67	22.2%	33	10.9%
Writing Center	Excellent	54	26.1%	76	36.7%	60	29.0%	17	8.2%
	Poor	7	29.2%	5	20.8%	6	25.0%	6	25.0%
	Fair	4	20.0%	8	40.0%	5	25.0%	3	15.0%
	Average	19	18.1%	45	42.9%	26	24.8%	15	14.3%
	Good	66	30.7%	74	34.4%	51	23.7%	24	11.2%
Natural Science Center	Excellent	38	27.7%	40	29.2%	46	33.6%	13	9.5%
	Poor	5	29.4%	5	29.4%	4	23.5%	3	17.6%
	Fair	4	25.0%	6	37.5%	4	25.0%	2	12.5%
	Average	20	23.8%	35	41.7%	19	22.6%	10	11.9%
	Good	43	30.1%	58	40.6%	27	18.9%	15	10.5%
Center for International Programs	Excellent	25	30.5%	25	30.5%	25	30.5%	7	8.5%
	Poor	6	26.1%	9	39.1%	5	21.7%	3	13.0%
	Fair	2	13.3%	6	40.0%	4	26.7%	3	20.0%
	Average	26	30.2%	36	41.9%	17	19.8%	7	8.1%
	Good	44	31.4%	51	36.4%	31	22.1%	14	10.0%
	Excellent	27	33.8%	22	27.5%	23	28.8%	8	10.0%

Report 14: Question 29: On a scale from 1 to 5, with 1 as “Very Dissatisfied” and 5 as “Very Satisfied,” please rate your satisfaction with the following offices and services of Troy University: (Select “Not Applicable” if the item does not apply to you.) CROSS TABULATION BY COLLEGE

		From which college will you be graduating?							
		Arts & Sciences		Sorrell College of Business		Education		Health & Human Services	
		N	%	N	%	N	%	N	%
Admissions Office	Very Dissatisfied	26	35.6%	20	27.4%	22	30.1%	5	6.8%
	Dissatisfied	27	34.2%	28	35.4%	15	19.0%	9	11.4%
	Neutral	58	27.4%	76	35.8%	54	25.5%	24	11.3%
	Satisfied	169	27.7%	210	34.4%	166	27.2%	65	10.7%
	Very Satisfied	153	29.7%	169	32.8%	145	28.1%	49	9.5%
Registrar/Records Office	Very Dissatisfied	25	34.7%	17	23.6%	24	33.3%	6	8.3%
	Dissatisfied	17	23.3%	29	39.7%	21	28.8%	6	8.2%
	Neutral	70	32.7%	78	36.4%	42	19.6%	24	11.2%
	Satisfied	161	26.5%	209	34.4%	174	28.7%	63	10.4%
	Very Satisfied	134	29.1%	149	32.4%	127	27.6%	50	10.9%
Veteran Services	Very Dissatisfied	8	44.4%	7	38.9%	3	16.7%	0	.0%
	Dissatisfied	8	36.4%	6	27.3%	7	31.8%	1	4.5%
	Neutral	54	38.8%	52	37.4%	24	17.3%	9	6.5%
	Satisfied	50	33.1%	63	41.7%	23	15.2%	15	9.9%
	Very Satisfied	54	34.0%	65	40.9%	28	17.6%	12	7.5%
Financial Aid Services	Very Dissatisfied	22	31.9%	23	33.3%	18	26.1%	6	8.7%
	Dissatisfied	24	29.3%	29	35.4%	22	26.8%	7	8.5%

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	Neutral	59	32.1%	67	36.4%	41	22.3%	17	9.2%
	Satisfied	128	27.5%	156	33.5%	145	31.1%	37	7.9%
	Very Satisfied	103	28.4%	106	29.2%	112	30.9%	42	11.6%
Business Office	Very Dissatisfied	19	35.8%	17	32.1%	13	24.5%	4	7.5%
	Dissatisfied	11	30.6%	14	38.9%	9	25.0%	2	5.6%
	Neutral	70	32.0%	78	35.6%	47	21.5%	24	11.0%
	Satisfied	109	23.7%	174	37.9%	132	28.8%	44	9.6%
	Very Satisfied	86	24.6%	130	37.2%	91	26.1%	42	12.0%
Information Technology (IT) Services	Very Dissatisfied	12	28.6%	14	33.3%	11	26.2%	5	11.9%
	Dissatisfied	13	31.0%	14	33.3%	9	21.4%	6	14.3%
	Neutral	60	32.1%	62	33.2%	44	23.5%	21	11.2%
	Satisfied	131	27.7%	170	35.9%	132	27.9%	40	8.5%
	Very Satisfied	101	28.3%	129	36.1%	88	24.6%	39	10.9%
Trojan Web Express	Very Dissatisfied	20	35.7%	20	35.7%	12	21.4%	4	7.1%
	Dissatisfied	17	30.9%	20	36.4%	12	21.8%	6	10.9%
	Neutral	43	29.3%	53	36.1%	34	23.1%	17	11.6%
	Satisfied	189	29.8%	210	33.1%	174	27.4%	61	9.6%
	Very Satisfied	177	28.0%	216	34.2%	172	27.2%	67	10.6%
Adaptive Needs Services	Very Dissatisfied	2	16.7%	4	33.3%	5	41.7%	1	8.3%
	Dissatisfied	5	33.3%	4	26.7%	5	33.3%	1	6.7%
	Neutral	46	33.3%	55	39.9%	25	18.1%	12	8.7%
	Satisfied	51	33.8%	55	36.4%	34	22.5%	11	7.3%
	Very Satisfied	27	31.4%	31	36.0%	15	17.4%	13	15.1%
Student Support Services (SSS)	Very Dissatisfied	9	31.0%	9	31.0%	10	34.5%	1	3.4%
	Dissatisfied	12	46.2%	10	38.5%	3	11.5%	1	3.8%

	Neutral	51	29.1%	60	34.3%	42	24.0%	22	12.6%
	Satisfied	79	31.5%	84	33.5%	61	24.3%	27	10.8%
	Very Satisfied	54	28.4%	70	36.8%	42	22.1%	24	12.6%
Career Services	Very Dissatisfied	13	34.2%	20	52.6%	4	10.5%	1	2.6%
	Dissatisfied	10	27.0%	16	43.2%	7	18.9%	4	10.8%
	Neutral	56	30.4%	69	37.5%	40	21.7%	19	10.3%
	Satisfied	50	31.6%	53	33.5%	37	23.4%	18	11.4%
	Very Satisfied	31	32.6%	30	31.6%	24	25.3%	10	10.5%
Placement Service	Very Dissatisfied	8	26.7%	16	53.3%	5	16.7%	1	3.3%
	Dissatisfied	13	39.4%	10	30.3%	4	12.1%	6	18.2%
	Neutral	57	30.8%	72	38.9%	40	21.6%	16	8.6%
	Satisfied	35	27.6%	50	39.4%	27	21.3%	15	11.8%
	Very Satisfied	21	28.8%	24	32.9%	20	27.4%	8	11.0%
Counseling Services	Very Dissatisfied	9	28.1%	13	40.6%	9	28.1%	1	3.1%
	Dissatisfied	19	40.4%	18	38.3%	7	14.9%	3	6.4%
	Neutral	51	30.5%	68	40.7%	31	18.6%	17	10.2%
	Satisfied	52	28.9%	64	35.6%	46	25.6%	18	10.0%
	Very Satisfied	38	27.5%	41	29.7%	39	28.3%	20	14.5%
Bookstore Services	Very Dissatisfied	17	26.6%	22	34.4%	17	26.6%	8	12.5%
	Dissatisfied	22	23.4%	28	29.8%	35	37.2%	9	9.6%
	Neutral	56	27.1%	77	37.2%	56	27.1%	18	8.7%
	Satisfied	120	27.1%	147	33.3%	131	29.6%	44	10.0%
	Very Satisfied	87	28.2%	98	31.7%	84	27.2%	40	12.9%
Safety and Security Services	Very Dissatisfied	11	29.7%	11	29.7%	13	35.1%	2	5.4%
	Dissatisfied	6	13.3%	13	28.9%	16	35.6%	10	22.2%

	Neutral	55	28.8%	69	36.1%	50	26.2%	17	8.9%
	Satisfied	63	21.0%	104	34.7%	98	32.7%	35	11.7%
	Very Satisfied	35	16.6%	67	31.8%	83	39.3%	26	12.3%
Parking facilities	Very Dissatisfied	15	14.2%	42	39.6%	37	34.9%	12	11.3%
	Dissatisfied	17	15.6%	40	36.7%	41	37.6%	11	10.1%
	Neutral	39	22.5%	62	35.8%	50	28.9%	22	12.7%
	Satisfied	87	25.2%	101	29.3%	119	34.5%	38	11.0%
	Very Satisfied	47	21.7%	67	30.9%	71	32.7%	32	14.7%
University Media (website, newsletters, radio, TV, etc)	Very Dissatisfied	8	19.0%	12	28.6%	17	40.5%	5	11.9%
	Dissatisfied	12	25.0%	20	41.7%	8	16.7%	8	16.7%
	Neutral	66	29.5%	81	36.2%	56	25.0%	21	9.4%
	Satisfied	131	27.9%	151	32.2%	147	31.3%	40	8.5%
	Very Satisfied	84	28.0%	95	31.7%	86	28.7%	35	11.7%

Report 15: Question 30: On a scale from 1 to 5, with 1 as “Strongly Disagree” and 5 as “Strongly Agree,” please provide your opinion regarding the following areas: CROSS TABULATION BY COLLEGE

		From which college will you be graduating?							
		Arts & Sciences		Sorrell College of Business		Education		Health & Human Services	
		N	%	N	%	N	%	N	%
The goals, objectives, and requirements for my academic program were clearly defined.	Strongly Disagree	15	24.6%	19	31.1%	20	32.8%	7	11.5%
	Disagree	13	21.3%	18	29.5%	25	41.0%	5	8.2%
	Neutral	36	27.9%	50	38.8%	25	19.4%	18	14.0%
	Agree	246	29.8%	300	36.3%	200	24.2%	80	9.7%
	Strongly Agree	152	31.5%	139	28.8%	143	29.7%	48	10.0%
My academic program was intellectually challenging and stimulating.	Strongly Disagree	13	23.2%	16	28.6%	22	39.3%	5	8.9%
	Disagree	9	18.4%	21	42.9%	16	32.7%	3	6.1%
	Neutral	37	32.2%	43	37.4%	26	22.6%	9	7.8%
	Agree	201	27.9%	254	35.2%	187	25.9%	79	11.0%
	Strongly Agree	201	32.7%	189	30.8%	162	26.4%	62	10.1%
Courses in my curriculum contributed to the skills and knowledge required in my field.	Strongly Disagree	8	18.2%	15	34.1%	16	36.4%	5	11.4%
	Disagree	6	14.3%	13	31.0%	19	45.2%	4	9.5%
	Neutral	44	33.8%	51	39.2%	28	21.5%	7	5.4%
	Agree	218	29.2%	266	35.6%	183	24.5%	80	10.7%
	Strongly Agree	183	31.2%	180	30.7%	161	27.5%	62	10.6%
Courses were offered frequently enough for timely completion of my degree	Strongly Disagree	21	20.4%	33	32.0%	35	34.0%	14	13.6%
	Disagree	31	22.0%	44	31.2%	50	35.5%	16	11.3%
	Neutral	63	28.1%	82	36.6%	64	28.6%	15	6.7%

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program.	Agree	201	30.5%	236	35.9%	152	23.1%	69	10.5%
	Strongly Agree	145	34.0%	130	30.4%	110	25.8%	42	9.8%
The intellectual caliber of students in my academic program was competitive.	Strongly Disagree	18	22.8%	31	39.2%	23	29.1%	7	8.9%
	Disagree	22	24.4%	26	28.9%	32	35.6%	10	11.1%
	Neutral	87	31.8%	99	36.1%	64	23.4%	24	8.8%
	Agree	207	28.9%	256	35.8%	173	24.2%	80	11.2%
	Strongly Agree	127	32.5%	109	27.9%	119	30.4%	36	9.2%
The degree program in which I enrolled is valuable for me in my employment.	Strongly Disagree	8	17.0%	17	36.2%	17	36.2%	5	10.6%
	Disagree	10	33.3%	5	16.7%	10	33.3%	5	16.7%
	Neutral	67	43.2%	55	35.5%	23	14.8%	10	6.5%
	Agree	200	28.7%	244	35.1%	182	26.1%	70	10.1%
	Strongly Agree	175	28.0%	202	32.3%	180	28.8%	68	10.9%
Troy University faculty care about students as individuals.	Strongly Disagree	17	21.5%	26	32.9%	26	32.9%	10	12.7%
	Disagree	14	22.6%	26	41.9%	19	30.6%	3	4.8%
	Neutral	81	31.5%	99	38.5%	48	18.7%	29	11.3%
	Agree	211	31.2%	245	36.2%	163	24.1%	57	8.4%
	Strongly Agree	137	28.4%	129	26.8%	157	32.6%	59	12.2%
Troy University faculty were helpful with my career plan.	Strongly Disagree	23	24.0%	37	38.5%	26	27.1%	10	10.4%
	Disagree	38	27.9%	51	37.5%	26	19.1%	21	15.4%
	Neutral	154	35.2%	167	38.2%	91	20.8%	25	5.7%
	Agree	147	27.1%	181	33.4%	149	27.5%	65	12.0%
	Strongly Agree	96	28.3%	87	25.7%	120	35.4%	36	10.6%
Troy University is responsive to the needs of its students.	Strongly Disagree	19	20.7%	33	35.9%	27	29.3%	13	14.1%
	Disagree	24	22.9%	40	38.1%	29	27.6%	12	11.4%
	Neutral	107	32.6%	116	35.4%	74	22.6%	31	9.5%

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	Agree	195	30.3%	227	35.2%	160	24.8%	62	9.6%
	Strongly Agree	116	30.6%	104	27.4%	120	31.7%	39	10.3%
The tuition and fees I paid at Troy University were a worthwhile investment.	Strongly Disagree	15	22.1%	22	32.4%	25	36.8%	6	8.8%
	Disagree	16	27.1%	18	30.5%	22	37.3%	3	5.1%
	Neutral	78	27.6%	107	37.8%	73	25.8%	25	8.8%
	Agree	201	29.7%	236	34.9%	165	24.4%	75	11.1%
	Strongly Agree	150	32.3%	141	30.3%	125	26.9%	49	10.5%

Report 16: Question 31: Please provide your overall ratings of Troy University: CROSS TABULATION BY COLLEGE

		From which college will you be graduating?							
		Arts & Sciences		Sorrell College of Business		Education		Health & Human Services	
		N	%	N	%	N	%	N	%
How would you rate Troy University's preparation of you for employment?	Poor	12	22.6%	23	43.4%	13	24.5%	5	9.4%
	Fair	20	28.2%	30	42.3%	16	22.5%	5	7.0%
	Average	143	35.7%	129	32.2%	93	23.2%	36	9.0%
	Good	184	28.6%	231	35.9%	159	24.7%	70	10.9%
	Excellent	101	26.3%	113	29.4%	131	34.1%	39	10.2%
How would you rate Troy University's preparation of you for further education?	Poor	4	14.8%	12	44.4%	7	25.9%	4	14.8%
	Fair	19	23.8%	35	43.8%	23	28.8%	3	3.8%
	Average	93	32.0%	97	33.3%	69	23.7%	32	11.0%
	Good	197	29.9%	235	35.7%	154	23.4%	72	10.9%
	Excellent	146	29.6%	145	29.4%	158	32.0%	44	8.9%
What is your overall rating of your college experiences at TROY?	Poor	4	11.4%	16	45.7%	11	31.4%	4	11.4%
	Fair	29	33.0%	29	33.0%	21	23.9%	9	10.2%
	Average	64	26.9%	92	38.7%	53	22.3%	29	12.2%
	Good	188	30.2%	220	35.4%	157	25.2%	57	9.2%
	Excellent	176	31.2%	167	29.6%	164	29.1%	57	10.1%

Report 17: Recommendation of Troy University. CROSSTABULATION BY COLLEGE

		From which college will you be graduating?							
		Arts & Sciences		Sorrell College of Business		Education		Health & Human Services	
		N	%	N	%	N	%	N	%
If you were starting over, would you enroll in the same program?	Definitely yes	257	31.6%	252	31.0%	227	27.9%	78	9.6%
	Probably yes	144	28.1%	180	35.1%	130	25.3%	59	11.5%
	Probably not	48	25.4%	81	42.9%	42	22.2%	18	9.5%
	Definitely not	17	34.0%	17	34.0%	13	26.0%	3	6.0%
If you could start college over, would you attend Troy University again?	Definitely yes	226	30.0%	250	33.2%	209	27.7%	69	9.2%
	Probably yes	171	29.4%	196	33.7%	147	25.3%	67	11.5%
	Probably not	48	29.6%	58	35.8%	39	24.1%	17	10.5%
	Definitely not	19	30.2%	23	36.5%	17	27.0%	4	6.3%
Would you recommend your academic program to other students?	Definitely yes	269	31.2%	279	32.4%	232	26.9%	81	9.4%
	Probably yes	147	27.7%	195	36.7%	130	24.5%	59	11.1%
	Probably not	42	32.6%	43	33.3%	32	24.8%	12	9.3%
	Definitely not	9	22.0%	12	29.3%	16	39.0%	4	9.8%
Would you recommend Troy University to someone planning to go to college?	Definitely yes	266	30.3%	286	32.6%	240	27.4%	85	9.7%
	Probably yes	147	28.8%	183	35.8%	125	24.5%	56	11.0%
	Probably not	42	32.1%	46	35.1%	30	22.9%	13	9.9%
	Definitely not	10	22.7%	14	31.8%	17	38.6%	3	6.8%

Report 18 2009/2010 Comparison of Intellectual Development and Leadership Development Items by Ethnicity

		Ethnicity:													
		Nonresident alien		Black, non-Hispanic		American Indian/Alaska Native		Asian/Pacific Islander		Hispanic		White, non-Hispanic		Race/ethnicity unknown	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Writing skills	Poor	0	.0%	5	41.7%	0	.0%	0	.0%	1	8.3%	6	50.0%	0	.0%
	Fair	0	.0%	9	29.0%	0	.0%	5	16.1%	0	.0%	15	48.4%	2	6.5%
	Average	3	1.6%	82	42.7%	1	.5%	8	4.2%	7	3.6%	89	46.4%	2	1.0%
	Good	6	.8%	347	44.5%	6	.8%	27	3.5%	22	2.8%	350	44.9%	22	2.8%
	Excellent	0	.0%	208	38.0%	4	.7%	14	2.6%	16	2.9%	297	54.2%	9	1.6%
Speaking/presentation skills	Poor	0	.0%	6	19.4%	0	.0%	0	.0%	1	3.2%	23	74.2%	1	3.2%
	Fair	2	4.9%	5	12.2%	1	2.4%	2	4.9%	1	2.4%	29	70.7%	1	2.4%
	Average	2	.8%	105	40.4%	3	1.2%	9	3.5%	14	5.4%	122	46.9%	5	1.9%
	Good	4	.5%	330	43.5%	3	.4%	26	3.4%	21	2.8%	355	46.8%	19	2.5%
	Excellent	1	.2%	204	43.6%	4	.9%	17	3.6%	8	1.7%	225	48.1%	9	1.9%
Reading skills	Poor	0	.0%	4	30.8%	0	.0%	0	.0%	0	.0%	8	61.5%	1	7.7%
	Fair	1	5.6%	3	16.7%	0	.0%	0	.0%	2	11.1%	12	66.7%	0	.0%
	Average	1	.6%	56	30.9%	1	.6%	11	6.1%	5	2.8%	106	58.6%	1	.6%
	Good	6	.9%	312	44.6%	6	.9%	18	2.6%	17	2.4%	322	46.1%	18	2.6%
	Excellent	1	.2%	278	42.7%	4	.6%	25	3.8%	22	3.4%	306	47.0%	15	2.3%
Critical thinking skills	Poor	0	.0%	4	30.8%	0	.0%	1	7.7%	1	7.7%	7	53.8%	0	.0%
	Fair	0	.0%	3	23.1%	0	.0%	0	.0%	1	7.7%	9	69.2%	0	.0%

2009-10 Graduate Student Survey Report

	Average	4	2.8%	53	37.1%	2	1.4%	8	5.6%	5	3.5%	67	46.9%	4	2.8%
	Good	4	.5%	337	44.9%	5	.7%	23	3.1%	19	2.5%	344	45.9%	18	2.4%
	Excellent	1	.2%	255	39.6%	4	.6%	22	3.4%	20	3.1%	329	51.1%	13	2.0%
Problem solving skills	Poor	0	.0%	4	33.3%	0	.0%	0	.0%	1	8.3%	6	50.0%	1	8.3%
	Fair	0	.0%	7	43.8%	0	.0%	0	.0%	0	.0%	9	56.3%	0	.0%
	Average	6	3.1%	62	32.1%	2	1.0%	9	4.7%	9	4.7%	101	52.3%	4	2.1%
	Good	2	.3%	329	44.3%	6	.8%	25	3.4%	18	2.4%	344	46.4%	18	2.4%
	Excellent	1	.2%	247	41.8%	3	.5%	19	3.2%	17	2.9%	292	49.4%	12	2.0%
Mathematical skills	Poor	0	.0%	14	23.3%	0	.0%	3	5.0%	1	1.7%	40	66.7%	2	3.3%
	Fair	0	.0%	32	29.4%	1	.9%	1	.9%	4	3.7%	69	63.3%	2	1.8%
	Average	5	1.1%	192	40.4%	7	1.5%	16	3.4%	19	4.0%	228	48.0%	8	1.7%
	Good	3	.5%	307	47.1%	2	.3%	23	3.5%	15	2.3%	282	43.3%	20	3.1%
	Excellent	1	.4%	100	40.8%	1	.4%	11	4.5%	5	2.0%	124	50.6%	3	1.2%
Computer technologies	Poor	0	.0%	4	19.0%	0	.0%	1	4.8%	1	4.8%	15	71.4%	0	.0%
	Fair	0	.0%	16	29.1%	0	.0%	1	1.8%	3	5.5%	34	61.8%	1	1.8%
	Average	5	1.7%	94	32.2%	4	1.4%	11	3.8%	5	1.7%	167	57.2%	6	2.1%
	Good	2	.3%	343	46.0%	6	.8%	26	3.5%	25	3.4%	329	44.2%	14	1.9%
	Excellent	2	.5%	192	43.8%	1	.2%	15	3.4%	12	2.7%	203	46.3%	13	3.0%
Research skills	Poor	1	5.3%	8	42.1%	0	.0%	1	5.3%	0	.0%	9	47.4%	0	.0%
	Fair	0	.0%	7	29.2%	0	.0%	1	4.2%	1	4.2%	14	58.3%	1	4.2%
	Average	4	2.0%	75	38.3%	1	.5%	7	3.6%	7	3.6%	98	50.0%	4	2.0%
	Good	1	.1%	307	43.3%	4	.6%	28	3.9%	17	2.4%	341	48.1%	11	1.6%
	Excellent	3	.5%	254	41.4%	6	1.0%	17	2.8%	21	3.4%	293	47.8%	19	3.1%
Scientific principles and methods	Poor	0	.0%	10	30.3%	0	.0%	1	3.0%	3	9.1%	17	51.5%	2	6.1%
	Fair	2	3.3%	10	16.7%	0	.0%	0	.0%	2	3.3%	45	75.0%	1	1.7%

2009-10 Graduate Student Survey Report

	Average	3	.8%	152	39.6%	4	1.0%	16	4.2%	8	2.1%	196	51.0%	5	1.3%
	Good	2	.3%	330	44.8%	4	.5%	24	3.3%	25	3.4%	335	45.5%	17	2.3%
	Excellent	2	.6%	146	43.2%	3	.9%	13	3.8%	8	2.4%	156	46.2%	10	3.0%
Understanding	Poor	0	.0%	8	28.6%	0	.0%	0	.0%	1	3.6%	18	64.3%	1	3.6%
different philosophies	Fair	2	5.0%	12	30.0%	0	.0%	0	.0%	3	7.5%	23	57.5%	0	.0%
and cultures	Average	3	1.1%	92	35.1%	2	.8%	8	3.1%	5	1.9%	147	56.1%	5	1.9%
	Good	3	.4%	319	43.9%	6	.8%	24	3.3%	19	2.6%	342	47.0%	14	1.9%
	Excellent	1	.2%	219	43.8%	3	.6%	22	4.4%	18	3.6%	223	44.6%	14	2.8%
Appreciation of the	Poor	1	1.4%	21	29.6%	0	.0%	2	2.8%	5	7.0%	40	56.3%	2	2.8%
arts	Fair	3	3.2%	23	24.2%	1	1.1%	2	2.1%	4	4.2%	62	65.3%	0	.0%
	Average	2	.5%	172	38.8%	5	1.1%	13	2.9%	14	3.2%	230	51.9%	7	1.6%
	Good	1	.2%	280	46.0%	3	.5%	19	3.1%	14	2.3%	274	45.0%	18	3.0%
	Excellent	1	.3%	150	46.0%	2	.6%	18	5.5%	9	2.8%	140	42.9%	6	1.8%
Leadership skills	Poor	1	4.2%	3	12.5%	0	.0%	1	4.2%	3	12.5%	16	66.7%	0	.0%
	Fair	1	2.4%	8	19.5%	0	.0%	2	4.9%	1	2.4%	28	68.3%	1	2.4%
	Average	2	.9%	76	32.6%	2	.9%	10	4.3%	8	3.4%	128	54.9%	7	3.0%
	Good	3	.5%	278	44.3%	4	.6%	22	3.5%	16	2.6%	290	46.3%	14	2.2%
	Excellent	1	.2%	282	45.4%	5	.8%	19	3.1%	18	2.9%	285	45.9%	11	1.8%
Management and	Poor	1	8.3%	2	16.7%	0	.0%	0	.0%	0	.0%	9	75.0%	0	.0%
organizational skills	Fair	0	.0%	9	36.0%	0	.0%	0	.0%	0	.0%	16	64.0%	0	.0%
	Average	1	.5%	56	29.2%	0	.0%	10	5.2%	11	5.7%	106	55.2%	8	4.2%
	Good	5	.8%	279	43.7%	7	1.1%	23	3.6%	15	2.4%	294	46.1%	15	2.4%
	Excellent	1	.1%	304	43.9%	4	.6%	21	3.0%	20	2.9%	330	47.7%	12	1.7%
Time management	Poor	0	.0%	3	30.0%	0	.0%	1	10.0%	0	.0%	6	60.0%	0	.0%
	Fair	0	.0%	10	31.3%	0	.0%	0	.0%	2	6.3%	19	59.4%	1	3.1%

2009-10 Graduate Student Survey Report

	Average	3	1.4%	75	35.5%	0	.0%	10	4.7%	9	4.3%	107	50.7%	7	3.3%
	Good	4	.6%	288	44.1%	9	1.4%	18	2.8%	15	2.3%	307	47.0%	12	1.8%
	Excellent	1	.2%	274	42.0%	2	.3%	25	3.8%	20	3.1%	317	48.5%	14	2.1%
Working cooperatively in groups	Poor	0	.0%	5	17.9%	0	.0%	0	.0%	3	10.7%	20	71.4%	0	.0%
	Fair	1	2.1%	6	12.5%	1	2.1%	0	.0%	0	.0%	35	72.9%	5	10.4%
	Average	1	.5%	64	31.4%	1	.5%	8	3.9%	10	4.9%	117	57.4%	3	1.5%
	Good	5	.8%	273	43.1%	7	1.1%	24	3.8%	14	2.2%	296	46.8%	14	2.2%
	Excellent	1	.2%	296	46.3%	2	.3%	22	3.4%	19	3.0%	286	44.8%	13	2.0%
Planning and carrying out projects	Poor	0	.0%	4	33.3%	0	.0%	0	.0%	1	8.3%	6	50.0%	1	8.3%
	Fair	1	6.7%	4	26.7%	0	.0%	1	6.7%	2	13.3%	6	40.0%	1	6.7%
	Average	2	1.1%	49	27.7%	0	.0%	8	4.5%	6	3.4%	108	61.0%	4	2.3%
	Good	4	.6%	288	45.1%	8	1.3%	23	3.6%	18	2.8%	283	44.3%	15	2.3%
	Excellent	1	.1%	298	42.3%	3	.4%	22	3.1%	19	2.7%	349	49.5%	13	1.8%
Citizenship skills	Poor	0	.0%	10	22.2%	0	.0%	2	4.4%	2	4.4%	29	64.4%	2	4.4%
	Fair	0	.0%	8	15.4%	0	.0%	3	5.8%	4	7.7%	34	65.4%	3	5.8%
	Average	4	1.5%	76	29.3%	3	1.2%	10	3.9%	11	4.2%	152	58.7%	3	1.2%
	Good	3	.5%	298	46.7%	6	.9%	18	2.8%	16	2.5%	285	44.7%	12	1.9%
	Excellent	1	.2%	249	45.9%	2	.4%	19	3.5%	12	2.2%	248	45.7%	12	2.2%
Strategies for applying skills in my field	Poor	0	.0%	5	33.3%	0	.0%	0	.0%	0	.0%	9	60.0%	1	6.7%
	Fair	0	.0%	5	16.7%	1	3.3%	0	.0%	1	3.3%	22	73.3%	1	3.3%
	Average	4	2.3%	59	33.7%	2	1.1%	7	4.0%	10	5.7%	89	50.9%	4	2.3%
	Good	3	.4%	307	46.0%	4	.6%	24	3.6%	14	2.1%	302	45.2%	14	2.1%
	Excellent	1	.2%	265	40.8%	4	.6%	20	3.1%	19	2.9%	327	50.3%	14	2.2%

