

**Summary Report**  
**Consortia Relationship Review Committee**  
**March 24, 2015 3:00 p.m.**  
**Hawkins Hall Conference Room**

**Present:** Dr. Earl Ingram, Dr. John Dew, Dr. Dianne Barron, Dr. Curt Porter, Ms. Morgan Jackson, Dr. Scott Bailey, Dr. Wendy Bailey, Dr. Judson Edwards, Ms. Donna Schubert, Dr. Larry Blocher, Dr. Mark Tillman, Dr. Kathy Hildebrand, Mr. Andrew Davis, Mr. Vickie Miles, Dr. Bill Zhong, Dr. Jim Rinehart, Dr. Lee Vardaman, Ms. Donna Sanders, Ms. Wendy Broyles, & Dr. Chris Shaffer

**Absent:** Dr. Mary Ann Templeton, Ms. Brenda Johns

**Handouts:** Agenda, International Enrollments by site, (College of Arts & Science) Quality Assurance Benchmark, (Sorrell College of Business) International Locations Teaching Survey Report & International Critical Thinking SLO Data

1. Meeting Report:

Dr. Ingram called to order this meeting of the Consortia Relationship Review Committee (CRRC) at 3:00 p.m. on March 24, 2015 in the Hawkins Hall Conference Room. The minutes from the April 16, 2014 meeting were approved.

2. Update of Enrollment Numbers -

Mr. Andrew Davis gave an update (Handout)

Mr. Davis showed through the handouts as of the Fall 2014 Troy University enrollment by site is down 11%. Dr. Ingram asked Dr. Curt Porter if he saw these sites as viable, and Dr. Porter replied positively and shared some information about each site and its programs. Dr. Porter shared that Hanoi has had large restriction on English proficiency; students must demonstrate language proficiency before any class is taken, not just TROY classes. This is damaging our numbers for enrollment for this site. Dr. Ingram suggested that Computer Science program was not viable. Dr. Ingram discussed in July 2010 MONT modified the English requirement, also the English class has to be a TROY catalog class and be taught by TROY faculty members only. The English proficiency rule was handed down from the Vietnamese Minister of Education two years ago, mandating that students must have English proficiency before starting the Partner program. Programs may potentially be added to our Vietnamese teaching locations in the future to increase viability.

3. Status of existing locations:

a) *Faculty reports* – Andrew Davis

Mr. Davis reported the Dr. Zhong and Dr. Baily have been sending in the faculty reports for the College of Arts and Sciences and the Sorrell College of Business.

b) *College level audit reports* – Dr. Bill Zhong & Dr. Scott Bailey

Dr. Zhong (College of Arts & Sciences) shared that he reviewed everything, and all seems to be in order.

Dr. Bailey shared that some small problems with facilities have been improved in order to help students. The question was asked about students' written English skills, and course comparison to those taught in the US; Dr. Bailey responded that it is better by 82%. A copy of the International Locations Teaching Survey Report will be attached to the minutes.

There was discussion about the level of need to replace equipment at each site. Dr. Dianne Barron asked whether there was any indication from any surveys from each site. Dr. Bailey said that 8 out of 10 students will tell you the computer they are use in class or on the site is working and meets the needs. In general the facilities and the computers are adequate. Dr. Zhong reported that the computers used on the sites abroad for computer science are comparable to the Troy Campus; students make light use of the computer labs, but are more likely to bring their own laptops to class. Dr. Hal Fulmer asked that each college maintain a record on the age of their equipment in order to keep up to date equipment at each location. Dr. Zhong said that he will be visiting Hanoi in May and will make a report to the age of the equipment.

Dr. Barron wanted a report on the use of book formats in the site classes; both Dr. Zhong and Dr. Bailey reported that the sites are requiring the proper books. Copyright laws are different in Vietnam, but TROY is subject to U.S. copyright laws, so textbook requirements are now written into partner agreements to solve the previous issue of students using photocopied textbooks. The current state of textbook use is as follows: Hanoi students are required to buy their own book; in Ho Chi Minh City (Saigon), they are lending the books to the students; and in Malaysia, students are getting their own. The students are purchasing the International versions in English.

c) *Assessment of Outcomes* – Dr. Jim Rinehart & Dr. Judson Edwards

Dr. Rinehart (College of Arts & Science) reported that Dr. Bill Zhong conducted the assessment and asked him to report on the outcomes. Dr. Zhong reported that the testing results show that students are meeting or exceeding expectations. These students are comparable to our Troy Campus students.

Dr. Edwards (Sorrel College of Business) shared that assessment is an area of serious concern for the college and its specialized accreditation. After comparing the data over the past several years, there are issues in Saigon compared to Hanoi. Dr. Wendy Bailey reported on the three programs overseas in the Sorrell College of Business where they have given the California critical thinking test. Hanoi scores are good and comparable to U.S. students. In Saigon, the scores are continuously lower. All of these test results are a part of the students' course grades, so the students are given incentive to do well; additionally, low results cannot be explained by language differences. As a University we need to figure out why these students are doing poorly on this test. In the domains of Corporate Ethics and Social Responsibility, the results are lower at Saigon. The students are being taught Ethics and Social Responsibility in their classes and this is part of the test. These are the two lowest areas in the testing. Dr. Porter offered that this is a cultural issue. The MFT test is an American test and not a Vietnamese culture-based test, which may help to explain the problem.

Mr. Andrew Davis spoke to the fact that he checks the site websites on a regular basis to make sure that they are not claiming TROY accreditation as their own. He is also looking at partner Facebook pages as well for this information. Dr. Ingram suggested that Andrew Davis employ the help of our overseas faculty member who teaches in the College of Communication & Fine Arts who speaks Vietnamese to help. We should check every two three months and let our partners know if we find any issues.

4. *Update on new location(s)* – Dr. Curtis Porter

A new location in Kuala Lumpur, Malaysia, has an approved MOA, and we received SACSCOC approval to begin teaching in fall 2015. The teaching location will begin with undergraduate programs in Psychology, Communication Arts, and Global Business. Our partner at this teaching location is a private, for-profit university, and this agreement includes English through the whole program.

We have a request to offer the MS Management and MS Human Resources Management in Hanoi in the future. We are in the early stages of preparing to also add the BS in Hospitality, Sport & Tourism Management and Communication Arts sometime in the future. Dr. Porter reported that we are moving forward with adding Graphic Design in Saigon. The MBA in Hanoi will start in 2016.

5. *Adjournment*

The meeting was adjourned at approximately 5:00 p.m.