

Troy University Evaluation of Academic Advising

Troy University is interested in better serving your educational needs and helping you succeed as a student; therefore, we need your ideas and opinions to evaluate the University's academic advising process. Your responses to the survey items are greatly appreciated.

1. Gender

- Male
- Female

2. Ethnicity/Race

- Nonresident Alien
- Black, non-Hispanic
- American Indian/Alaska Native
- Asian/Pacific Islander
- Hispanic
- White, non-Hispanic
- Race/ethnicity unknown

3. Classification

- Freshman
- Sophomore
- Junior
- Senior
- Graduate
- Other _____

4. Enrollment Status

- Full-time
- Part-time

5. On which campus are you currently enrolled?

- Dothan
- Montgomery
- Phenix City
- Troy
- University College - eCampus
- University College - Atlantic Region
- University College - International Region
- University College - Pacific Region
- University College - Southeast/Florida Region
- University College - Western Region

6. What is your major?

- Applied Computer Science
- Computer Science

- Biology
- Biology Education
- Chemistry
- Chemistry Education
- Comprehensive General Science
- Comprehensive General Science Education
- Criminal Justice
- English
- English Education
- Environmental and Biological Science
- Environmental Science
- General Education
- Geomatics
- History
- History Education
- International Relations
- Mathematics
- Mathematics Education
- Political Science
- Public Administration
- Social Science
- Social Science Education
- Sociology
- Associate of Science in Business
- Accounting
- Economics
- Finance
- Marketing
- Management
- Human resource Management
- Information System
- General Business
- International Business
- Small Business and Entrepreneurship
- Risk Management and Insurance
- Technology and Resource Management
- Production & Operation Management
- Master of Business Administration
- Executive Master of Business Administration
- Art
- Art Education
- Art Studio
- Communication Arts-Dramatic Arts
- Communication Arts-Speech Communication
- Design, Technology, and Innovation
- Journalism

- Broadcast Journalism
- Music
- Music Education
- Foreign Language
- Early Childhood Education
- Elementary Education
- Secondary Education
- Post-Secondary Education
- Interdisciplinary Education
- Gifted Education
- Reading Specialist Education
- Collaborative Teacher
- Adult Education
- Educational Administration
- Education Administration and Leadership
- School Counseling
- School Psychometry
- Rehabilitation Counseling
- Social Services Counseling
- Substance Abuse Counseling
- Clinical Mental Counseling
- Community Counseling
- Correction Counseling
- Psychology
- Athletic Training
- Human Services
- Rehabilitation
- Health and Physical Education
- Physical Education
- MS in Nursing
- BS in Nursing
- AS in Nursing
- Social Work
- Sport and Fitness Management
- Other

7. Which of the following academic advising options would you like best?

- Face-to-face
- Online
- Via phone
- Other _____

8. Do you know your academic advisor at Troy University?

- Yes
- No

9. Was an academic advisor assigned to you soon after you declared your major?

- Yes,
- No
- Don't know

10. About how often do you consult with an advisor each term?

- 1-2 times
- 3-4 times
- 5 or more times
- Only when it is necessary

11. About how often would you like to consult with an advisor each term?

- 1-2 times
- 3-4 times
- 5 or more times
- Only when it is necessary

12. Select one choice that best indicates your level of agreement regarding academic advising at Troy University:

My academic advisor is readily available.
My academic advisor is helpful in scheduling my classes.
My academic advisor is helpful in the registration process.
My advisor is knowledgeable about campus/site academic support services and resources.
My advisor provides accurate information about my major and my program requirements.
Consulting with my advisor enables me to better understand my program of study.
My advisor respects his/her students and is interested in them as individuals.
I feel comfortable working with my advisor.
My advisor is concerned with my academic progress.
The academic advising process at Troy University adequately meets my needs.
Overall, I am satisfied with the academic advising provided by my advisor.

- ❖ Strongly Agree
- ❖ Agree
- ❖ Neutral
- ❖ Disagree
- ❖ Strongly Disagree
- 5
- 4
- 3
- 2
- 1

13. Use the scale 1 to 7 to rate the importance of the following services as part of the academic advising process, with 1 as "Least Important" and 7 as "most Important":

- | | |
|--|-------------------|
| Scheduling classes | ❖ Least Important |
| Registration procedures | ❖ Most Important |
| Guidance on academic programs | ○ 1 |
| Using campus/site services and resources | ○ 2 |
| Career planning | ○ 3 |
| Personal development | ○ 4 |
| | ○ 5 |
| | ○ 6 |
| | ○ 7 |

14. Use the scale 1 to 7 to rate your satisfaction with the academic advising on each of the services, with 1 as "least Satisfied" and 7 as "most Satisfied":

- | | |
|--|-------------------|
| Scheduling classes | ❖ Least Satisfied |
| Registration procedures | ❖ Most Satisfied |
| Guidance on academic programs | ○ 1 |
| Using campus/site services and resources | ○ 2 |
| Career planning | ○ 3 |
| Personal development | ○ 4 |
| | ○ 5 |
| | ○ 6 |
| | ○ 7 |

15. Additional comments:
