

Table 7. Responses to the 11 Statements Regarding Troy University's Academic Advising by Race

	White			Black			Other Minorities		
	Agree	Neutral	Disagree	Agree	Neutral	Disagree	Agree	Neutral	Disagree
My academic advisor is readily available.	1041 53.5%	458 23.6%	445 22.9%	773 53.6%	363 25.2%	306 21.2%	197 56.6%	88 25.3%	63 18.1%
My academic advisor is helpful in scheduling my classes	975 50.2%	502 25.9%	464 23.9%	778 54.0%	361 25.0%	303 21.0%	190 54.6%	89 25.6%	69 19.8%
My academic advisor is helpful in the registration process.	1010 52.2%	522 27.0%	403 20.8%	803 56.2%	354 24.8%	272 19.0%	203 58.7%	84 24.3%	59 17.1%
My advisor is knowledgeable about campus/site academic support services and resources.	1009 52.6%	643 33.5%	268 14.0%	844 59.3%	398 27.9%	182 12.8%	205 59.6%	96 27.9%	43 12.5%
My advisor provides accurate info about my major and my program requirements.	1108 57.3%	487 25.2%	338 17.5%	872 60.8%	337 23.5%	226 15.7%	217 62.4%	76 21.8%	55 15.8%
Consulting with my advisor enables me to better understand my program of study.	998 51.7%	545 28.2%	389 20.1%	841 58.6%	349 24.3%	244 17.0%	206 59.2%	89 25.6%	53 15.2%
My advisor respects his/her students and is interested in them as individuals.	1070 55.3%	565 29.2%	300 15.5%	837 58.5%	390 27.3%	204 14.3%	214 61.7%	89 25.6%	44 12.7%
I feel comfortable working with my advisor.	1077 55.6%	533 27.5%	326 16.8%	881 61.8%	331 23.2%	214 15.0%	209 60.2%	92 26.5%	46 13.3%
My advisor is concerned with my academic progress.	958 49.5%	602 31.1%	374 19.3%	759 53.4%	417 29.3%	245 17.2%	187 53.9%	100 28.8%	60 17.3%
The academic advising process at Troy University adequately meets my needs.	957 49.6%	414 21.5%	558 28.9%	794 55.4%	331 23.1%	309 21.5%	183 52.7%	83 23.9%	81 23.3%
Overall, I am satisfied with the academic advising provided by my advisor.	991 51.3%	415 21.5%	526 27.2%	815 57.0%	306 21.4%	310 21.7%	192 55.3%	84 24.2%	71 20.5%

Notes: 1. "Agree" = "Strongly Agree" + "Agree" 2. "Disagree" = "Strongly Disagree" + "Disagree"