

Appendix 18. Alumni Ratings on TROY Experiences (eCampus)

Total eCampus respondents: 100

TROY Experiences	Excellent (4)		Good (3)		Fair (2)		Poor (1)		Total	AVG
	N	%	N	%	N	%	N	%		
Academic/educational experiences	46	47.4%	42	43.3%	9	9.3%	0	0.0%	97	3.38
Social experiences	20	34.5%	22	37.9%	15	25.9%	1	1.7%	58	3.05
Quality of instruction	37	38.1%	50	51.5%	9	9.3%	1	1.0%	97	3.27
Availability of classes	41	41.4%	49	49.5%	7	7.1%	2	2.0%	99	3.30
Courses	43	43.4%	49	49.5%	7	7.1%	0	0.0%	99	3.36
Professors	44	45.4%	41	42.3%	12	12.4%	0	0.0%	97	3.33
Class size	30	38.5%	41	52.6%	5	6.4%	2	2.6%	78	3.27
Academic advising	29	31.2%	42	45.2%	14	15.1%	8	8.6%	93	2.99
Grading procedures	30	30.6%	56	57.1%	11	11.2%	1	1.0%	98	3.17
Library services	20	27.4%	41	56.2%	11	15.1%	1	1.4%	73	3.10
Computer services	21	28.8%	38	52.1%	11	15.1%	3	4.1%	73	3.05
Instructional support services	21	30.4%	32	46.4%	14	20.3%	2	2.9%	69	3.04
Career services	11	29.7%	12	32.4%	8	21.6%	6	16.2%	37	2.76
Counseling services	15	35.7%	11	26.2%	11	26.2%	5	11.9%	42	2.86
Recreational/intramural activities	5	35.7%	6	42.9%	3	21.4%	0	0.0%	14	3.14
Health services	6	46.2%	5	38.5%	2	15.4%	0	0.0%	13	3.31
Financial aid services	12	29.3%	18	43.9%	8	19.5%	3	7.3%	41	2.95
On-campus residence halls/apartments	9	75.0%	2	16.7%	1	8.3%	0	0.0%	12	3.67
Dining facilities	5	62.5%	2	25.0%	1	12.5%	0	0.0%	8	3.50
Business Office services	15	28.3%	22	41.5%	14	26.4%	2	3.8%	53	2.94