

Appendix 68. Alumni Ratings on TROY Experiences (Communication & Fine Arts)

Comparison: Summer 2007 - Summer 2005

TROY Experiences	Excellent/Good				Fair/Poor			
	SU07	SU06	SU05	Diff	SU07	SU06	SU05	Diff
Academic/educational experiences	97.7%	96.3%	88.0%	9.7%	2.3%	3.7%	12.0%	-9.7%
Social experiences	83.7%	92.6%	83.3%	0.4%	16.3%	7.4%	16.7%	-0.4%
Quality of instruction	95.5%	92.6%	88.0%	7.5%	4.5%	7.4%	12.0%	-7.5%
Availability of classes	84.1%	81.5%	66.7%	17.4%	15.9%	18.5%	33.3%	-17.4%
Courses	93.2%	85.2%	80.0%	13.2%	6.8%	14.8%	20.0%	-13.2%
Professors	97.7%	96.3%	84.0%	13.7%	2.3%	3.7%	16.0%	-13.7%
Class size	100.0%	96.3%	96.0%	4.0%	0.0%	3.7%	4.0%	-4.0%
Academic advising	86.4%	77.8%	58.3%	28.0%	13.6%	22.2%	41.7%	-28.0%
Grading procedures	97.7%	92.6%	80.0%	17.7%	2.3%	7.4%	20.0%	-17.7%
Library services	76.7%	69.2%	64.0%	12.7%	23.3%	30.8%	36.0%	-12.7%
Computer services	68.3%	76.9%	73.9%	-5.6%	31.7%	23.1%	26.1%	5.6%
Instructional support services	81.1%	83.3%	59.1%	22.0%	18.9%	16.7%	40.9%	-22.0%
Career services	62.9%	59.1%	35.0%	27.9%	37.1%	40.9%	65.0%	-27.9%
Counseling services	72.0%	78.9%	43.8%	28.3%	28.0%	21.1%	56.3%	-28.3%
Recreational/intramural activities	78.8%	95.5%	78.9%	-0.2%	21.2%	4.5%	21.1%	0.2%
Health services	61.1%	71.4%	47.1%	14.1%	38.9%	28.6%	52.9%	-14.1%
Financial aid services	65.6%	54.5%	28.6%	37.1%	34.4%	45.5%	71.4%	-37.1%
On-campus residence halls/apartments	72.4%	63.2%	35.3%	37.1%	27.6%	36.8%	64.7%	-37.1%
Dining facilities	57.1%	54.5%	58.8%	-1.7%	42.9%	45.5%	41.2%	1.7%
Business Office services	62.5%	65.4%	42.1%	20.4%	37.5%	34.6%	57.9%	-20.4%