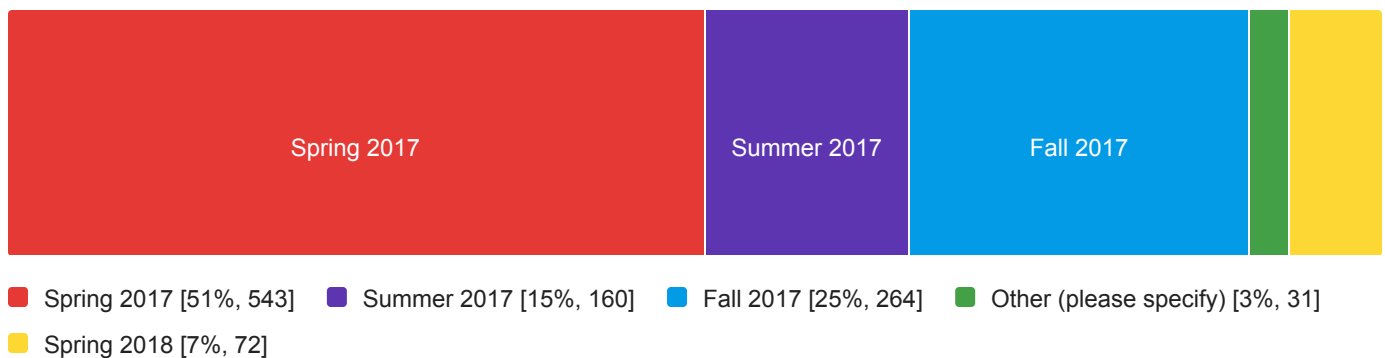


2017 Senior Student Survey Report

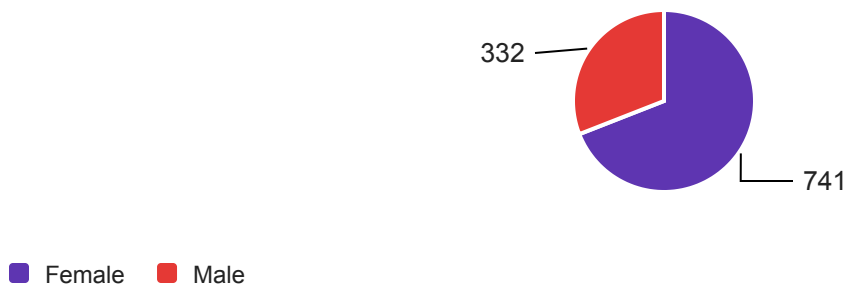
1

The Office of Institutional Research, Planning, and Effectiveness (IRPE) conducted the Senior Student Survey in Spring 2017. The purpose of this survey is to identify student satisfaction of students that would graduate fall 2016, T1, T2 or T3, with their experiences at Troy University, recognize student development as a result of their Troy University education, and identify areas that need to be improved. Data collected in this survey are used to help the University strengthen its academic programs, better serve the needs of its students, and become more effective and efficient in accomplishing its mission and goals. The survey was administered through the online survey program Qualtrics via email to a group of 6,056 students. The target population was students who would graduate during the fall semester 2016, T1, T2 or T3. After two follow up emails on April 19, 2017 and May 3, 2017, a total of 1,075 responses were received; representing a 17.7% response rate.

Semester of Intended Graduation:



Gender:



2017 Senior Student Survey Report

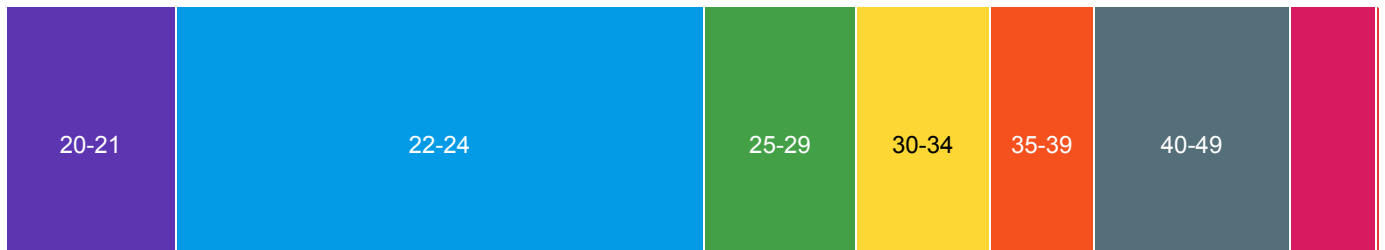
2

Ethnicity:



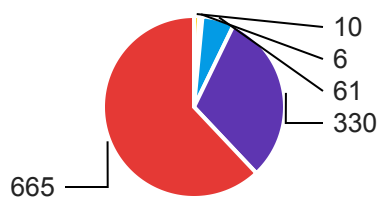
■ African American [29%, 314] ■ American Indian/Alaska Native [1%, 8] ■ Asian [6%, 65] ■ Caucasian [57%, 607]
■ Hawaiian or Other Pacific Islander [0%, 2] ■ Hispanic [3%, 31] ■ Multi-Racial [3%, 28]
■ Race/Ethnicity Unknown [1%, 15]

Age:



■ 18-19 [0%, 1] ■ 20-21 [12%, 132] ■ 22-24 [38%, 413] ■ 25-29 [11%, 119] ■ 30-34 [10%, 104]
■ 35-39 [8%, 82] ■ 40-49 [14%, 152] ■ 50-64 [6%, 68] ■ 65 or over [0%, 2]

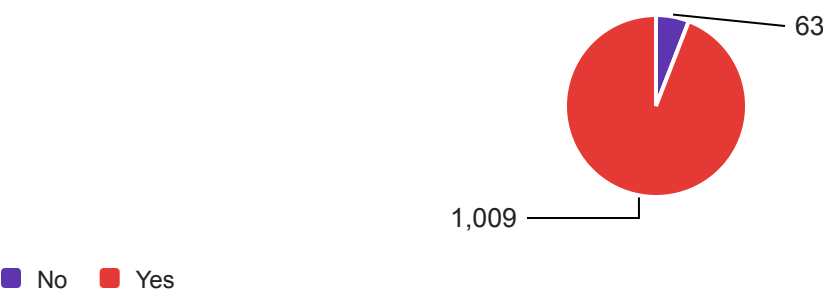
Marital status:



■ Other ■ Widowed ■ Divorced ■ Married ■ Single

2017 Senior Student Survey Report

Are you a US citizen?



You indicated that you are a US citizen, which state is your permanent home state in the United States?

Field	Choice Count
Alabama	660
Arizona	5
Arkansas	1
California	10
Colorado	2
Connecticut	1
Delaware	0
District of Columbia	3
Florida	95
Georgia	110
Idaho	0
Illinois	3
Indiana	1
Iowa	2
Kansas	0

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Kentucky	1
Louisiana	2
Maine	0
Maryland	3
Massachusetts	0
Michigan	3
Minnesota	0
Mississippi	6
Missouri	4
Montana	0
Nebraska	0
Nevada	0
New Hampshire	1
New Jersey	0
New Mexico	0
New York	6
North Carolina	7
North Dakota	1
Ohio	4
Oklahoma	1
Oregon	2
Pennsylvania	3
Rhode Island	0
South Carolina	7

2017 Senior Student Survey Report

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South Dakota	1
Tennessee	8
Texas	20
Utah	0
Vermont	0
Virginia	14
Washington	1
West Virginia	1
Wisconsin	0
Wyoming	0
Puerto Rico	0
Alaska	4
Hawaii	0
I do not reside in the United States	1

From which Troy University campus will you graduate?

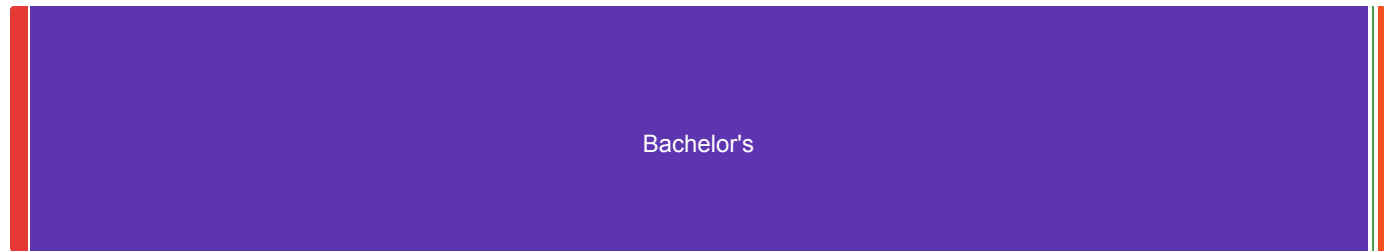


■ Dothan Campus [9%, 95]
 ■ TROY Online [27%, 287]
 ■ Support Sites (locations outside of the state of Alabama) [2%, 23]
 ■ Montgomery Campus [5%, 52]
 ■ Phenix City Campus [9%, 91]
 ■ Troy Campus [48%, 508]

2017 Senior Student Survey Report

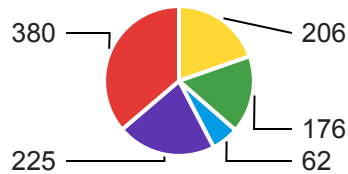
6

What degree program are you currently completing at Troy University?



■ Associate [1%, 15] ■ Bachelor's [98%, 1,030] ■ Master's [0%, 2] ■ Education Specialist [0%, 3]
■ Doctoral [0%, 0] ■ Other [1%, 6]

From which college will you be graduating?



■ Health & Human Services ■ Education ■ Communication and Fine Arts ■ Sorrell College of Business
■ Arts & Sciences

What is your major in the College of Arts and Sciences?

Field	Choice Count
Biology Major	13
Biology Program	9
Biology, Preprofessional Major	24
Chemistry Major	6
Chemistry Program	1
Comprehensive General Science Program	2
Computer Science	23
Computer Science, Applied Major	32
Criminal Justice	105

2017 Senior Student Survey Report

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Environmental and Biological Sciences	1
Environmental Science Program	2
General Education	0
History Major	13
International Relations	0
Marine Biology Program	1
Mathematics Major	10
Political Science Major	15
Public Administration	1
Social Science Major	27
Sociology Major	19
Surveying and Geomatics Sciences Program	4
Other	58

What is your major in the Sorrell College of Business?

Field	Choice Count
Accounting	28
Finance	5
General Business	50
General Business - Economics	5
General Business - International Business	14
General Business - International Economic Development	0
General Business - Small Business and Entrepreneurship	0
Information Systems	6
Information Systems - Networking and Web Development	0

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Management	29
Management - Hospitality and Tourism	9
Management - Human Resource	31
Management - Production and Operations	0
Management - Supply Chain	0
Marketing	11
Risk Management and Insurance	13
Resources in Technology Management	11
Other	3

What is your major in the College of Communication and Fine Arts?

Field	Choice Count
Art Major	2
Broadcast Journalism Major	9
Communication Arts Major - Communication Studies Track	4
Communication Arts Major - Theatre Track	4
Design, Technology and Innovation Program	9
English Major	13
Foreign Language Major	2
Journalism, Print Major	4
Music Major	6
Studio Arts	2
Other	4

2017 Senior Student Survey Report

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What is your major in the College of Education?

Field	Choice Count
Adult Education	0
Collaborative Teacher (Grades 6-12)	2
Collaborative Teacher (Grades K-6)	4
Community Counseling (Non-Certificate Program)	0
Counseling and Psychology - Clinical Mental Health Counseling	2
Counseling and Psychology - Rehabilitation Counseling Counseling	2
Counseling and Psychology - Social Services Counseling	1
Counseling and Psychology - Student Affairs Counseling	1
Counseling and Psychology - Substance Abuse Counseling	1
Early Childhood Education (Grades P-3)	1
Educational Administration and Leadership	0
Elementary Education (Grades K-6)	52
Instructional Leadership and Administration	0
Interdisciplinary Education (Grades P-12) - Art Education	0
Interdisciplinary Education (Grades P-12) - Music, Choral Education	0
Interdisciplinary Education (Grades P-12) - Music, Instrumental Education	2
Interdisciplinary Education (Grades P-12) - Physical Education	4
Interdisciplinary Education (Grades P-12) - Theatre Education	1
Interdisciplinary Education (P-12) - Gifted Education	0
Interpreter Training Program	5
Post Secondary Education	0
Psychology Comprehensive Program	1
Psychology Major	81

2017 Senior Student Survey Report

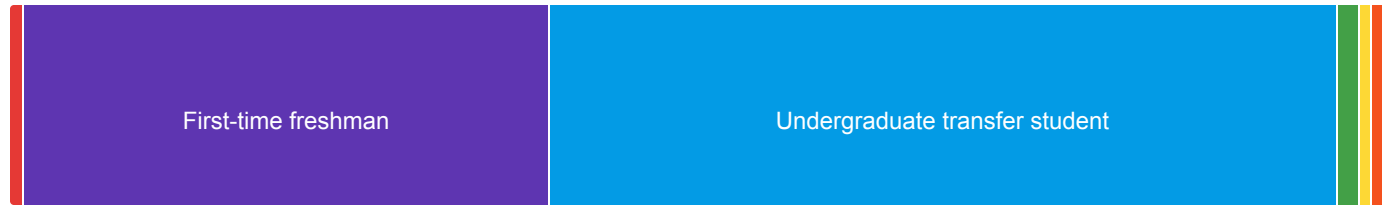
10

School Counseling - Certification Program	0
School Counseling (P-12)	0
School Psychology (P-12)	0
School Psychometry - Certification Program	0
Secondary Education (Grades 6-12) - Biology Education	1
Secondary Education (Grades 6-12) - Chemistry Education	0
Secondary Education (Grades 6-12) - English-Language Arts Education	3
Secondary Education (Grades 6-12) - General Science Education	0
Secondary Education (Grades 6-12) - Health Education	0
Secondary Education (Grades 6-12) - History Education	0
Secondary Education (Grades 6-12) - Mathematics Education	5
Secondary Education (Grades 6-12) - Social Science Education	4

What is your major in the College of Health and Human Services?

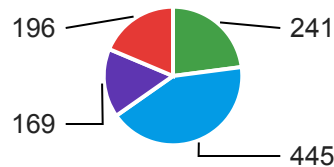
Field	Choice Count
Athletic Training Education Program	6
Human Services Major	54
Nursing	40
Nursing - RN to BSN (for registered nurses)	19
Rehabilitation Program	10
Social Work Program	46
Sports & Fitness Management	21

When you first started at Troy University, you were a:



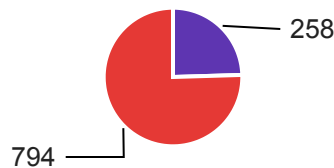
■ Dually-admitted student [1%, 11]
 ■ First-time freshman [38%, 403]
 ■ Undergraduate transfer student [57%, 603]
 ■ Undergraduate transient student [2%, 17]
 ■ First-time graduate student [1%, 10]
 ■ Graduate transfer student [1%, 9]
 ■ Graduate transient student [0%, 0]

How many credit hours did you transfer to Troy University from another college or university?



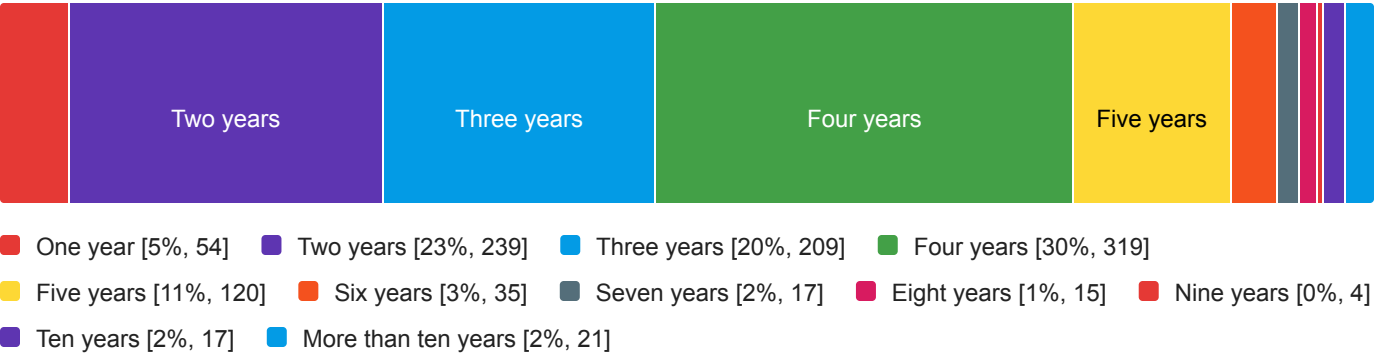
■ I did not transfer any credit hours.
 ■ More than 30
 ■ 16-30
 ■ 1-15

Have you taken any courses online or in any other Distance Learning format at Troy University?

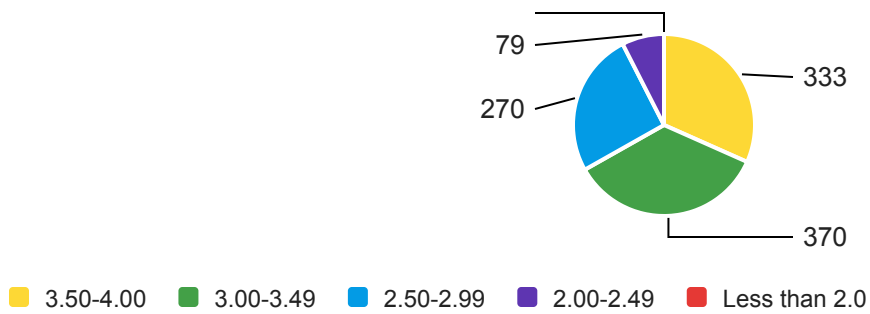


■ No
 ■ Yes

How long have you attended Troy University?



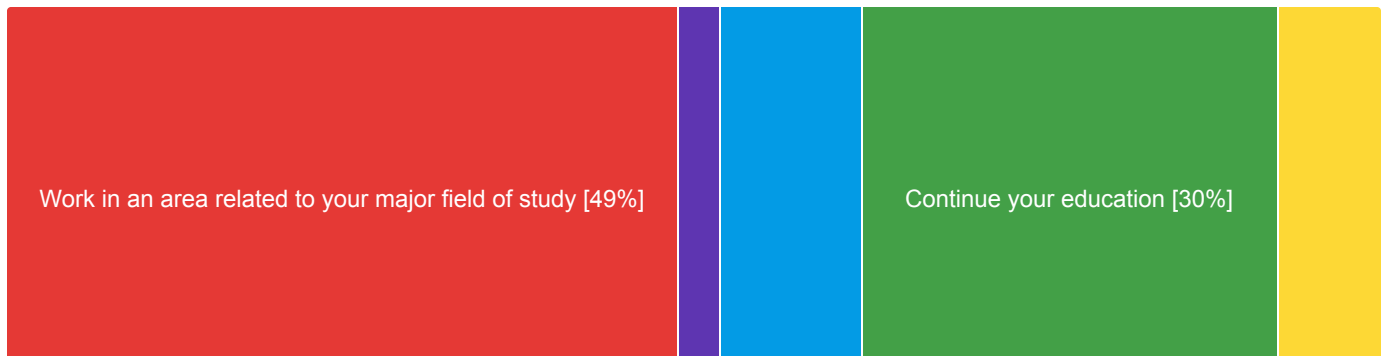
What is your overall GPA?



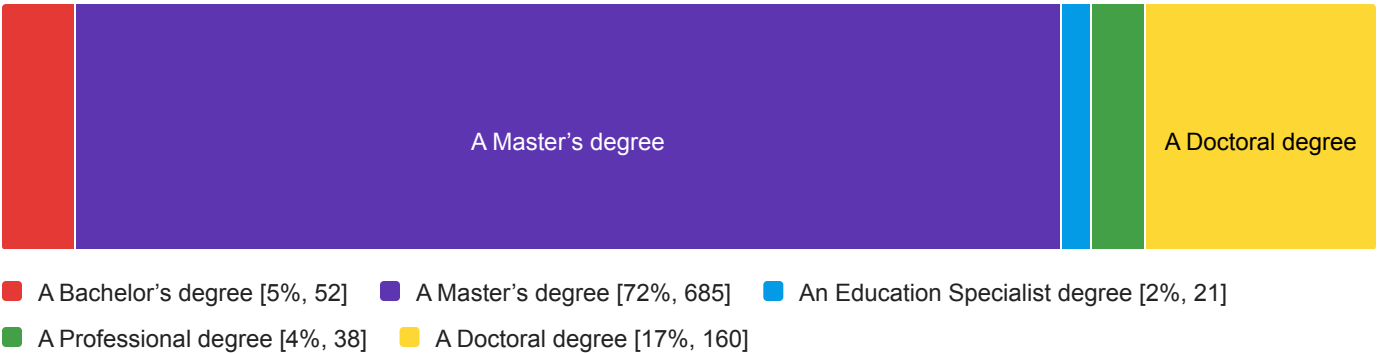
First Generation Status: Did the parent(s) with whom you reside/resided receive a baccalaureate degree from a college or university?



What do you plan to do after you graduate?



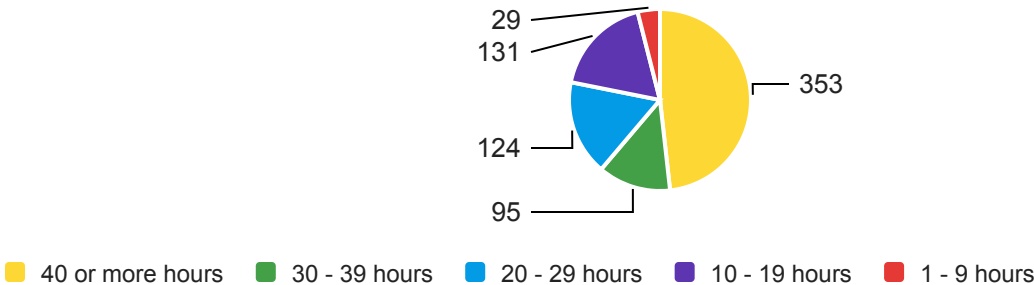
If you plan to continue your education, what is your ultimate goal?



Are/were you employed while attending Troy University?



You answered "Yes" to Question 18, how many hours do/did you usually work per week?



What financial aid have you received at Troy University?

Field	Choice Count
Scholarship/fellowship	403
Graduate assistantship	3

2017 Senior Student Survey Report

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Grants	411
Loans	603
Work study	65
Tuition assistance	135
Third party pay	44
None	90
Other (please specify)	108

Other (please specify) - Text

voc rehab

Post 9/11

PACT

GI Bill

G.I. Bill

911 GI Bill

VA assitance

va

VA 911

GI Bill

VA

Alabama Dependent Scholarship

VA Rehb

GI Bill

Stipend

2017 Senior Student Survey Report

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Military

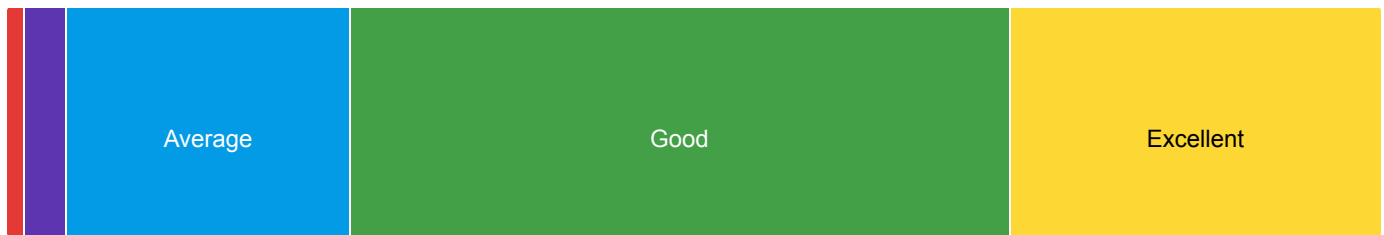
EdAssist discount in 2016

GI Bill

Post 911 GI Bill

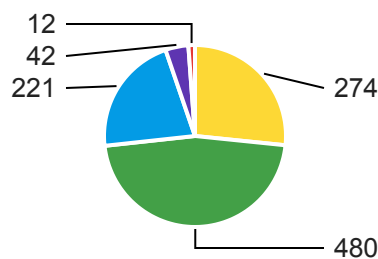
911 GI Bill

In regard to your education at Troy University, please rate your development in the following areas - Writing skills



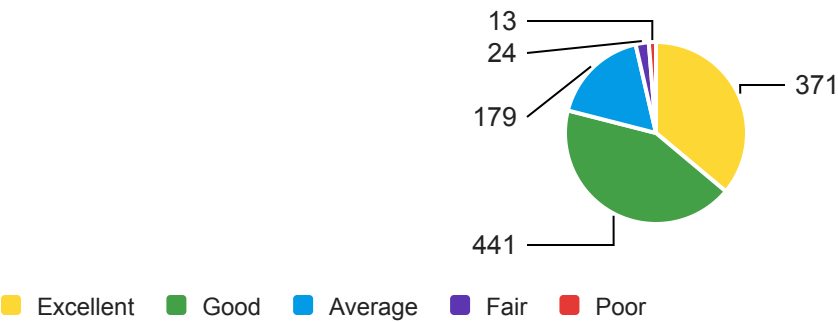
■ Poor [1%, 14] ■ Fair [3%, 31] ■ Average [21%, 212] ■ Good [48%, 492] ■ Excellent [27%, 277]

Speaking/presentation skills

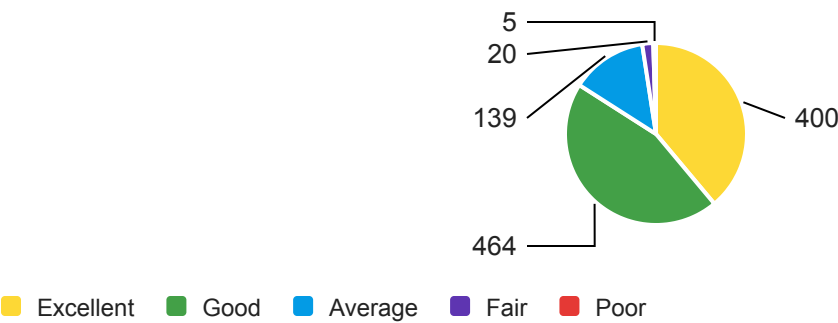


■ Excellent ■ Good ■ Average ■ Fair ■ Poor

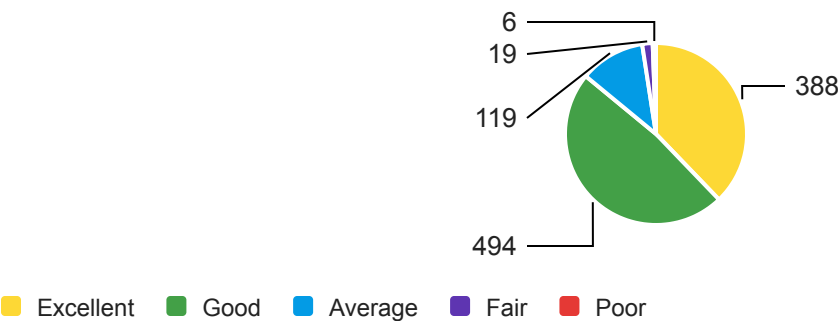
Reading skills



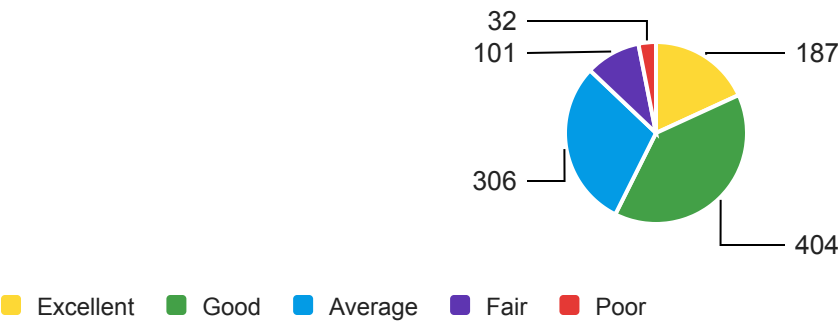
Critical thinking skills



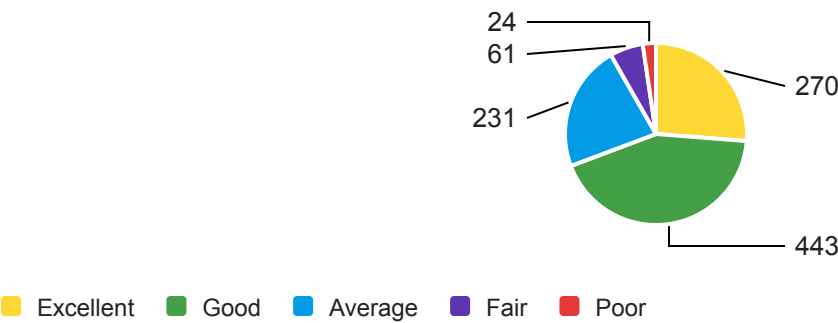
Problem solving skills



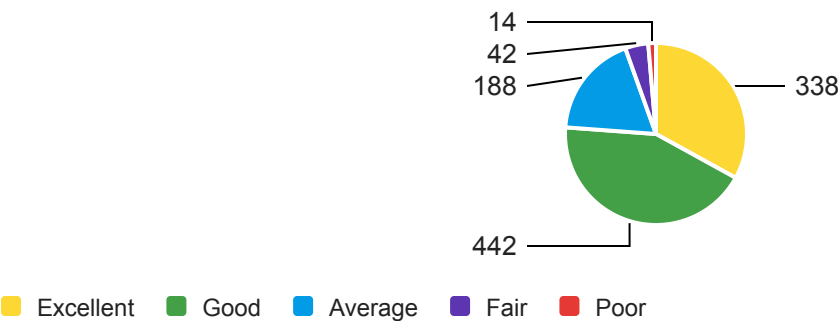
Mathematical skills



Computer technologies



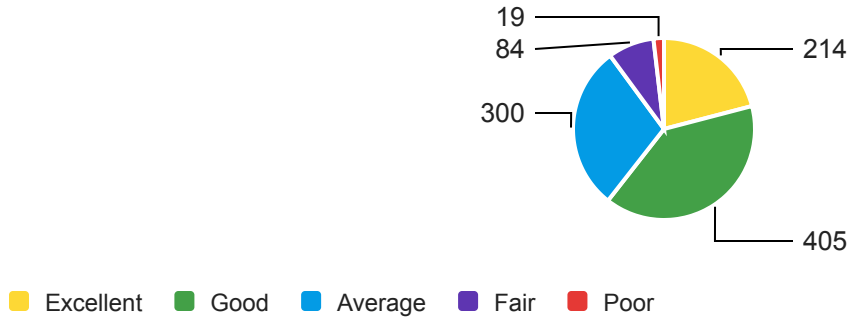
Research skills



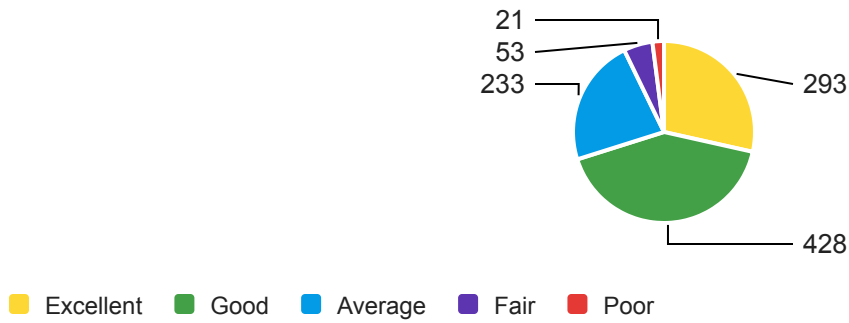
2017 Senior Student Survey Report

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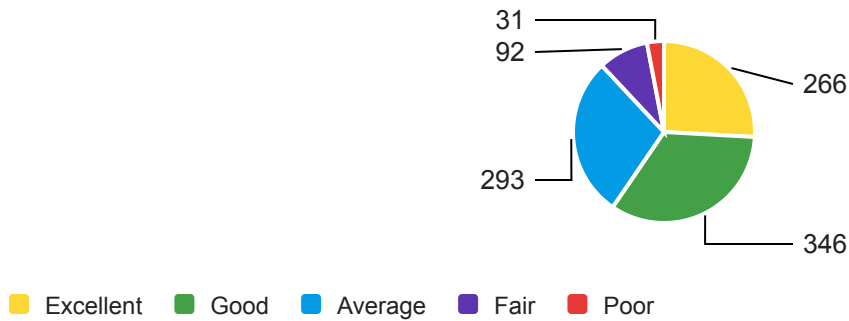
Scientific principles and methods



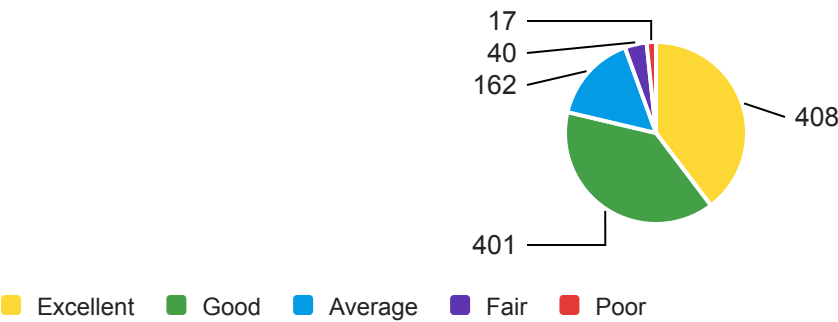
Understanding different philosophies and cultures



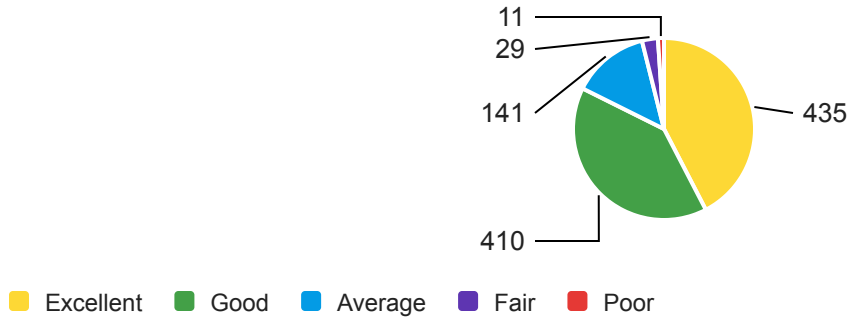
Appreciation of the arts



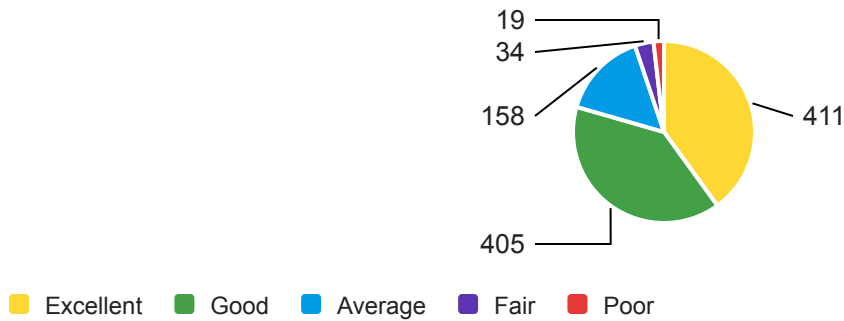
Leadership skills



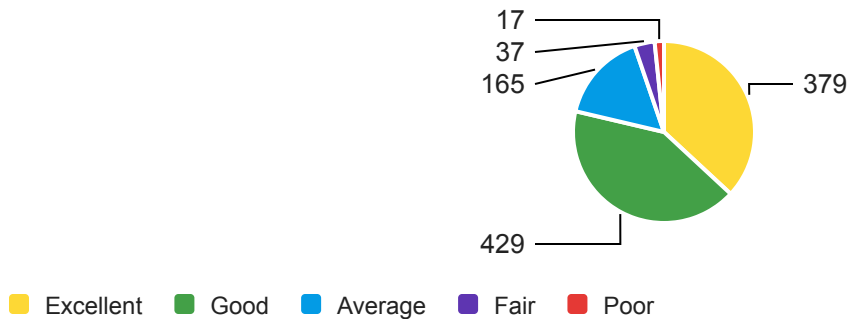
Management and organizational skills



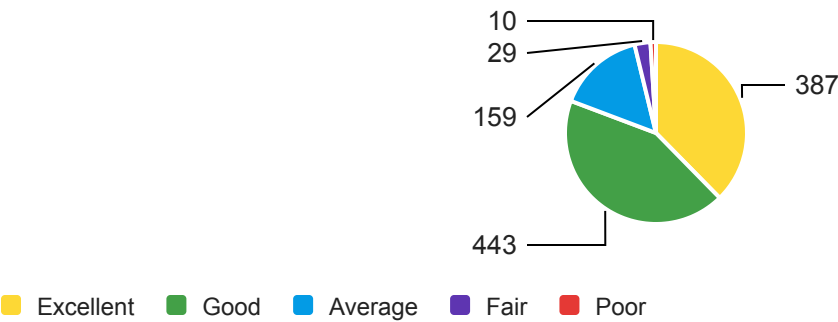
Time management



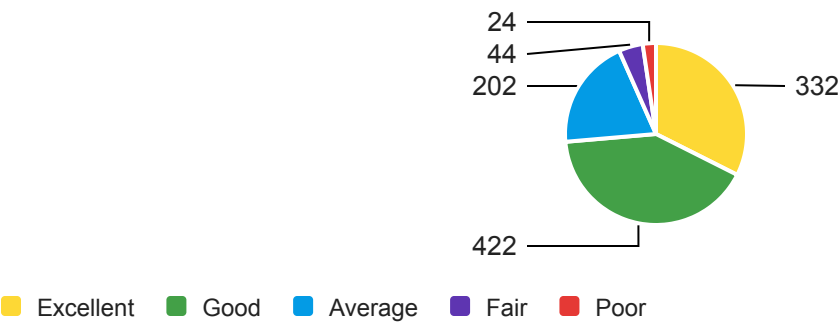
Working cooperatively in groups



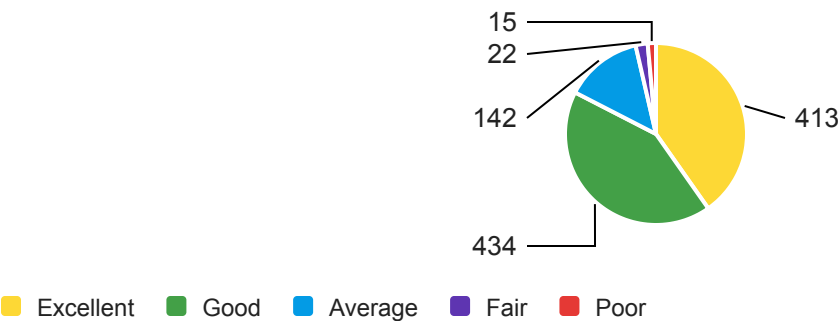
Planning and carrying out projects



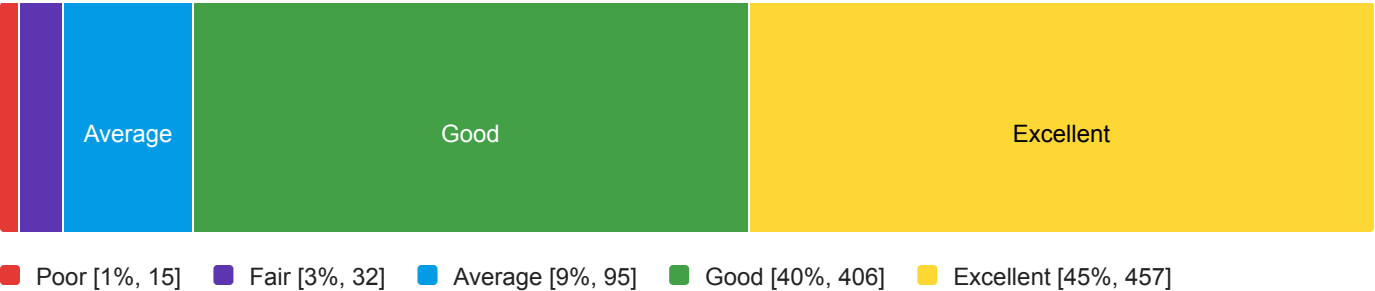
Citizenship skills



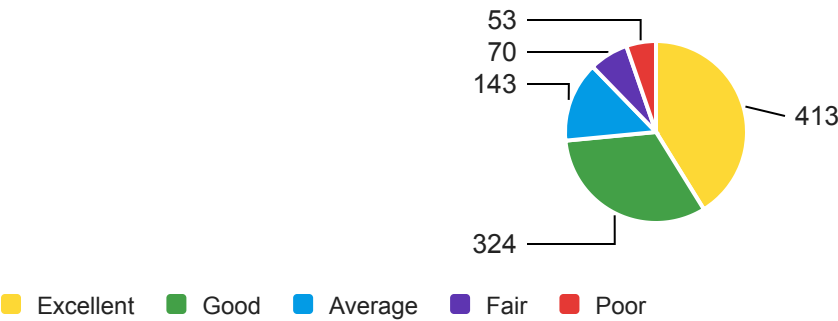
Strategies for applying skills in my field



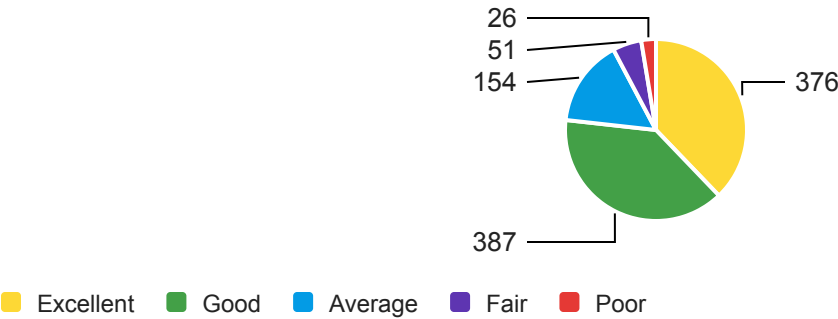
Please rate the following areas related to the education and academic support at Troy University-Overall quality of your academic program



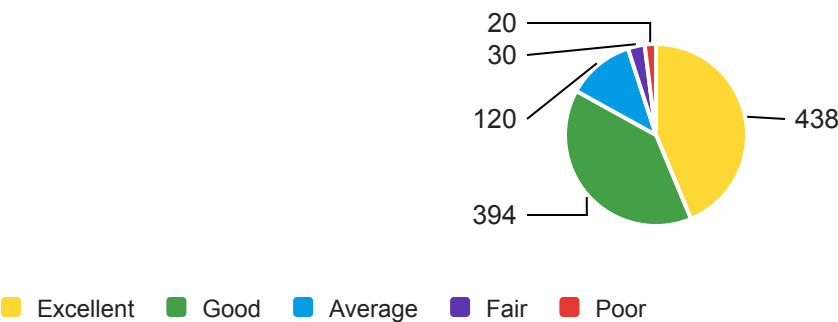
Academic advising



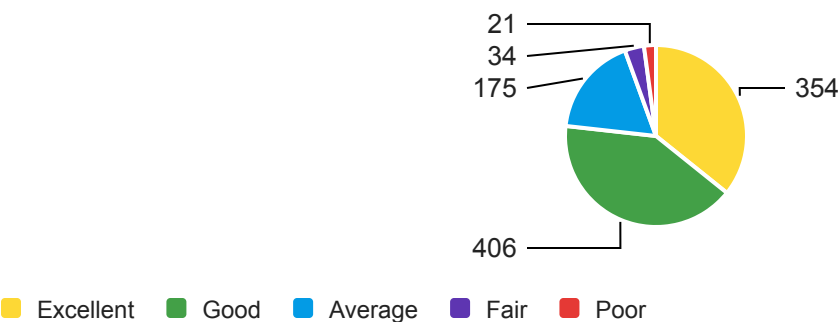
Faculty accessibility



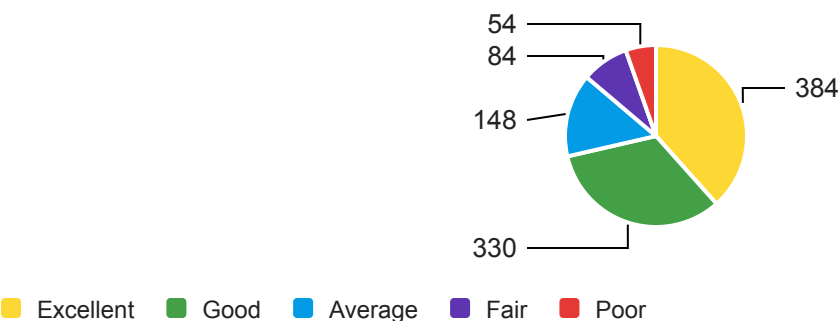
Instruction in major courses



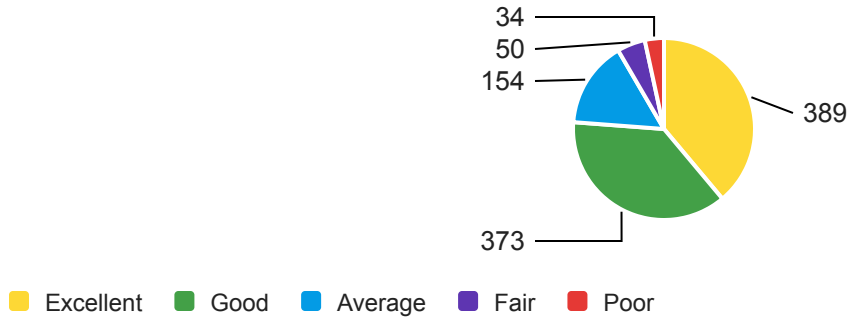
Faculty's use of technologies to enhance teaching



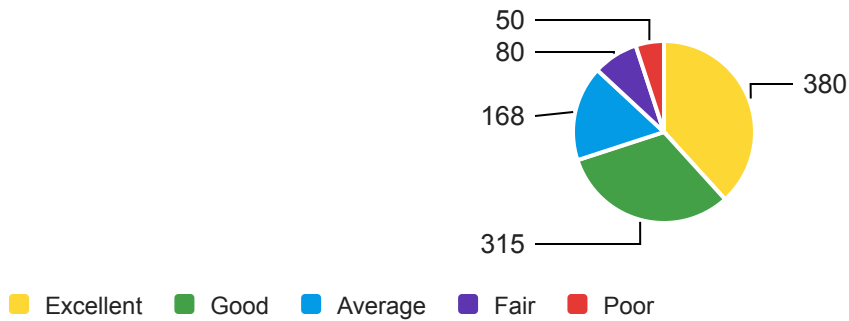
Course availability in your major



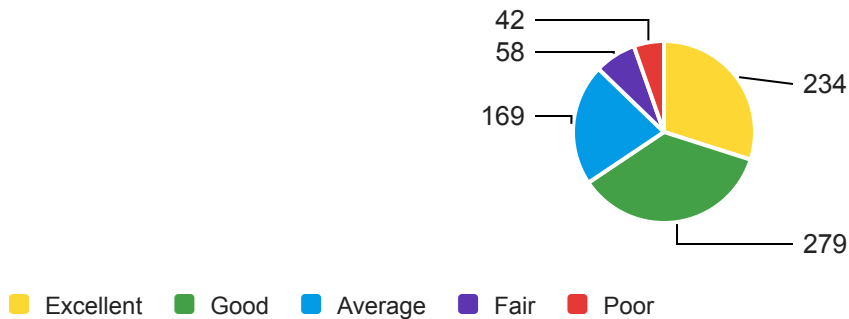
Communication between faculty and students



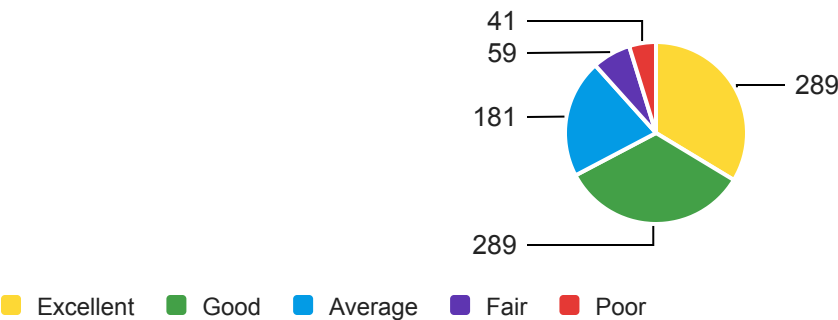
Registration procedures



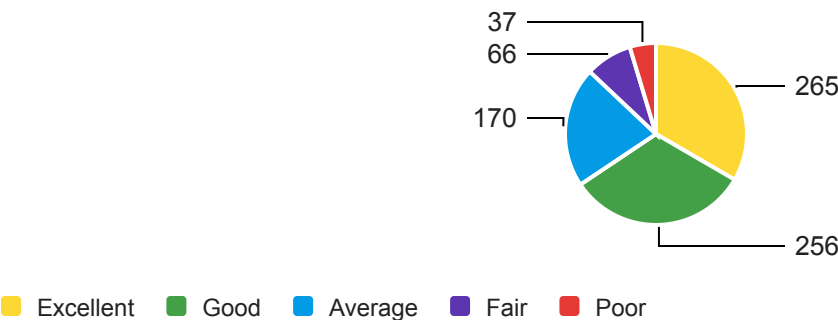
IMPACT/New Student Orientation Program



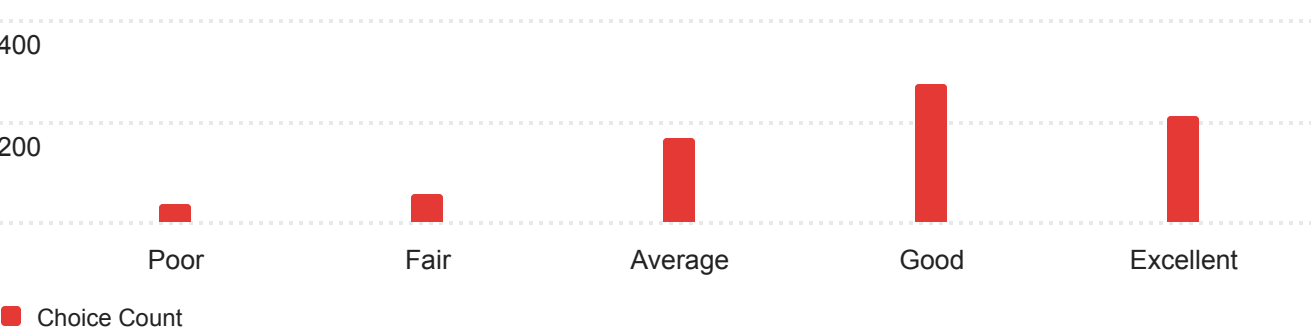
Library



Computer labs

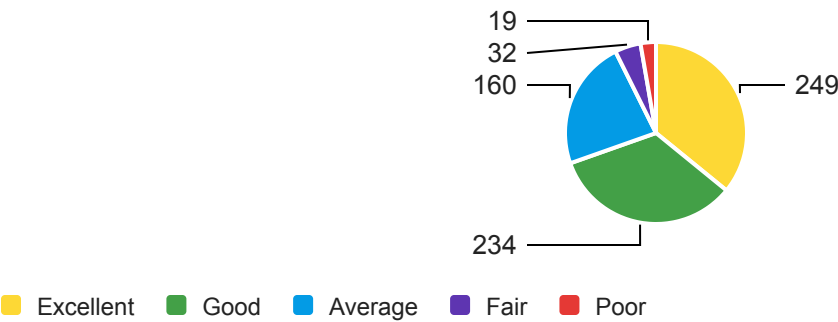


Laboratory/instructional equipment

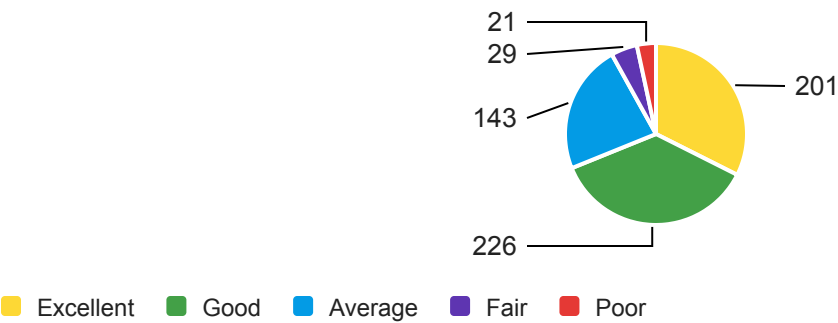


2017 Senior Student Survey Report

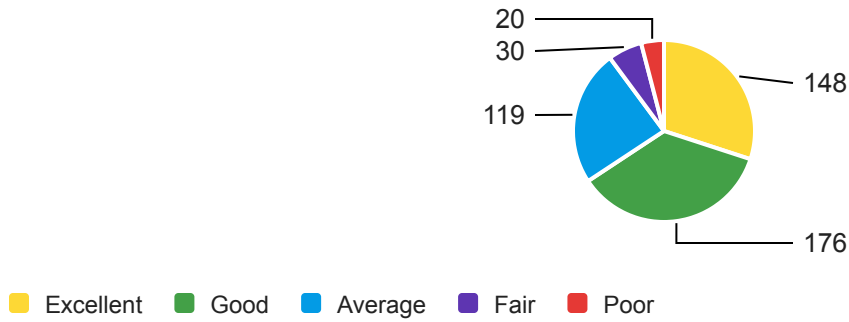
Testing Center



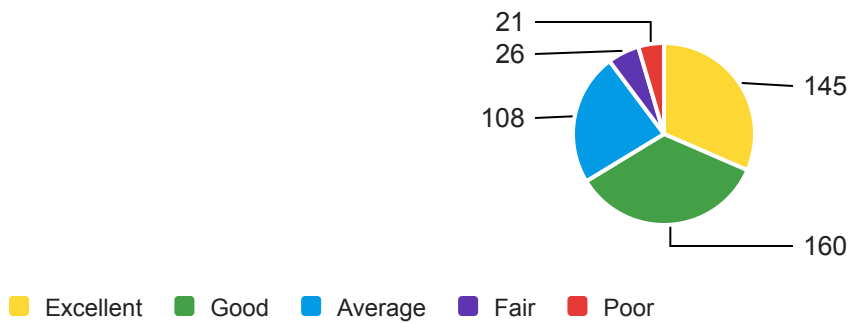
Writing Center



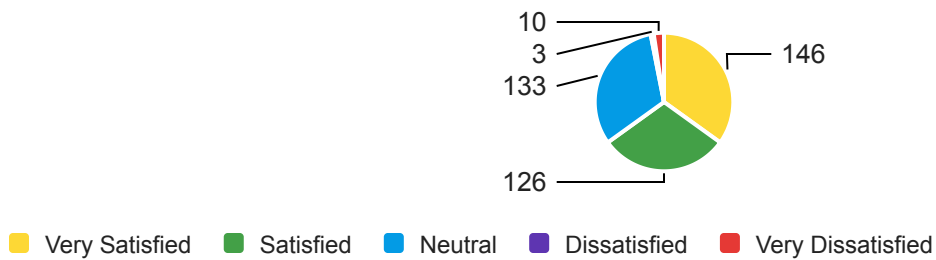
Natural Science Center



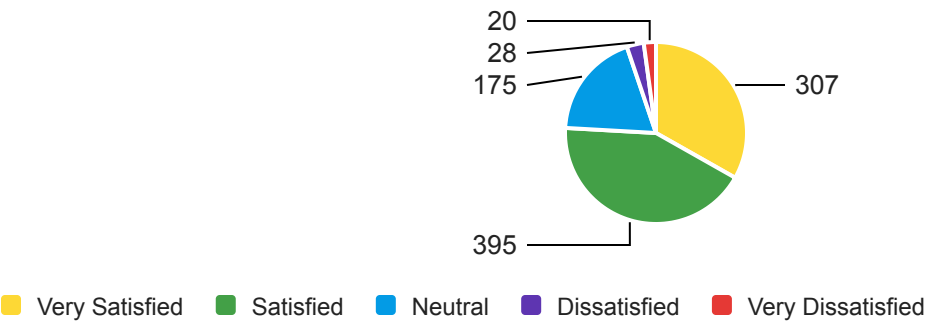
Center for International Programs



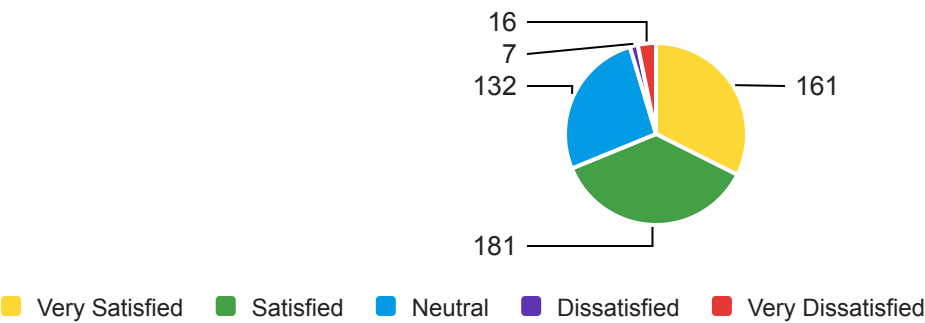
Please rate your satisfaction with the following offices and services at Troy University- Adaptive Needs Services



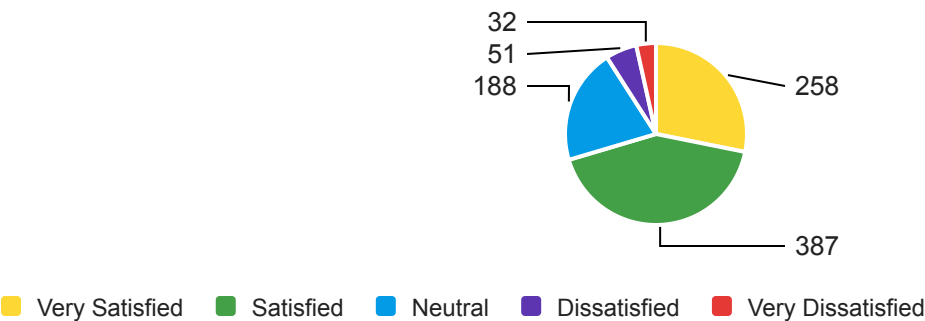
Admissions Office



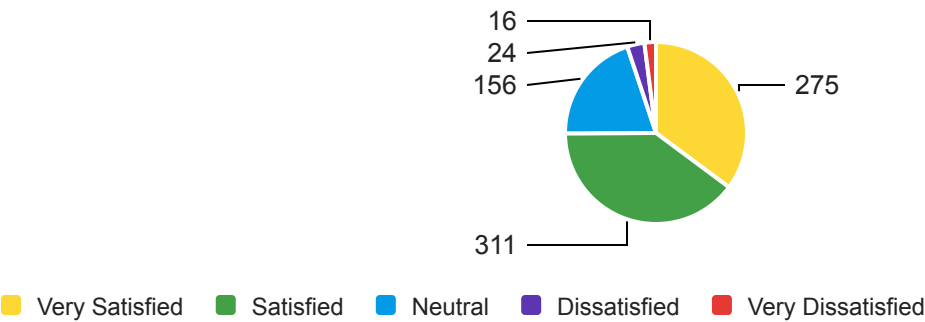
Athletic Programs



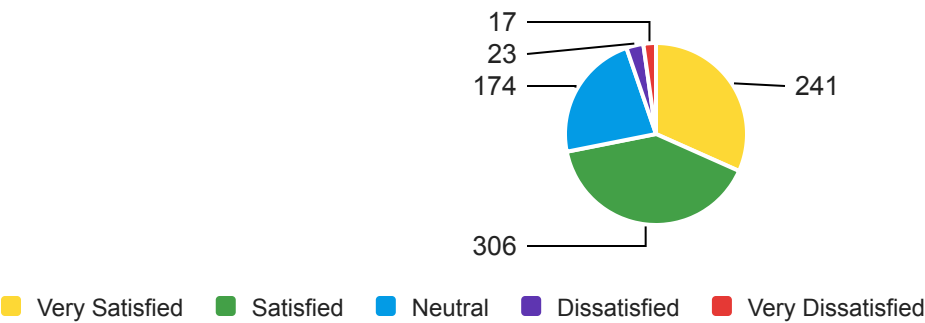
Bookstore Services



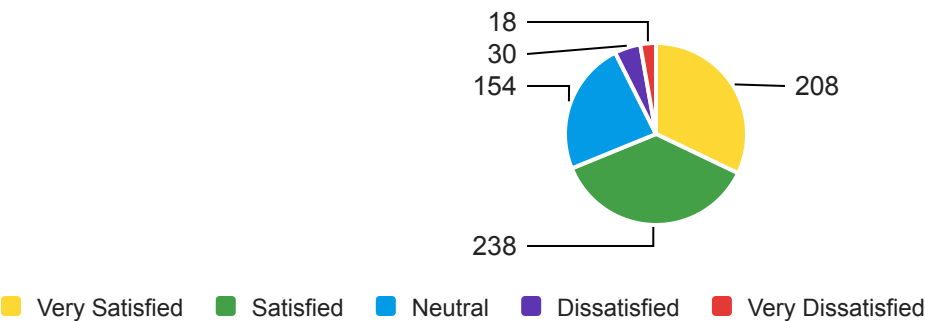
Buildings and Grounds



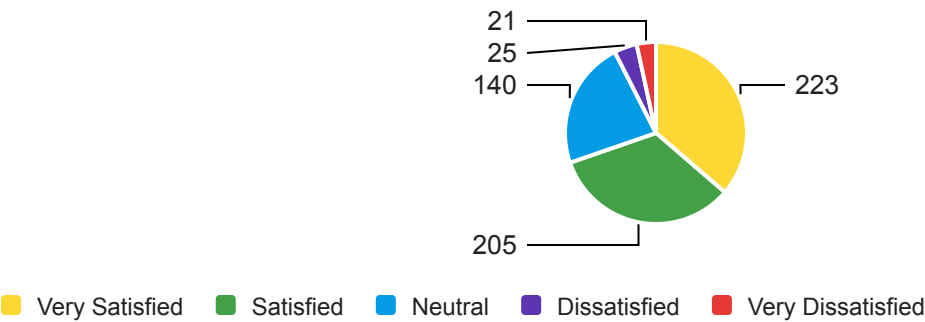
Business Office



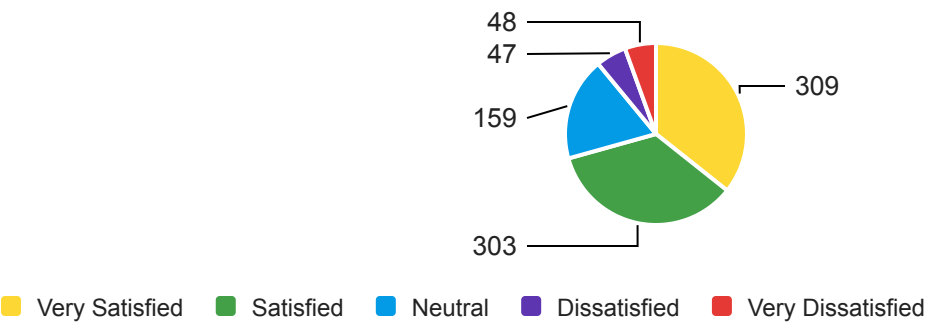
Career Services



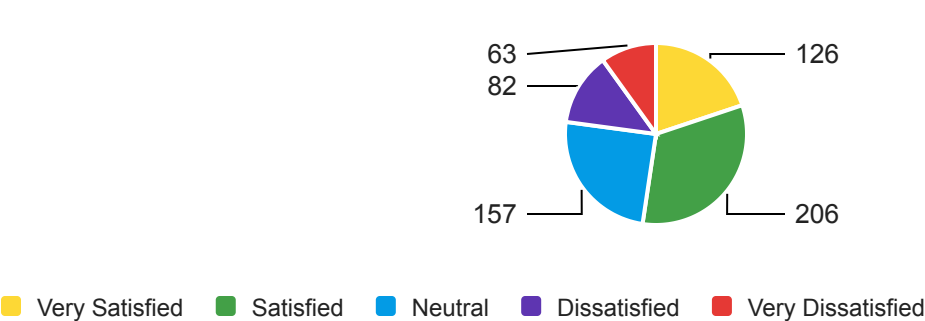
Counseling Services



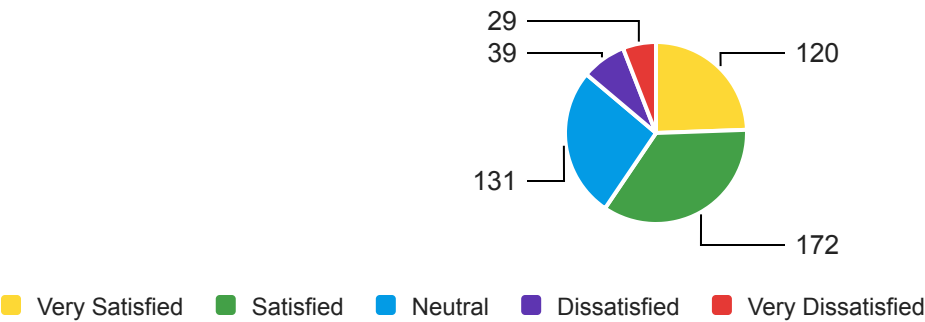
Financial Aid Services



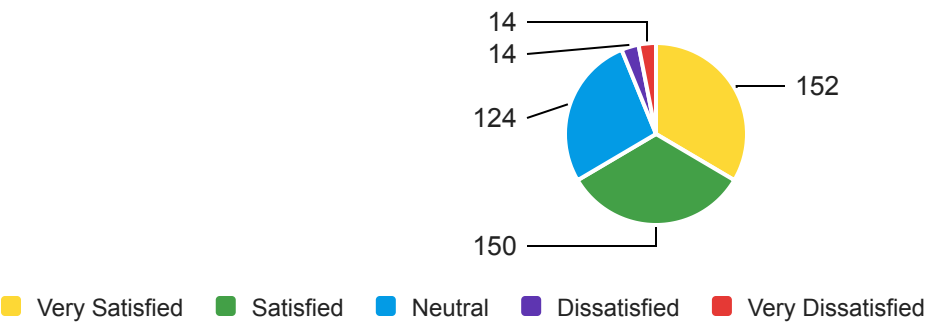
Food Services



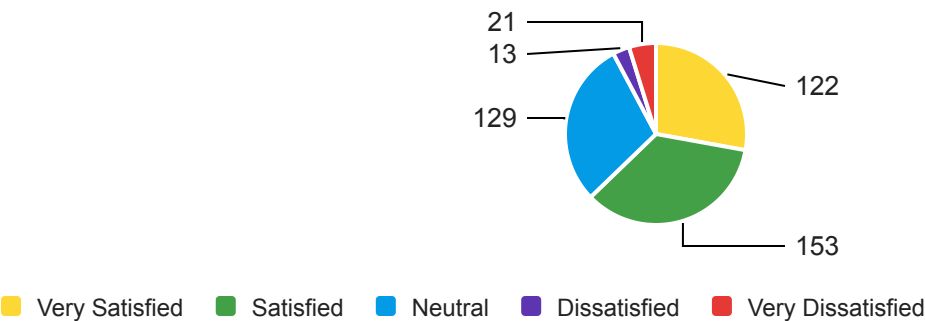
Housing and Residence Life



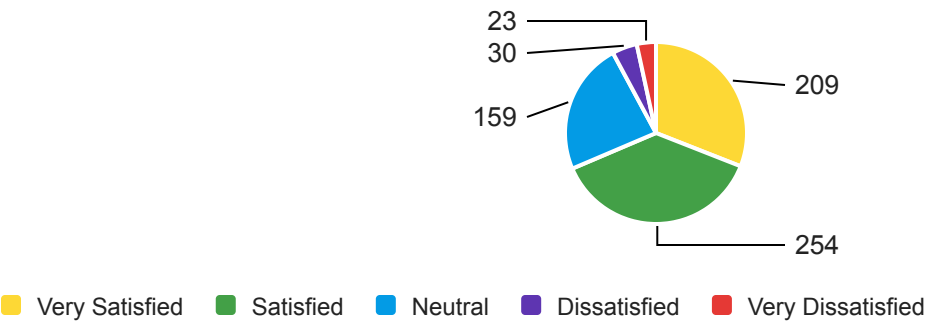
RICOH Graphics and Printing Services



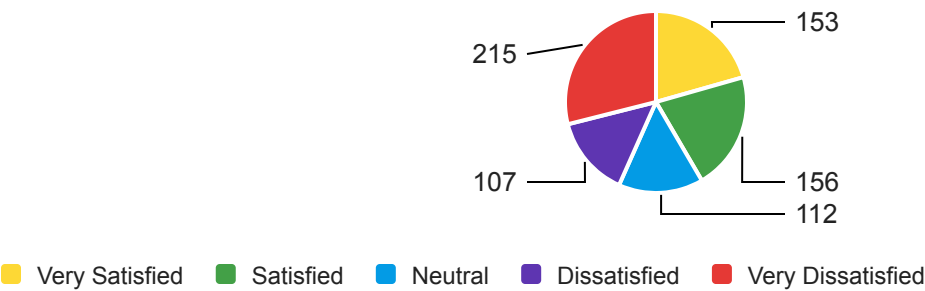
RICOH Mailroom and Postal Services



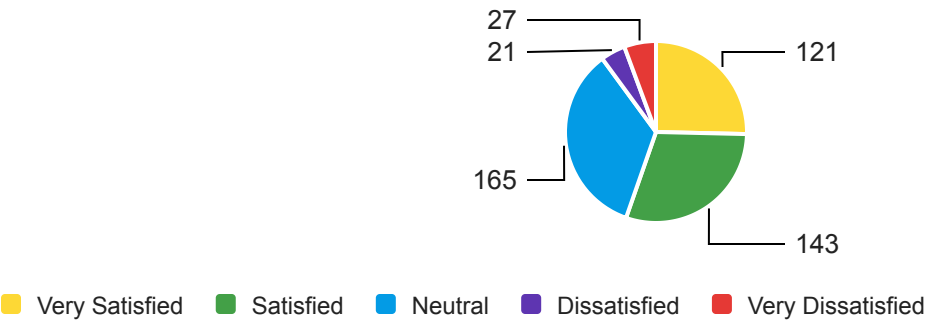
Information Technology (IT) Services



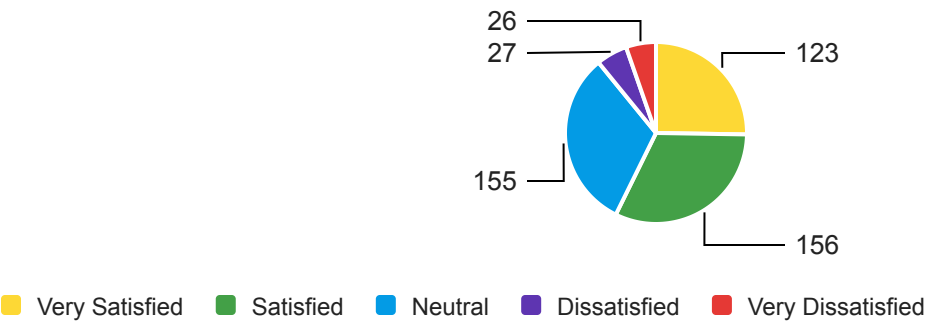
Parking Facilities



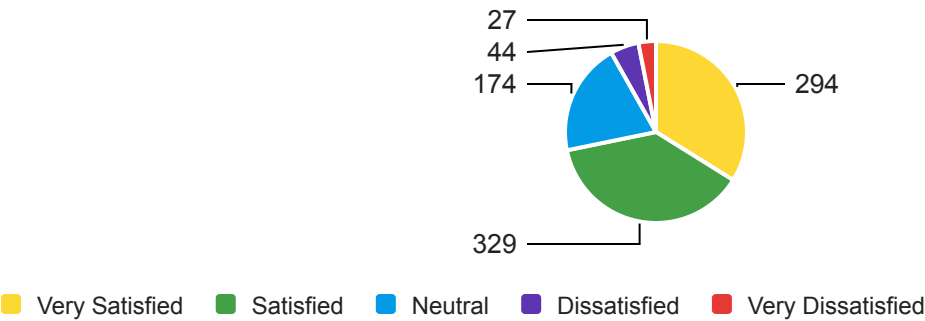
Placement Service



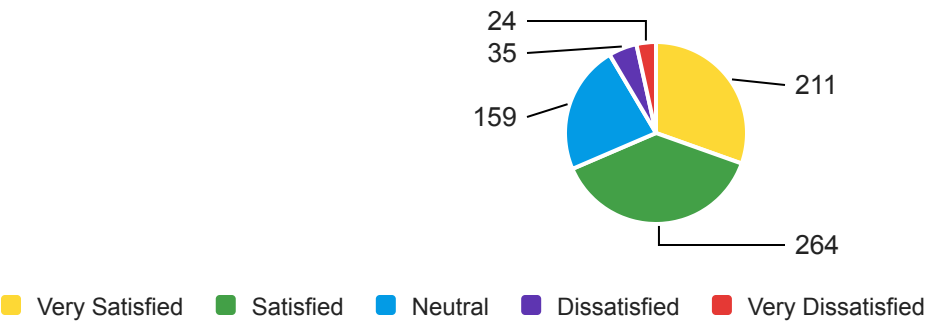
Recreational and Intramural Activities



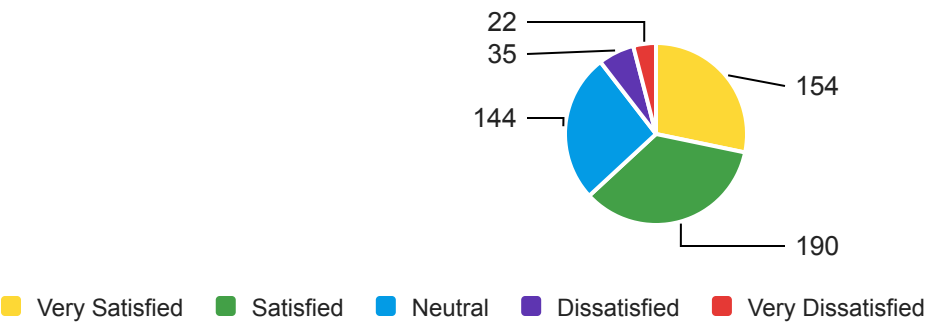
Registrar/Records Office



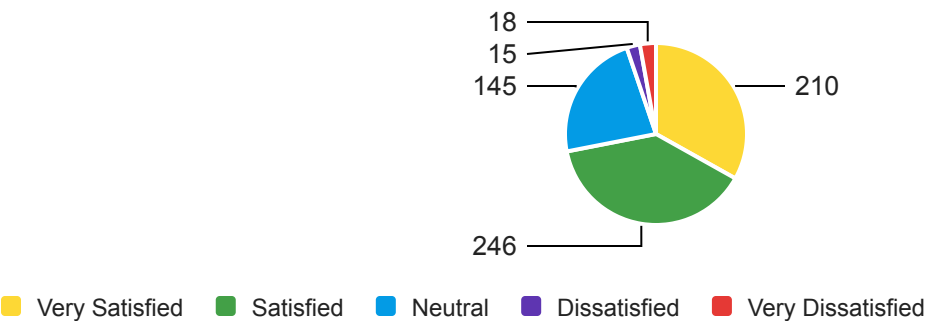
Safety and Security Services



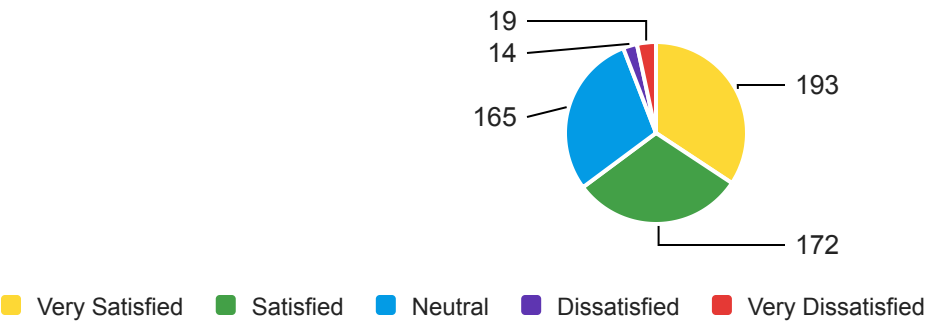
Student Health Services



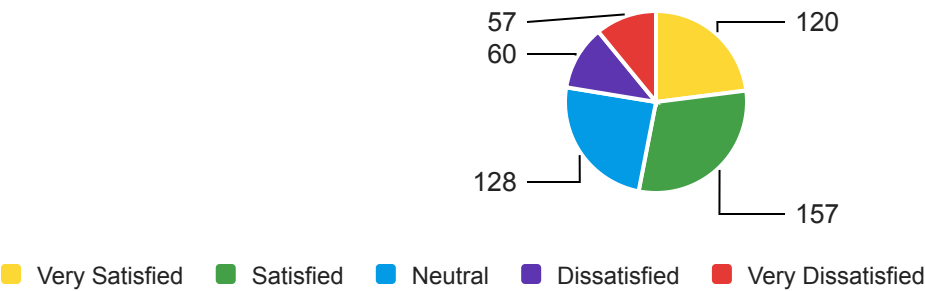
Student organizations



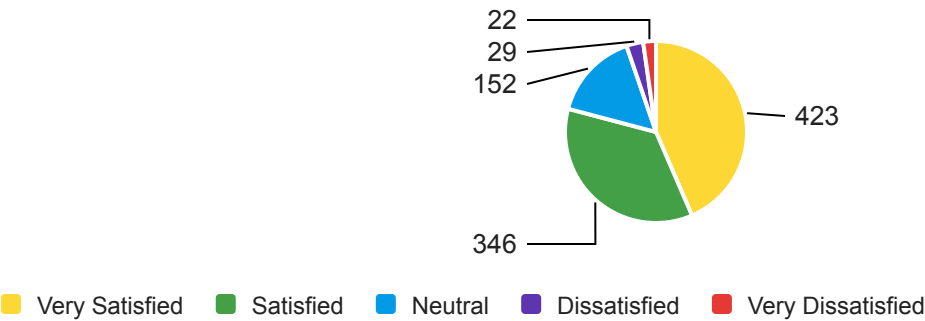
Student Support Services (SSS)



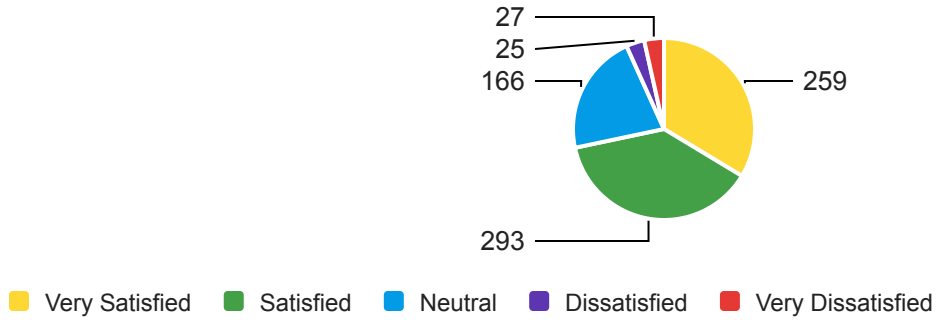
Trojan Fitness Center



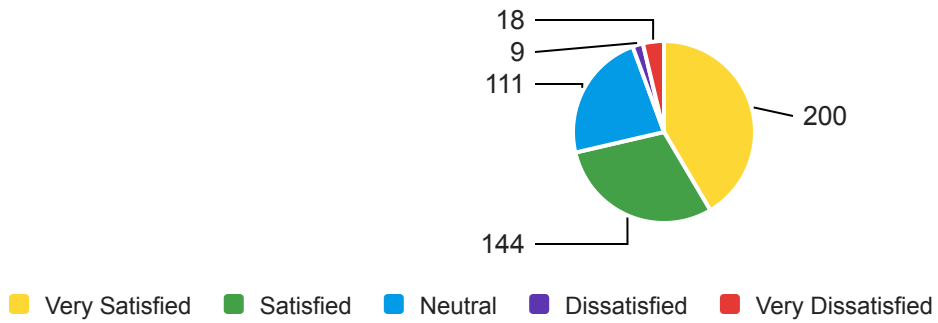
Trojan Web Express



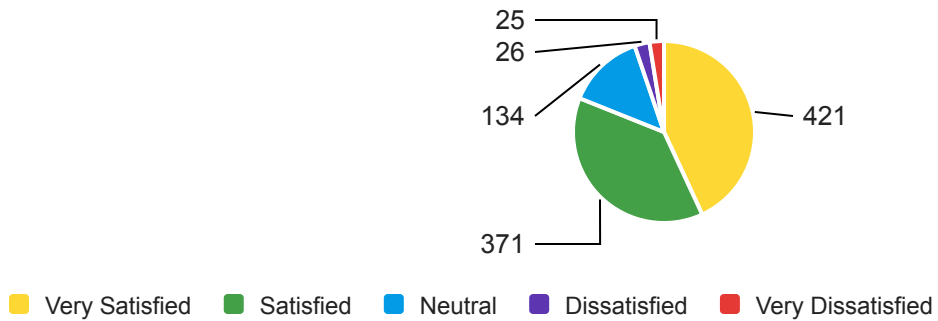
University Media (website, newsletters, radio, TV, etc)



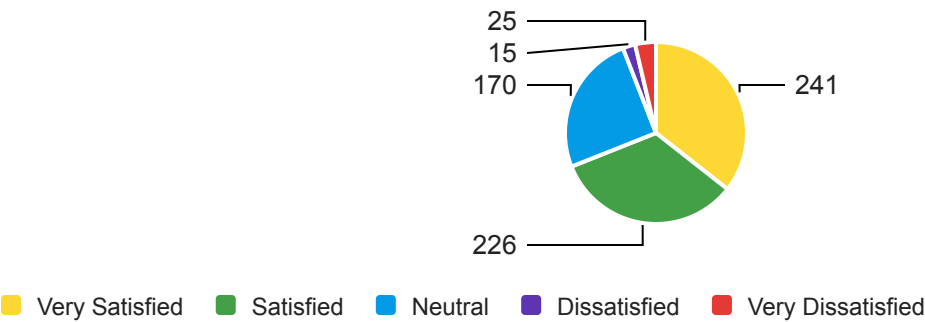
Veteran Services



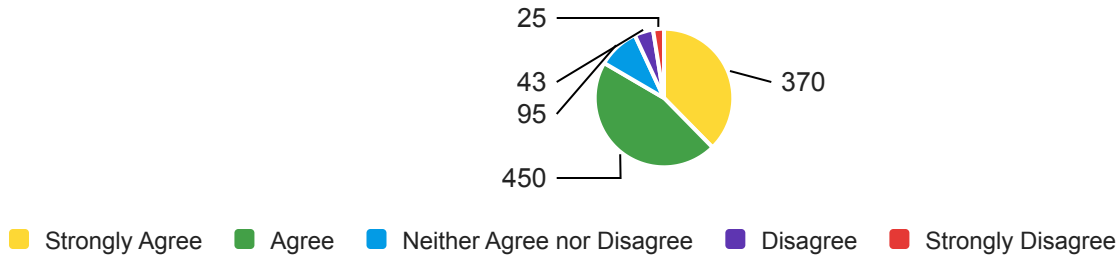
Blackboard System



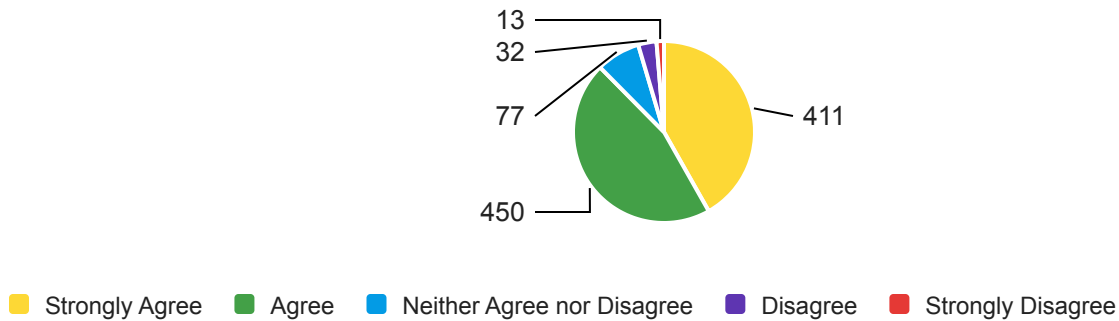
Educational Technology Services



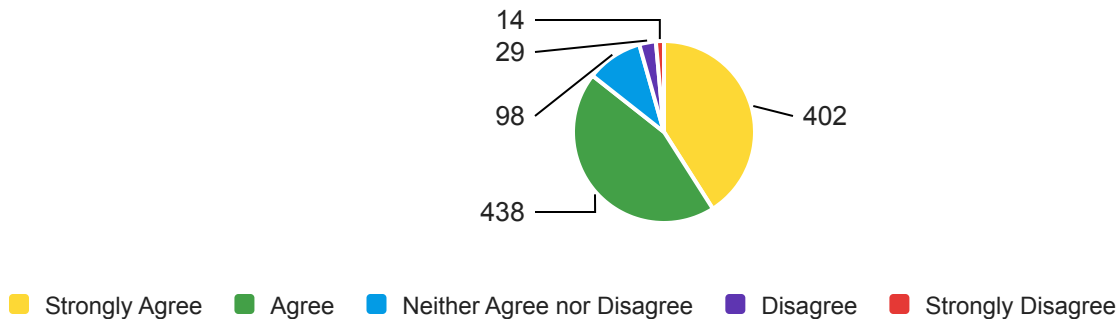
Please provide your opinion about the following statements - The goals, objectives, and requirements for my academic program were clearly defined.



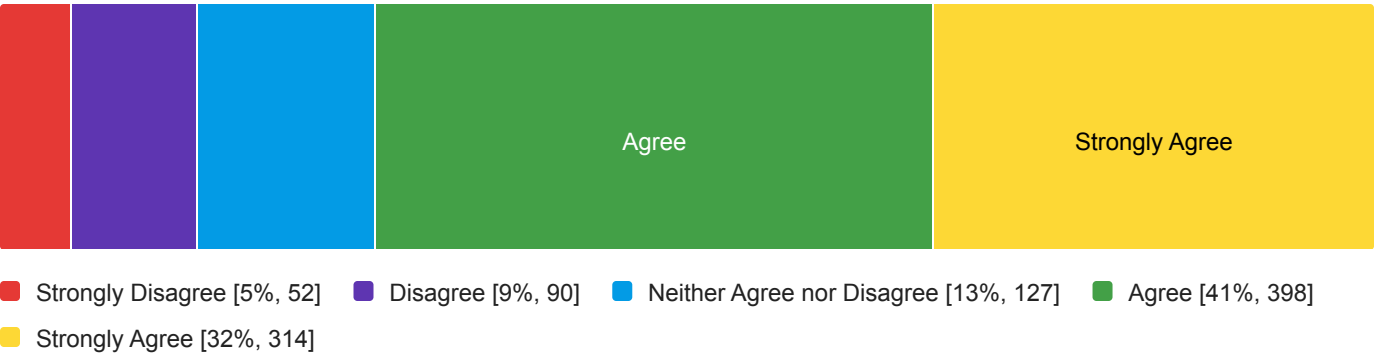
My academic program was intellectually challenging and stimulating.



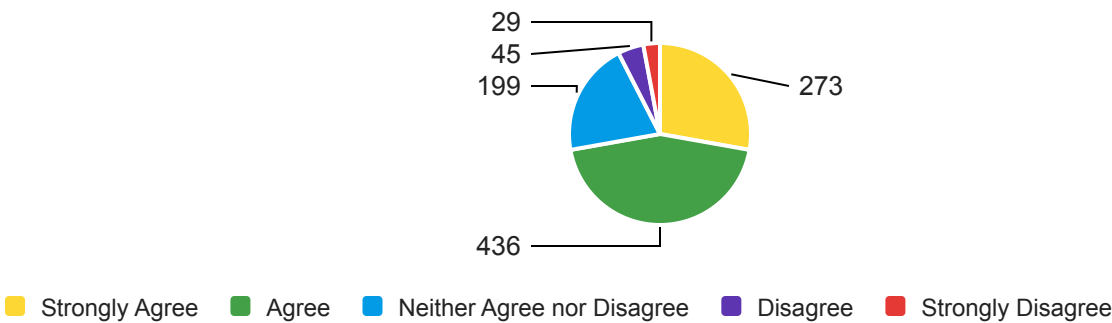
Courses in my curriculum contributed to the skills and knowledge required in my field.



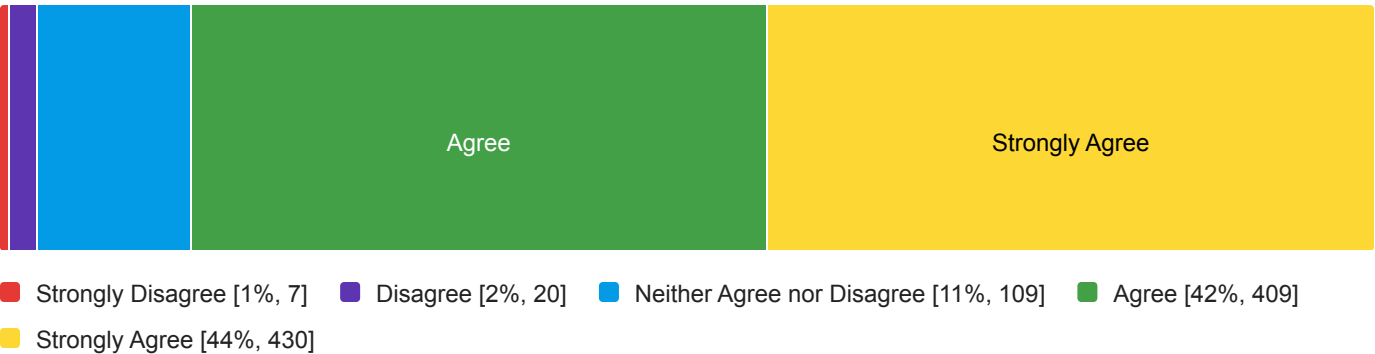
Courses were offered frequently enough for timely completion of my degree program.



The intellectual caliber of students in my academic program was high.



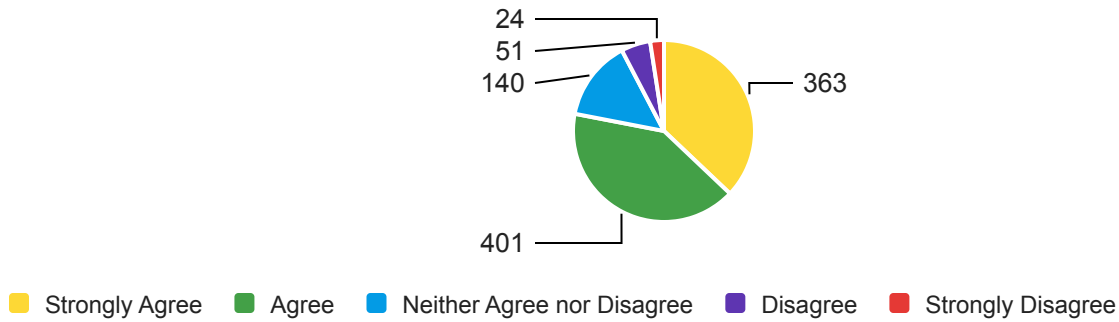
The degree program in which I enrolled is valuable for me in my employment.



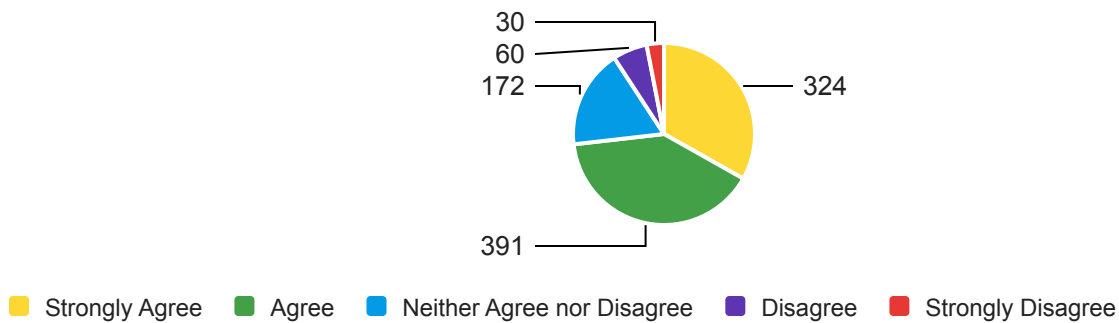
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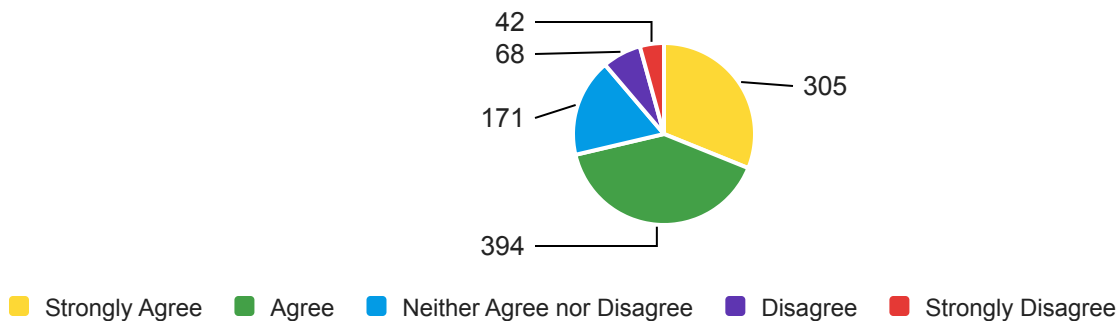
Troy University faculty care about students as individuals.



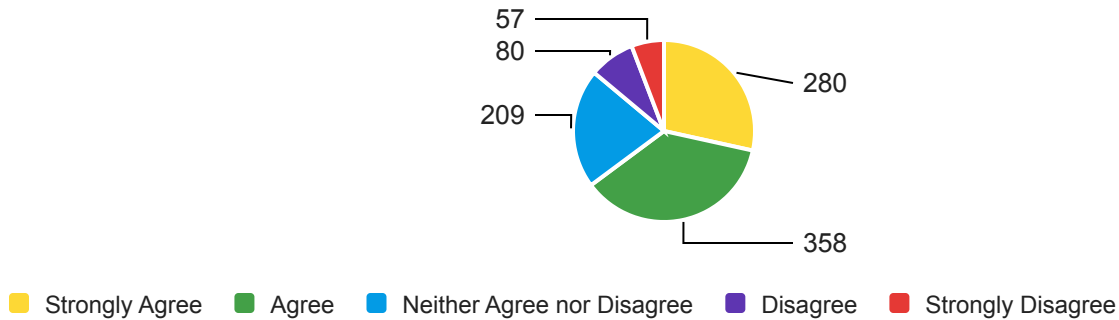
Troy University faculty were helpful with my career plan.



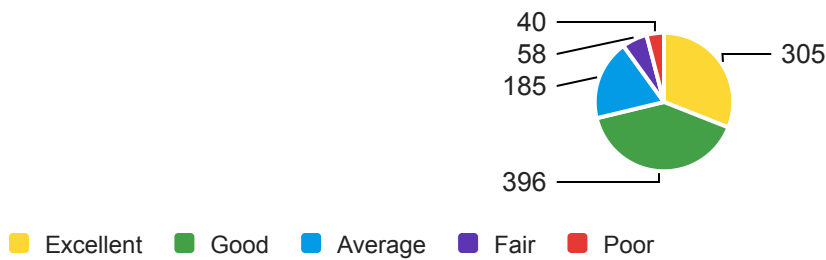
Troy University is responsive to the needs of its students.



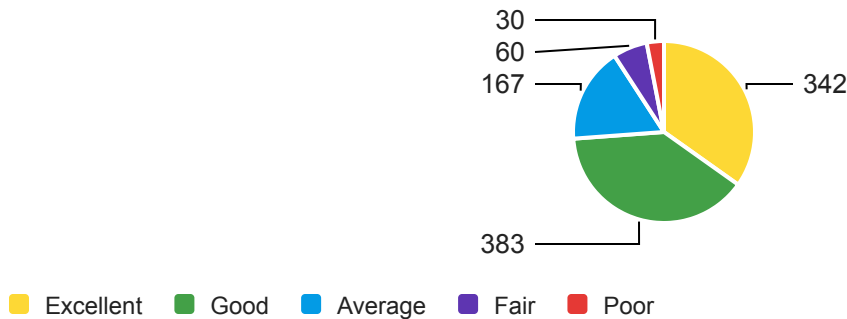
The tuition and fees I paid at Troy University were a worthwhile investment.



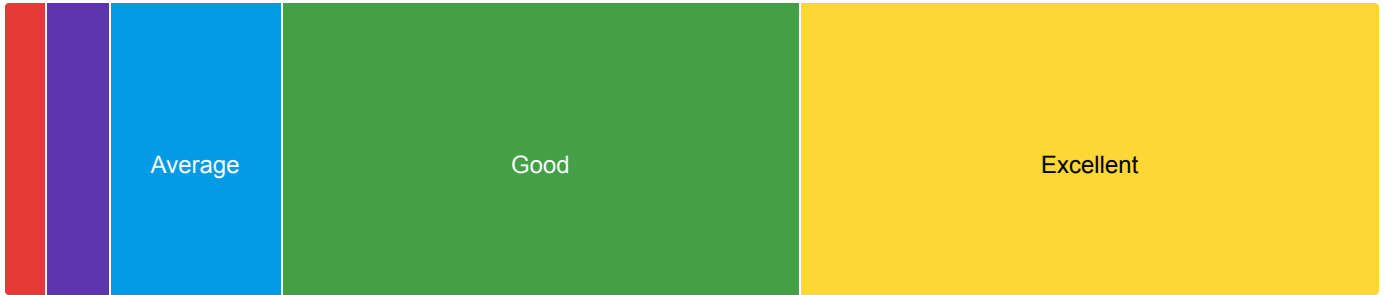
Please provide your overall ratings of Troy University-Preparation for employment?



How would you rate Troy University's preparation of you for further education?

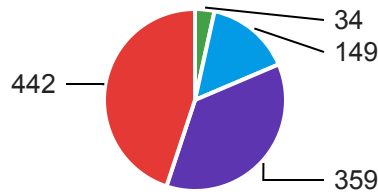


What is your overall rating of your college experiences at TROY?



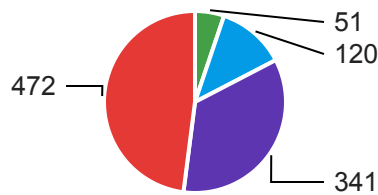
■ Poor [3%, 30]
 ■ Fair [5%, 45]
 ■ Average [12%, 122]
 ■ Good [38%, 369]
 ■ Excellent [42%, 411]

If you were starting over, would you enroll in the same program?



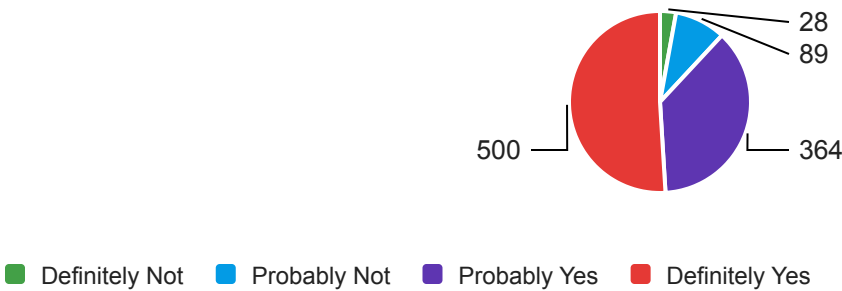
■ Definitely Not
 ■ Probably Not
 ■ Probably Yes
 ■ Definitely Yes

If you could start college over, would you attend Troy University again?

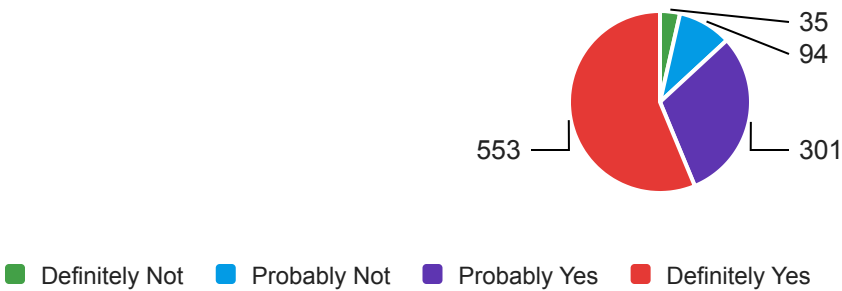


■ Definitely Not
 ■ Probably Not
 ■ Probably Yes
 ■ Definitely Yes

Would you recommend your academic program to other students?



Would you recommend Troy University to someone planning to go to college?



To which student organizations did you belong while attending TROY?

Field	Choice Count
Departmental	159
Professional	83
Religious	92
Leadership	110
Services	84
Honor society	269
Publication	15
Political	35
Fraternity/Sorority	136

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Art/Music/Drama	64
Sports	65
None	459

Please type any additional comments you have regarding Troy University below:

Please type any additional comments you have regarding Troy University below:

I belong to organizations that are closer to where I live. Many teachers do not respond to the online students. I do not understand why online students are charged the same, or more, than students that attend the brick and mortar classrooms. Online classes should cost less, the overhead is less. I would have attended Pensacola State College it is close enough if I needed to attend a class in person, I could, and the tuition is less.

Great online program and academic advising

I am satisfied wit my education and am anxious to get the diploma in my hand. I hope this process is quick. Thanks to everyone who helped me along the way. I appreciate so much a I an continuing my education.

Classes are to expensive!! I would have finished sooner but could not afford to take but so many classes a year. I make too much money for any assistance, I'm not military so it was out of pocket. There WAS a Troy site in Covington Ga. it was convenient. Other people trying to obtain their degree will not pursue Troy because it's no longer a site here.

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Okay, touching on a few concerns. The library is a bit out dated. Printers are sometimes down and I personally think better equipment and a new layout that is inviting for students will increase the number of people that go in there. It is like 20,000 students, if not more, that attend Troy and the library always has a handful in there. Another thing, I do not hate my major I love HR but guidance as far as what to do once I get the degree is low. I changed from a Management degree to HR simply because there was no one to coach me and tell me what I can achieve with this degree. Most companies promote from within. I needed help and that help was never there to find. If I could do it over I would major in Public Relations, a major that I was told Troy does not have. Also, Sorrel College of Business only seems to care for Accountants or RMI students. Where are the Marketing, Human Resource, or Management job fairs? No one has thought to reach out to companies to try to expand the other existing majors in business? There are no internship programs specific to those fields that are offered either. This is very poor for a school that puts Bibb Graves building at the center of the college and not treat the people who are taking courses in Bibb the right way. As far as on campus activities, I feel That the school has poor advertising for sports or other events. I received word of basketball games, and other sports excluding football mostly through word of mouth. Yes I know the university puts signs up, but those signs are often ignored and are not a focal point for attention. Also the commuter flex points are relatively low. I found myself running out of flex points about a month and a half before school ended. For 300 dollars we receive 275 dollars worth of flex points. I think this should change or at least give some cafeteria swipes to commuters. Overall I do love this university and see our potential to grow and exceed any expectations. I would like to be apart of that and play a role in the future. Thanks for listening/reading my concerns about the school. I pray for a very long and prosperous life for you all! - NCD II

Troy University has been an enriching learning environment with a diverse climate and a broad spectrum of relationship-building experiences relative to the administration, faculty, and student body.

A great small school that has great potential, although I wish more was devoted to the college of arts and sciences. Enjoyed my experience here

N/A

I am an older student, and navigating through the system was kind of frustrating. People I called to help at the school had attitudes and they seemed as though it was a bother to them to help me, like I should already know how to do this.

I am happy this is over. I had one professor over the last three years that actually cared. The rest showed that the check cleared. An American Lit professor that has you read a story about suicide while you are hospitalized in the psych unit should reevaluate his career. I had almost no guidance in the academic process and I have no idea what I have to do to move on to a masters program. I can guarantee it will not be a masters program at Troy. The school continually says these are not correspondence courses. I took correspondence courses before there were online courses. This IS a correspondence degree. Your professors have to learn how to utilize the online environment to run a virtual class of some type. I had one professor that did that in three years!

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Parking passes for the Dothan campus are seemingly nonessential. There is no issue with parking at this campus, and if it is an issue of safety, why should we have to pay \$75 to be safe? I think decals should come at a lesser cost for satellite campuses.

Also, Dr. Jeneve Brooks is a true highlight of the Dothan Campus. She is a wonderful, encouraging, and insightful professor. She made my time at Troy-Dothan very special and fulfilling.

Troy University should focus on expanding (buildings, parking, etc.) if they wish to continue to increase in number of students.

Troy is great! If they were not closing the Covington location, I would probably seek my Master's.

Most of the online teachers do not respond, the students are left teaching themselves. Now, the school is charging more for online classes, when they do not have the costs of classrooms, and utilities, that does not make sense. Online classes should cost less than on site classes

TOO MANY COMMUNICATION ERROR BETWEEN TROY AND SEGI KUALA LUMPUR WE THE STUDENTS SUFFERING BECAUSE OF THIS LACKING INFORMATIONS.

Not allowing other criminal justice courses to be taken in the same term as the senior CJ seminar course creates an undue hardship and an unnecessary delay in completing degree requirements and graduating.

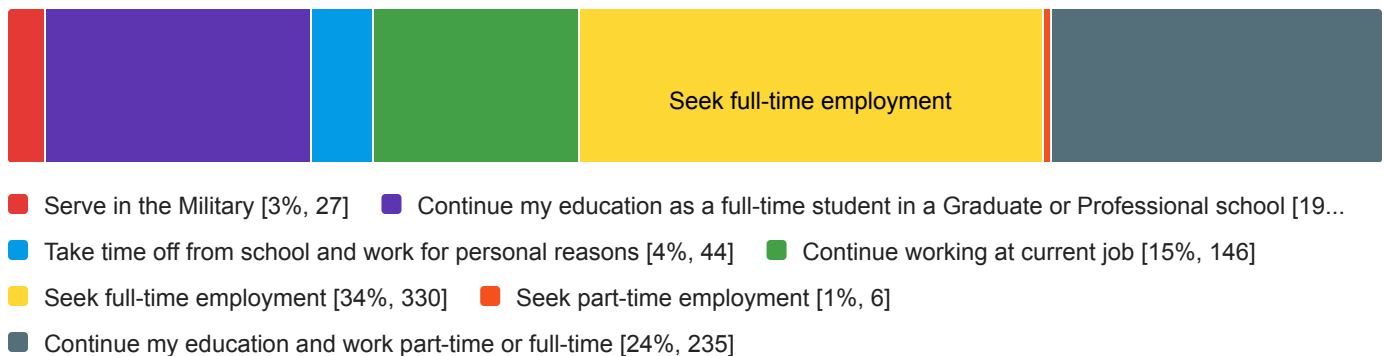
N/A

Initiation into a sorority should be offered to online students

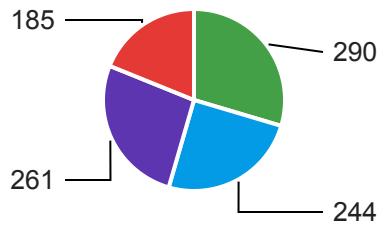
Very convenient school system.

I have had an amazing experience at Troy...Counselors, Financial Aide and Professors. There was never a time I requested assistance and didn't receive it...I applaud all that I have made contact with over my 28 year experience.

What are your plans upon graduation?

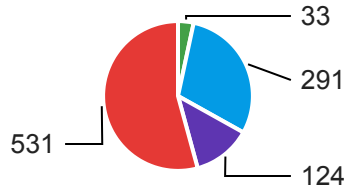


Will you be continuing your education through Troy University?



■ I have not applied to a graduate program at this time
 ■ No
 ■ Maybe
 ■ Yes

Are you currently employed?



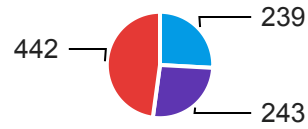
■ I am not currently employed but I have accepted a job offer
 ■ No
 ■ I am currently employed but my job status will change upon graduation
 ■ Yes

Please select your current employment status:



■ Full Time [60%, 416]
 ■ Part Time [30%, 210]
 ■ Temporary or Contract [4%, 28]
 ■ Work Study [5%, 37]
 ■ Graduate Assistantship [1%, 4]

Would you classify your current or future (accepted job offer) employment as being in your field of study?



■ Somewhat - I am employed in a field that uses skills I learned from my academic ...

■ No, I am employed in a field that is unrelated to my academic degree. ■ Yes, My employment is in my field of study.