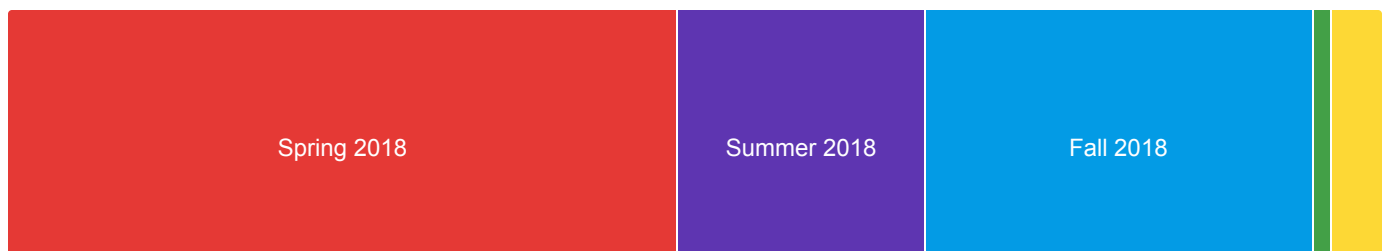


2018 Senior Survey Report

1

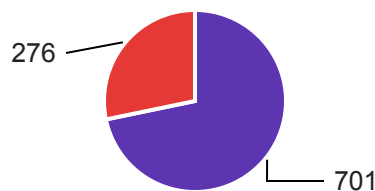
The Office of Institutional Research, Planning, and Effectiveness (IRPE) conducted the Senior Student Survey in spring 2018. The purpose of this survey is to identify student satisfaction of students that would graduate fall 2017, T1, T2 or T3, with their experiences at Troy University, recognize student development as a result of their Troy University education, and identify areas that need to be improved. Data collected in this survey are used to help the University strengthen its academic programs, better serve the needs of its students, and become more effective and efficient in accomplishing its mission and goals. The survey was administered through the online survey program Qualtrics via email to a group of 4,841 students. The target population was students who would graduate during the fall semester 2017, T1, T2 or T3. After two follow up emails on April 18, 2018 and April 26, 2018, a total of 979 responses were received; representing a 20% response rate

Semester of Intended Graduation:



■ Spring 2018 [49%, 460] ■ Summer 2018 [18%, 169] ■ Fall 2018 [28%, 266] ■ Other (please specify) [1%, 13]
■ Spring 2019 [4%, 34]

Gender:



■ Female ■ Male

2018 Senior Survey Report

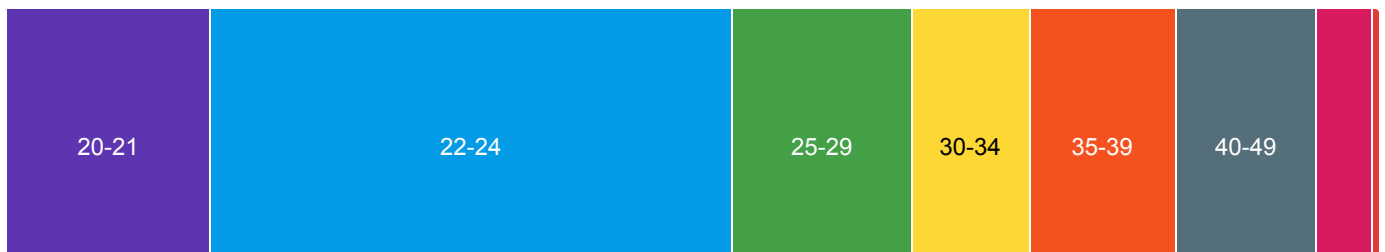
2

Ethnicity:



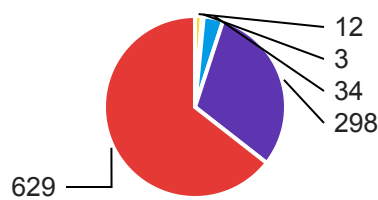
■ African American [27%, 263] ■ American Indian/Alaska Native [0%, 2] ■ Asian [6%, 59] ■ Caucasian [61%, 596]
■ Hawaiian or Other Pacific Islander [0%, 1] ■ Hispanic [3%, 31] ■ Multi-Racial [2%, 15]
■ Race/Ethnicity Unknown [1%, 7]

Age:



■ 18-19 [0%, 2] ■ 20-21 [15%, 144] ■ 22-24 [38%, 372] ■ 25-29 [13%, 127] ■ 30-34 [9%, 84]
■ 35-39 [11%, 104] ■ 40-49 [10%, 100] ■ 50-64 [4%, 40] ■ 65 or over [0%, 4]

Marital status:



■ Other ■ Widowed ■ Divorced ■ Married ■ Single

2018 Senior Survey Report

3

Are you a US citizen?



You indicated that you are a US citizen, which state is your permanent home state in the United States?

Field	Choice Count
Alabama	618
Arizona	1
Arkansas	0
California	6
Colorado	3
Connecticut	0
Delaware	0
District of Columbia	1
Florida	109
Georgia	92
Idaho	1
Illinois	6
Indiana	0
Iowa	0
Kansas	1

2018 Senior Survey Report

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Kentucky	1
Louisiana	1
Maine	0
Maryland	2
Massachusetts	0
Michigan	3
Minnesota	1
Mississippi	4
Missouri	0
Montana	0
Nebraska	0
Nevada	1
New Hampshire	1
New Jersey	0
New Mexico	0
New York	3
North Carolina	9
North Dakota	0
Ohio	2
Oklahoma	3
Oregon	0
Pennsylvania	2
Rhode Island	0
South Carolina	2

2018 Senior Survey Report

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South Dakota	0
Tennessee	7
Texas	15
Utah	1
Vermont	0
Virginia	10
Washington	3
West Virginia	0
Wisconsin	1
Wyoming	0
Puerto Rico	0
Alaska	0
Hawaii	0
I do not reside in the United States	0

From which Troy University campus will you graduate?

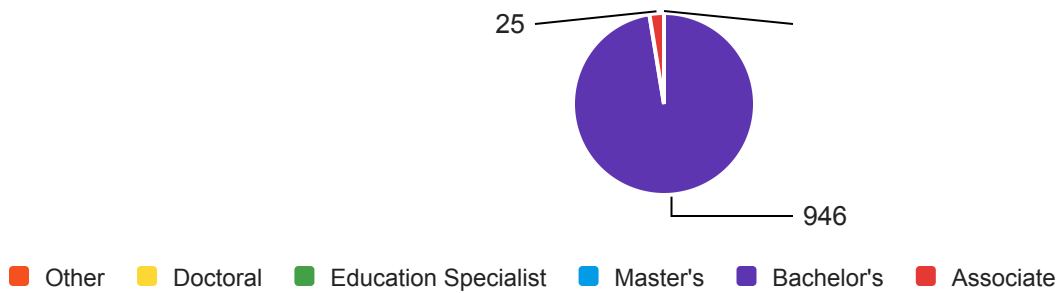


- Dothan Campus [9%, 86]
- TROY Online [27%, 265]
- Support Sites (locations outside of the state of Alabama) [1%, 10]
- Montgomery Campus [7%, 66]
- Phenix City Campus [5%, 52]
- Troy Campus [51%, 493]

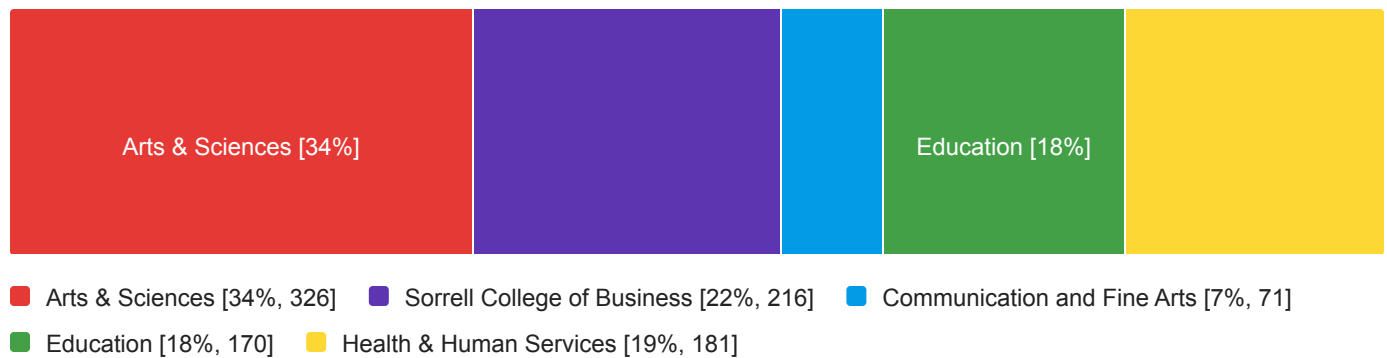
2018 Senior Survey Report

6

What degree program are you currently completing at Troy University?



From which college will you be graduating?



What is your major in the College of Arts and Sciences?

Field	Choice Count
Biology Major	7
Biology Program	6
Biology, Preprofessional Major	24
Chemistry Major	6
Chemistry Program	0
Comprehensive General Science Program	0
Computer Science	15
Computer Science, Applied Major	30
Criminal Justice	88

2018 Senior Survey Report

7

Environmental and Biological Sciences	1
Environmental Science Program	1
General Education	1
History Major	10
International Relations	0
Marine Biology Program	3
Mathematics Major	7
Political Science Major	13
Public Administration	0
Social Science Major	29
Sociology Major	12
Surveying and Geomatics Sciences Program	2
Other (not listed)	61

What is your major in the Sorrell College of Business?

Field	Choice Count
Accounting	40
Finance	11
General Business	37
General Business - Economics	5
General Business - International Business	10
General Business - International Economic Development	0
General Business - Small Business and Entrepreneurship	0
Information Systems	7
Information Systems - Networking and Web Development	1

2018 Senior Survey Report

8

Management	16
Management - Hospitality and Tourism	2
Management - Human Resource	24
Management - Production and Operations	0
Management - Supply Chain	0
Marketing	26
Risk Management and Insurance	13
Resources in Technology Management	9
Other (not listed)	9

What is your major in the College of Communication and Fine Arts?

Field	Choice Count
Art Major	1
Broadcast Journalism Major	17
Communication Arts Major - Communication Studies Track	11
Communication Arts Major - Theatre Track	6
Design, Technology and Innovation Program	4
English Major	14
Foreign Language Major	0
Journalism, Print Major	4
Music Major	7
Studio Arts	0
Other (not listed)	5
Dance Major	0

2018 Senior Survey Report

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What is your major in the College of Education?

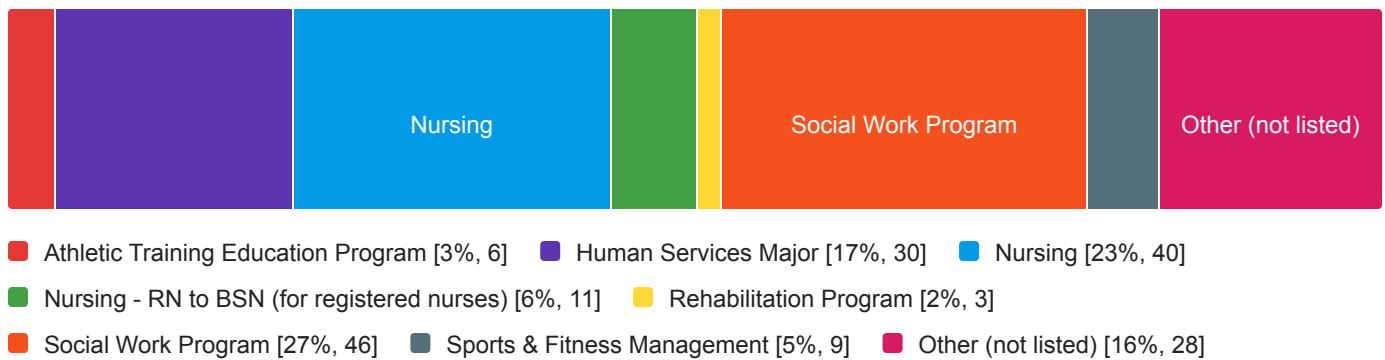
Field	Choice Count
Adult Education	0
Collaborative Teacher (Grades 6-12)	3
Collaborative Teacher (Grades K-6)	4
Community Counseling (Non-Certificate Program)	0
Counseling and Psychology - Clinical Mental Health Counseling	1
Counseling and Psychology - Rehabilitation Counseling Counseling	2
Counseling and Psychology - Social Services Counseling	4
Counseling and Psychology - Student Affairs Counseling	0
Counseling and Psychology - Substance Abuse Counseling	0
Early Childhood Education (Grades P-3)	0
Educational Administration and Leadership	0
Elementary Education (Grades K-6)	47
Instructional Leadership and Administration	0
Interdisciplinary Education (Grades P-12) - Art Education	0
Interdisciplinary Education (Grades P-12) - Music, Choral Education	0
Interdisciplinary Education (Grades P-12) - Music, Instrumental Education	2
Interdisciplinary Education (Grades P-12) - Physical Education	2
Interdisciplinary Education (Grades P-12) - Theatre Education	0
Interdisciplinary Education (P-12) - Gifted Education	0
Interpreter Training Program	6
Post Secondary Education	0
Psychology Comprehensive Program	0
Psychology Major	78

2018 Senior Survey Report

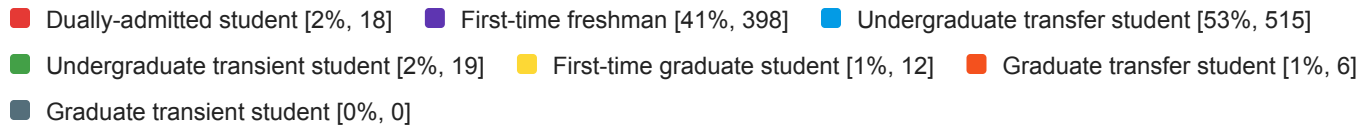
10

School Counseling - Certification Program	0
School Counseling (P-12)	0
School Psychology (P-12)	1
School Psychometry - Certification Program	0
Secondary Education (Grades 6-12) - Biology Education	0
Secondary Education (Grades 6-12) - Chemistry Education	1
Secondary Education (Grades 6-12) - English-Language Arts Education	6
Secondary Education (Grades 6-12) - General Science Education	0
Secondary Education (Grades 6-12) - Health Education	1
Secondary Education (Grades 6-12) - History Education	0
Secondary Education (Grades 6-12) - Mathematics Education	0
Secondary Education (Grades 6-12) - Social Science Education	5
Other (not listed)	4

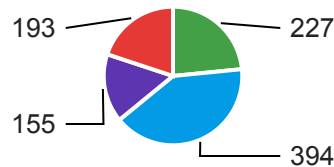
What is your major in the College of Health and Human Services?



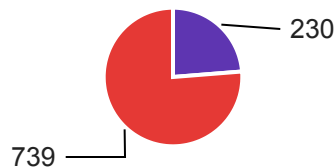
When you first started at Troy University, you were a:



How many credit hours did you transfer to Troy University from another college or university?



Have you taken any courses online or in any other Distance Learning format at Troy University?

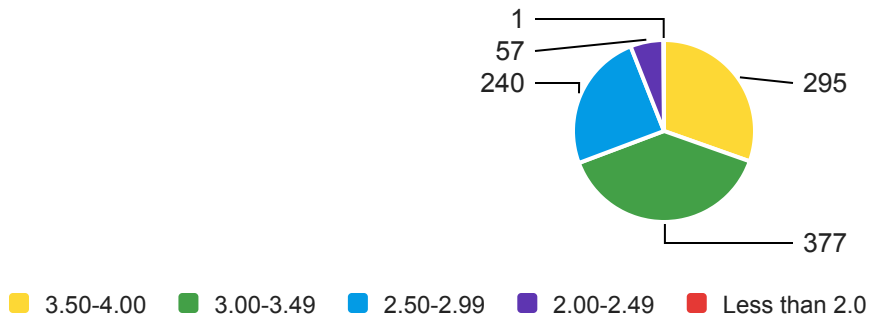


How long have you attended Troy University?



- One year [4%, 38]
- Two years [20%, 197]
- Three years [21%, 204]
- Four years [33%, 315]
- Five years [11%, 102]
- Six years [4%, 34]
- Seven years [2%, 21]
- Eight years [1%, 13]
- Nine years [1%, 7]
- Ten years [1%, 12]
- More than ten years [2%, 21]

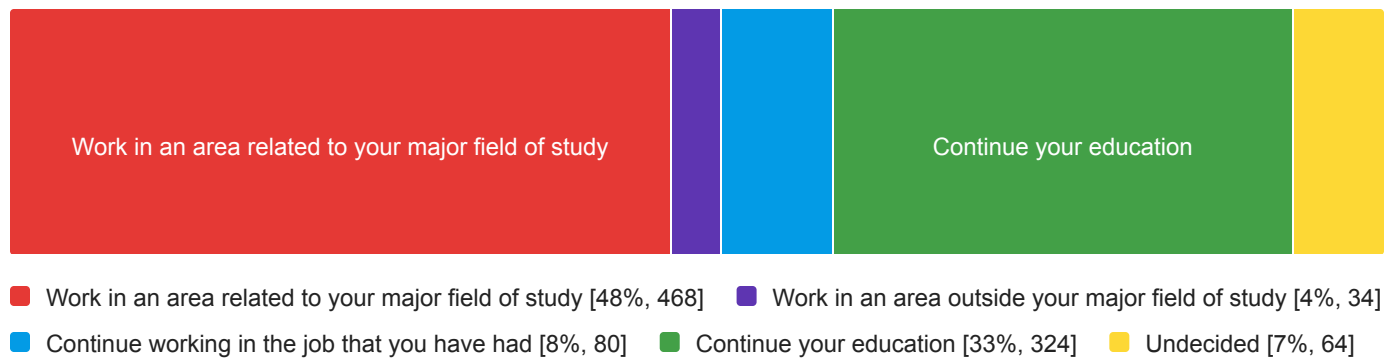
What is your overall GPA?



First Generation Status: Did the parent(s) with whom you reside/resided receive a baccalaureate degree from a college or university?



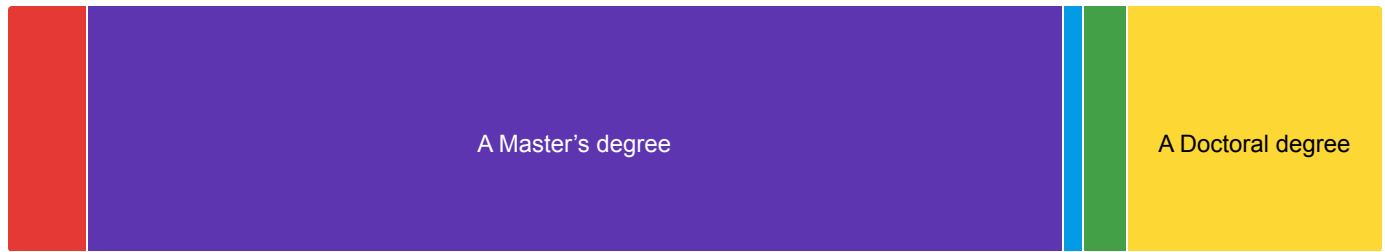
What do you plan to do after you graduate?



2018 Senior Survey Report

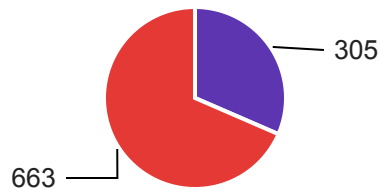
14

If you plan to continue your education, what is your ultimate goal?



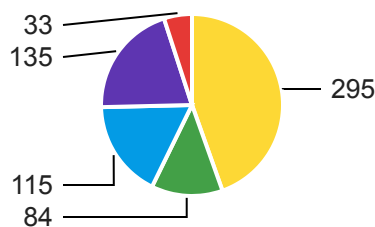
■ A Bachelor's degree [6%, 52]
 ■ A Master's degree [71%, 641]
 ■ An Education Specialist degree [1%, 13]
 ■ A Professional degree [3%, 29]
 ■ A Doctoral degree [19%, 167]

Are/were you employed while attending Troy University?



■ No
 ■ Yes

You answered "Yes" to Question 18, how many hours do/did you usually work per week?



■ 40 or more hours
 ■ 30 - 39 hours
 ■ 20 - 29 hours
 ■ 10 - 19 hours
 ■ 1 - 9 hours

What financial aid have you received at Troy University?

Field	Choice Count
Scholarship/fellowship	438
Graduate assistantship	2

2018 Senior Survey Report

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Grants	362
Loans	518
Work study	53
Tuition assistance	127
Third party pay	32
None	72
Other (please specify)	85

Other (please specify) - Text

GI bill

POST911

TSYS employee 10%

VA education Benefits

You guys did not give out good scholarships

GI BILL

VA EDUCATION BENEFITS

GI Bill

Chapter 31

GI Bill

Veterans Affairs Vocational Rehab

Post 9/11 GI Bill

Partial VA benefits

VA Voc Rehab

Post 911 GI Bill

GI Bill/VocRehab

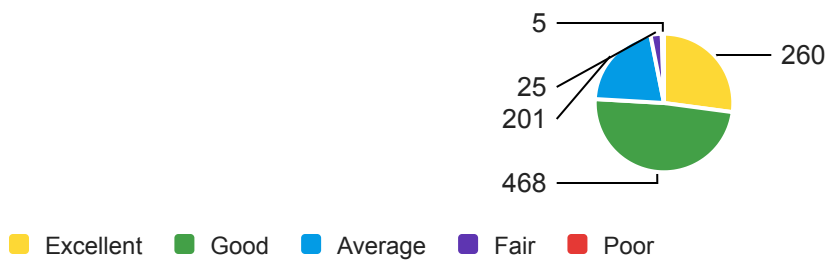
Out of pocket

Out of pocket

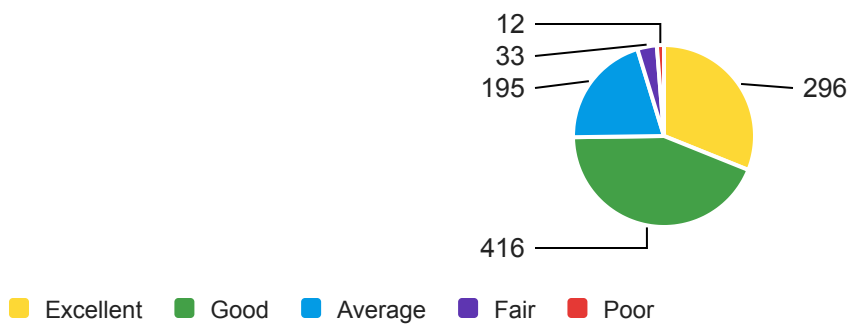
Tranfer

employer discount

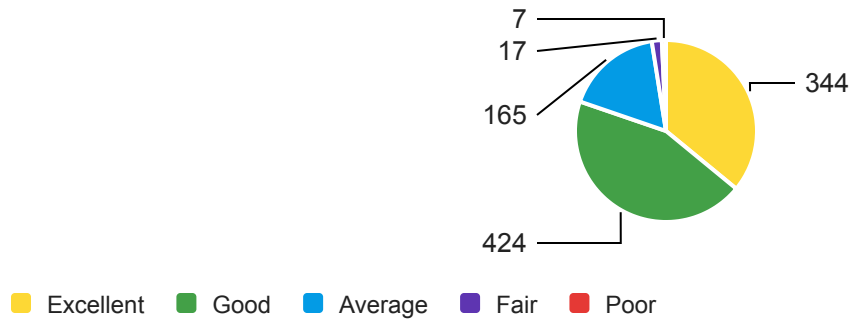
In regard to your education at Troy University, please rate your development in the following areas - Writing skills



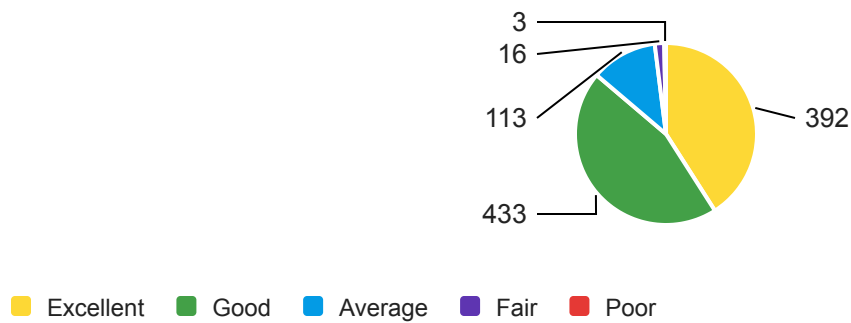
Speaking/presentation skills



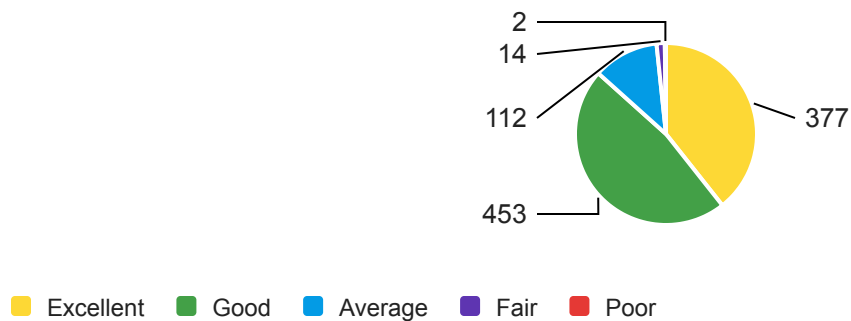
Reading skills



Critical thinking skills



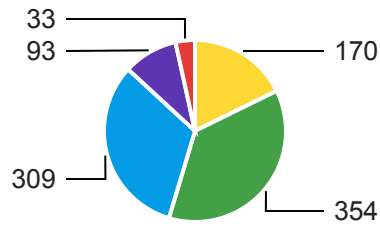
Problem solving skills



2018 Senior Survey Report

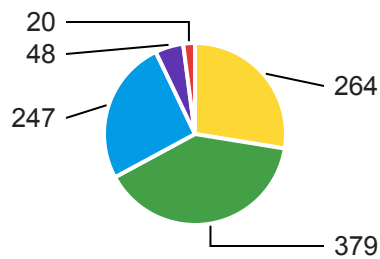
18

Mathematical skills



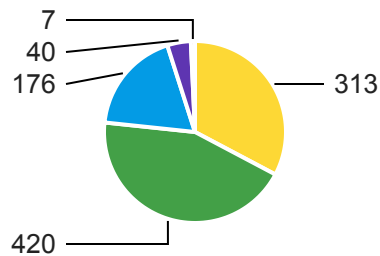
Excellent Good Average Fair Poor

Computer technologies



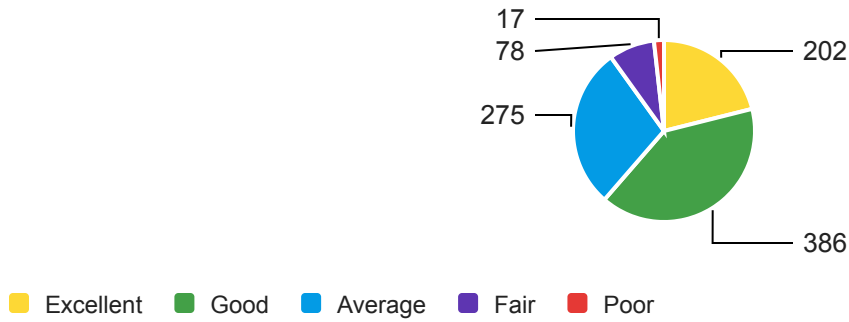
Excellent Good Average Fair Poor

Research skills

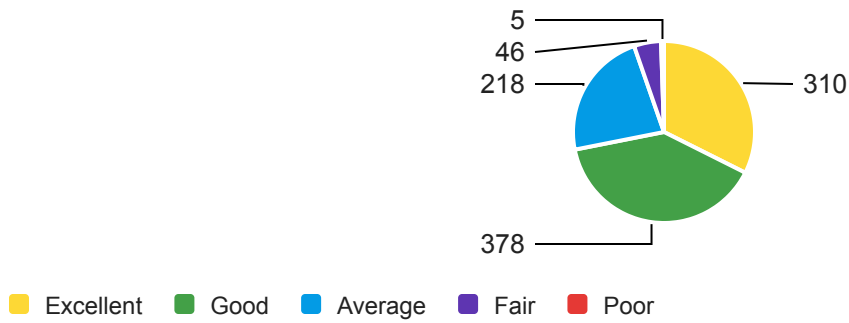


Excellent Good Average Fair Poor

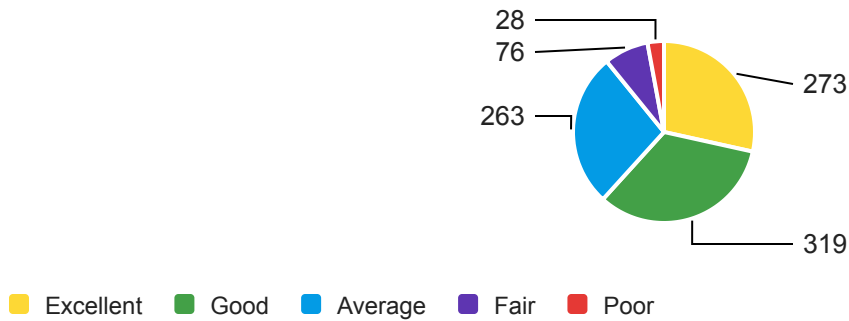
Scientific principles and methods



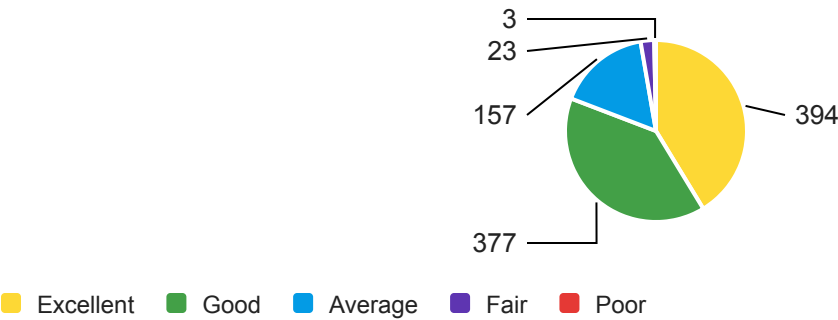
Understanding different philosophies and cultures



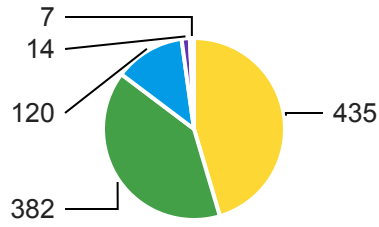
Appreciation of the arts



Leadership skills

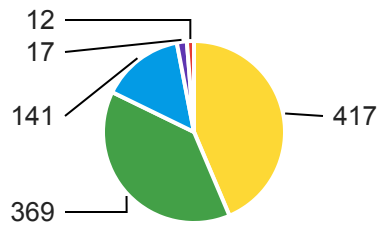


Management and organizational skills



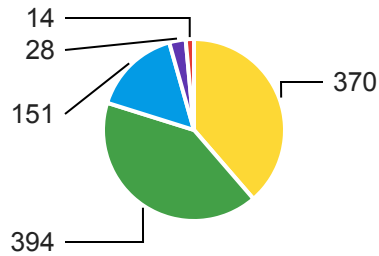
Excellent Good Average Fair Poor

Time management



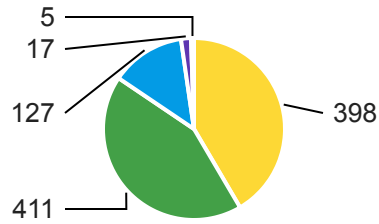
Excellent Good Average Fair Poor

Working cooperatively in groups



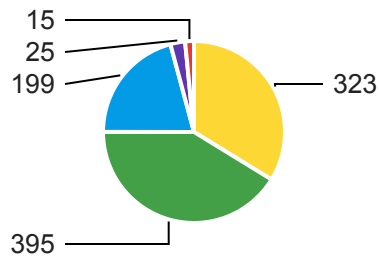
Excellent Good Average Fair Poor

Planning and carrying out projects



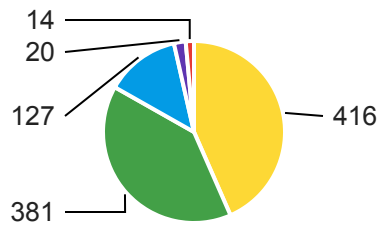
Excellent Good Average Fair Poor

Citizenship skills



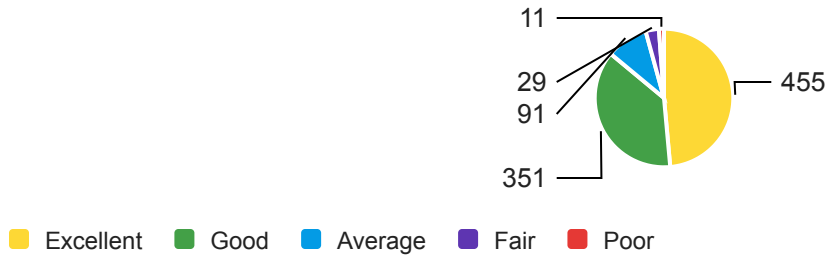
Excellent Good Average Fair Poor

Strategies for applying skills in my field

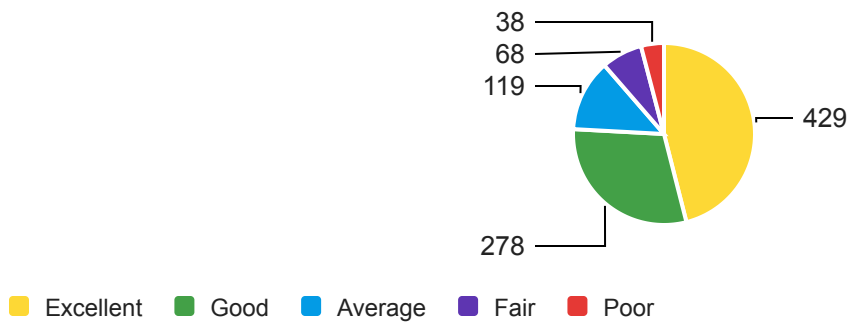


Excellent Good Average Fair Poor

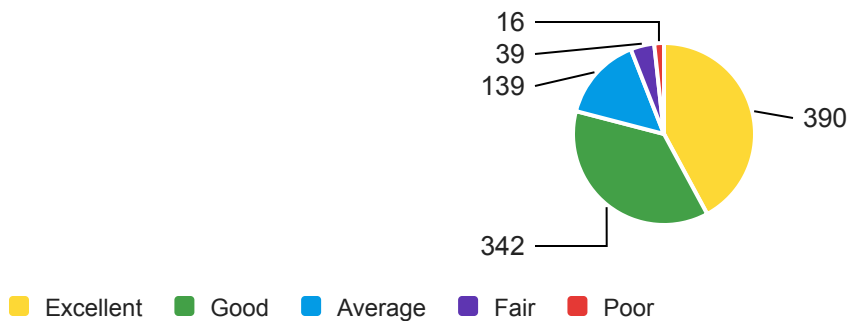
Please rate the following areas related to the education and academic support at Troy University - Overall quality of your academic program



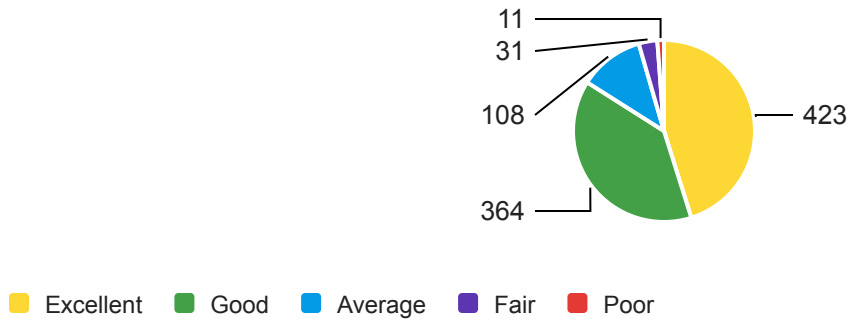
Academic advising



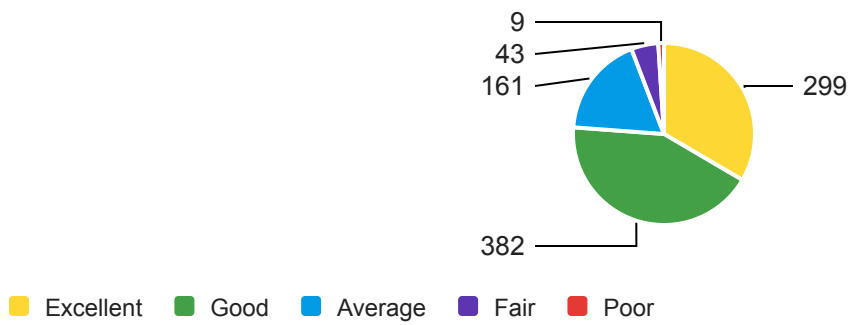
Faculty accessibility



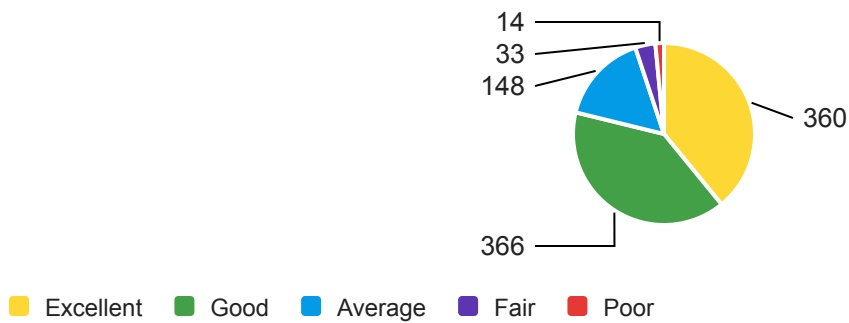
Instruction in major courses



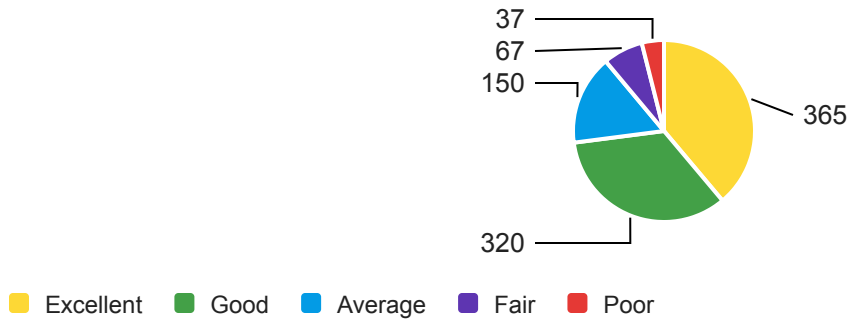
Instruction in general education courses



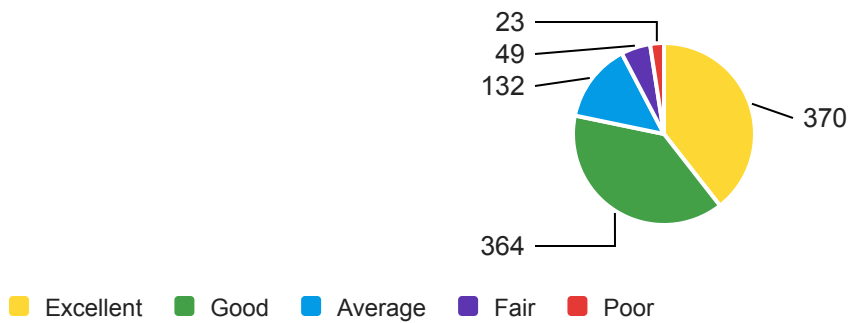
Faculty's use of technologies to enhance teaching



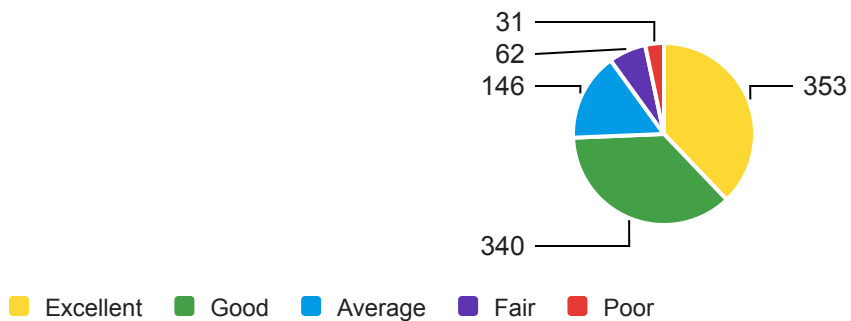
Course availability in your major



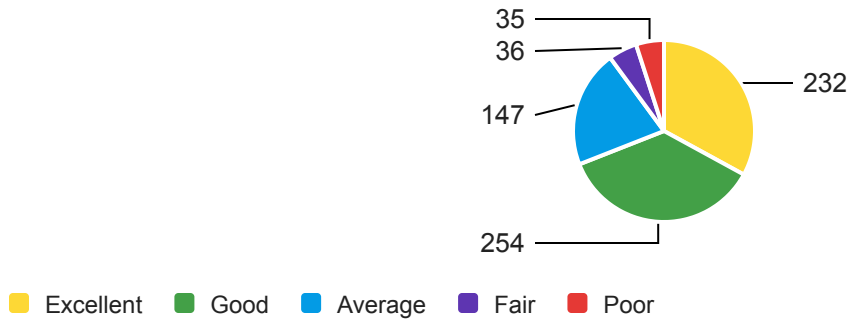
Communication between faculty and students



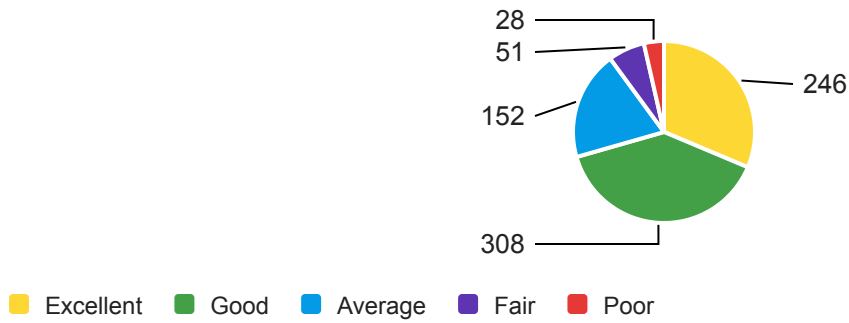
Registration procedures



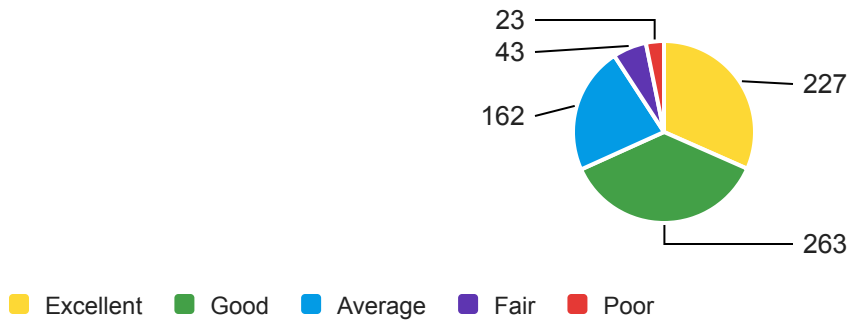
IMPACT/New Student Orientation Program



Library



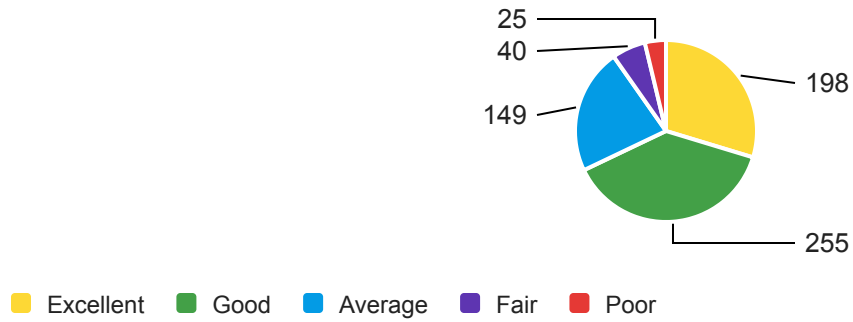
Computer labs



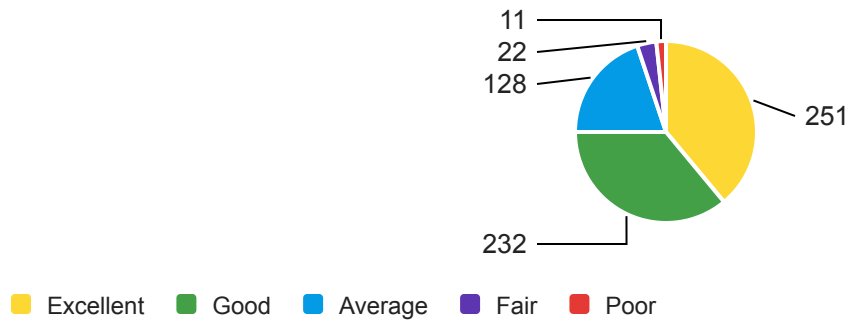
2018 Senior Survey Report

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Laboratory/instructional equipment



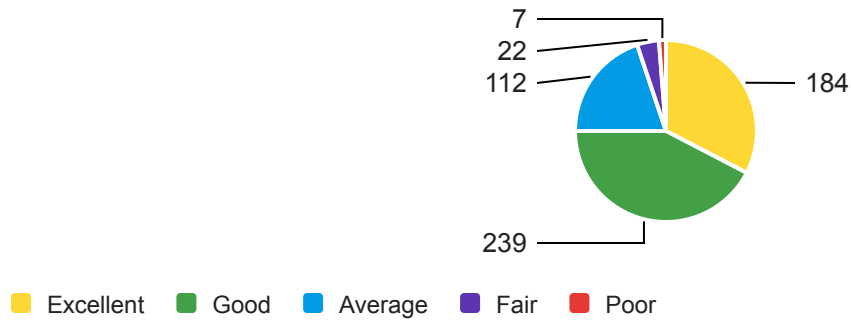
Testing Center



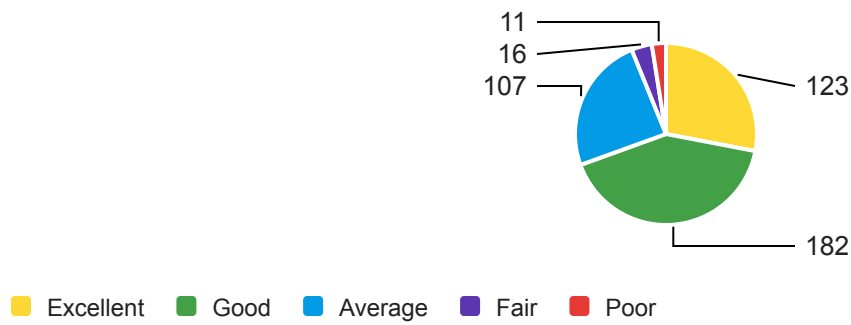
2018 Senior Survey Report

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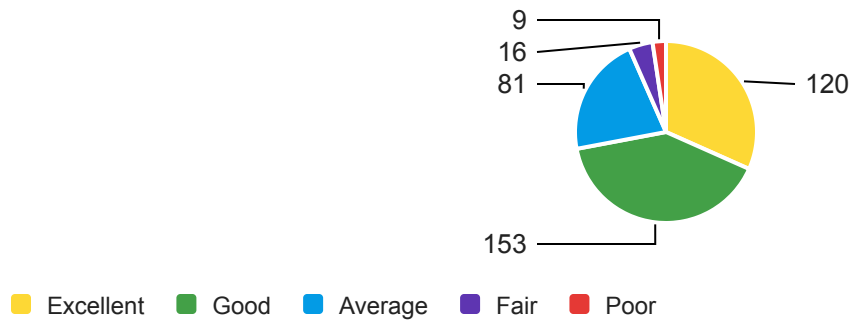
Writing Center



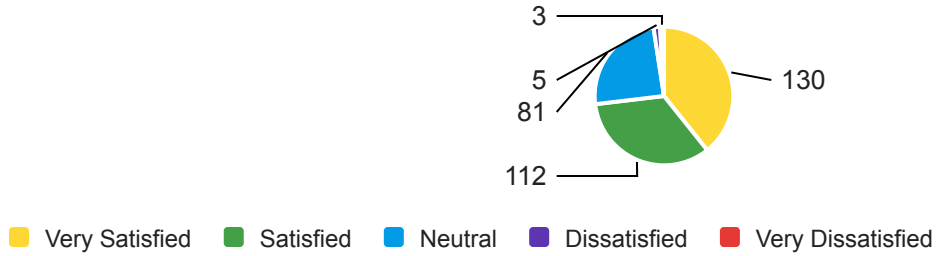
Natural Science Center



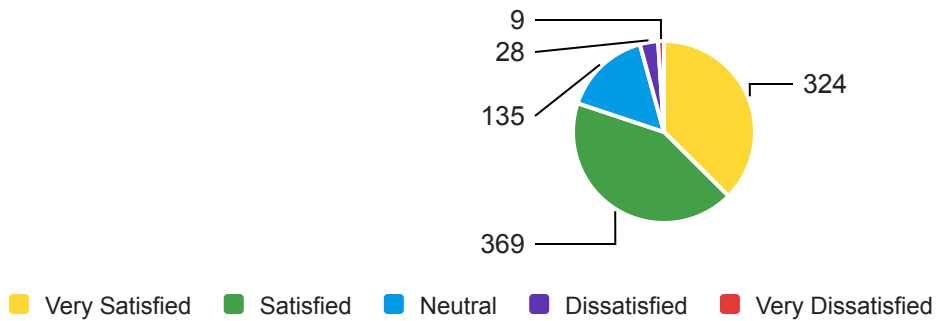
Center for International Programs



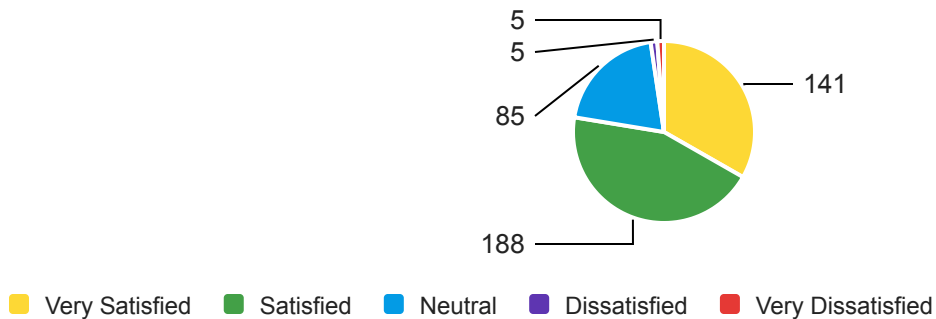
Please rate your satisfaction with the following offices and services at Troy University - Adaptive Needs Services



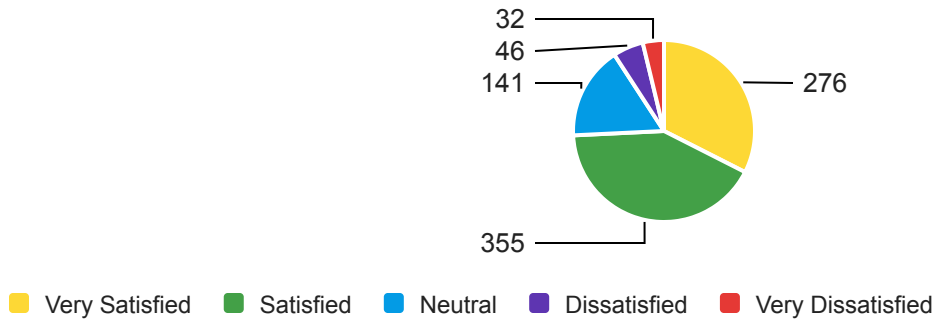
Admissions Office



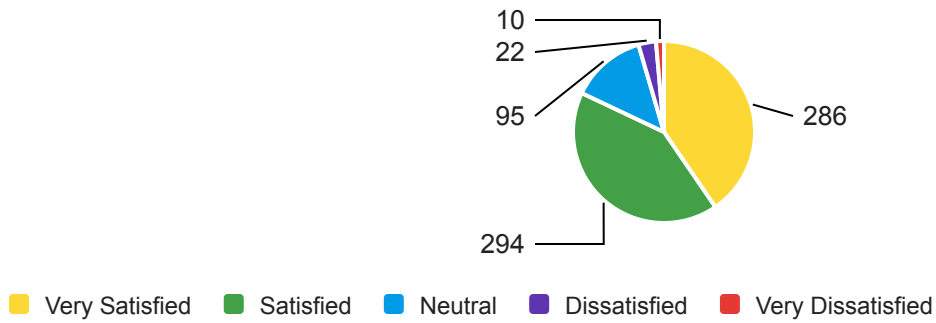
Athletic Programs



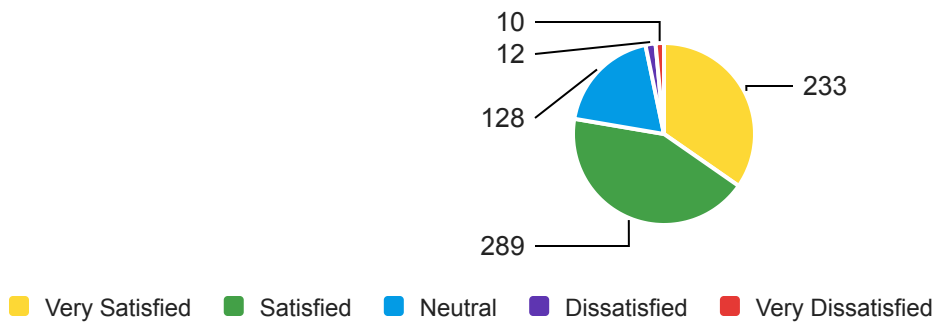
Bookstore Services



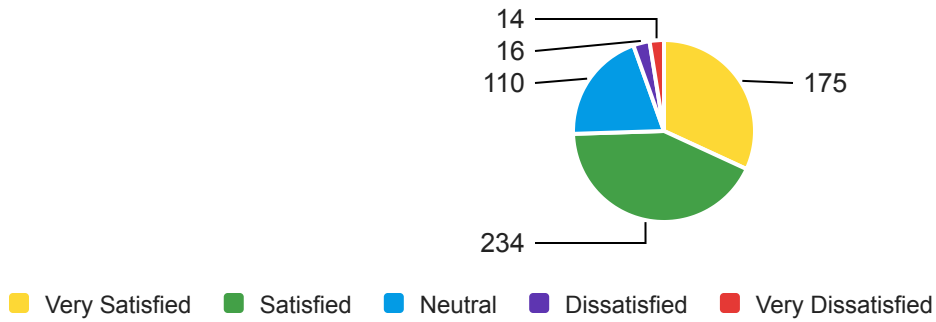
Buildings and Grounds



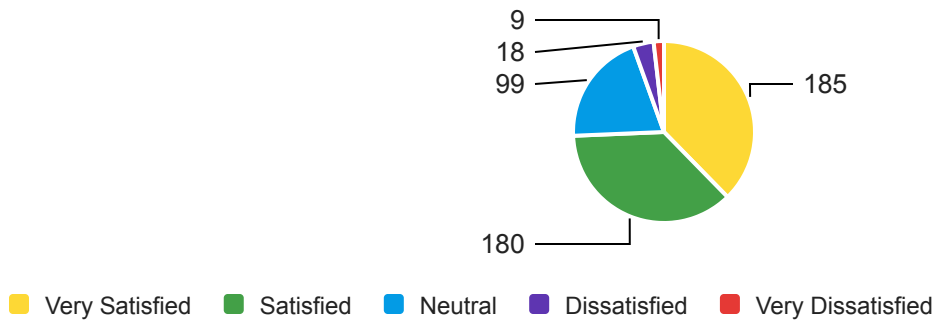
Business Office



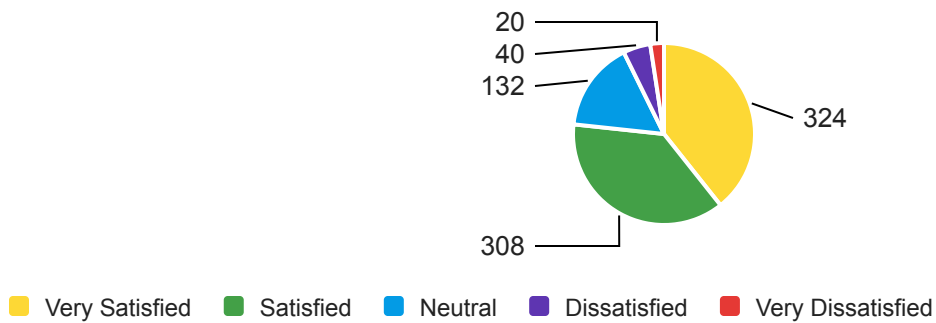
Career Services



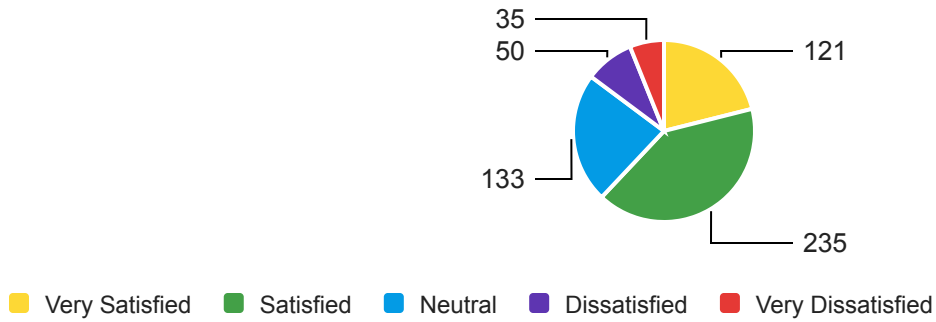
Counseling Services



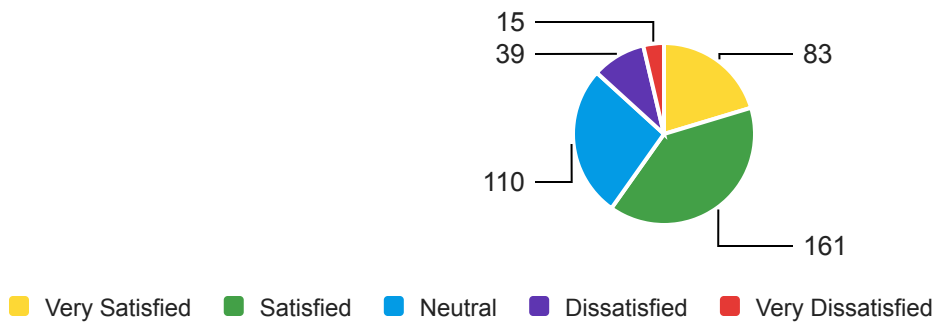
Financial Aid Services



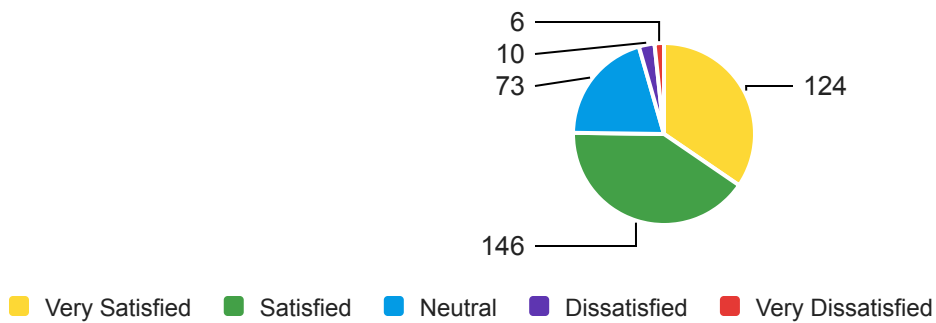
Food Services



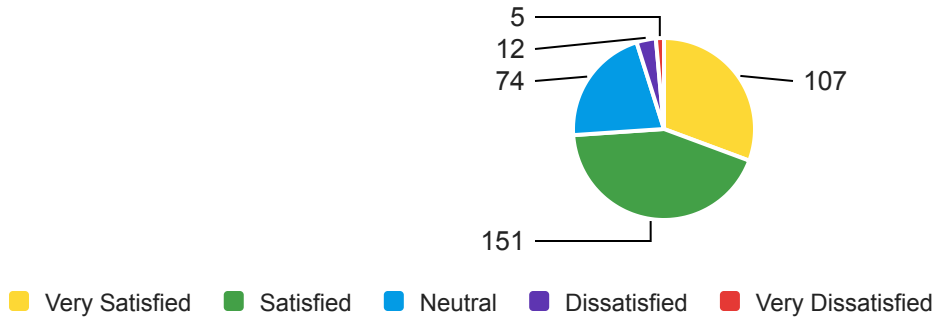
Housing and Residence Life



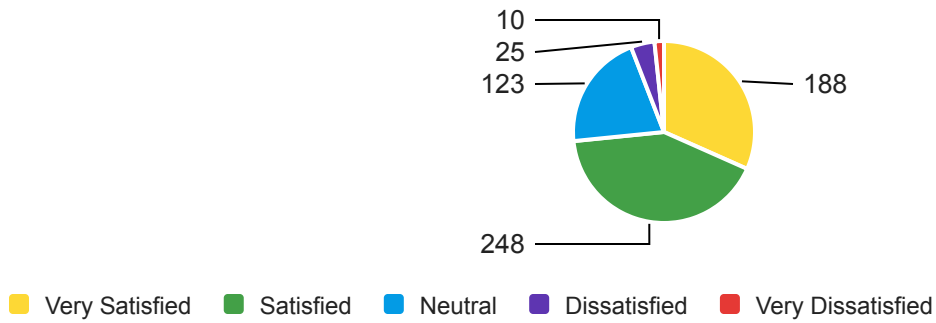
RICOH Graphics and Printing Services



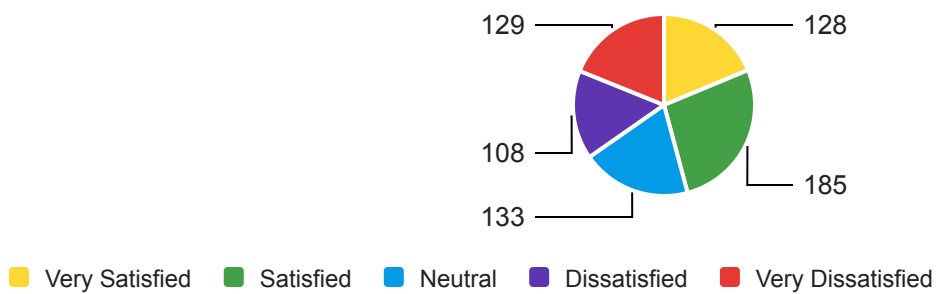
RICOH Mailroom and Postal Services



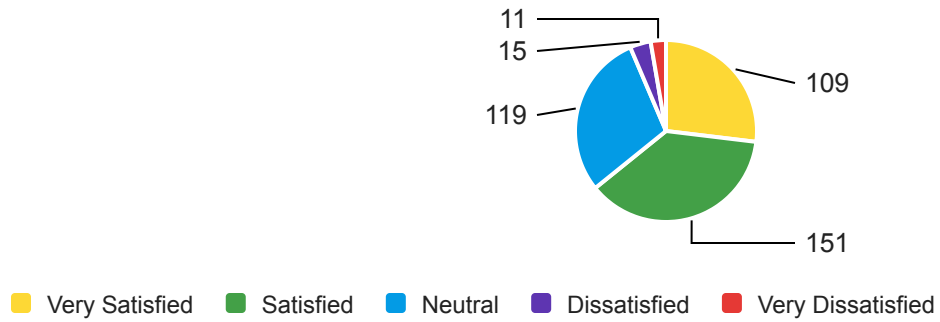
Information Technology (IT) Services



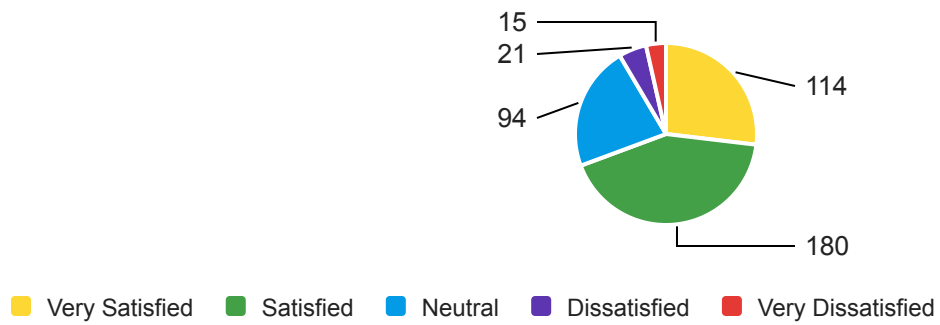
Parking Facilities



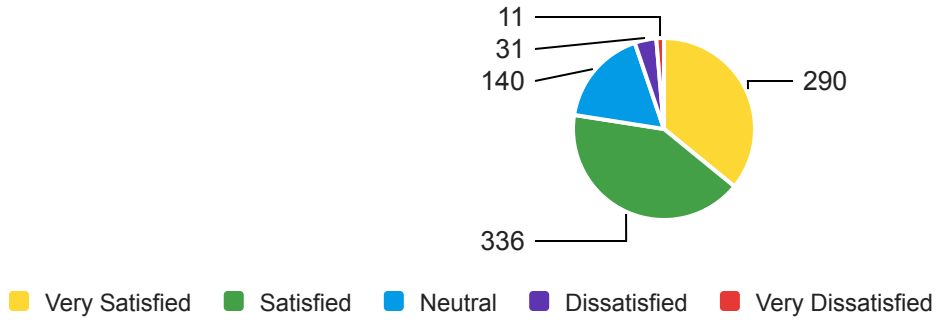
Placement Service



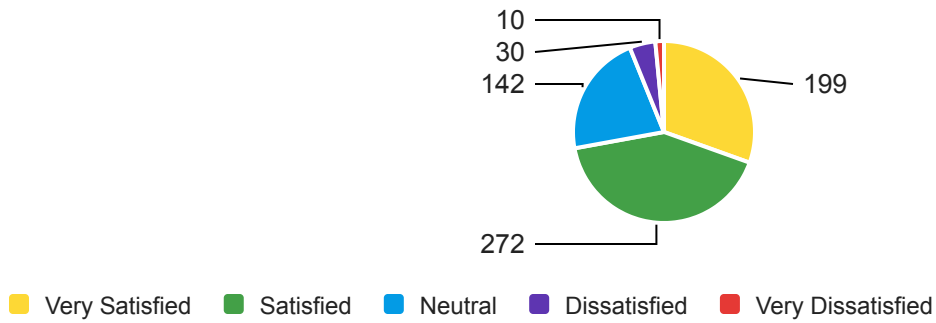
Recreational and Intramural Activities



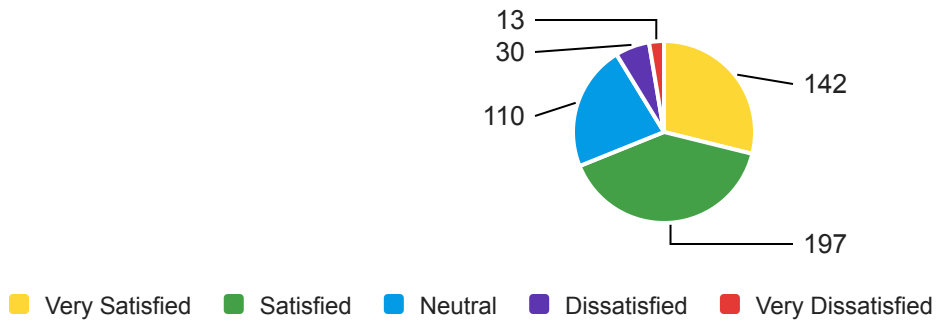
Registrar/Records Office



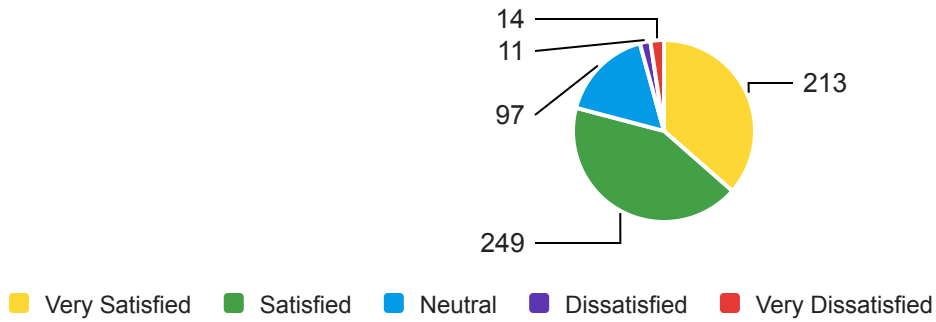
Safety and Security Services



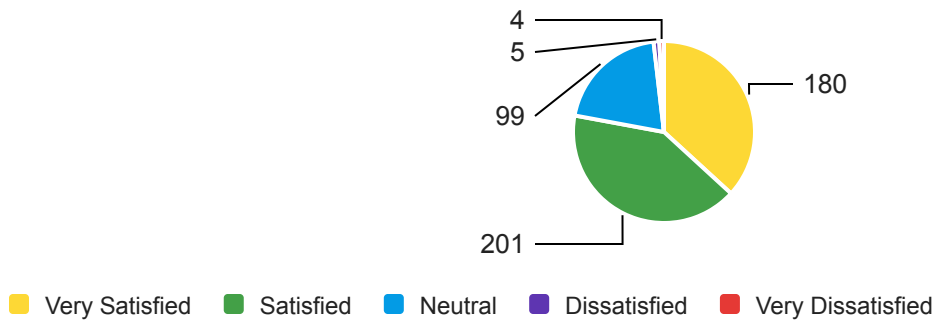
Student Health Services



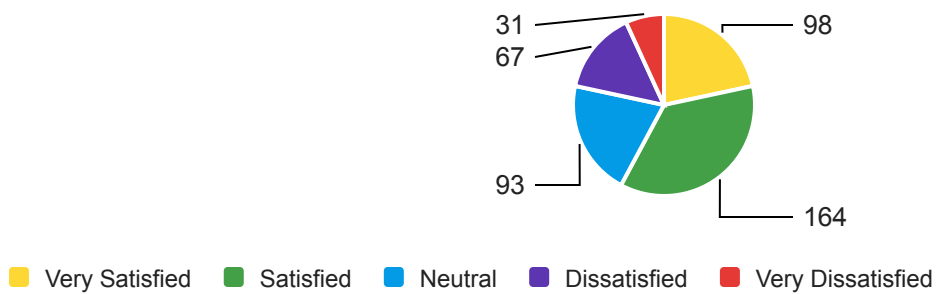
Student organizations



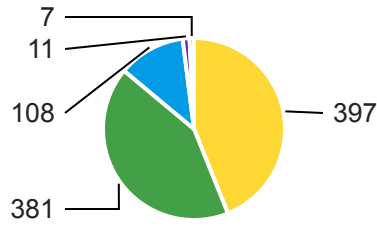
Student Support Services (SSS)



Trojan Fitness Center

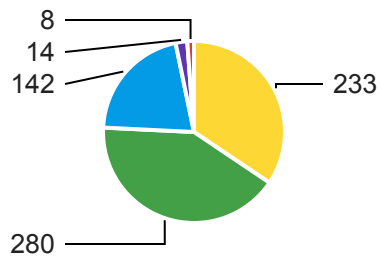


Trojan Web Express



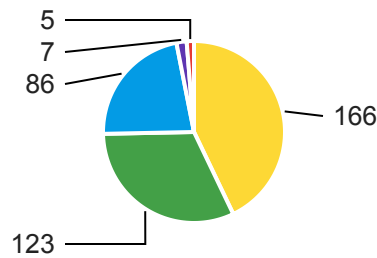
Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

University Media (website, newsletters, radio, TV, etc)



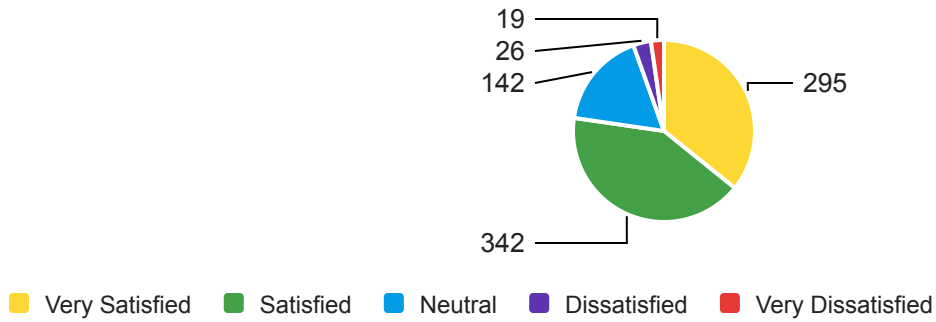
Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

Veteran Services

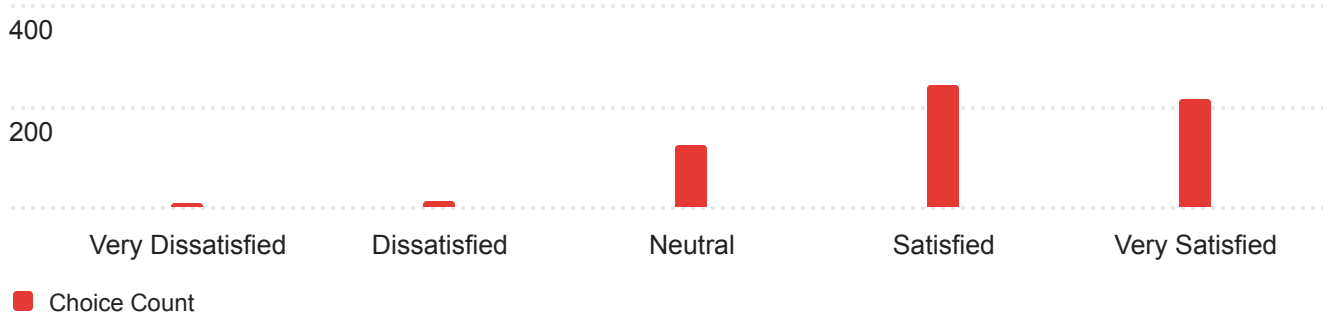


Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

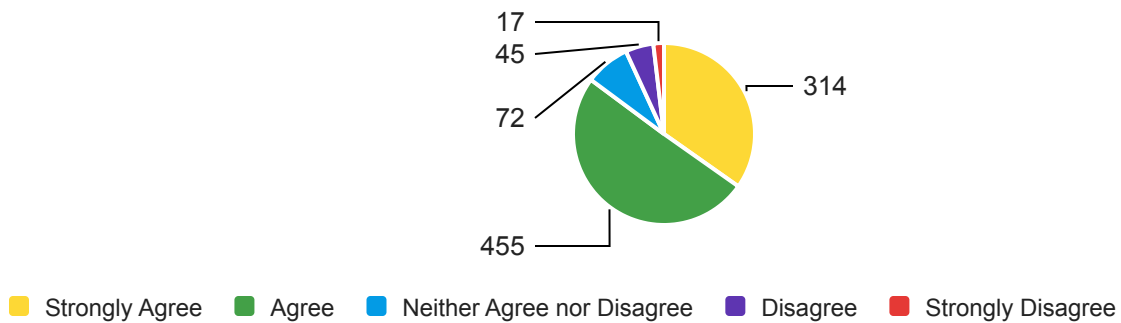
Blackboard System



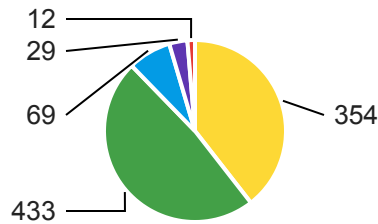
Educational Technology Services



The goals, objectives, and requirements for my academic program were clearly defined.

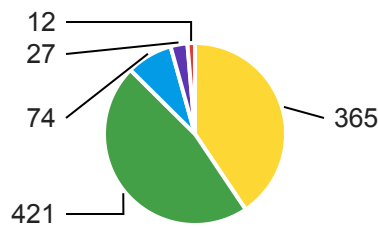


My academic program was intellectually challenging and stimulating.



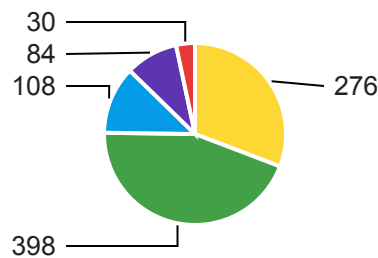
Strongly Agree Agree Neither Agree nor Disagree Disagree Strongly Disagree

Courses in my curriculum contributed to the skills and knowledge required in my field.



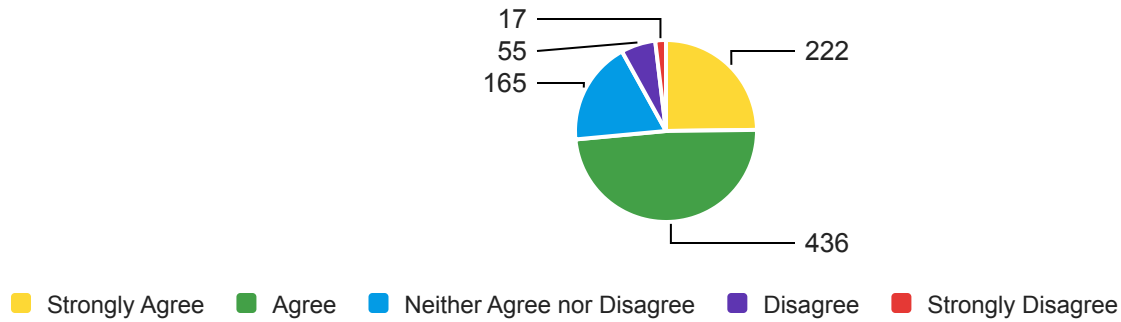
Strongly Agree Agree Neither Agree nor Disagree Disagree Strongly Disagree

Courses were offered frequently enough for timely completion of my degree program.

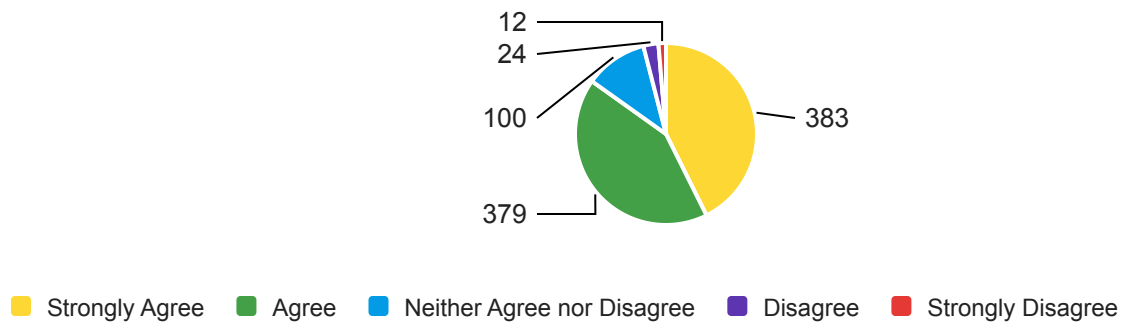


Strongly Agree Agree Neither Agree nor Disagree Disagree Strongly Disagree

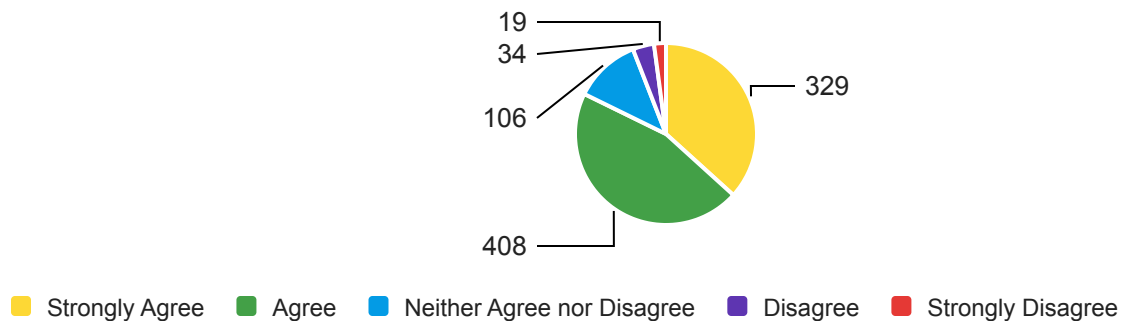
The intellectual caliber of students in my academic program was high.



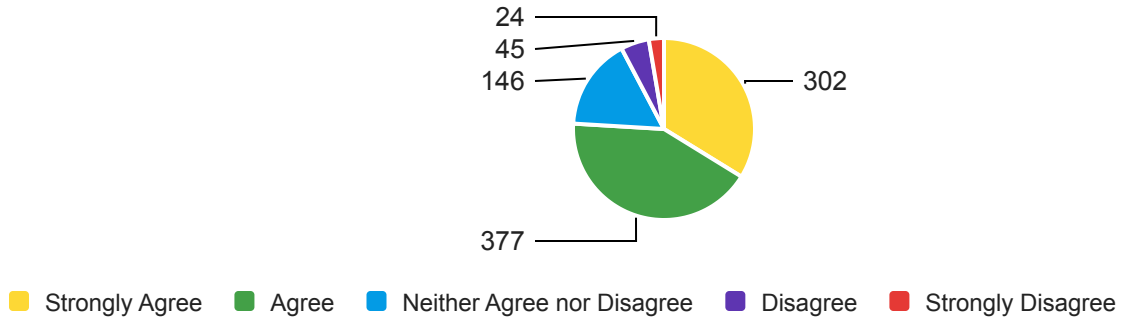
The degree program in which I enrolled is valuable for me in my employment.



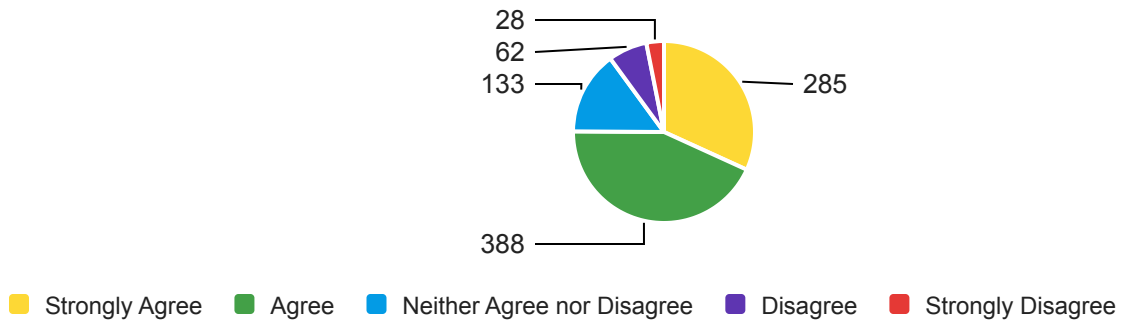
Troy University faculty care about students as individuals.



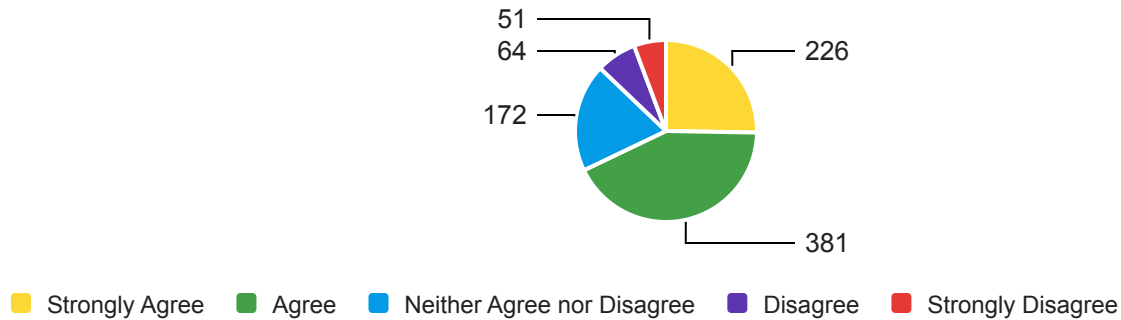
Troy University faculty were helpful with my career plan.



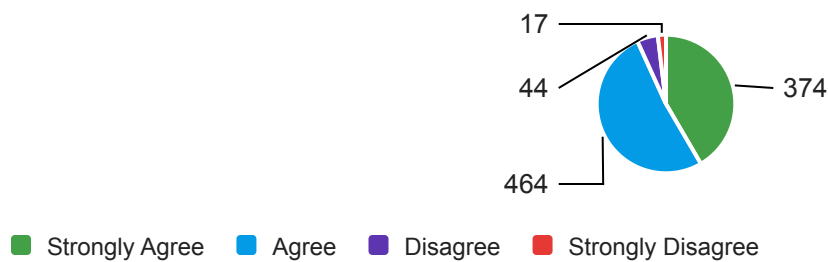
Troy University is responsive to the needs of its students.



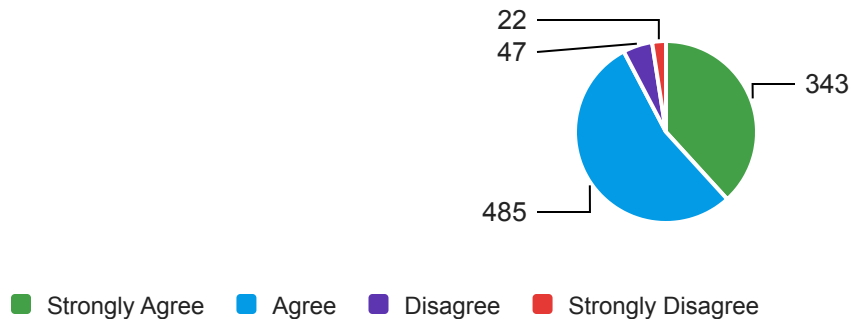
The tuition and fees I paid at Troy University were a worthwhile investment.



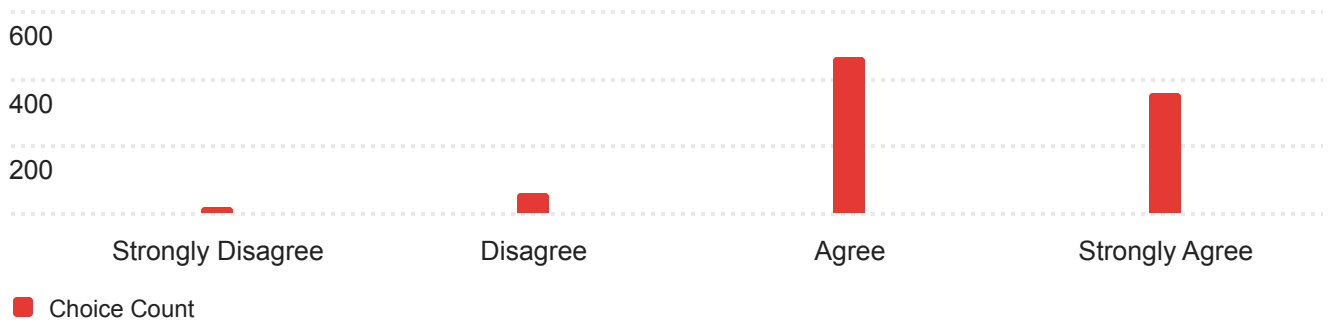
Please rate your level of agreement with the following statements above diversity - I feel that TROY is committed to promoting diversity among the students.



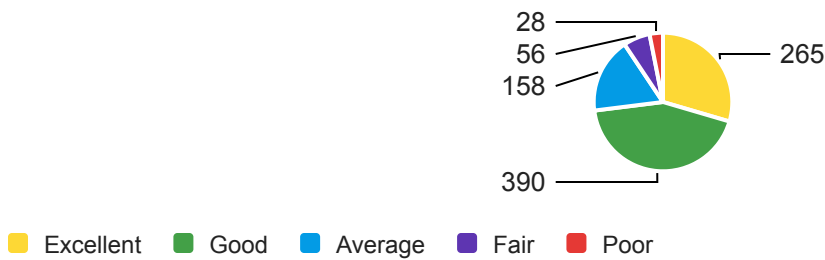
I am satisfied with my campus experience/environment regarding diversity at TROY.



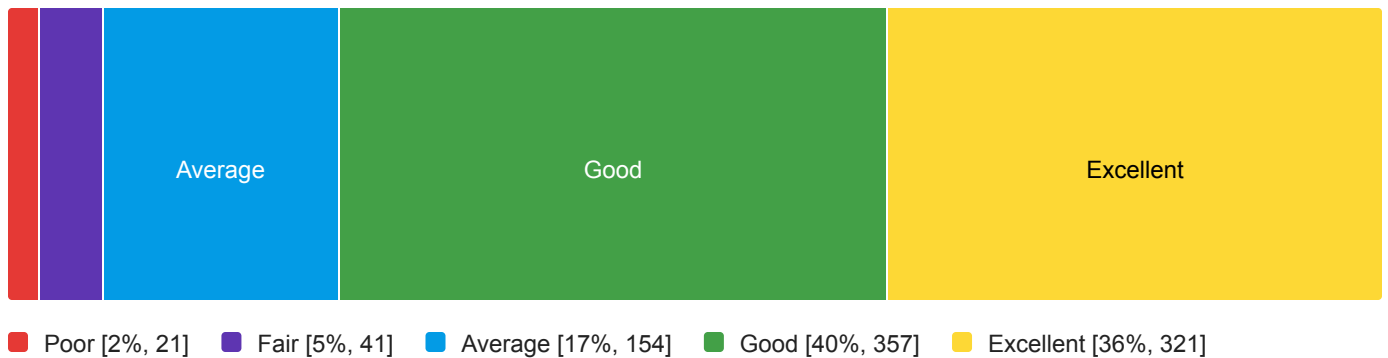
The environment at TROY encourages students to develop an appreciation for diversity.



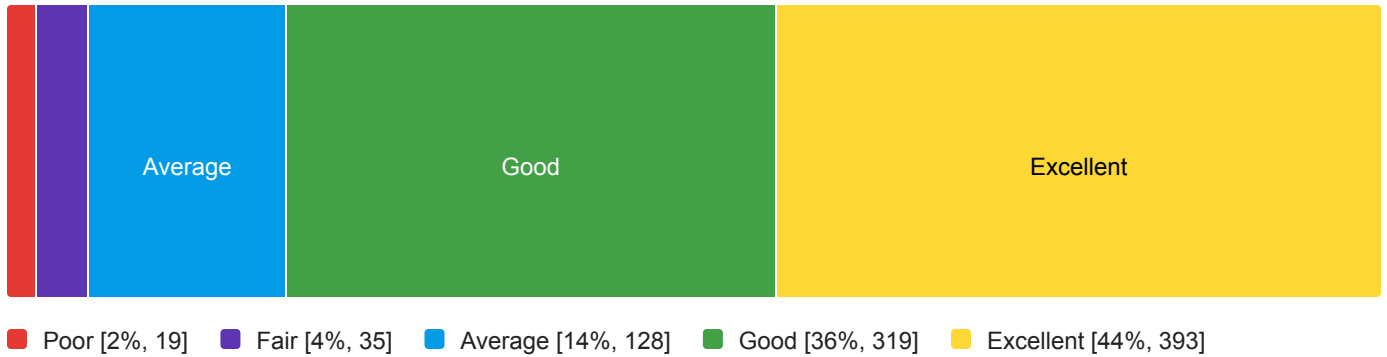
Please provide your overall ratings of Troy University: How would you rate Troy University's preparation of you for employment?



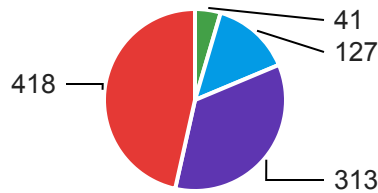
How would you rate Troy University's preparation of you for further education?



What is your overall rating of your college experiences at TROY?

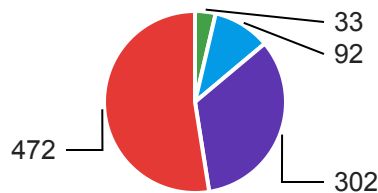


If you were starting over, would you enroll in the same program?



Definitely Not Probably Not Probably Yes Definitely Yes

If you could start college over, would you attend Troy University again?

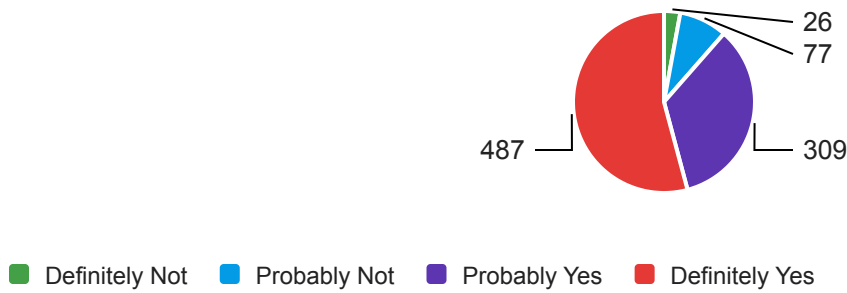


Definitely Not Probably Not Probably Yes Definitely Yes

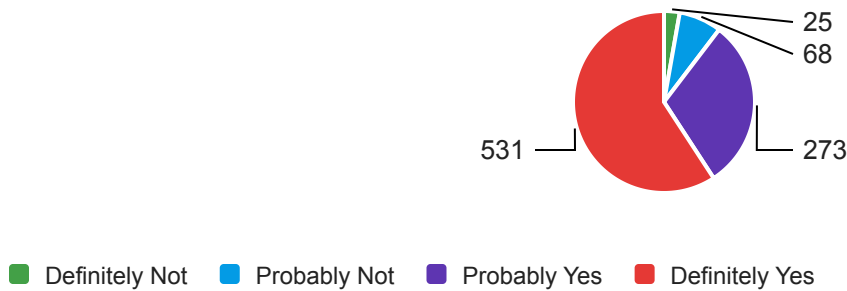
2018 Senior Survey Report

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Would you recommend your academic program to other students?



Would you recommend Troy University to someone planning to go to college?



To which student organizations did you belong while attending TROY?

Field	Choice Count
Departmental	145
Professional	72
Religious	111
Leadership	126
Services	77
Honor society	253
Publication	22
Political	31
Fraternity/Sorority	163

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Art/Music/Drama	54
Sports	47
None	420

Please type any additional comments you have regarding Troy University below:

I had some really good instructors but I had some horrible ones too. I had some that clearly did not want to teach and provided the smallest amount of assignments causing me to feel like I am not earning a degree. Then you have some that provide SO much work it's hard to pay attention to your other classes. And I mean A LOT of work. Some of these instructors are rude when you ask for clarification on their expectations since they do not provide thorough expectations on their assignments and discussion boards. The only things I was always clear on was the tests since they speak for themselves. Will I come back to Troy? Yes, because it's the only college I know and feel familiar with. I have heard about other schools being too easy or having issues getting in and I don't have time for that.

Everything was great until my last term. That is when I discovered the open door policy was a joke and the faculty did not care. We are a number that resembles tuition. No one really cares when a Professor fails to communicate, post grades, or interact at all, let alone in a timely manner. I watched my grades post then change days later to a lower grade with no explanation. Email the Professor and ask??? No response from her or the Doctor who supposedly took over. How professional and transparent!! In the last 3 years, my love and pride for Troy grew each and every term. Through the struggles and the triumphs, I pushed and pulled through. Troy ruined that in 6 weeks. Congratulations.

I think the biggest problem with my experience was simply my degree choice. I chose to go to college for an English Degree with the eventual goal of teaching. While had I went through with that plan it would have been an effective plan I ended up with a job in engineering while attending college, and now my degree will only be partially used to me. I still learned critical thinking and analytic skills so I'm not disappointed with the knowledge I gained, however, my return on investment will fall significantly short.

It was a pleasure and honor to be a non-traditional student here at Troy.

In the education program, we participated in edTPA during internship to be certified nationally upon passing scores. I am so grateful that Mrs. Carter and Mrs. Walters dedicated their time and resources to assist usv in one of the most challenging task ever. Without their support I would have not been able to complete this task. However, I recommend a new alternative to completing edTPA after internship.

I had a great experience attending school at Troy. Though I was an online student, I had no trouble accessing resources that I needed. In particular, Dr. Valkyrie has been a huge help in my education and in preparing for the doctorate program I am applying to.

The Psychology Program is an excellent program. I think the out of state students should be given the same opportunity to receive the same financial assistance as the students in state.

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I really enjoyed my Exercise Science: Pre-Health program because of Dr. Garner and Dr. Green. They are wonderful assets to Troy University and I wish I could take both of them with me to graduate school. I feel prepared for my future thanks to them.

Mandated survey's have zero impact on change within the institution. The tuition, fees, and books cost paid during the four years of school will never be covered in a graduates new job in the field. How can a 50K per year job provide a return on the investment? The information provided in the courses are completely out dated and not relevant to the job.

I am studying social work, and for Troy to allow an Association of Black Social Workers to be created, absolutely floors me. If Troy truly understood and honored the NASW code of ethics, they would not have allowed the creation of such a group. It honestly makes me question if I even want a degree from a school that allows for such discrimination. In the social work career field, exclusion and discrimination is part of what we work against, and that "association" just completely supports what we're supposed to be trying to solve.

Veteran's services should have a phone number not just a email address.

I would like to reiterate the excellence of my advisors, both Junior year and Senior year. I also want to take the time to let you know that although the majority of my professors were excellent, two fell far short of your standards. First, let me tell you that I am very self-motivated and I hold myself to a high standard, I have earned all 'A's in my major field of study, Psychology. I took two classes that were so poorly taught that I made the decision not to finish them, which was a first for me. I tried contacting both professors and with the Statistics prof. I was curtly told to read the book on several occasions. With the research (history) class the professor would not answer questions either, stating that she did not want to do the work for me, which I never asked to do. I was seeking clarification. I did discuss these things with my advisor and sent her a copy of all communications with these professors. I would never wish either of these professors on any other student
I refused to let both these experiences keep me from my goal. I met and have become close to several classmates and professors. So, thank you Troy University for an amazing learning experience.

Great school and program, I'm glad I selected Troy University.

Great for Active Duty Military

Thank you

Really enjoyed everything!

Financial Aid department is inconsistent with practices. I was awarded a certain amount of financial aid at the beginning of the semester, then the offer was retracted when I went to apply for more of my loan. Leaving me in a financial bind and possibly delaying my graduating. Additionally, when enrolled in summer courses I was told that I would not get kicked out of my fall courses if summer is not paid on time, since I was already registered for fall. I was kicked out of my Fall courses, and financial aid did not give an apology or fix the situation, just simply stated "we are not sure why XX employee told you that."

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Part of the Troy University experience is being surrounded by a beautiful environment. It is important for the environment to be maintained for face and for the experience of those who are on campus.

There is too much emphasis on this aspect. There is not enough concern for how the students and faculty are affected by the constant need to prune the campus and the refusal to build parking garages or make it easier for students to access ALL parts of campus quickly. Just because a student does not possess a handicap tag does not mean that the student is able to get across campus quickly or at all. Just because a parking lot is built on one side of campus does not mean that the parking dilemma is remedied. Just because people that are in the upper echelon of authority and decision-making, the people that are privileged and do not have to walk across campus every day, want a pretty campus, does not mean that the faculty and students should make accommodations for selfish wants.

Faculty and students have their own needs and reasons for getting places quickly. Personally, I have a home to maintain and a daughter to raise. I should not have to be ticketed to park close to my classes so that I can leave to her up for a doctor's appointment that I cannot reschedule. Band students should not be penalized for UNLOADING THEIR INSTRUMENTS IN A LOADING DOCK.

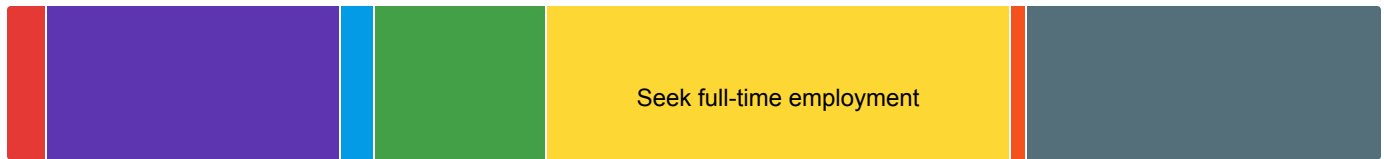
There needs to be more done for the functionality of the campus, and less for the appearance. The faculty and students should be provided for more so that they want of the higher ups.

Time and time again, students complain about the instructors within Troy's science department. Although all of the professors are not this way, a good handful 1) don't teach—I know this sounds like an exaggeration, but it's not. Reading off a PowerPoint is not teaching and neither is poorly explained, half-hearted lectures 2) make classes unnecessarily time consuming—why is there so much busy work?! I'm not taking high school history classes taught by football coaches (or so I thought!). More work does not equate more learning!!!! This is in particular reference to all of the useless labs science majors have to take! 3) don't prepare us for work beyond. Where are the grad prep classes??? Why aren't more classes geared toward this kind of thing??? Why aren't we offered more help and guidance to prepare us for internship, grad school, and JOBS. I have been completely on my own. I have no research or internship experience. Is this all Troy's fault? No. But Troy sure has not provided me with the opportunities or means to do so.

I wish there were more social affiliations for Troy Online students

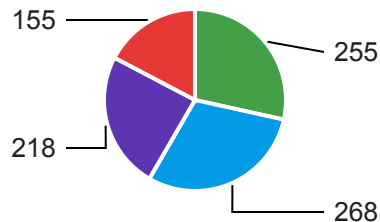
LAE

What are your plans upon graduation?



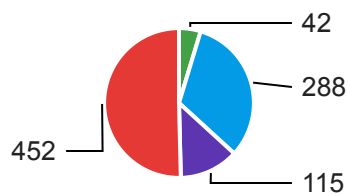
- Serve in the Military [3%, 26]
- Continue my education as a full-time student in a Graduate or Professional school [21%, 191]
- Take time off from school and work for personal reasons [2%, 22]
- Continue working at current job [13%, 112]
- Seek full-time employment [34%, 302]
- Seek part-time employment [1%, 10]
- Continue my education and work part-time or full-time [26%, 231]

Will you be continuing your education through Troy University?



- I have not applied to a graduate program at this time
- No
- Maybe
- Yes

Are you currently employed?



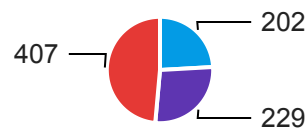
- I am not currently employed but I have accepted a job offer
- No
- I am currently employed but my job status will change upon graduation
- Yes

Please select your current employment status:



■ Full Time [62%, 375]
 ■ Part Time [28%, 170]
 ■ Temporary or Contract [4%, 25]
 ■ Work Study [5%, 28]
 ■ Graduate Assistantship [0%, 3]

Would you classify your current or future (accepted job offer) employment as being in your field of study?



■ Somewhat - I am employed in a field that uses skills I learned from my academic ...
 ■ No, I am employed in a field that is unrelated to my academic degree.
 ■ Yes, My employment is in my field of study.