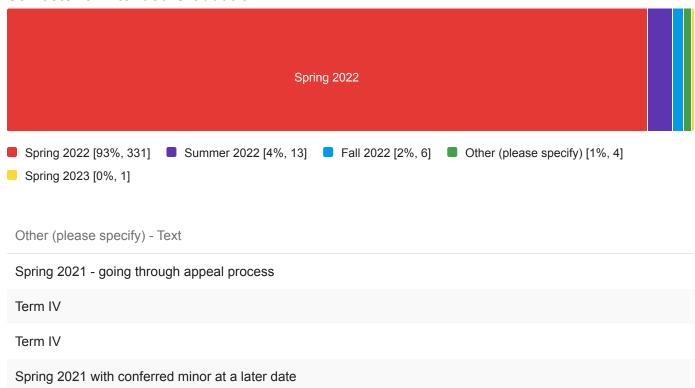
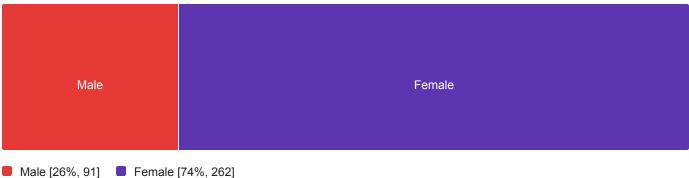
The Office of Institutional Research, Planning, and Effectiveness (IRPE) conducted the Senior Student Survey in spring 2021. The purpose of this survey is to identify student satisfaction of students that would graduate fall 2020, T1, T2 or T3, with their experiences at Troy University, recognize student development as a result of their Troy University education, and identify areas that need to be improved. Data collected in this survey are used to help the University strengthen its academic programs, better serve the needs of its students, and become more effective and efficient in accomplishing its mission and goals. The survey was administered through the online survey program Qualtrics via email to a group of 1,675 students. The target population was students who would graduate during the fall semester 2020, T1, T2 or T3. After two follow up emails on April 26, 2021 and May 10, 2021, a total of 356 responses were received; representing a 21% response rate.

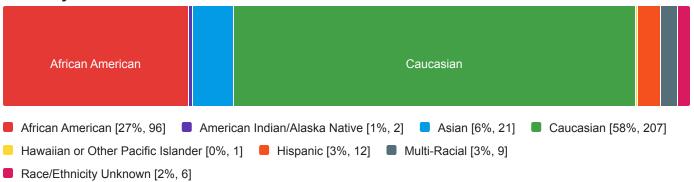
#### **Semester of Intended Graduation:**



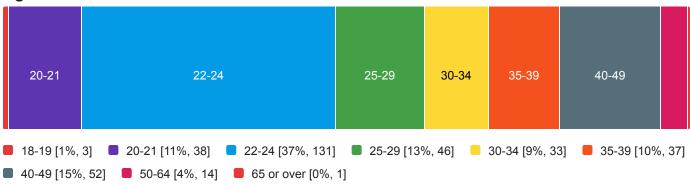
#### Gender:



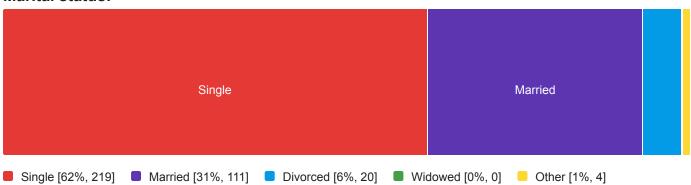
### **Ethnicity:**



#### Age:



#### **Marital status:**



# Are you a US citizen?



# You indicated that you are a US citizen, which state is your permanent home state in the United States?

Field	Choice Count
Alabama	218
Arizona	0
Arkansas	0
California	2
Colorado	1
Connecticut	0
Delaware	0
District of Columbia	0
Florida	41
Georgia	29
Idaho	0
Illinois	3
Indiana	1
Iowa	0
Kansas	1

# 2021 Senior Student Survey Report

Kentucky	1
Louisiana	0
Maine	0
Maryland	2
Massachusetts	0
Michigan	1
Minnesota	0
Mississippi	3
Missouri	0
Montana	0
Nebraska	1
Nevada	0
New Hampshire	0
New Jersey	0
New Mexico	1
New York	0
North Carolina	5
North Dakota	0
Ohio	1
Oklahoma	0
Oregon	0
Pennsylvania	1
Rhode Island	0
South Carolina	8

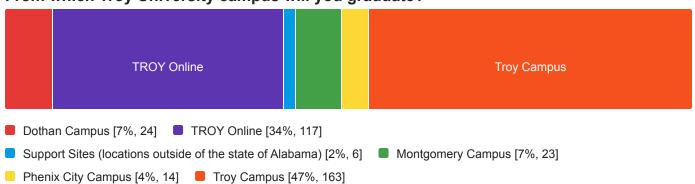
4

# 2021 Senior Student Survey Report

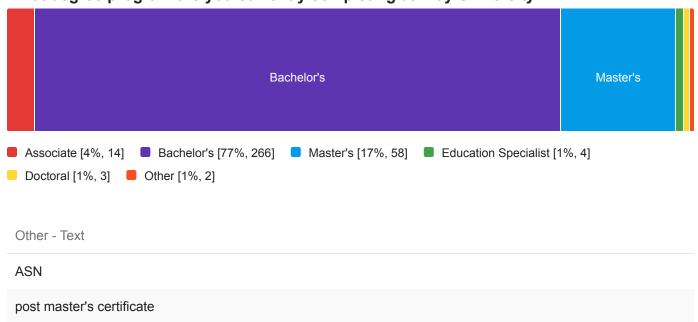
5

South Dakota 0 2 Tennessee Texas 7 Utah 0 Vermont 0 Virginia 0 Washington 2 West Virginia 0 Wisconsin 2 Wyoming 1 Puerto Rico 0 Alaska 1 Hawaii 0 I do not reside in the United States 0

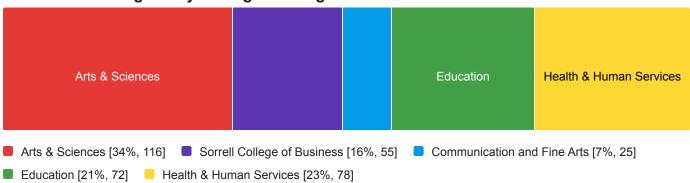
# From which Troy University campus will you graduate?



#### What degree program are you currently completing at Troy University?



#### From which college will you be graduating?



# What is your major in the College of Arts and Sciences?

Field	Choice Count
Biology Major	5
Biology Program	3
Biology, Preprofessional Major	7
Chemistry Major	1
Chemistry Program	0

# 2021 Senior Student Survey Report

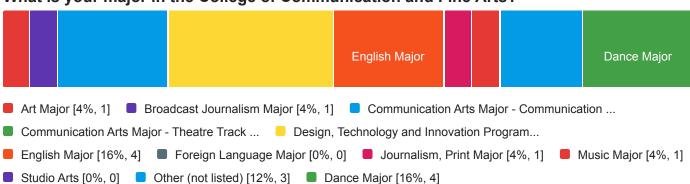
7

Comprehensive General Science Program	0
Computer Science	5
Computer Science, Applied Major	9
Criminal Justice	23
Environmental and Biological Sciences	0
Environmental Science Program	1
General Education	7
History Major	6
International Relations	3
Marine Biology Program	0
Mathematics Major	4
Political Science Major	3
Public Administration	3
Social Science Major	5
Sociology Major	2
Surveying and Geomatics Sciences Program	2
Other (not listed)	26
What is your major in the Sorrell College of Business?	
Field	Choice Count
Accounting	4
Finance	3
General Business	5
General Business - Economics	0

# 2021 Senior Student Survey Report

General Business - International Business	2
General Business - International Economic Development	0
General Business - Small Business and Entrepreneurship	0
Information Systems	1
Information Systems - Networking and Web Development	0
Management	12
Management - Hospitality and Tourism	4
Management - Human Resource	9
Management - Production and Operations	0
Management - Supply Chain	0
Marketing	6
Risk Management and Insurance	6
Resources in Technology Management	0
Other (not listed)	2

# What is your major in the College of Communication and Fine Arts?



8

# Q17 - 10) What is your major in the College of Education?

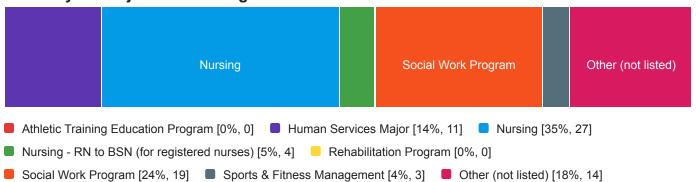
-ield	Choice Count
Adult Education	1
Collaborative Teacher (Grades 6-12)	0
Collaborative Teacher (Grades K-6)	0
Community Counseling (Non-Certificate Program)	0
Counseling and Psychology - Clinical Mental Health Counseling	6
Counseling and Psychology - Rehabilitation Counseling Counseling	1
Counseling and Psychology - Social Services Counseling	1
Counseling and Psychology - Student Affairs Counseling	0
Counseling and Psychology - Substance Abuse Counseling	1
Early Childhood Education (Grades P-3)	2
Educational Administration and Leadership	1
Elementary Education (Grades K-6)	15
nstructional Leadership and Administration	1
nterdisciplinary Education (Grades P-12) - Art Education	0
nterdisciplinary Education (Grades P-12) - Music, Choral Education	0
nterdisciplinary Education (Grades P-12) - Music, Instrumental Education	0
nterdisciplinary Education (Grades P-12) - Physical Education	2
nterdisciplinary Education (Grades P-12) - Theatre Education	0
nterdisciplinary Education (P-12) - Gifted Education	0
nterpreter Training Program	2
Post Secondary Education	0
Psychology Comprehensive Program	1
Psychology Major	27

# 2021 Senior Student Survey Report

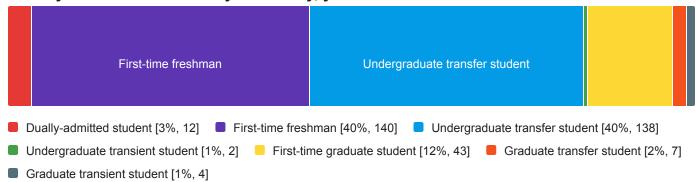
10

School Counseling - Certification Program	0
School Counseling (P-12)	1
School Psychology (P-12)	0
School Psychometry - Certification Program	0
Secondary Education (Grades 6-12) - Biology Education	0
Secondary Education (Grades 6-12) - Chemistry Education	0
Secondary Education (Grades 6-12) - English-Language Arts Education	1
Secondary Education (Grades 6-12) - General Science Education	0
Secondary Education (Grades 6-12) - Health Education	0
Secondary Education (Grades 6-12) - History Education	1
Secondary Education (Grades 6-12) - Mathematics Education	1
Secondary Education (Grades 6-12) - Social Science Education	1
Other (not listed)	5

# What is your major in the College of Health and Human Services?



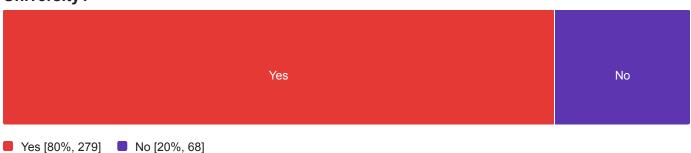
#### When you first started at Troy University, you were a:



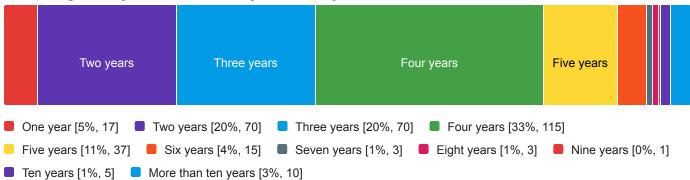
# How many credit hours did you transfer to Troy University from another college or university?



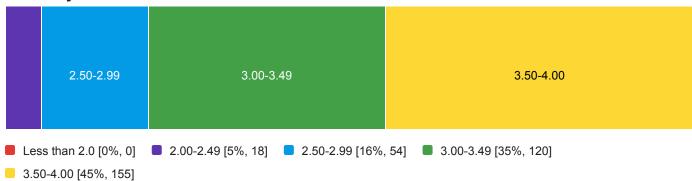
# Have you taken any courses online or in any other Distance Learning format at Troy University?



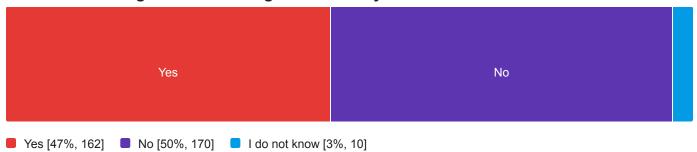
#### How long have you attended Troy University?



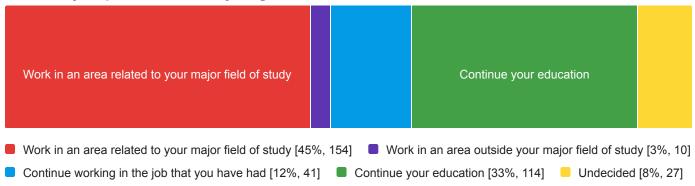
## What is your overall GPA?



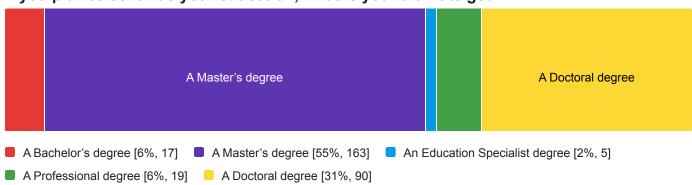
# First Generation Status: Did the parent(s) with whom you reside/resided receive a baccalaureate degree from a college or university?



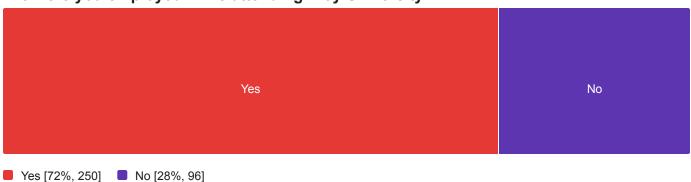
#### What do you plan to do after you graduate?



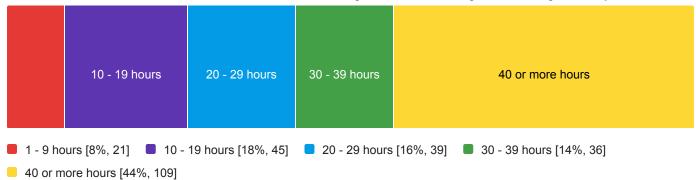
# If you plan to continue your education, what is your ultimate goal?



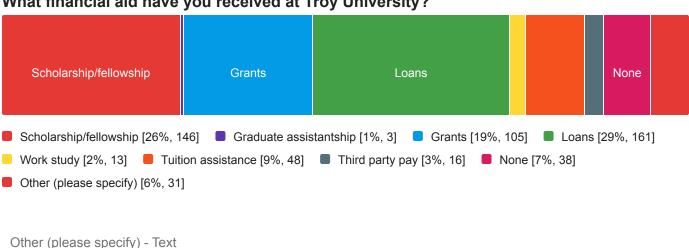
# Are/were you employed while attending Troy University?



#### You answered "Yes" to Question 18, how many hours do/did you usually work per week?



## What financial aid have you received at Troy University?



Paid out of pocket for the last year

**VA Benefits** 

9/11

Gi bill

Scholarship for my last year only

GI Bill

Wioa

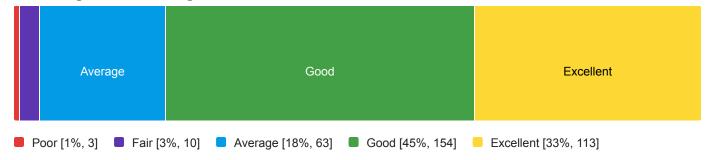
Women's basketball scholarship

GI Bill

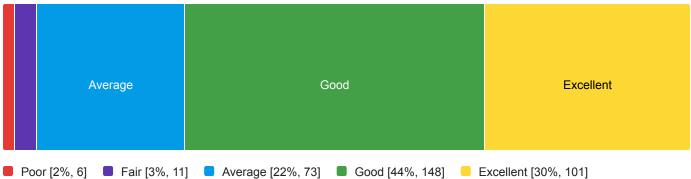
GI bill

VA and Pell
SACM
V.A.
FAFSA
Gi Bill
GI Bill
Vocational Rehabilitation
GI Bill
Military Spouse
Financial aid

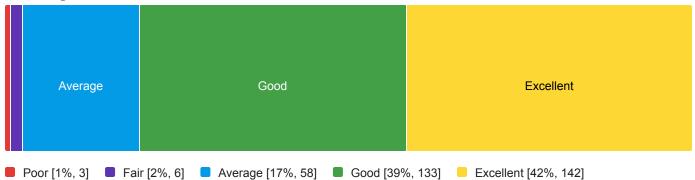
# In regard to your education at Troy University, please rate your development in the following areas: Writing skills



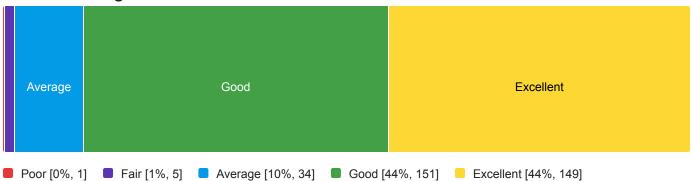
# Speaking/presentation skills



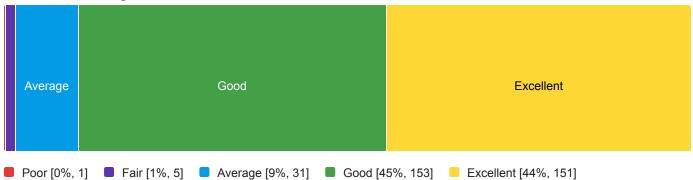
### Reading skills



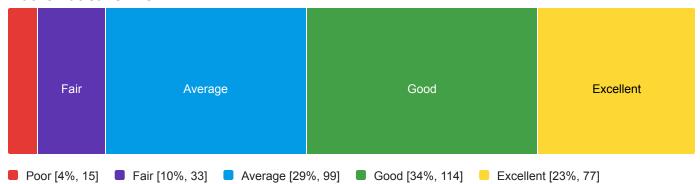
### Critical thinking skills



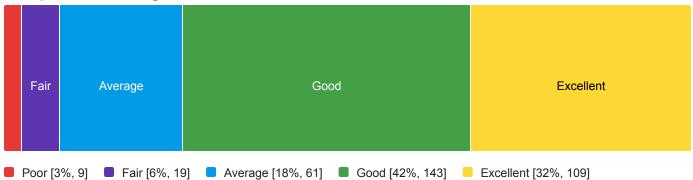
#### **Problem solving skills**



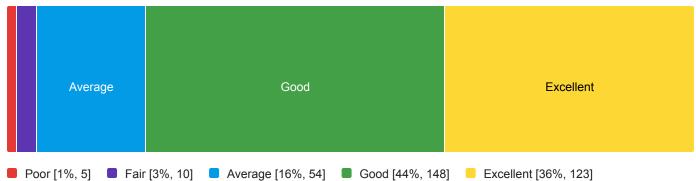
# **Mathematical skills**



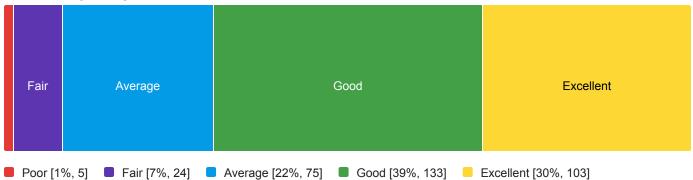
### Computer technologies



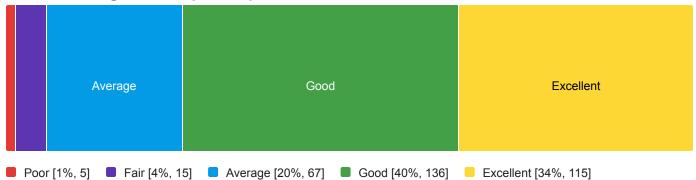
#### Research skills



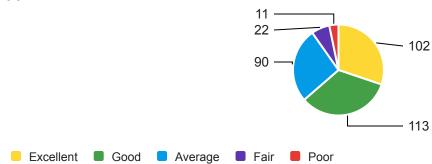
#### Scientific principles and methods



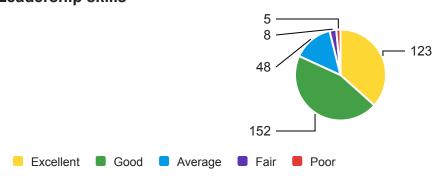
# Understanding different philosophies and cultures



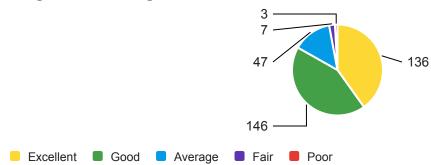
### Appreciation of the arts



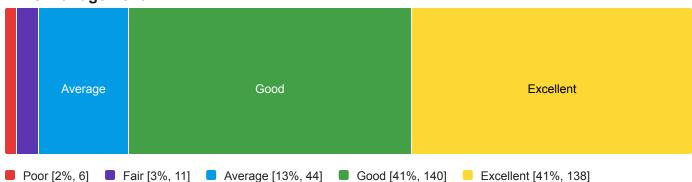
#### Leadership skills



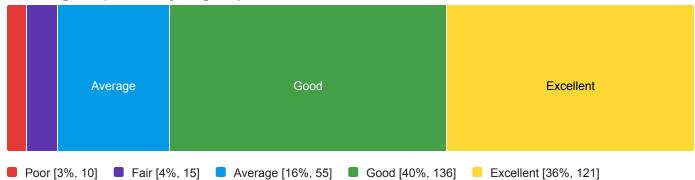
### Management and organizational skills



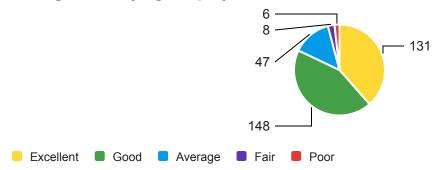
#### Time management



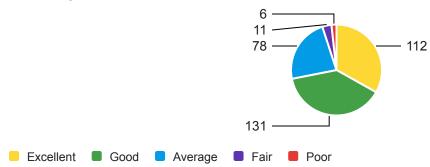
#### Working cooperatively in groups



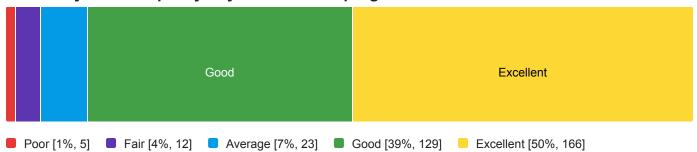
### Planning and carrying out projects



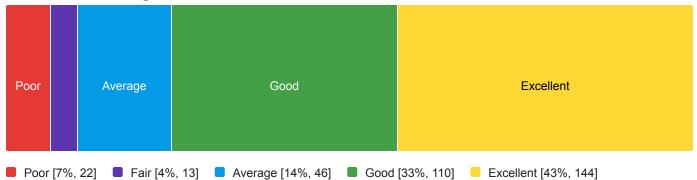
#### Citizenship skills



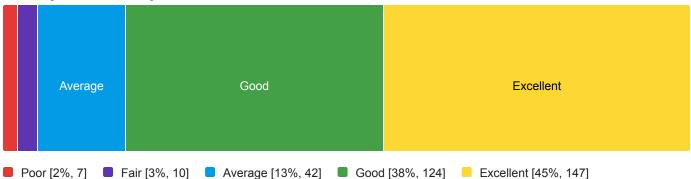
Please rate the following areas related to the education and academic support at Troy University- Overall quality of your academic program



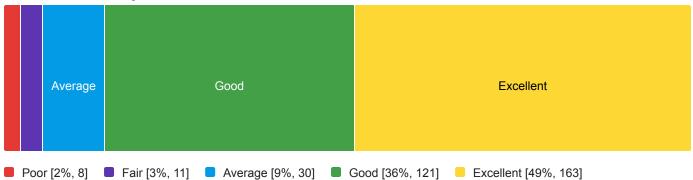
### Academic advising



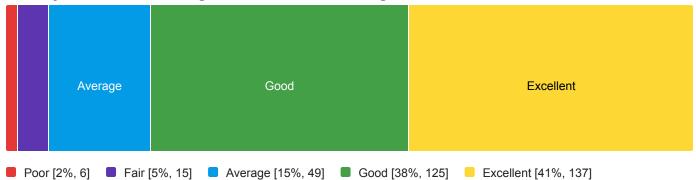
### **Faculty accessibility**



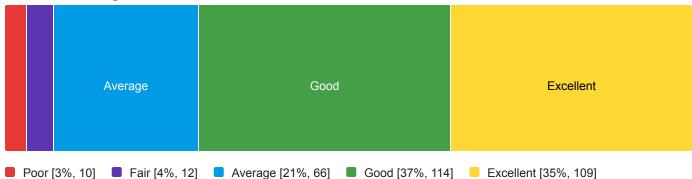
#### Instruction in major courses



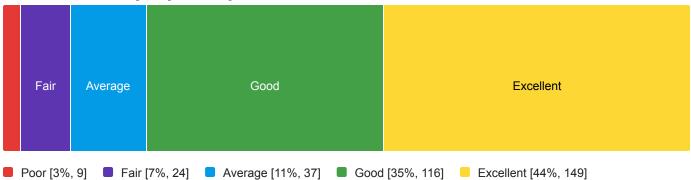
### Faculty's use of technologies to enhance teaching



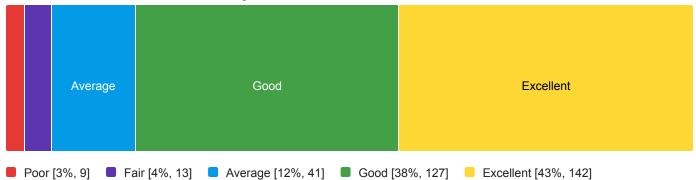
## Instruction in general education courses



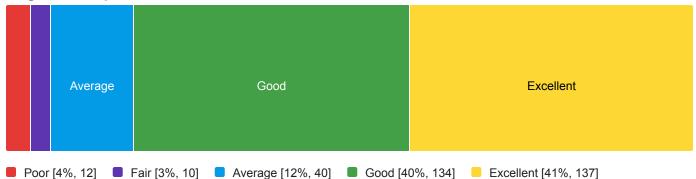
#### Course availability in your major



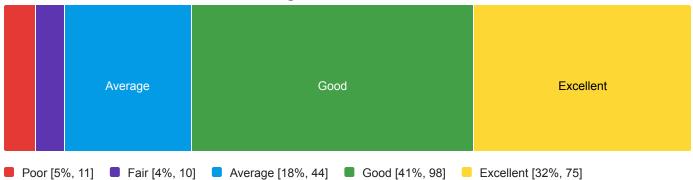
### Communication between faculty and students



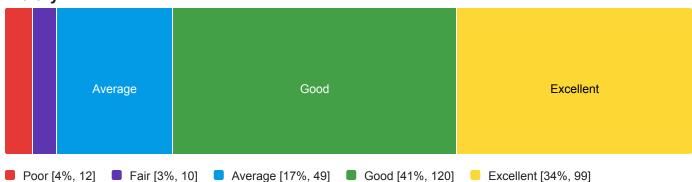
# **Registration procedures**



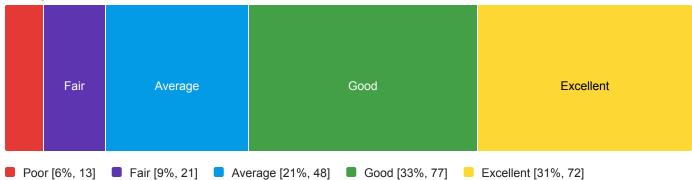
#### **IMPACT/New Student Orientation Program**



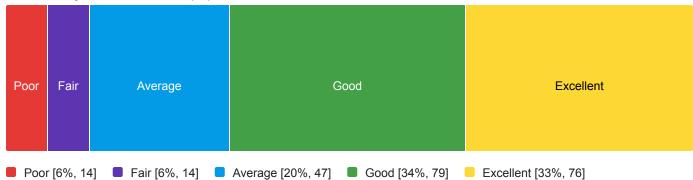
### Library



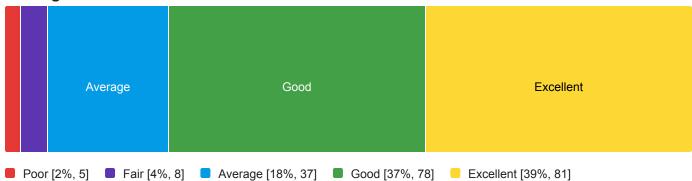
#### **Computer labs**



#### Laboratory/instructional equipment



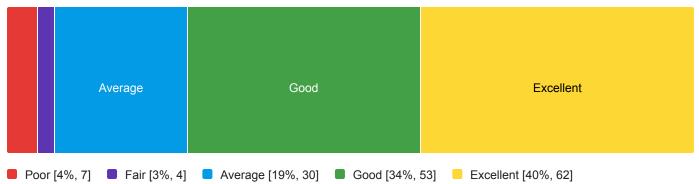
### **Testing Center**



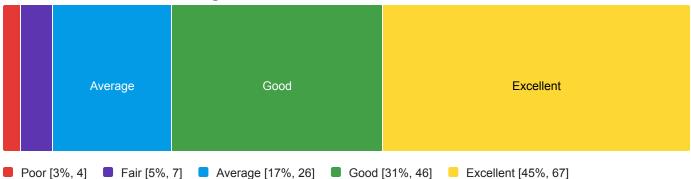
#### **Writing Center**



#### **Natural Science Center**

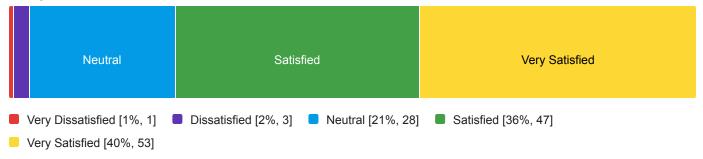


### **Center for International Programs**

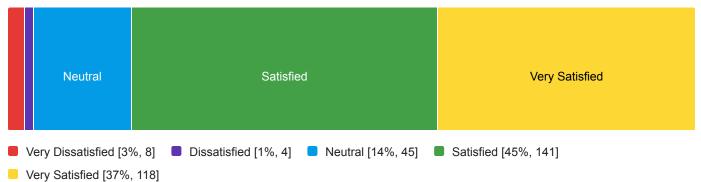


# Please rate your satisfaction with the following offices and services at Troy University:

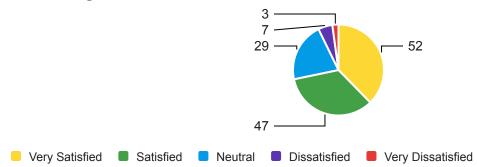
#### **Adaptive Needs Services**



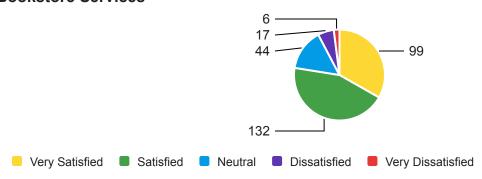
#### **Admissions Office**



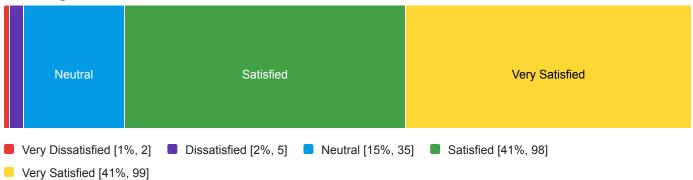
### **Athletic Programs**



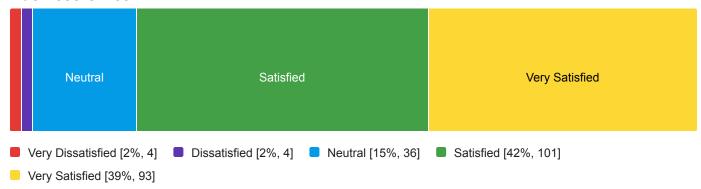
#### **Bookstore Services**



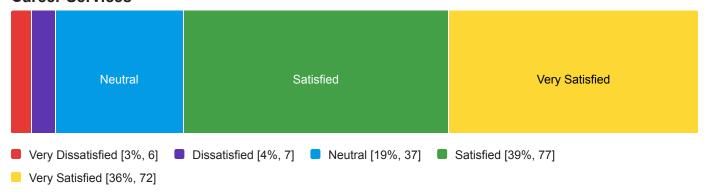
### **Buildings and Grounds**



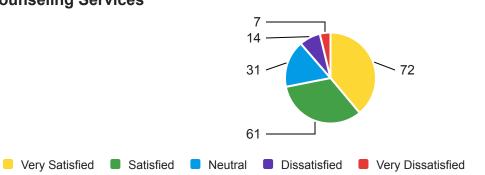
#### **Business Office**



#### **Career Services**



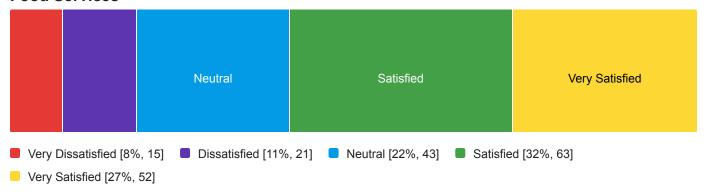
### **Counseling Services**



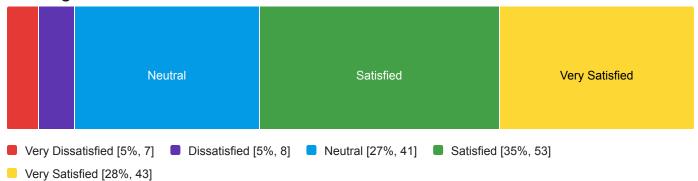
#### **Financial Aid Services**



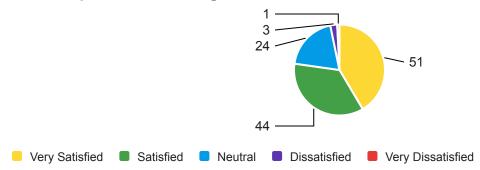
#### **Food Services**



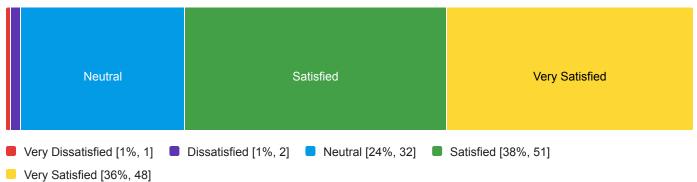
### **Housing and Residence Life**



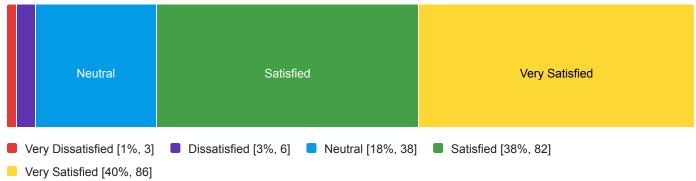
### **RICOH Graphics and Printing Services**



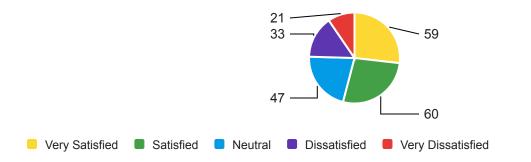
#### **RICOH Mailroom and Postal Services**



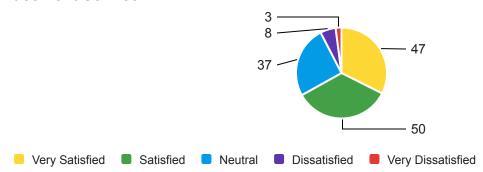
## Information Technology (IT) Services



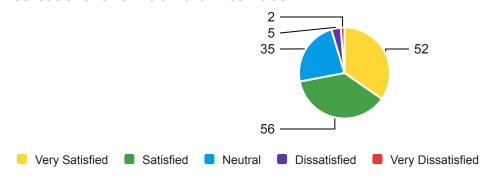
#### **Parking Facilities**



#### **Placement Service**



#### **Recreational and Intramural Activities**

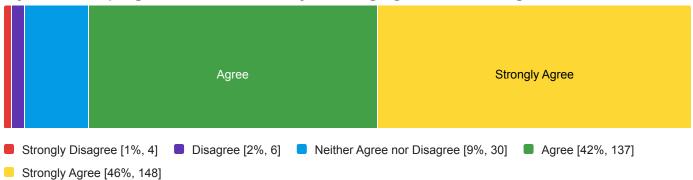


#### Please provide your opinion about the following statements:

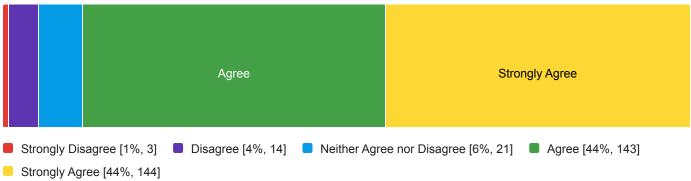
The goals, objectives, and requirements for my academic program were clearly defined.



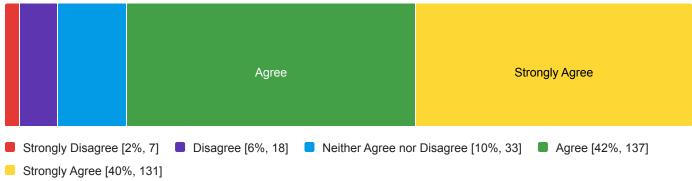
#### My academic program was intellectually challenging and stimulating.



# Courses in my curriculum contributed to the skills and knowledge required in my field.



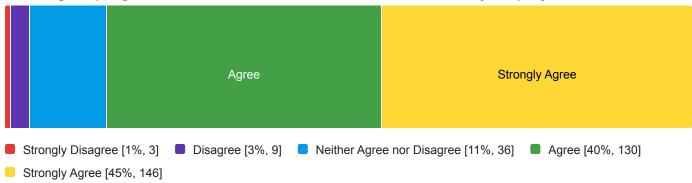
# Courses were offered frequently enough for timely completion of my degree program.



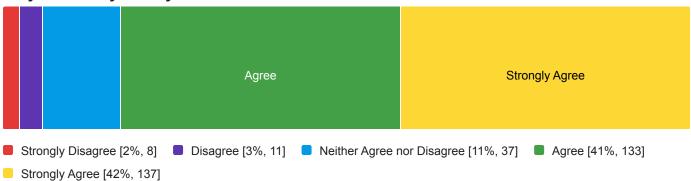
#### The intellectual caliber of students in my academic program was high.



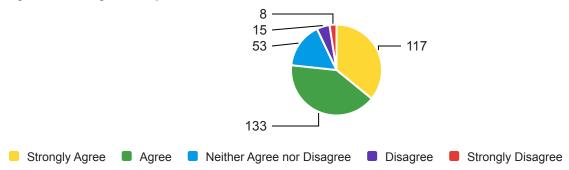
## The degree program in which I enrolled is valuable for me in my employment.



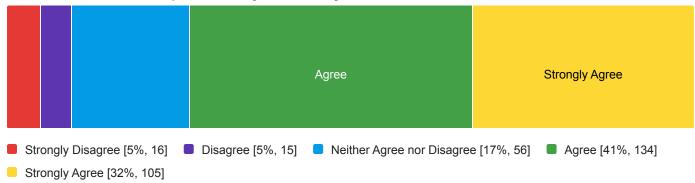
#### Troy University faculty care about students as individuals.



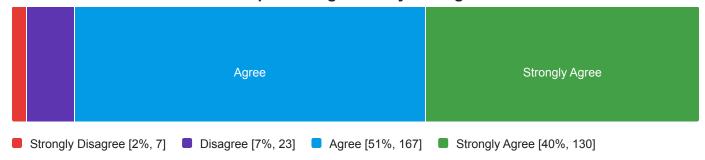
Troy University is responsive to the needs of its students.



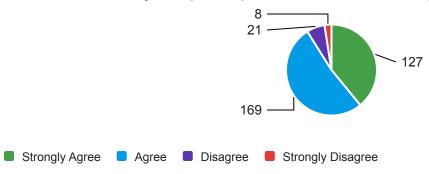
The tuition and fees I paid at Troy University were a worthwhile investment.



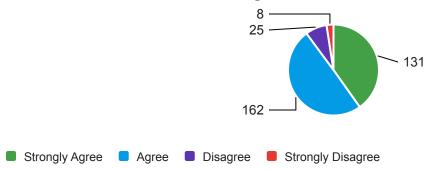
Please rate your level of agreement with the following statements above diversity: I feel that TROY is committed to promoting diversity among the students.



I am satisfied with my campus experience/environment regarding diversity at TROY.

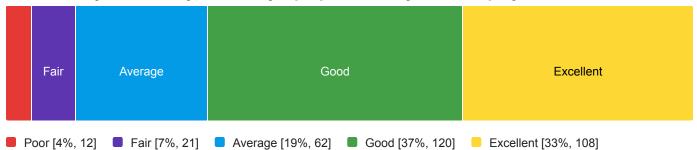


The environment at TROY encourages students to develop an appreciation for diversity.

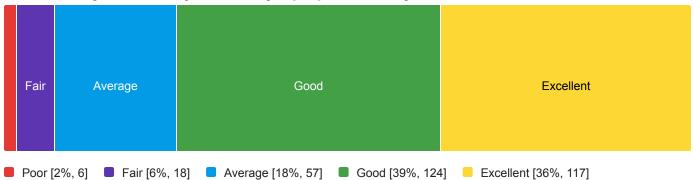


Please provide your overall ratings of Troy University:

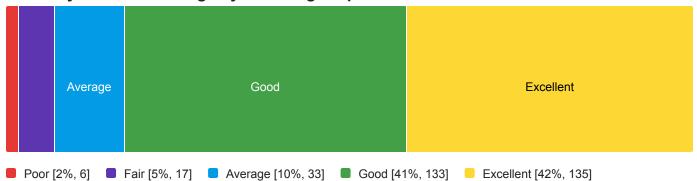
How would you rate Troy University's preparation of you for employment?



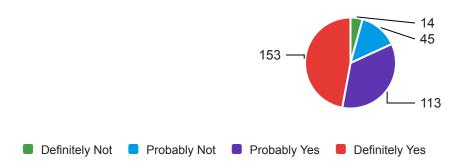
### How would you rate Troy University's preparation of you for further education?



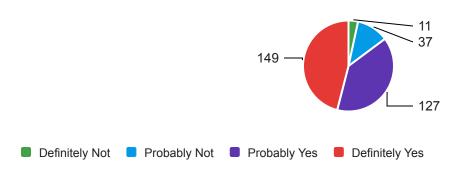
### What is your overall rating of your college experiences at TROY?



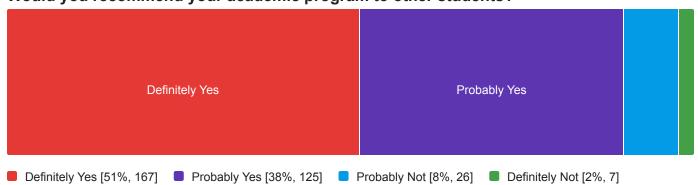
#### If you were starting over, would you enroll in the same program?



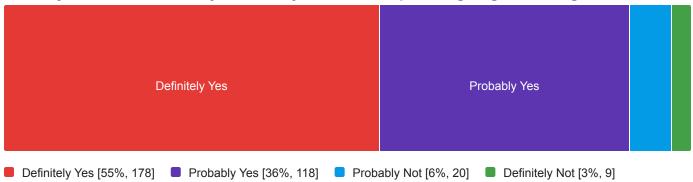
#### If you could start college over, would you attend Troy University again?



#### Would you recommend your academic program to other students?



### Would you recommend Troy University to someone planning to go to college?



# To which student organizations did you belong while attending TROY? (Choose as many as apply)

Field	Choice Count
Departmental	44
Professional	27
Religious	39
Leadership	39
Services	18
Honor society	82
Publication	12
Political	9
Fraternity/Sorority	54
Art/Music/Drama	20
Sports	19
None	159

#### Please type any additional comments you have regarding Troy University below:

Please type any additional comments you have regarding Troy University below:

#### None

Troy was the best choice for me because of its size and opportunities to be involved on campus. Only regret is it passed by so quickly!

Requiring a minor is stupid and costly. I wanted a Bachelor's degree, nothing more.

My minor included a course I took with my Anthropology major, so I thought I wouldn't have to take an additional course, save 1000+ dollars. Nope, I had to substitute with something else. The only reason I chose the minor was the save that 1000+, complete waste of my time and family's resources.

Universities should work with students until they are employed at a decent job. This might be the only major "investment," of this nature, where you get no guarantee, warranty, or possibility for refund to go with it.

I have a lot of other complaints, but it wouldn't be fair to hurl them here as they are general complaints regarding college and University in general.

Troy University as a whole does not have adequate safety measures around campus for it's students. The Troy University Police are great, and are concerned about the safety of the students as individuals on campus. The problem\* unfolds when the legal/security issue goes past the University Police and must go on to the Dean of student services (Herbert Reeves) and up. There have been many situations where, on campus, there has been a dangerous individual with ill intent towards other students (became legal, off campus, leading to court hearings and arrests, and even restraining orders). In these situations where MANY students were at risk of or experiencing: being harmed, threatened (verbally or physically), or stalked, it was clear that the academic and student services staff of Troy University were far more concerned with financial matters (fear of losing a student's tuition) over the safety of their students (as a whole, being, the ones in immediate or at risk of danger). This problem needs to be addressed with Chancellor Jack Hawkins, his wife, Janice Hawkins, and Dean Reeves, as well as the University Police. I would say that the campus police could tell about their experiences in this area, but I believe it would be hard to without getting backlash from the leaders of the university.

The ASN program at Troy Montgomery needs internal review and improvements in communication between faculty members to ensure a smooth transition from class to class. It is all a mess with inconsistencies between instructors as well as between what is said in lecture and what is presented in text. More effort needs to be given by all faculty to create more of an organized program than a cluster of classes with no real organization as a whole. It is mass chaos.

Troy University is an incredible school.

Wonderful college. Staff was very exceptional and professional at all times. I graduated May 7th on Troy Campus and the experience was beyond what I expected. Thanks for the adventure as I continue on into a Master's program.

I did not love the commencement ceremony. I feel like Troy University is one that prides itself on having a diverse population, yet they picked a speaker that would only be favorable to a certain group of people. I feel as though there has to be several alumni from the university that have gone on to achieve many things that are not a religious leader of a controversial church, that may have been a better selection as a speaker. If we were a private Christian school than this speaker would have made sense, but I feel like for a "diverse" public university it was not appropriate. There was also only 1 female on the stage and only 2 people of color. I just feel like if your going to claim a diverse university the board of trustees ,and the graduation stage, should represent that. I also feel like there ceremony wasn't well planned out as far as us all walking out together, we turned our tassels at the beginning instead of the end, we weren't able to throw our caps, and they didn't announce which college we graduated from. Then as the end the Board of Trustees walked out and that was it there was no congratulations Class of 2021. Maybe moving forward they should do a practice with the graduates before the ceremony.

ITP program is a mess, professors did not give a lot of feedback, some teachers violated ADA accommodations forcing me to take classes without reasonable accommodations,

It seems clear that the two departments that are prioritized in helping students continue education or pursue career are Business and Education. I felt like other programs, including mine, did not have near the resources that those two did to help me continue after graduation. Troy did a very poor job of helping me with my scholarship when I started at the school. I talked to dozens of people and kept getting transferred, and when I finally was able to talk to someone who could do something, she was very upset something had not been done sooner, but by then it was too late. I had major issues with a couple of professors and the protocol as to how to handle it did not accomplish anything. Two professors left scars on my transcript because they did not see it right to graduate with a 4.0 as I was, and the school had no answer for this. These two professors were anomalies. They were the only professors that did not genuinely care for my success, but it was enough to leave a bad taste in my mouth. I'm considering obtaining my masters, but it is hard to keep Troy as a consideration with situations like that not being taken care of. I love Troy. I love a lot of things about Troy. But there are some problems that should not be problems.

Great environment that I was able to learn a lot from in hopes to helping the community as well as expanding my options for my career path.

I was glad to attend a university that wasn't politically motivated. All ideas and opinions were expressed. Professors were opened minded and not like the stories we hear from others on the news. I really enjoyed my time here!

The ASN program at the Montgomery campus needs work. Part of the instructors are excellent teachers & want to help you as a student & see you succeed. The remaining are ineffective lecturers and/or don't care about your growth as a student & act as if they are too busy to help, brush off your concerns, & downright intimidating to point of actual bullying. Especially directed at those of us who had to work simultaneously because if forced to chose between employment & education, employment would be the mandatory option. Also, there were multiple occasions in which I (as well as other students) arrived at the lab to learn a new skill vital for our chosen field, only to be told to "pretend". These skills included tasks such as initiating intravenous access, insertion & removal of urinary catheters, & sterile dressing changes. As a student who paid specific funds allocated to laboratory fees, I expect to be provided the appropriate supplies necessary for learning a procedures I will be performing on a human being. I was very disappointed at the lack of empathy & compassion amongst some instructors, particularly in a field who's basis is the caretaking of others, to be discouraging. I think those of us who continued our journey of pursuing a nursing degree through a pandemic, despite copious amounts of uncertainty & fear, should receive a bit more accommodation for the additional stress placed on us while running into the pandemic while everyone else was fleeing.

Career placement and post education planning would be extremely helpful. More attentive and communicative online faculty would be helpful. Clarification of capstone's conflicting guidelines would be helpful.

#### No comment

The MBA advisor is super not helpful.

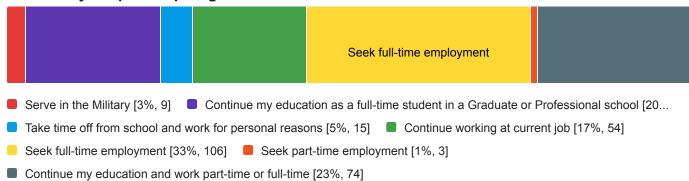
#### Thank you for everything

Thank you Packianathan Chelladurai, Win Koo, Christina Martin, Tammy Esteves, Skip Busby, Jay Brandes, Jill (from the library), Kim Barron. You all have made my success possible here and I've learned so much. Thank you!

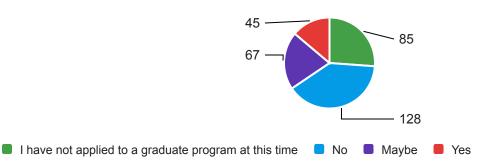
There needs to be an investigation into the teaching practices (or lack thereof) of Dr. Brian Cerney. He used his children to grade assignments and provide feedback on video (even though they are a peer student), brought up inappropriate topics in class, and has canceled classes unreasonably.

Troy University feels like second home to me.

#### What are your plans upon graduation?



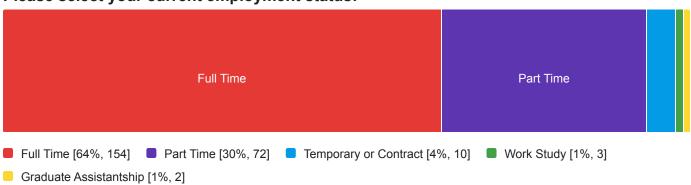
### Will you be continuing your education through Troy University?



#### Are you currently employed?



#### Please select your current employment status:



# Would you classify your current or future (accepted job offer) employment as being in your field of study?

Yes, My employment is in my field of study.

- Yes, My employment is in my field of study. [54%, 164]
- No, I am employed in a field that is unrelated to my academic degree. [22%, 66]
- Somewhat I am employed in a field that uses skills I learned from my academic degre...