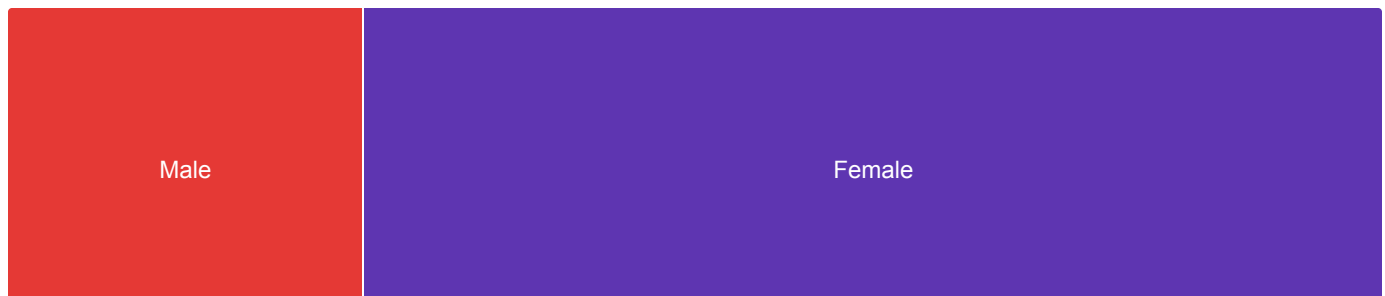


# 2023 New Student Survey Report

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*The Office of Institutional Research, Planning, and Effectiveness (IRPE) conducted the New Student Survey in spring 2023. The purpose of the survey was to identify the satisfaction of the fall 2022, T1, T2 and T3 new students with their experiences at Troy University and to determine how well the University served their needs as new undergraduate students. The survey was administered through the online survey program Qualtrics via email to a group of 5,535 students. The target population was the new students who enrolled at the University for the first time during the fall semester, T1, T2 and T3 in 2023. After two follow up emails, on April 20, 2023 and April 27, 2023, a total of 359 responses were received; representing a 6.5% response rate.*

## Gender



Male [26%, 93] Female [74%, 265]

## Ethnicity

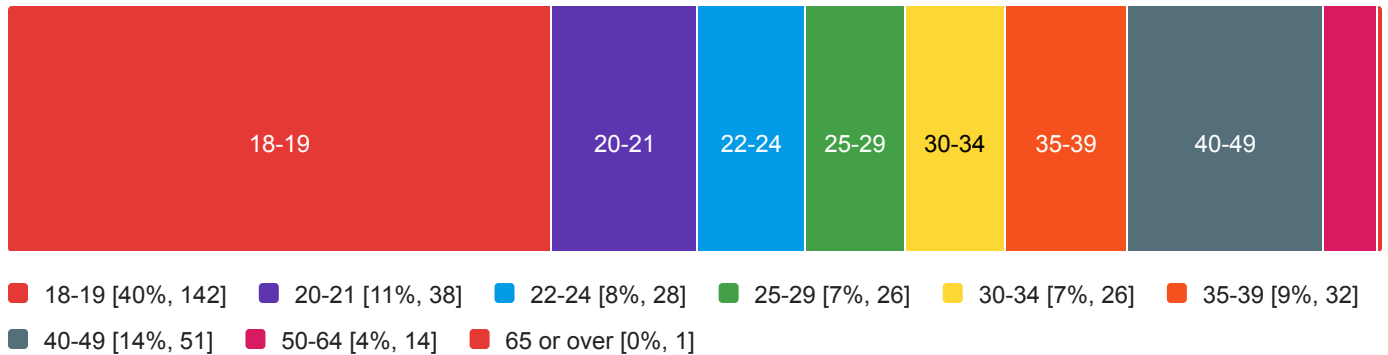


African American [29%, 102] American Indian/Alaska Native [1%, 3] Asian [5%, 19] Caucasian [56%, 198]  
Hawaiian or Other Pacific Islander [1%, 4] Hispanic [3%, 11] Multi-Racial [3%, 12]  
Race/Ethnicity Unknown [2%, 7]

# 2023 New Student Survey Report

2

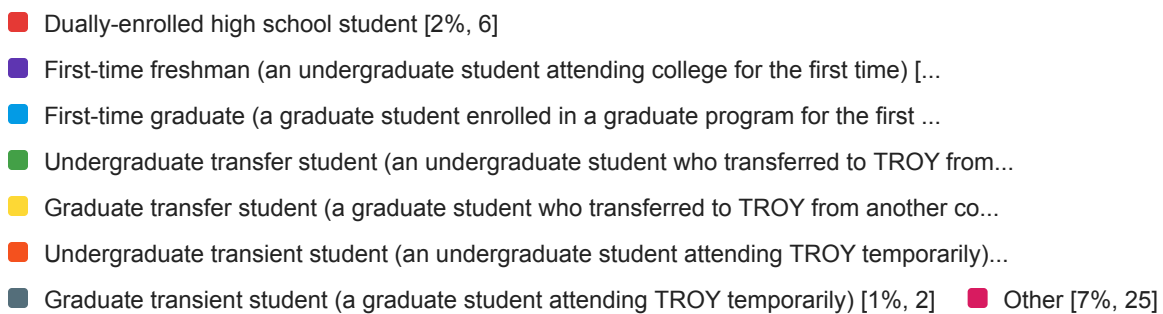
## Age



## First-Generation Status: Did the parent(s) with whom you reside/resided receive a baccalaureate degree from a college or university?



## Enrollment Status



# 2023 New Student Survey Report

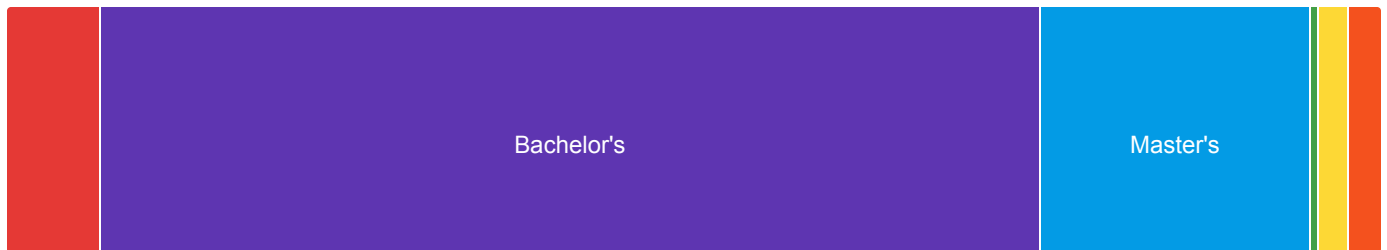
3

## Which Troy University campus are you currently enrolled?



- Dothan Campus [3%, 10]
- TROY Online (Taking online courses only) [38%, 134]
- Support Sites (Location outside of Alabama) [2%, 8]
- Montgomery Campus [4%, 14]
- Phenix City Campus [1%, 3]
- Troy Campus [52%, 183]

## Degree program you are in



- Associate [7%, 24]
- Bachelor's [68%, 241]
- Master's [20%, 69]
- Education Specialist [1%, 2]
- Doctorate [2%, 8]
- Other [2%, 8]

## College you are attending

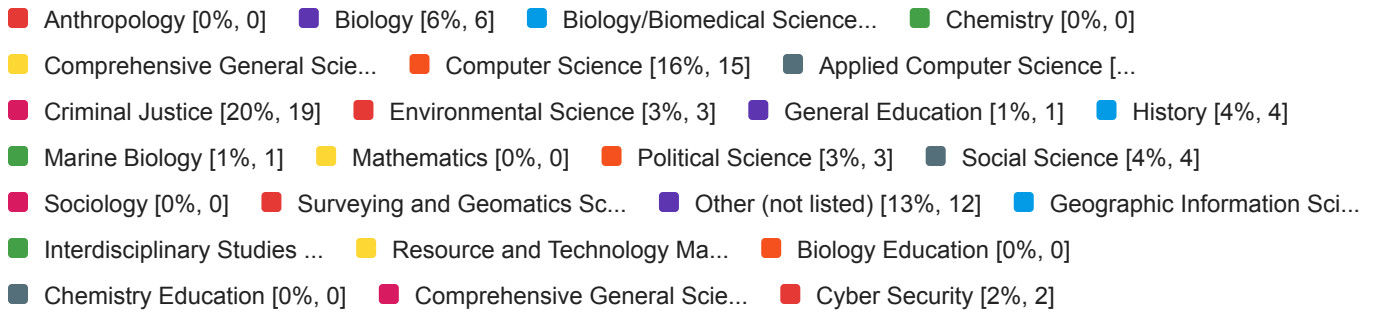


- Arts & Sciences [28%, 94]
- Sorrell College of Business [21%, 72]
- Communication and Fine Arts [9%, 29]
- Education [20%, 67]
- Health & Human Services [23%, 79]

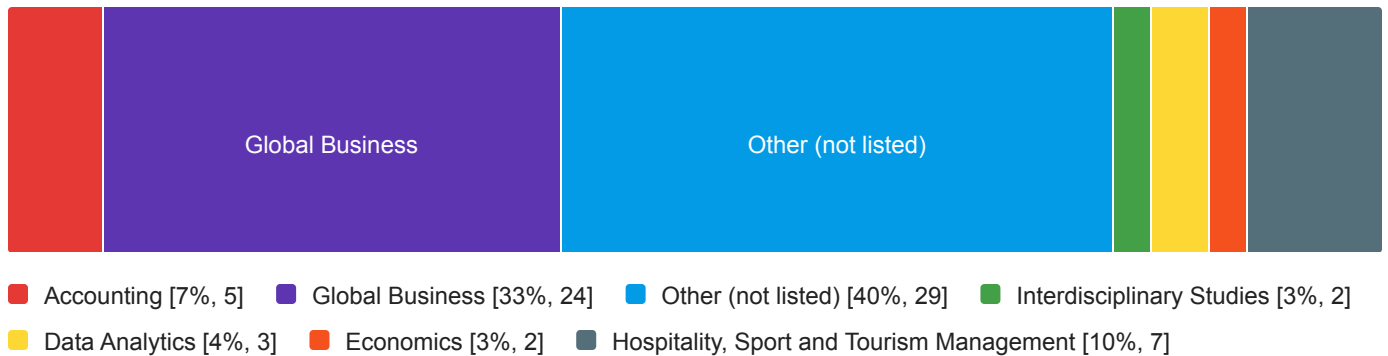
# 2023 New Student Survey Report

4

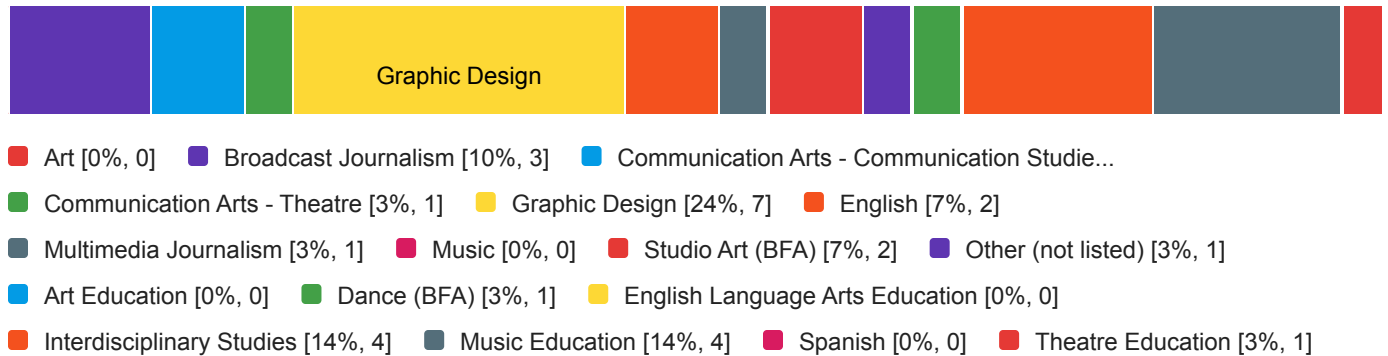
## What is your major in the College of Arts and Sciences?



## What is your major in the Sorrell College of Business?



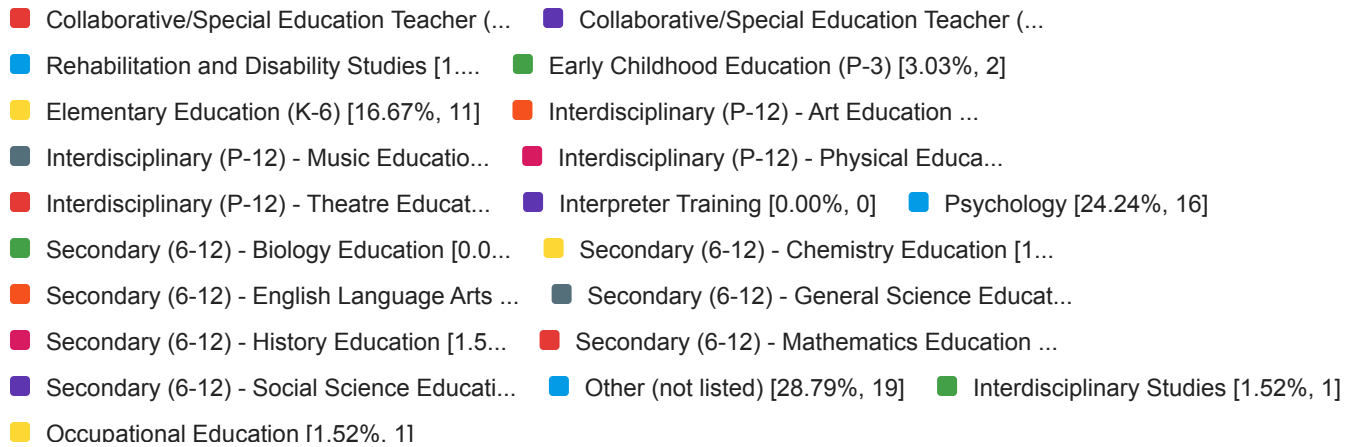
## What is your major in the College of Communication and Fine Arts?



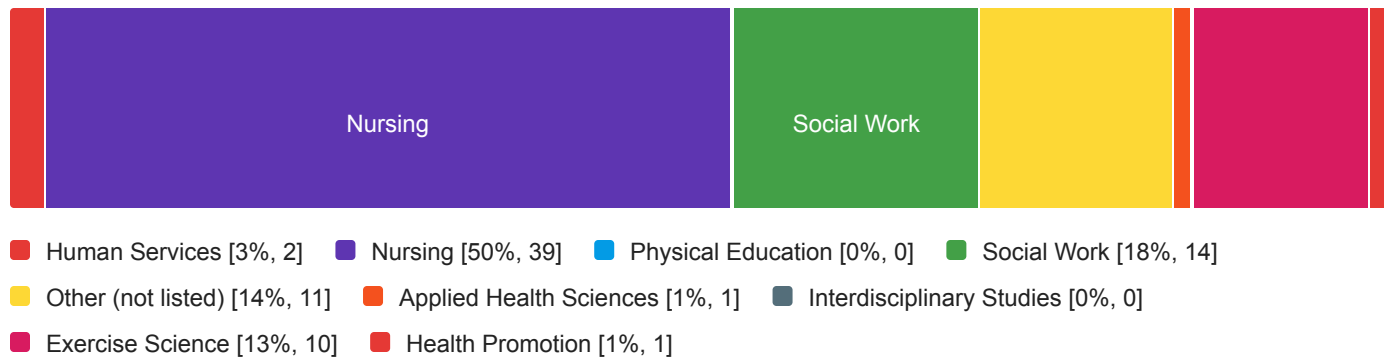
# 2023 New Student Survey Report

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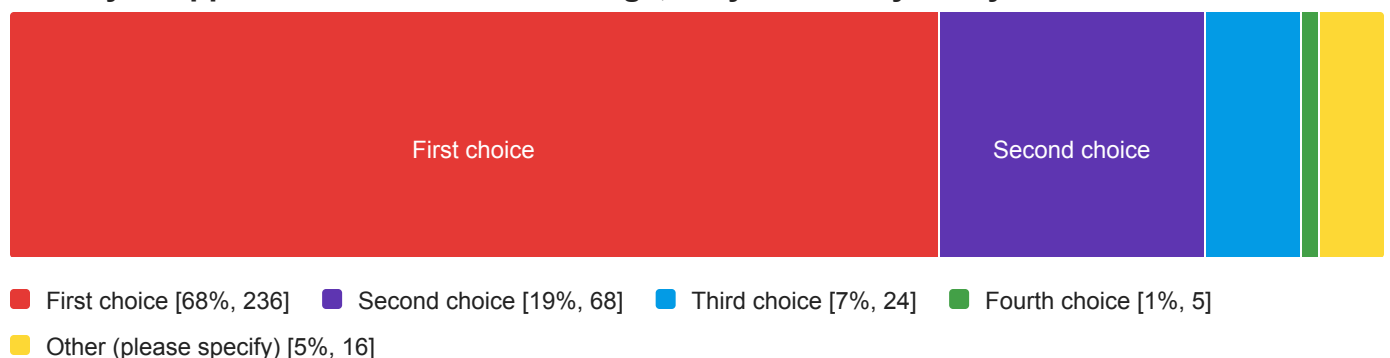
## What is your major in the College of Education?



## What is your major in the College of Health and Human Services?



## When you applied for admission to college, Troy University was your:



## 2023 New Student Survey Report

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Other (please specify) - Text

Athlete recruit

Best value and military friendly with AACSB accretitation.

Most sensible choice

Choice due to medical necessity

Last choice really then became my first

Selected by others

Transfer Student

I wasn't sure

Wanted to go to community college in hometown first

Top Ten

N/A

Here for the one year SWK MSW

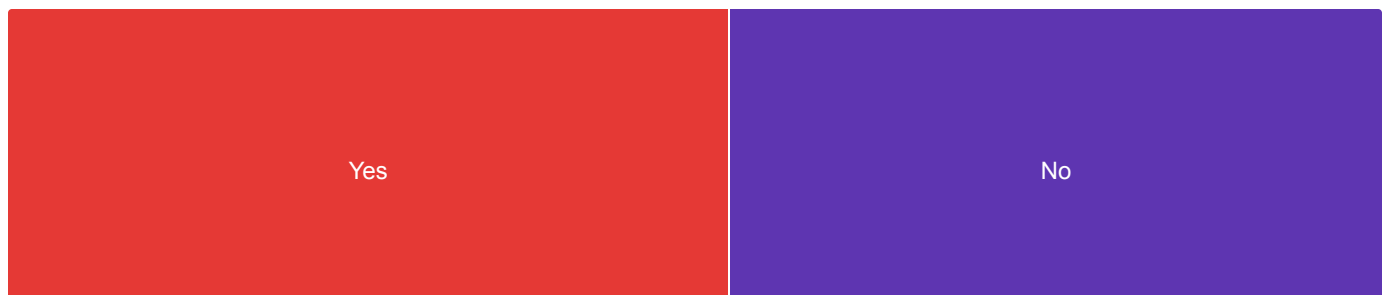
friend recommended

didn't apply

I decided to go where I was offered the most money not necessarily by ranked choices.

I only chose colleges based on a major/minor they claimed to offer and Troy was my third choice based off the list

**Prior to enrollment in Troy University, did you visit the campus where you enrolled?**

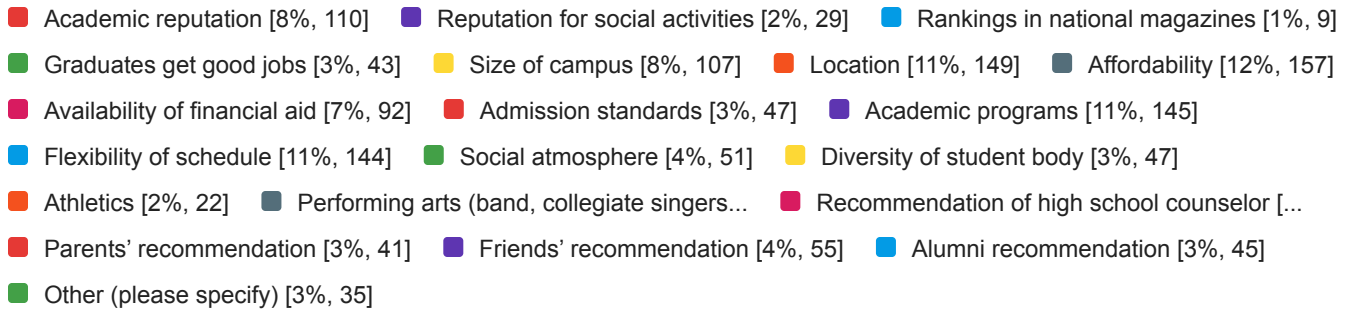


■ Yes [53%, 183] ■ No [47%, 165]

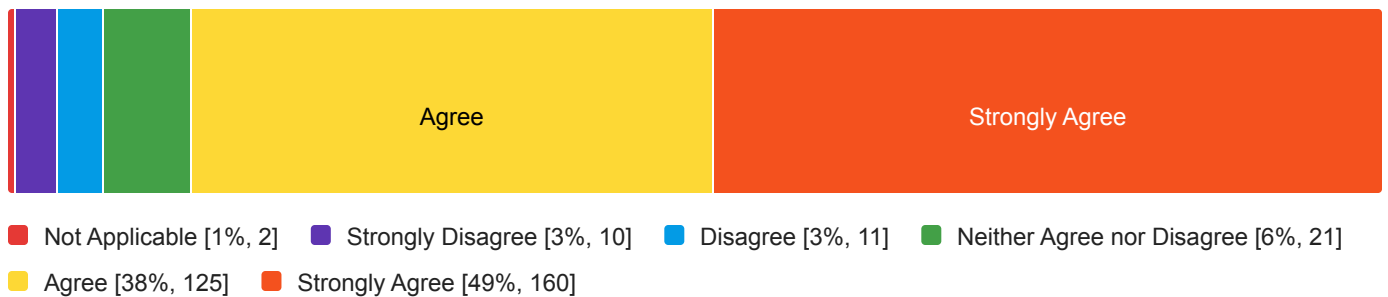
# 2023 New Student Survey Report

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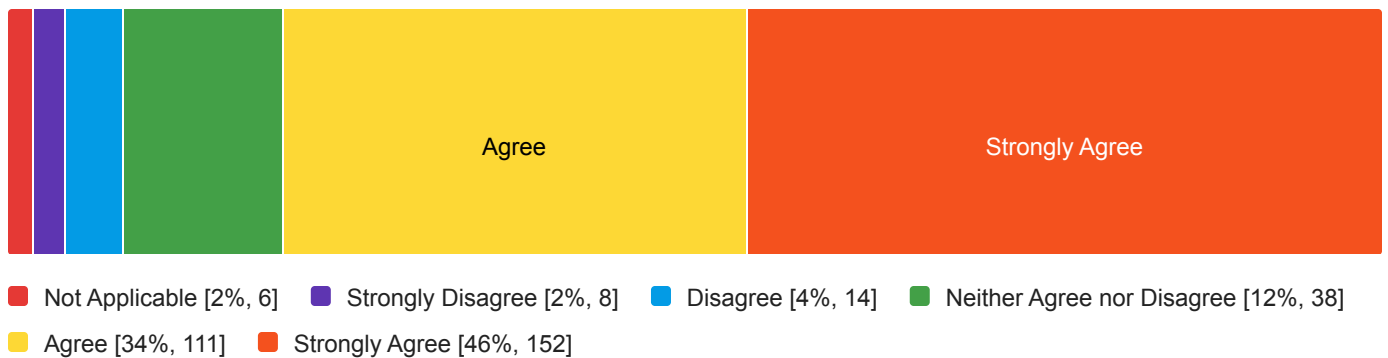
## Please select the reasons why you have chosen to attend Troy University



## Please rate your agreement with the following statements with regard to academic support: TROY personnel are knowledgeable and helpful.



## Faculty care about students as individuals.



# 2023 New Student Survey Report

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## I feel I can talk to faculty about my academic concerns.



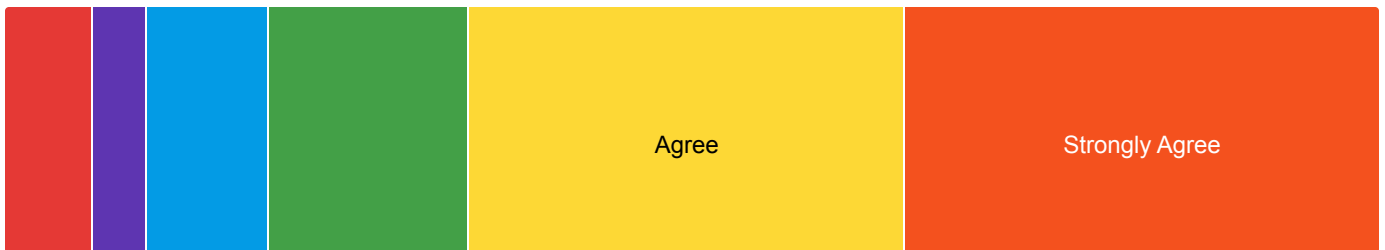
Not Applicable [0%, 1] Strongly Disagree [2%, 8] Disagree [4%, 14] Neither Agree nor Disagree [11%, 35]  
Agree [33%, 109] Strongly Agree [49%, 162]

## Academic advising is adequate.



Not Applicable [2%, 7] Strongly Disagree [5%, 15] Disagree [8%, 25] Neither Agree nor Disagree [10%, 34]  
Agree [31%, 103] Strongly Agree [44%, 145]

## Sufficient financial aid options are available.



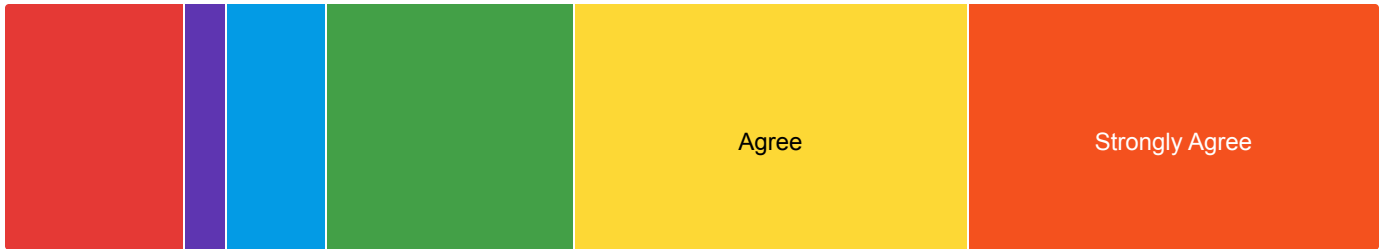
Not Applicable [6%, 21] Strongly Disagree [4%, 13] Disagree [9%, 29] Neither Agree nor Disagree [15%, 48]  
Agree [32%, 104] Strongly Agree [34%, 113]



# 2023 New Student Survey Report

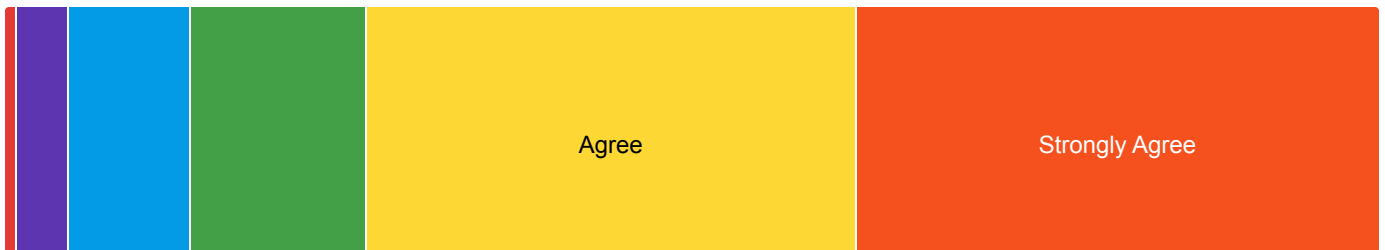
9

## The tuition payment plan is beneficial for students.



Not Applicable [13%, 43] Strongly Disagree [3%, 10] Disagree [7%, 24]  
Neither Agree nor Disagree [18%, 59] Agree [29%, 94] Strongly Agree [30%, 98]

## Class information provided prior to enrollment was helpful.



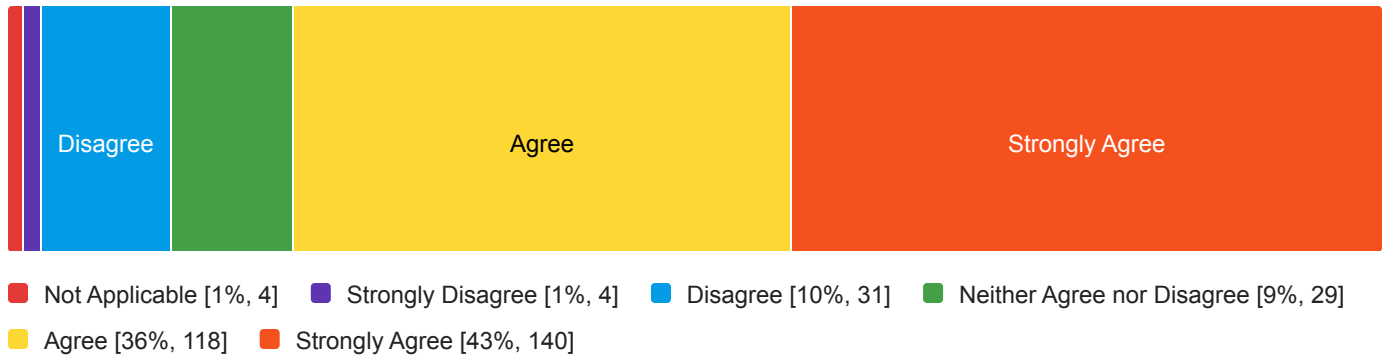
Not Applicable [1%, 3] Strongly Disagree [4%, 12] Disagree [9%, 29] Neither Agree nor Disagree [13%, 42]  
Agree [36%, 116] Strongly Agree [38%, 124]

## Registration dates, times, and procedures were made clear to me prior to enrollment.

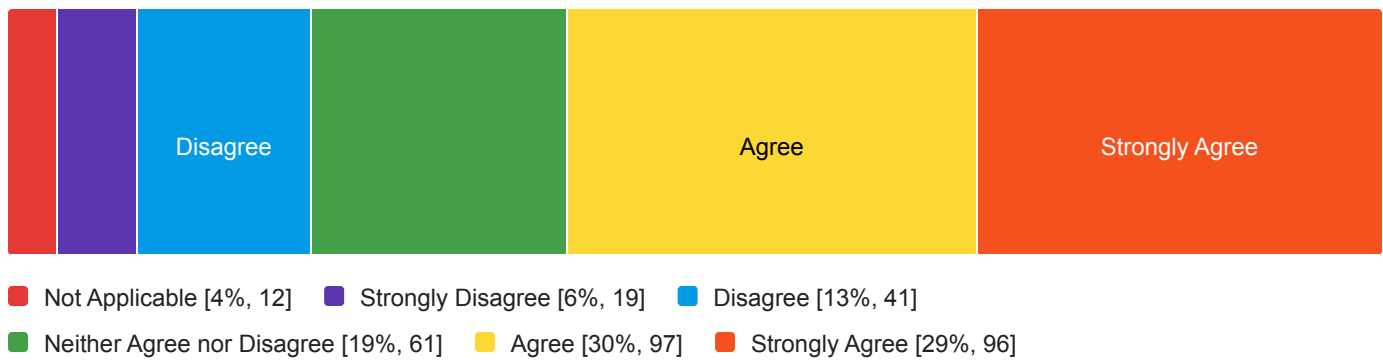


Not Applicable [1%, 3] Strongly Disagree [3%, 10] Disagree [6%, 19] Neither Agree nor Disagree [7%, 23]  
Agree [35%, 113] Strongly Agree [49%, 159]

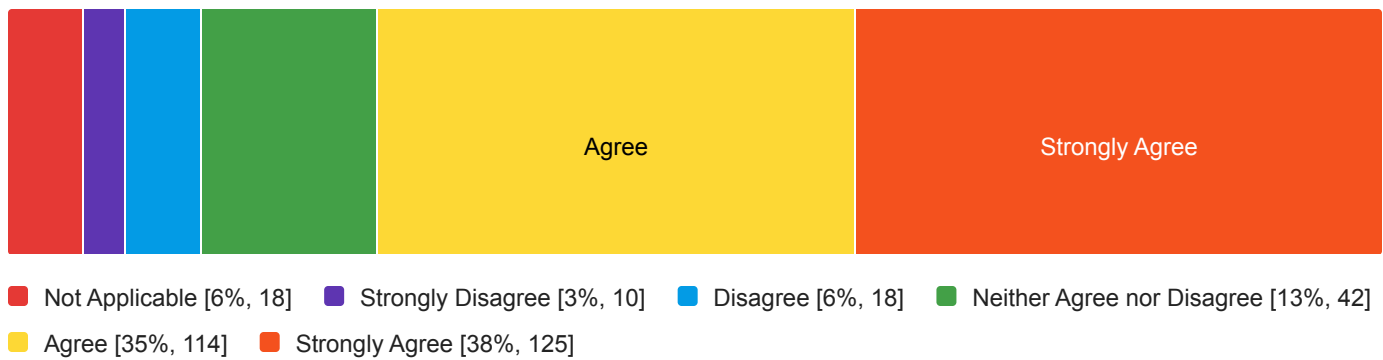
## The course registration process is user-friendly.



## Students seldom get the “run around” when seeking information.



## The online Schedule of Classes is informative and easy to follow.



# 2023 New Student Survey Report

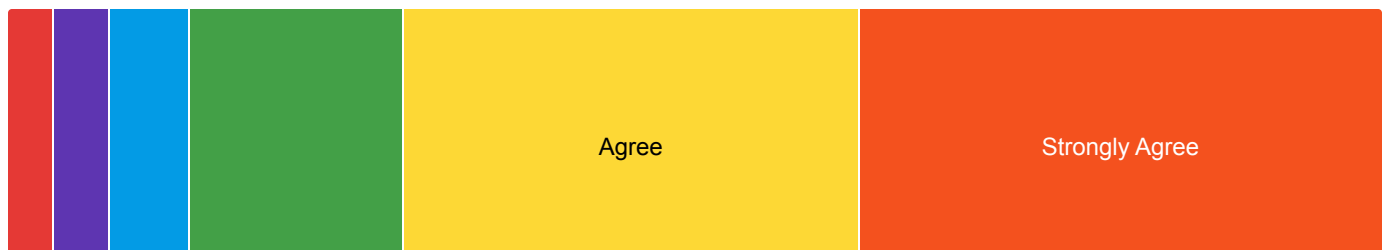
11

## Class drop/add procedures are appropriate.



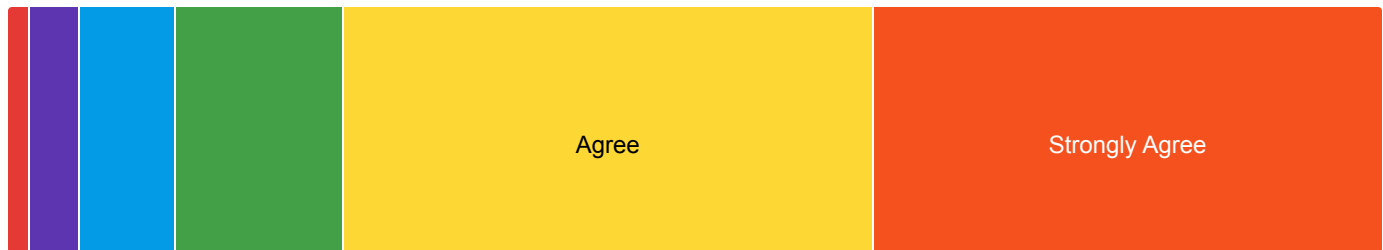
Not Applicable [8%, 25] Strongly Disagree [2%, 8] Disagree [3%, 11] Neither Agree nor Disagree [12%, 38]  
Agree [36%, 118] Strongly Agree [39%, 126]

## Classes are offered at convenient times.



Not Applicable [3%, 11] Strongly Disagree [4%, 13] Disagree [6%, 19] Neither Agree nor Disagree [16%, 51]  
Agree [33%, 108] Strongly Agree [38%, 124]

## The classes I attend are well organized and well taught.



Not Applicable [2%, 5] Strongly Disagree [4%, 12] Disagree [7%, 23] Neither Agree nor Disagree [12%, 40]  
Agree [39%, 126] Strongly Agree [37%, 121]

## The University offers a variety of majors at my location.



■ Not Applicable [5%, 15] 
 ■ Strongly Disagree [1%, 4] 
 ■ Disagree [2%, 6] 
 ■ Neither Agree nor Disagree [8%, 25] 
 ■ Agree [36%, 119] 
 ■ Strongly Agree [48%, 158]

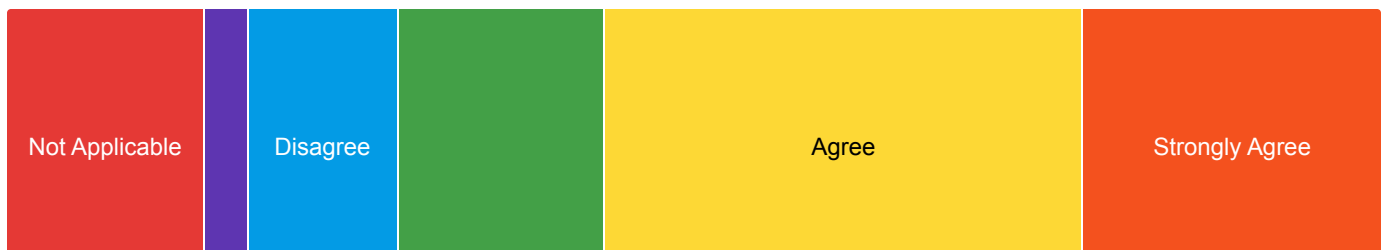
## Please continue to rate your experiences based on the following areas:

### On-campus bookstore hours are convenient for students.



■ Not Applicable [27%, 85] 
 ■ Strongly Disagree [2%, 5] 
 ■ Disagree [4%, 14] 
 ■ Neither Agree nor Disagree [13%, 41] 
 ■ Agree [36%, 114] 
 ■ Strongly Agree [19%, 60]

### Purchasing textbooks through Troy Virtual BookStore is convenient.



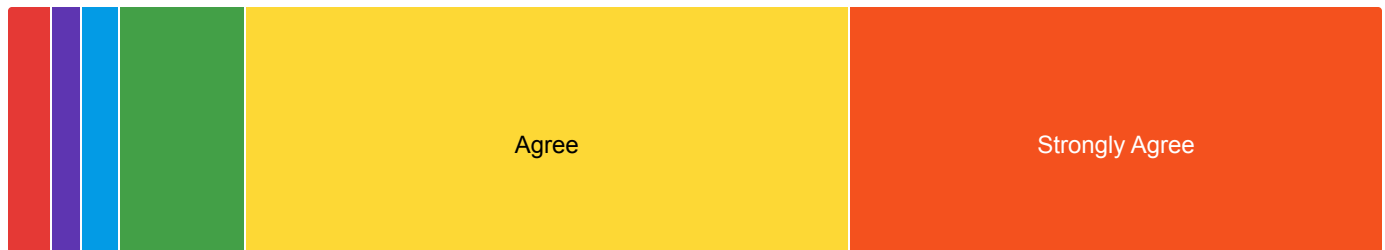
■ Not Applicable [14%, 46] 
 ■ Strongly Disagree [3%, 10] 
 ■ Disagree [11%, 35] 
 ■ Neither Agree nor Disagree [15%, 48] 
 ■ Agree [35%, 111] 
 ■ Strongly Agree [22%, 69]

## Student organizations are available for my participation.



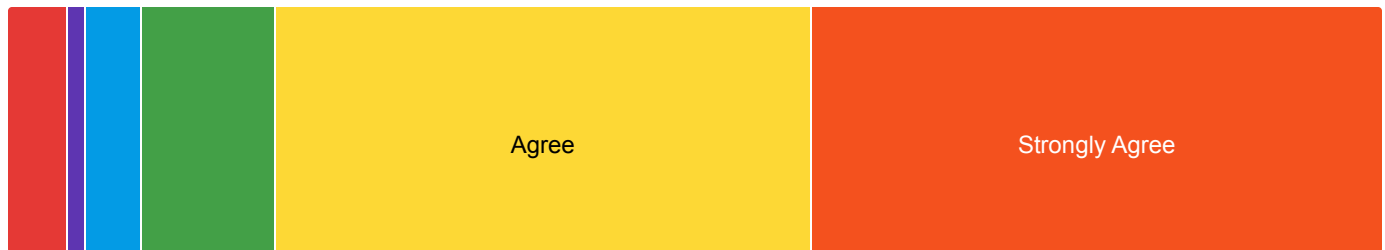
■ Not Applicable [21%, 66] 
 ■ Strongly Disagree [2%, 7] 
 ■ Disagree [3%, 8] 
 ■ Neither Agree nor Disagree [10%, 33] 
 ■ Agree [36%, 113] 
 ■ Strongly Agree [28%, 90]

## The semester/term format at my location accommodates my learning.



■ Not Applicable [3%, 10] 
 ■ Strongly Disagree [2%, 7] 
 ■ Disagree [3%, 9] 
 ■ Neither Agree nor Disagree [9%, 29] 
 ■ Agree [44%, 140] 
 ■ Strongly Agree [39%, 123]

## Troy University has a good reputation in my community.



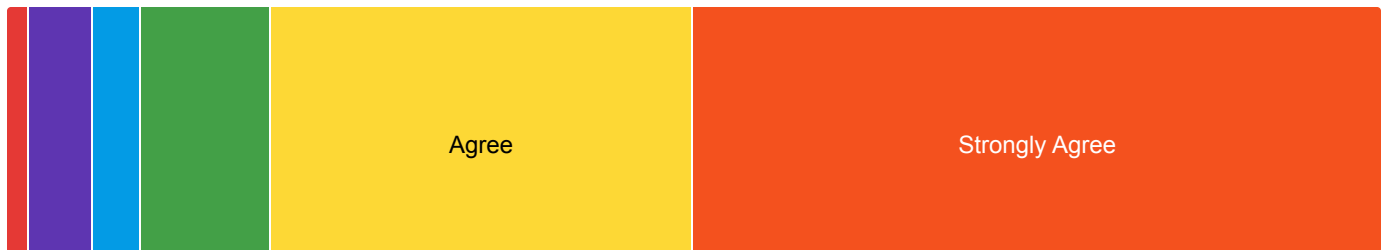
■ Not Applicable [4%, 14] 
 ■ Strongly Disagree [1%, 4] 
 ■ Disagree [4%, 13] 
 ■ Neither Agree nor Disagree [10%, 31] 
 ■ Agree [39%, 124] 
 ■ Strongly Agree [42%, 132]

## I am receiving a quality education at Troy University.



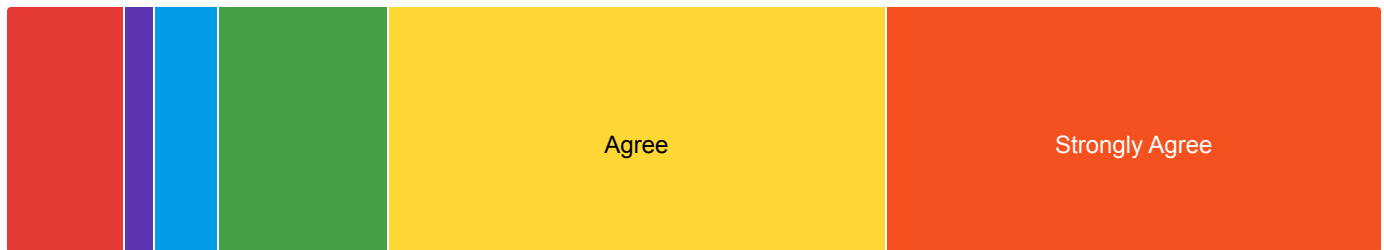
■ Not Applicable [1%, 3] 
 ■ Strongly Disagree [2%, 6] 
 ■ Disagree [2%, 7] 
 ■ Neither Agree nor Disagree [8%, 26] 
 ■ Agree [42%, 132] 
 ■ Strongly Agree [45%, 144]

## I would recommend Troy University to a friend who is planning to go to college.



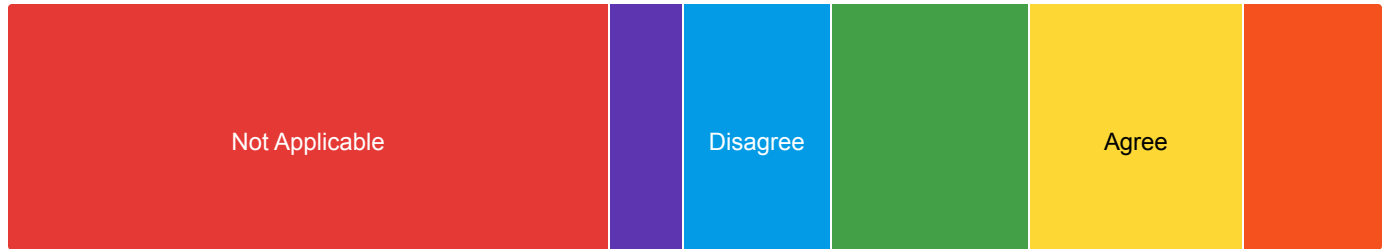
■ Not Applicable [2%, 5] 
 ■ Strongly Disagree [5%, 15] 
 ■ Disagree [3%, 11] 
 ■ Neither Agree nor Disagree [9%, 30] 
 ■ Agree [31%, 98] 
 ■ Strongly Agree [50%, 159]

## The bill that I received from the University was easily understood.



■ Not Applicable [9%, 27] 
 ■ Strongly Disagree [2%, 7] 
 ■ Disagree [5%, 15] 
 ■ Neither Agree nor Disagree [12%, 39] 
 ■ Agree [36%, 115] 
 ■ Strongly Agree [36%, 114]

## Campus housing met my expectations upon arriving to campus.



■ Not Applicable [44%, 139] 
 ■ Strongly Disagree [5%, 17] 
 ■ Disagree [11%, 34] 
 ■ Neither Agree nor Disagree [15%, 46] 
 ■ Agree [15%, 49] 
 ■ Strongly Agree [10%, 32]

## Student recreational opportunities and facilities have met my expectations.



■ Not Applicable [36%, 114] 
 ■ Strongly Disagree [2%, 5] 
 ■ Disagree [2%, 6] 
 ■ Neither Agree nor Disagree [14%, 45] 
 ■ Agree [27%, 85] 
 ■ Strongly Agree [20%, 62]

## I feel that the campus is a safe and secure environment.

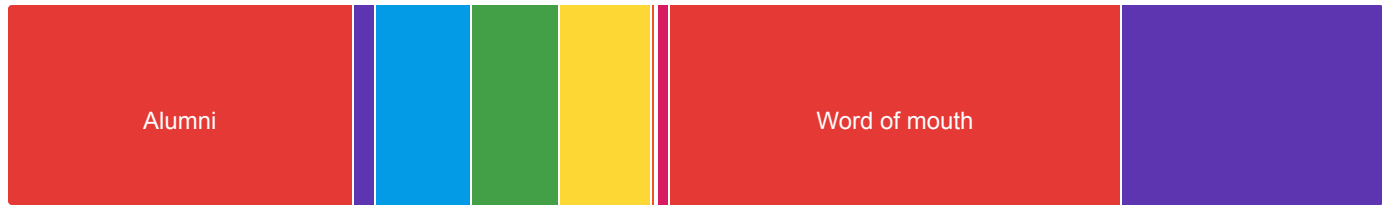


■ Not Applicable [28%, 90] 
 ■ Strongly Disagree [2%, 5] 
 ■ Disagree [4%, 14] 
 ■ Neither Agree nor Disagree [16%, 51] 
 ■ Agree [27%, 87] 
 ■ Strongly Agree [22%, 70]

# 2023 New Student Survey Report

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## How did you first learn about TROY?



■ Alumni [25%, 79] ■ Billboard [2%, 5] ■ Online Ads [7%, 22] ■ Guidance Counselor [6%, 20]  
■ Social Media [7%, 21] ■ Newspaper [0%, 1] ■ Radio [0%, 0] ■ Television [1%, 3] ■ Word of mouth [33%, 103]  
■ Other (please specify) [19%, 60]

Other (please specify) - Text

Athlete recruitment

searching online

parents

Faculty Advisor

Through searches for online computer science programs

Research

Dual-Enrollment

Email: Trojan Day

Applying to multiple colleges

Research

I have lived in the area for a long while.

Current student is a family member

My brothers

Visiting

Was raised in the Troy area.

Parents

personally looked on the Internet



# 2023 New Student Survey Report

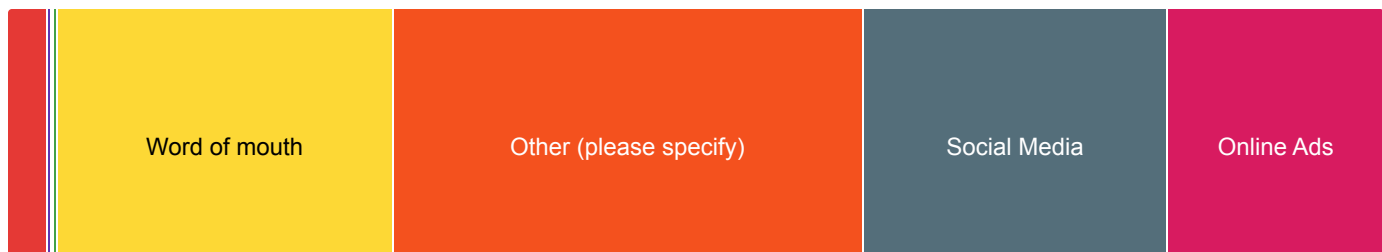
17

Graduate

online research

Dr. Teresa Johnson in nutrition department recommended

## How did you learn about registration dates and times?



■ Billboard [3%, 9] ■ Newspaper [0%, 1] ■ Radio [0%, 0] ■ Television [0%, 1] ■ Word of mouth [24%, 76]  
■ Other (please specify) [34%, 107] ■ Social Media [22%, 69] ■ Online Ads [16%, 49]

Other (please specify) - Text

TROY staff

Website

Troy Website

Looked them up on Troy.edu

Troy Website

Faculty Advisor

Google Search

Called in

Website, emails from school

From the emails sent to my student email

going on the website

Troy website

Specific online search

When I applied

visiting Troy website

Google

Research

troy.edu

Troy University's website

school website

What is the best way to advertise to your friends?



Billboard [1%, 2]   Online Ads [6%, 18]   Social Media [55%, 172]   Newspaper [0%, 1]   Radio [0%, 1]  
Television [1%, 3]   Word of mouth [34%, 105]   Other (please specify) [3%, 8]

Other (please specify) - Text

Military Bases

As an adult, I have no idea. My friends are working.

University website

On-post

sending admissions counselors out to high schools.

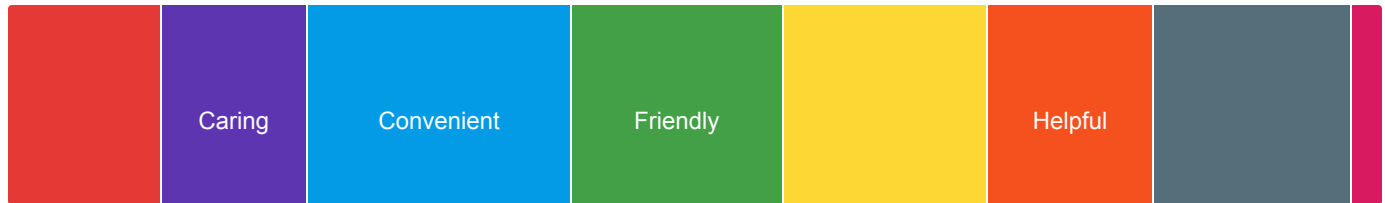
None would listen, but if they did, none would go

Dont

# 2023 New Student Survey Report

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## How would you describe TROY to a friend?



- Academically challenging [11%, 99]
- Caring [11%, 95]
- Convenient [19%, 170]
- Friendly [15%, 137]
- Good value for the price [15%, 132]
- Helpful [12%, 107]
- Student-centered [14%, 128]
- Other (please specify) [2%, 19]

Other (please specify) - Text

Expensive textbooks and fast pace

The absolute best place to be!

It's an okay school in my opinion. They could provide better parking for students and better food options that are well-seasoned in the cafe. The Tc area is nice to have a great options but after a while you get tired of the food.

Great dance program

Boring

Not too daunting as other major Academic institutions, but admission alone is a worthy accomplishment.

Flexible

Not a great college

Bad

A place that does not care about current students

GREAT UNIVERSITY

Be prepare for your professors and advisor not to message you back.

I would tell them that tuition is affordable, but for every activity you participate in they want more and more money, and that campus dining (not SAGA, the other restaurants) are very inconsistent with their hours and sometimes staff is very rude. Then I would tell them how ridiculous the rules with on-campus housing are. Followed up by the rhetorical question, "how am I hurting anyone else if I live by myself and decide to have an overnight visitor of the opposite sex?"

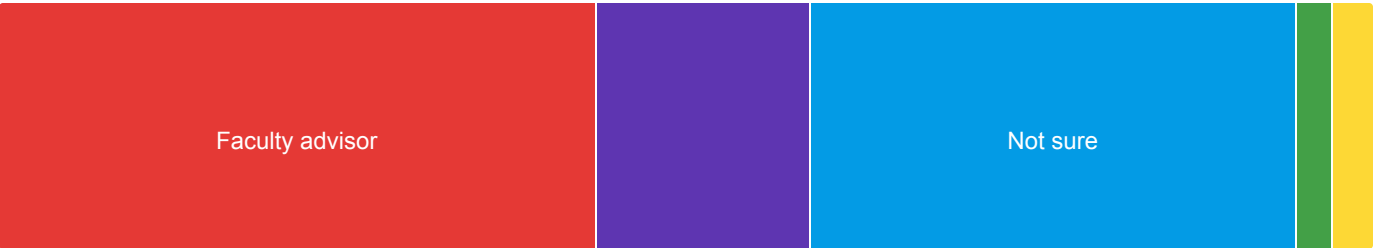
Peaceful

Occasionally exciting but mostly disappointing and unnecessarily stressful

Supportive

Not caring

My primary advisor can be best described in this way:



Faculty advisor [44%, 134]    Staff advisor (e.g., ASA, CSS, TRIO, etc) [16%, 48]    Not sure [35%, 109]  
I do not have an advisor [3%, 8]    Other [3%, 9]

Other - Text

he is a professor i don't know if that's faculty or staff

I'm a dual enrollment student where my advisor is provided by the school system.

International Advisor

This question doesn't make sense.

Mr. Lanier was my advisor and he was amazing

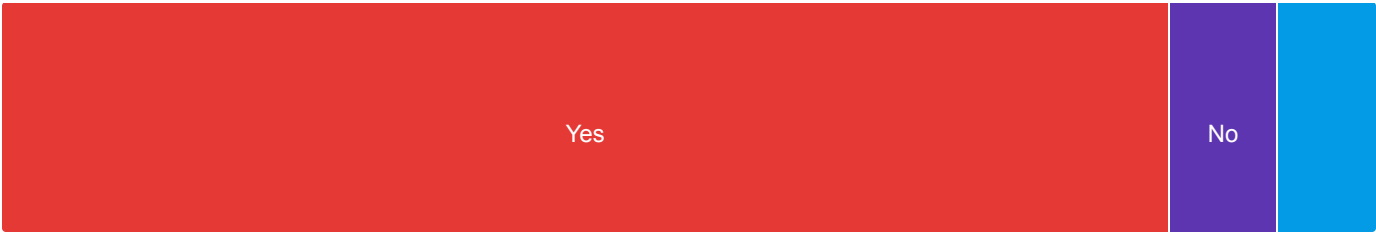
AWESOME!

Bad a communication never answer emails

She could be better

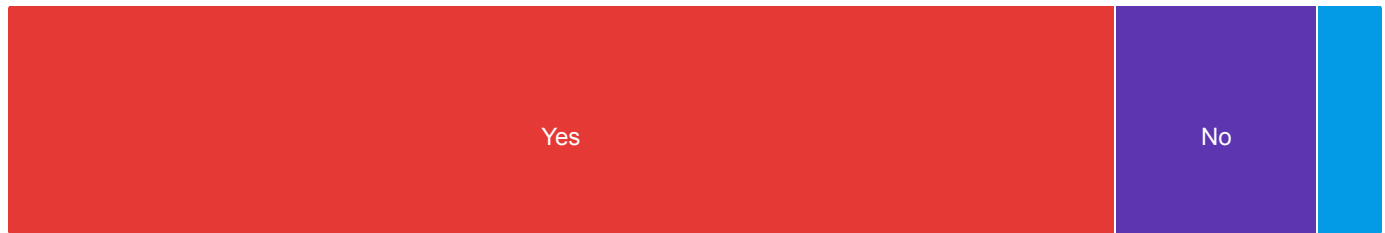
I look at Self Service and decide what to take and then ask my advisor for approval

Was an academic advisor assigned to you prior to enrolling or during your first semester/term at TROY?



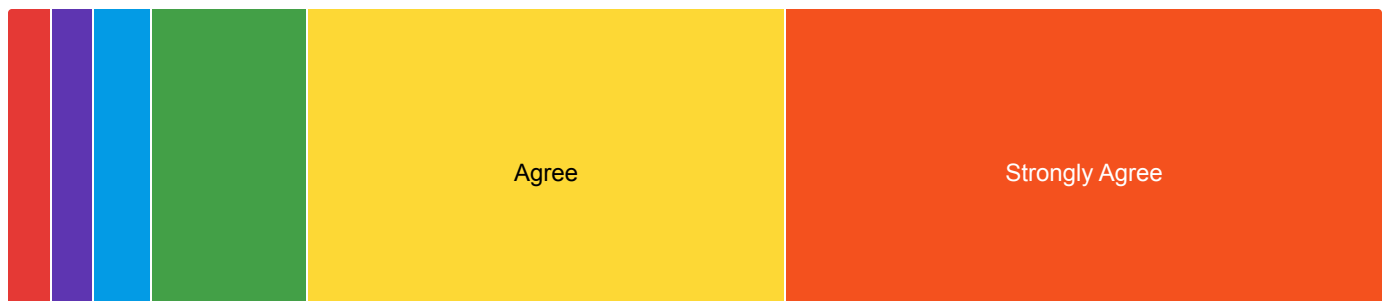
Yes [85%, 262] No [8%, 24] I do not know [7%, 22]

**If you have been assigned an academic advisor, did you have any contact with your advisor during your first semester/term at TROY?**



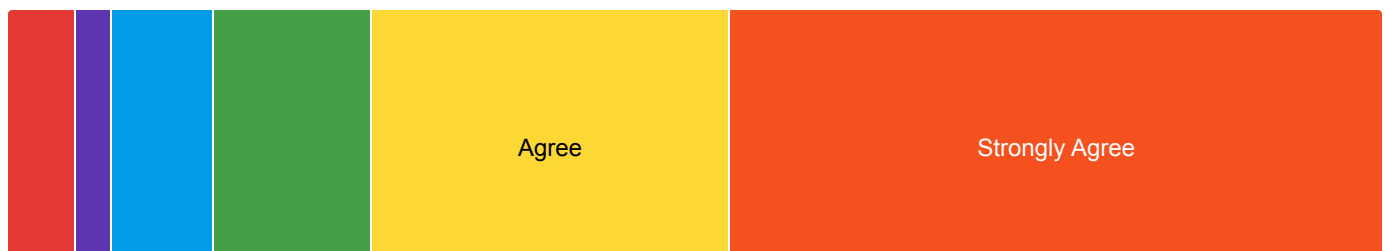
■ Yes [81%, 246] ■ No [15%, 45] ■ I do not know [5%, 14]

**Select one choice that indicates your level of agreement regarding academic advising:**  
**My academic advisor is readily available.**



■ Not Applicable [3.26%, 10] ■ Strongly Disagree [2.93%, 9] ■ Disagree [4.23%, 13]  
 ■ Neither Agree nor Disagree [11.40%, 35] ■ Agree [34.85%, 107] ■ Strongly Agree [43.32%, 133]

**My academic advisor is helpful in scheduling my classes.**



■ Not Applicable [5%, 15] ■ Strongly Disagree [3%, 8] ■ Disagree [8%, 23] ■ Neither Agree nor Disagree [11%, 35]  
 ■ Agree [26%, 80] ■ Strongly Agree [47%, 145]

## My academic advisor is helpful in the registration process.



■ Not Applicable [5%, 16] 
 ■ Strongly Disagree [3%, 10] 
 ■ Disagree [6%, 17] 
 ■ Neither Agree nor Disagree [12%, 36] 
 ■ Agree [27%, 82] 
 ■ Strongly Agree [47%, 145]

## My academic advisor provides accurate info about my major and my program requirements.



■ Not Applicable [5%, 14] 
 ■ Strongly Disagree [4%, 11] 
 ■ Disagree [6%, 17] 
 ■ Neither Agree nor Disagree [12%, 37] 
 ■ Agree [27%, 82] 
 ■ Strongly Agree [47%, 145]

## Consulting with my academic advisor enables me to better understand my program of study.



■ Not Applicable [6%, 17] 
 ■ Strongly Disagree [3%, 9] 
 ■ Disagree [6%, 19] 
 ■ Neither Agree nor Disagree [13%, 39] 
 ■ Agree [25%, 77] 
 ■ Strongly Agree [47%, 144]

## My academic advisor respects his/her students and is interested in them as individuals.



■ Not Applicable [5%, 16] 
 ■ Strongly Disagree [2%, 5] 
 ■ Disagree [3%, 8] 
 ■ Neither Agree nor Disagree [13%, 41] 
 ■ Agree [28%, 86] 
 ■ Strongly Agree [49%, 150]

## I feel comfortable working with my academic advisor.



■ Not Applicable [5%, 14] 
 ■ Strongly Disagree [3%, 8] 
 ■ Disagree [4%, 13] 
 ■ Neither Agree nor Disagree [11%, 34] 
 ■ Agree [29%, 89] 
 ■ Strongly Agree [48%, 148]

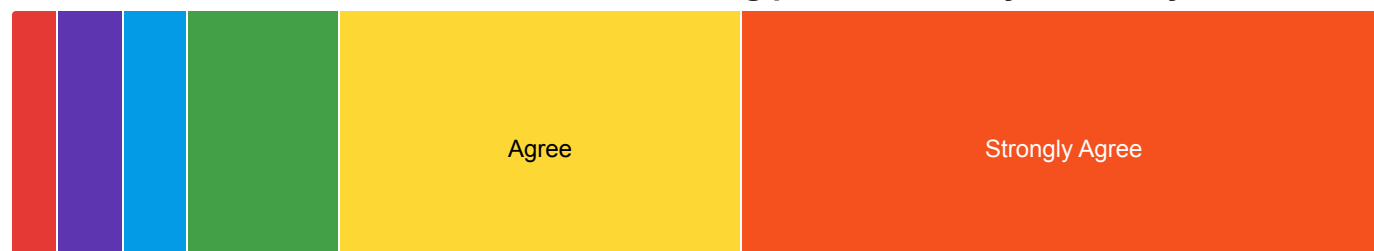
## The academic advising process at Troy University adequately meets my needs.



■ Not Applicable [4%, 11] 
 ■ Strongly Disagree [4%, 13] 
 ■ Disagree [6%, 17] 
 ■ Neither Agree nor Disagree [11%, 32] 
 ■ Agree [30%, 91] 
 ■ Strongly Agree [46%, 138]



## Overall, I am satisfied with the academic advising provided at Troy University.



Not Applicable [3%, 10]
Strongly Disagree [5%, 15]
Disagree [5%, 14]
Neither Agree nor Disagree [11%, 34]
Agree [29%, 89]
Strongly Agree [47%, 143]

Please enter any additional comments you have regarding your academic advising experience in the box below:

Very helpful and informative.

Dr. Whitted is responsive, thorough, and insightful. She offers multiple solutions when requesting assistance.

I get e-mails about upcoming registration and key dates. That's about it. I have no real idea what I'm doing for my degree program and how much else is required. I have questions, but don't know how to ask them. Basically, I'm not clear on the requirements and I'm not familiar enough with the process to understand how to phrase my questions and what actually needs to be asked.

Lindsay has been readily available and thorough when attending to my advising request. Because of her expertise and patience, I have a clear understanding of my degree plan.

My experience with Ms. Gaston as an advisor was pathetic. On three different occasions, she gave me completely inaccurate information that was over 10 years out of date. She almost caused me to miss an opportunity to get into pharmacy school. She told me she would reach out to Auburn for me because she knew Ms. Gann in their pharmacy program to clarify a question about my microbiology credit and she never did. When I contacted Ms. Gann myself she stated that she had no idea who Ms. Gaston was. Despite her repeated failures, I managed to get into pharmacy school after she initially told me I had to attend Troy for another year and that it was impossible for me to get in. She also came across as generally condescending in her attitude.

Ms. Gaston gave me bad information, lied to me, never followed up with me, was largely unavailable for help, and overall was the worst advisor I have ever had.

Dr. David is very helpful and always available to answer my questions. Plus, he always remembers me. As someone who came from a bigger college I really value that!

Dr. Todd is the best

My advisor has been wonderful - the best I've had in 7 years of undergraduate work.

## 2023 New Student Survey Report

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I emailed my advisor but I never got a response back. I tried going to his office but he wasn't there. I had to go to the chairman (Dr. Hammonds) and he was extremely helpful!!

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The general advisors do not know many specifics regarding degree plans. My advisor was not helpful assisting me in picking my major, nor very knowledgeable about what classes I needed to take.

Ms. Helms is a great advisor. She answers emails promptly and is always helpful. She also checks in throughout the term to make sure classes are going well. I would recommend her highly to other students.

Mrs. Jan Murray is an amazing advisor .

Ms. Riley has always been available to any question I have either by the way of a phone or an email. She has always responded quickly and with as much information that was needed. I appreciate being assigned to her. She has helped me through this process all the way. I just hope that I haven't been any inconvenience to her. Being an adult college student has not been an easy thing for me, and she checks on my progress throughout the terms and sends emails reminding me of very important dates.

My advisor does not check in periodically to see how my studies are coming along.

I haven't really had any interaction with my advisor other than a couple of emails they send telling me to reach out to them if I have any issues.

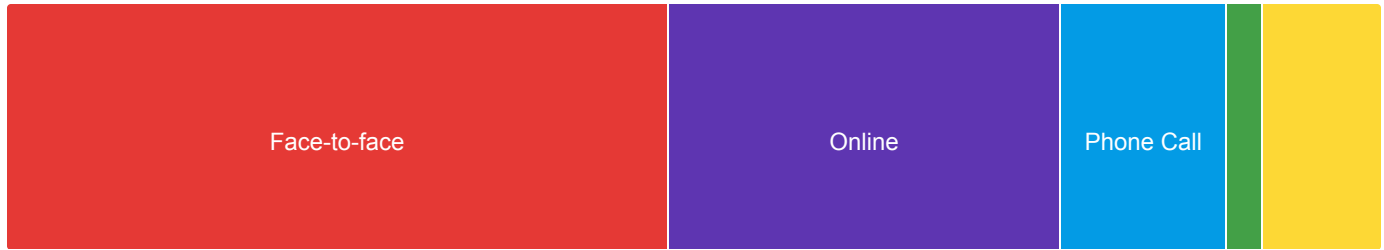
Kelsey Howe is fantastic. She is so sweet and so helpful.

Never got advising because I couldn't figure out who my advisor was.

10 out of 10 experience

Need more communication over the phone. I commute back and forth, so just emailing is not working for me.

## Which of the following academic advising options would you like best?



■ Face-to-face [48%, 147] 
 ■ Online [29%, 87] 
 ■ Phone Call [12%, 37] 
 ■ Other (please specify) [3%, 8] 
 ■ No preference [9%, 26]

Other (please specify) - Text

Online, but with face-to-face options, like TEAMS meetings.

Dr. Booker and I communicate via text and phone. She is very accommodating.

Email

Text

face time or online chat is very helpful

Mixture between phone and email. They have balanced it well.

zoom meeting

email

Additional comments about your experience as a new student at Troy University:

I love Troy .

Recommendation for the Family Nurse Practitioner Program:

Offer the core courses NSG 6613, 6666, 6668, & 6680 more than once per year. I would like to convert to full-time, however, I am unable to graduate sooner due to the limited course offerings.

It would be awesome to see Troy Higher in school rankings

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I basically have no idea what I'm doing. Registration periods for Terms are so rushed that I scramble to find any classes that appear to satisfy requirements for my degree, but have no actual plan....And I'm in a Junior/Senior status. It seems like I should have a clear plan at this point, with potentially being able to graduate in as few as 3 more terms, but I really have no idea what's going on.

Course survey ended too soon. Deadline to provide feedback was the same deadline of the final essay. My priority was the final essay so I wasn't able to provide feedback on in the course survey - it should have been a few days after.

I would like to commend my professor Ryan Spry for his excellent job with my LDR-1100 course. I have enjoyed every moment of this class because he is both knowledgeable and caring when it comes to his students. He provides detailed feedback on the course assignments, which is very encouraging as opposed to a professor that just submits grades online. He consistently lets us know that he is available if we need to talk to him in addition to offering Live Zoom Meetings throughout the course, which is critically important in an online only environment. I feel that after taking this course, I will be more equipped and aware of what it takes to be an effective leader in all aspects of my life.

Aside from my poor advising experience, Troy University has been really awesome. I have had the best professors at this school, aside from Dr. Wang, who I personally find to be incompetent at teaching organic chemistry 2.

Other than that, I have thoroughly enjoyed my time at Troy University. I love the campus, the dining options, the library, rec center, Trio and more.

I have to give a shoutout to my favorite professor Dr. Harden, who was more helpful to me than my own advisor was. He is also so entertaining as a professor and just a treasure for this school!

I also must give a shoutout to Dr. Beaver and Dr. Arrington who are also just the most amazing chemistry professors I have ever come across!

Ms. Money with trio also greatly helped me with my interview preparation for pharmacy school and was just so awesome!

I made the right choice to pursue my Graduate studies through TROY Online. I'm finishing my second class, and I couldn't be happier with my decision. The online classes are very organized.

The financial aid office could use some more training with customer service. Due to my interaction with that office, I almost did not attend Troy University. I live overseas, I don't have the flexibility to just go up to campus and speak to someone when there's an issue. I mailed the required documents and followed up with their office to make sure my documents had been received. After getting the run around, I was informed that part of the documents could not be found. No apology no accountability from anyone in that office. It was put back on me to get the documents notarized again and pay the express mailing fee (having to mail these documents twice, it was about \$56). I'm not looking forward to any future interactions with that department.

## 2023 New Student Survey Report

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I pretty much had to initiate every phone call for any information I needed which is unacceptable for any student that is new to a University. No one ever explained to me how to get online, where to login for my classes, how to make a post in the classroom or anything. I had to figure it out on my own. Unacceptable.

The application and registration process was easy to navigate, as well as the self-service portal. My academic advisor and most of the professors thus far have been knowledgeable, responsive, and supportive in fostering a positive online environment and academic experience.

It would be nice if the professors could put exam dates on the syllabus and not just say "Oh, I'll let you know when it gets close." Full load and over full load students think that's stressful. I only had two professors give tentative test dates on the syllabus and they said if we were not ready by that date on the syllabus it would be moved back which is fair. (I took 7 classes in total this semester just for reference.)

Terms need to go away. Everything should be on a semester schedule. Terms go way too fast and I don't feel like I retain as much information as I would if the classes were 18 weeks. I feel like I'm just rushing to get my work turned in.

My advisor has made all the difference. I already have an AA and a BA. I was thankful that Meredith suggested the two classes that she did for me as a new student. The academic quality is a mixed bag; some professors are excellent and really know how to maximize the online experience (Dr. Alycia Harris, Dr. Marci Goldstein); some are average but suit my needs; and one or two are incompetent and do not belong in higher education. Overall, though, I feel like I am getting what I need and expected from Troy.

i felt good ^^

none

The math and science complex and professors are not great. The building is so drab and the professors seem to do as they please with no one checking to see if they are teaching too hard or even correctly. In multiple classes I have heard something like "you're not going to make better than a 50 on my tests". This is not right. I'm paying to be taught not to take impossible tests that no one passes. My test shouldn't be full of trick questions either. This is something that really needs to be looked at and changed throughout the department of arts and sciences.

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It is a much more welcoming environment than my previous institution. The staff and faculty are appreciably more competent as well.

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It's been an okay experience as my first year hopefully it'll be better if not I will seek another university. I do think that parking could be better and they should have more parking available also giving people tickets by not checking to see if some have permit tags and trying to charge people ticket fees instead of going to look to see if they have it in their car so I do feel like they could do better by looking and making sure instead of just giving people tickets. Food could be better in the cafe (seasoned) and better options in there. I do feel like the food broke my face out serve times being here to make me not wanna eat in the cafe. The Trojan Center (TC) has different opinions for fast but I feel like you guys should have a (Tropical smoothie as a healthy option since students really like smoothies. As far as housing is okay I did feel like the water could be checked because I will like it breaks my face out from time to time as well as other students. Rushing Ra is nice !!! I feel like Troy could be more if it was other things to do off campus it's kind of a boring county not a lot of options or things to do around Troy. When people ask me about college life I expect a little more out of them. Maybe consider a strip walk way like Auburn or Tuscaloosa.

**The following data fields were embedded in this survey rather than including questions to collect this information:**

- Academic Program
- Age
- College
- Country of Origin
- Department
- Ethnicity/Race
- Gender
- GPA
- Home Location Code
- Marital Status
- Program Code
- State
- US Citizen