

Appendix Two: Q23 – Q31

Montgomery Campus

Troy University Montgomery Campus 2005-06 Graduating Student Survey Report

Report 1 (Q23): Student self-rated development in their educational experiences

Rank*	Knowledge, Skills, and Abilities	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Planning and carrying out projects	89	41%	95	44%	31	14%	1	0%	0	0%	216	4.26	0.71
2	Working cooperatively in groups	95	44%	86	40%	29	13%	6	3%	1	0%	217	4.24	0.82
3	Management and organization skills	86	40%	99	46%	29	13%	2	1%	1	0%	217	4.23	0.75
3	Time management	85	39%	101	47%	27	12%	3	1%	1	0%	217	4.23	0.75
4	Reading skills	84	39%	97	45%	30	14%	4	2%	0	0%	215	4.21	0.75
5	Critical thinking skills	69	32%	120	56%	25	12%	2	1%	0	0%	216	4.19	0.66
6	Strategies for applying skills in the field	73	34%	114	53%	22	10%	5	2%	1	0%	215	4.18	0.74
7	Leadership skills	74	34%	110	51%	26	12%	6	3%	0	0%	216	4.17	0.74
8	Problem solving skills	65	30%	124	57%	25	12%	3	1%	0	0%	217	4.16	0.67
9	Writing skills	63	29%	115	54%	33	15%	3	1%	0	0%	214	4.11	0.70
9	Research skills	66	30%	116	53%	32	15%	3	1%	1	0%	218	4.11	0.73
9	Citizenship skills	69	33%	105	50%	29	14%	7	3%	1	0%	211	4.11	0.79
10	Speaking/presentation skills	66	30%	103	47%	42	19%	6	3%	1	0%	218	4.04	0.81
11	Understanding different philosophies and cultures	57	27%	111	52%	43	20%	4	2%	0	0%	215	4.03	0.74
12	Computer technologies	54	25%	106	49%	45	21%	9	4%	2	1%	216	3.93	0.84
13	Appreciation of the arts	49	23%	103	49%	52	25%	8	4%	0	0%	212	3.91	0.79
14	Mathematical skills	48	23%	100	47%	55	26%	9	4%	1	0%	213	3.87	0.83
15	Scientific principles and methods	36	17%	106	50%	59	28%	10	5%	1	0%	212	3.78	0.80

* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means

Troy University Montgomery Campus 2005-06 Graduating Student Survey Report

Report 2 (Q24): Student ratings on education and academic support services

Rank*	Education and Academic Support Services	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Overall quality of academic program	67	31%	112	52%	27	13%	6	3%	2	1%	214	4.10	0.79
2	Instruction in major courses	58	27%	121	57%	27	13%	6	3%	2	1%	214	4.06	0.77
3	Reading Center	20	25%	44	54%	15	19%	2	2%	0	0%	81	4.01	0.73
4	Testing Center	42	24%	97	55%	32	18%	5	3%	1	1%	177	3.98	0.77
5	Writing Center	22	23%	52	55%	17	18%	4	4%	0	0%	95	3.97	0.76
6	Instruction in general education courses	48	24%	105	53%	39	20%	7	4%	1	1%	200	3.96	0.79
7	Library	46	25%	94	52%	32	18%	7	4%	3	2%	182	3.95	0.86
7	Computer labs	45	26%	83	48%	40	23%	5	3%	1	1%	174	3.95	0.81
8	Faculty's use of technologies to enhance teaching	46	22%	113	54%	35	17%	8	4%	6	3%	208	3.89	0.89
9	Natural Science Center	13	19%	36	53%	17	25%	2	3%	0	0%	68	3.88	0.74
10	Faculty accessibility	50	24%	96	45%	57	27%	5	2%	4	2%	212	3.86	0.87
11	Communication between faculty and staff	50	23%	106	50%	40	19%	12	6%	6	3%	214	3.85	0.94
12	Center for International Programs	9	16%	32	56%	13	23%	3	5%	0	0%	57	3.82	0.76
13	Registration Procedures	61	29%	83	39%	40	19%	18	8%	10	5%	212	3.79	1.10
14	IMPACT/New Student Orientation Program	18	15%	67	57%	24	20%	7	6%	2	2%	118	3.78	0.84
15	Laboratory/instructional equipment	28	18%	77	50%	37	24%	10	6%	2	1%	154	3.77	0.87
16	Course availability in your major	45	21%	102	47%	31	14%	28	13%	9	4%	215	3.68	1.07
17	Academic advising	44	21%	82	39%	56	27%	16	8%	11	5%	209	3.63	1.06

* Note: 1. The ranking is based on the mean.

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Report 3 (Q25): Student satisfaction with the offices and services at Troy University

Rank*	Offices and Services	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Trojan Web Express	9	4%	9	4%	13	6%	102	49%	77	37%	210	4.09	0.99
2	Admissions Office	9	4%	3	1%	40	19%	100	47%	62	29%	214	3.95	0.96
3	Veteran Services	3	4%	1	1%	19	24%	32	40%	25	31%	80	3.94	0.97
4	Buildings and Grounds	12	7%	8	4%	31	17%	77	42%	55	30%	183	3.85	1.10
5	Registrar/Records Office	13	6%	8	4%	38	18%	93	44%	59	28%	211	3.84	1.07
6	Information Technology (IT) Services	8	6%	1	1%	28	20%	75	54%	28	20%	140	3.81	0.96
7	Student Support Services (SSS)	6	5%	5	5%	21	19%	51	46%	27	25%	110	3.80	1.04
7	University Media (website, newsletter, radio, TV, etc.)	8	5%	5	3%	38	23%	74	45%	39	24%	164	3.80	1.00
8	Business Office	9	5%	2	1%	39	24%	78	48%	36	22%	164	3.79	0.98
9	Safety and Security Services	9	5%	9	5%	34	21%	73	45%	39	24%	164	3.76	1.05
10	Bookstore Services	15	7%	15	7%	29	14%	102	50%	41	20%	202	3.69	1.11
11	Food Services	12	8%	9	6%	30	19%	78	49%	30	19%	159	3.66	1.08
12	Counseling Services	8	7%	8	7%		22%	45	42%	23	21%	108	3.62	1.13
13	Adaptive Needs Services	5	6%	2	3%	24	31%	33	43%	13	17%	77	3.61	1.02
13	Career Services	8	8%	4	4%	28	28%	38	38%	21	21%	99	3.61	1.11
14	Student organizations	5	7%	0	0%	30	40%	27	36%	13	17%	75	3.57	1.00
15	Student Health Services	5	8%	23	38%	24	39%	9	15%	0	0%	61	3.52	1.03
16	Athletic programs	3	5%	26	46%	21	37%	7	12%	0	0%	57	3.51	0.91
17	Recreational and intramural activities	5	8%	26	43%	20	33%	9	15%	0	0%	60	3.47	1.03
18	Housing and Residential Life	4	7%	26	46%	20	35%	7	12%	0	0%	57	3.46	0.97
19	Financial Aid Services	22	13%	18	10%	35	20%	59	34%	41	23%	175	3.45	1.30
20	Placement Service	7	8%	6	7%	28	31%	38	42%	11	12%	90	3.44	1.05
21	Trojan Fitness Center	4	7%	26	47%	19	35%	6	11%	0	0%	55	3.42	0.96
22	Parking facilities	43	23%	54	28%	30	16%	41	22%	22	12%	190	2.71	1.34

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Report 4 (Q26): Student opinions and perceptions about Troy University

Rank*	Student Opinions and Perceptions on	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	My academic program was intellectually challenging and stimulating.	2	1%	4	2%	31	14%	124	58%	54	25%	215	4.04	0.75
1	Courses in my curriculum contributed to skills and knowledge required in my field.	2	1%	3	1%	30	14%	127	60%	50	24%	212	4.04	0.72
2	The degree program in which I enrolled is valuable for me in my employment.	3	1%	7	3%	38	18%	105	49%	61	29%	214	4.00	0.85
3	The goals, objectives, and requirements for my academic Program were clearly defined.	3	1%	10	5%	31	14%	116	54%	54	25%	214	3.97	0.84
4	The tuition and fees I paid at Troy University were a worthwhile investment.	8	4%	5	2%	44	21%	116	55%	38	18%	211	3.81	0.89
5	Courses were offered frequently enough for timely completion of my degree program.	5	2%	24	11%	36	17%	108	50%	42	20%	215	3.73	0.98
6	Troy University faculty care about students as individuals	6	3%	11	5%	53	25%	110	51%	34	16%	214	3.72	0.89
7	Troy University is responsive to needs of its students.	5	2%	16	8%	58	27%	99	47%	34	16%	212	3.67	0.92
8	The intellectual caliber of students in my academic program was high.	9	4%	15	7%	64	30%	96	45%	29	14%	213	3.57	0.96
9	Troy University faculty were helpful with my career plan.	7	3%	26	12%	62	29%	89	42%	29	14%	213	3.50	0.98

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Troy University Montgomery Campus 2005-06 Graduating Student Survey Report

Report 5 (Q27): Overall ratings on Troy University

Overall Ratings	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
	N	%	N	%	N	%	N	%	N	%			
	How would you rate Troy University's preparation of you for employment?	42	20%	93	44%	56	26%	14	7%	7			
How would you rate Troy University's preparation of you for further education?	54	25%	99	46%	50	23%	6	3%	5	2%	214	3.80	1.06
What is your overall rating of your college experiences at Troy?	57	27%	111	52%	36	17%	8	4%	3	1%	215	3.91	0.99

* Note: Those who did not respond or responded with N/A were not included in the calculation of the means

Troy University Montgomery Campus 2005 - 06 Graduating Student Survey Report

Report 6: Recommendations of Troy University

Recommendations	Definitely yes		Probably yes		Probably not		Definitely not		Total
	N	%	N	%	N	%	N	%	
	Q28 If you were starting over, would you enroll in the same program?	95	44%	83	38%	32	15%	7	
Q29 If you could start college over, would you attend Troy University again?	104	48%	88	41%	18	8%	6	3%	216
Q30 Would you recommend your academic program to other students?	112	52%	91	42%	9	4%	3	1%	215
Q31 Would you recommend Troy University to someone planning to go to college?	128	59%	75	35%	10	5%	4	2%	217