

## Appendix Three: Q23 – Q31

### Phenix City Campus

## Troy University Phenix City Campus 2005-06 Graduating Student Survey Report

### Report 1 (Q23): Student self-rated development in their educational experiences

| Rank* | Knowledge, Skills, and Abilities                  | Excellent |     | Good |     | Average |     | Fair |    | Poor |    | Total | Mean* | SD   |
|-------|---|-----------|-----|------|-----|---------|-----|------|----|------|----|-------|-------|------|
|       |   | N         | %   | N    | %   | N       | %   | N    | %  | N    | %  |       |       |      |
| 1     | Working cooperatively in groups                   | 156       | 56% | 103  | 37% | 19      | 7%  | 1    | 0% | 0    | 0% | 279   | 4.48  | 0.64 |
| 2     | Planning and carrying out projects                | 155       | 55% | 103  | 37% | 21      | 8%  | 1    | 0% | 0    | 0% | 280   | 4.47  | 0.65 |
| 2     | Strategies for applying skills in the field       | 146       | 53% | 114  | 41% | 15      | 5%  | 1    | 0% | 0    | 0% | 276   | 4.47  | 0.62 |
| 3     | Problem solving skills                            | 130       | 47% | 130  | 47% | 17      | 6%  | 1    | 0% | 0    | 0% | 278   | 4.40  | 0.62 |
| 3     | Management and organization skills                | 134       | 48% | 128  | 46% | 17      | 6%  | 1    | 0% | 1    | 0% | 281   | 4.40  | 0.65 |
| 4     | Reading skills                                    | 130       | 47% | 128  | 46% | 19      | 7%  | 0    | 0% | 1    | 0% | 278   | 4.39  | 0.65 |
| 4     | Research skills                                   | 145       | 53% | 98   | 36% | 30      | 11% | 3    | 1% | 0    | 0% | 276   | 4.39  | 0.72 |
| 4     | Time management                                   | 140       | 50% | 110  | 39% | 27      | 10% | 1    | 0% | 1    | 0% | 279   | 4.39  | 0.71 |
| 5     | Critical thinking skills                          | 128       | 46% | 125  | 45% | 23      | 8%  | 0    | 0% | 0    | 0% | 276   | 4.38  | 0.64 |
| 6     | Speaking/presentation skills                      | 125       | 45% | 120  | 43% | 30      | 11% | 1    | 0% | 0    | 0% | 276   | 4.34  | 0.68 |
| 7     | Writing skills                                    | 108       | 39% | 150  | 54% | 20      | 7%  | 2    | 1% | 0    | 0% | 280   | 4.30  | 0.63 |
| 8     | Leadership skills                                 | 119       | 43% | 126  | 45% | 31      | 11% | 3    | 1% | 0    | 0% | 279   | 4.29  | 0.70 |
| 9     | Citizenship skills                                | 120       | 44% | 116  | 43% | 27      | 10% | 4    | 1% | 4    | 1% | 271   | 4.27  | 0.82 |
| 10    | Computer technologies                             | 113       | 40% | 129  | 46% | 34      | 12% | 4    | 1% | 0    | 0% | 280   | 4.25  | 0.72 |
| 11    | Understanding different philosophies and cultures | 110       | 40% | 118  | 43% | 41      | 15% | 4    | 1% | 1    | 0% | 274   | 4.21  | 0.77 |
| 12    | Mathematical skills                               | 95        | 35% | 118  | 44% | 56      | 21% | 2    | 1% | 0    | 0% | 271   | 4.13  | 0.76 |
| 13    | Scientific principles and methods                 | 80        | 29% | 133  | 49% | 56      | 21% | 4    | 1% | 0    | 0% | 273   | 4.06  | 0.75 |
| 14    | Appreciation of the arts                          | 79        | 29% | 124  | 45% | 57      | 21% | 9    | 3% | 7    | 3% | 276   | 3.94  | 0.92 |

\* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means

## Troy University Phenix City Campus 2005-06 Graduating Student Survey Report

### Report 2 (Q24): Student ratings on education and academic support services

| Rank* | Education and Academic Support Services           | Excellent |     | Good |     | Average |     | Fair |    | Poor |    | Total | Mean* | SD   |
|-------|---|-----------|-----|------|-----|---------|-----|------|----|------|----|-------|-------|------|
|       |   | N         | %   | N    | %   | N       | %   | N    | %  | N    | %  |       |       |      |
| 1     | Overall quality of academic program               | 128       | 46% | 123  | 44% | 23      | 8%  | 4    | 1% | 0    | 0% | 278   | 4.35  | 0.69 |
| 2     | Instruction in major courses                      | 114       | 41% | 129  | 46% | 28      | 10% | 6    | 2% | 1    | 0% | 278   | 4.26  | 0.75 |
| 2     | Course availability in your major                 | 122       | 44% | 116  | 42% | 33      | 12% | 3    | 1% | 4    | 1% | 278   | 4.26  | 0.82 |
| 3     | Instruction in general education courses          | 85        | 36% | 128  | 54% | 19      | 8%  | 5    | 2% | 2    | 1% | 239   | 4.21  | 0.74 |
| 4     | Computer labs                                     | 101       | 40% | 112  | 44% | 31      | 12% | 8    | 3% | 2    | 1% | 254   | 4.19  | 0.83 |
| 5     | Communication between faculty and staff           | 113       | 41% | 121  | 43% | 30      | 11% | 10   | 4% | 5    | 2% | 279   | 4.17  | 0.89 |
| 6     | Faculty's use of technologies to enhance teaching | 107       | 39% | 120  | 43% | 36      | 13% | 11   | 4% | 3    | 1% | 277   | 4.14  | 0.87 |
| 7     | Laboratory/instructional equipment                | 70        | 39% | 74   | 41% | 28      | 15% | 7    | 4% | 2    | 1% | 181   | 4.12  | 0.89 |
| 8     | Faculty accessibility                             | 104       | 37% | 112  | 40% | 41      | 15% | 20   | 7% | 1    | 0% | 278   | 4.07  | 0.92 |
| 9     | Registration Procedures                           | 111       | 39% | 105  | 37% | 43      | 15% | 16   | 6% | 7    | 2% | 282   | 4.05  | 1.00 |
| 10    | Writing Center                                    | 22        | 30% | 34   | 47% | 14      | 19% | 1    | 1% | 2    | 3% | 73    | 4.00  | 0.90 |
| 11    | Reading Center                                    | 18        | 26% | 35   | 51% | 14      | 20% | 1    | 1% | 1    | 1% | 69    | 3.99  | 0.81 |
| 12    | Academic advising                                 | 104       | 37% | 108  | 39% | 35      | 13% | 18   | 6% | 13   | 5% | 278   | 3.98  | 1.09 |
| 12    | Testing Center                                    | 26        | 27% | 47   | 49% | 18      | 19% | 2    | 2% | 2    | 2% | 95    | 3.98  | 0.86 |
| 13    | Center for International Programs                 | 15        | 26% | 30   | 52% | 10      | 17% | 2    | 3% | 1    | 2% | 58    | 3.97  | 0.86 |
| 14    | Natural Science Center                            | 16        | 25% | 32   | 50% | 14      | 22% | 1    | 2% | 1    | 2% | 64    | 3.95  | 0.83 |
| 15    | IMPACT/New Student Orientation Program            | 29        | 27% | 45   | 41% | 25      | 23% | 7    | 6% | 3    | 3% | 109   | 3.83  | 0.99 |
| 16    | Library   | 47        | 26% | 78   | 44% | 35      | 20% | 8    | 4% | 10   | 6% | 178   | 3.81  | 1.06 |

\* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means

## Troy University Phenix City Campus 2005-06 Graduating Student Survey Report

### Report 3 (O25): Student satisfaction with the offices and services at Troy University

| Rank* | Offices and Services                                    | Very Dissatisfied |     | Dissatisfied |     | Neutral |     | Satisfied |     | Very Satisfied |     | Total | Mean* | SD   |
|-------|---|-------------------|-----|--------------|-----|---------|-----|-----------|-----|----------------|-----|-------|-------|------|
|       |   |                   |     |              |     |         |     |           |     |                |     |       |       |      |
| 1     | Trojan Web Express                                      | 7                 | 3%  | 9            | 3%  | 16      | 6%  | 109       | 40% | 132            | 48% | 273   | 4.28  | 0.91 |
| 2     | Registrar/Records Office                                | 6                 | 2%  | 6            | 2%  | 28      | 10% | 120       | 44% | 110            | 41% | 270   | 4.19  | 0.88 |
| 3     | Admissions Office                                       | 7                 | 3%  | 6            | 2%  | 30      | 11% | 127       | 46% | 107            | 39% | 277   | 4.16  | 0.89 |
| 4     | Buildings and Grounds                                   | 4                 | 2%  | 6            | 3%  | 28      | 12% | 112       | 48% | 84             | 36% | 234   | 4.14  | 0.85 |
| 5     | Business Office   | 5                 | 2%  | 6            | 2%  | 38      | 15% | 114       | 45% | 93             | 36% | 256   | 4.11  | 0.88 |
| 5     | Information Technology (IT) Services                    | 7                 | 3%  | 3            | 1%  | 32      | 15% | 94        | 43% | 83             | 38% | 219   | 4.11  | 0.93 |
| 6     | Safety and Security Services                            | 8                 | 4%  | 3            | 2%  | 27      | 14% | 84        | 44% | 69             | 36% | 191   | 4.06  | 0.97 |
| 7     | University Media (website, newsletter, radio, TV, etc.) | 6                 | 3%  | 7            | 3%  | 31      | 15% | 89        | 44% | 68             | 34% | 201   | 4.02  | 0.95 |
| 8     | Adaptive Needs Services                                 | 1                 | 1%  | 0            | 0%  | 23      | 32% | 26        | 36% | 22             | 31% | 72    | 3.94  | 0.87 |
| 9     | Student Support Services (SSS)                          | 2                 | 2%  | 1            | 1%  | 32      | 30% | 40        | 38% | 30             | 29% | 105   | 3.90  | 0.89 |
| 11    | Student Health Services                                 | 2                 | 3%  | 1            | 2%  | 19      | 29% | 24        | 36% | 20             | 30% | 66    | 3.89  | 0.96 |
| 12    | Student organizations                                   | 2                 | 3%  | 0            | 0%  | 25      | 32% | 30        | 39% | 20             | 26% | 77    | 3.86  | 0.90 |
| 12    | Parking facilities                                      | 10                | 4%  | 17           | 7%  | 42      | 17% | 111       | 44% | 70             | 28% | 250   | 3.86  | 1.03 |
| 13    | Counseling Services                                     | 2                 | 2%  | 4            | 4%  | 24      | 27% | 35        | 39% | 24             | 27% | 89    | 3.84  | 0.95 |
| 14    | Housing and Residential Life                            | 4                 | 3%  | 19           | 15% | 23      | 18% | 18        | 14% | 64             | 50% | 128   | 3.80  | 1.06 |
| 15    | Veteran Services  | 2                 | 2%  | 5            | 5%  | 27      | 30% | 34        | 37% | 23             | 25% | 91    | 3.78  | 0.96 |
| 15    | Bookstore Services                                      | 13                | 5%  | 21           | 8%  | 44      | 17% | 112       | 43% | 69             | 27% | 259   | 3.78  | 1.08 |
| 15    | Recreational and intramural activities                  | 2                 | 3%  | 2            | 3%  | 22      | 33% | 24        | 36% | 17             | 25% | 67    | 3.78  | 0.97 |
| 16    | Athletic programs                                       | 3                 | 4%  | 1            | 1%  | 22      | 32% | 26        | 38% | 16             | 24% | 68    | 3.75  | 0.98 |
| 17    | Placement Service                                       | 4                 | 5%  | 3            | 4%  | 26      | 31% | 29        | 35% | 22             | 26% | 84    | 3.74  | 1.04 |
| 18    | Trojan Fitness Center                                   | 4                 | 3%  | 20           | 16% | 23      | 19% | 14        | 11% | 61             | 50% | 122   | 3.70  | 1.04 |
| 19    | Career Services   | 6                 | 7%  | 3            | 4%  | 23      | 27% | 34        | 40% | 18             | 21% | 84    | 3.65  | 1.08 |
| 20    | Financial Aid Services                                  | 19                | 9%  | 32           | 15% | 37      | 17% | 71        | 33% | 56             | 26% | 215   | 3.53  | 1.27 |
| 21    | Food Services   | 9                 | 11% | 5            | 6%  | 23      | 28% | 29        | 35% | 16             | 20% | 82    | 3.46  | 1.20 |

\* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means

## Troy University Phenix City Campus 2005-06 Graduating Student Survey Report

### Report 4 (Q26): Student opinions and perceptions about Troy University

| Rank* | Student Opinions and Perceptions on   | Strongly Disagree |    | Disagree |    | Neutral |     | Agree |     | Strongly Agree |     | Total | Mean* | SD   |
|-------|---|-------------------|----|----------|----|---------|-----|-------|-----|----------------|-----|-------|-------|------|
|       |   | N                 | %  | N        | %  | N       | %   | N     | %   | N              | %   |       |       |      |
| 1     | The degree program in which I enrolled is valuable for me in my employment.           | 8                 | 3% | 2        | 1% | 18      | 7%  | 118   | 43% | 130            | 47% | 276   | 4.30  | 0.86 |
| 2     | Courses in my curriculum contributed to skills and knowledge required in my field.    | 7                 | 3% | 2        | 1% | 14      | 5%  | 147   | 54% | 104            | 38% | 274   | 4.24  | 0.80 |
| 3     | My academic program was intellectually challenging and stimulating.                   | 9                 | 3% | 3        | 1% | 16      | 6%  | 150   | 55% | 95             | 35% | 273   | 4.17  | 0.85 |
| 4     | The goals, objectives, and requirements for my academic Program were clearly defined. | 8                 | 3% | 8        | 3% | 20      | 7%  | 138   | 50% | 104            | 37% | 278   | 4.16  | 0.89 |
| 5     | Courses were offered frequently enough for timely completion of my degree program.    | 10                | 4% | 12       | 4% | 20      | 7%  | 125   | 46% | 107            | 39% | 274   | 4.12  | 0.98 |
| 6     | The tuition and fees I paid at Troy University were a worthwhile investment.          | 12                | 4% | 5        | 2% | 24      | 9%  | 134   | 49% | 101            | 37% | 276   | 4.11  | 0.95 |
| 7     | Troy University faculty care about students as individuals                            | 12                | 4% | 6        | 2% | 33      | 12% | 129   | 47% | 97             | 35% | 277   | 4.06  | 0.97 |
| 8     | The intellectual caliber of students in my academic program was high.                 | 9                 | 3% | 8        | 3% | 43      | 16% | 133   | 48% | 84             | 30% | 277   | 3.99  | 0.93 |
| 9     | Troy University is responsive to needs of its students.                               | 11                | 4% | 11       | 4% | 47      | 17% | 127   | 46% | 81             | 29% | 277   | 3.92  | 0.99 |
| 10    | Troy University faculty were helpful with my career plan.                             | 13                | 5% | 15       | 5% | 56      | 20% | 106   | 38% | 86             | 31% | 276   | 3.86  | 1.07 |

\* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means

## Troy University Phenix City Campus 2005-06 Graduating Student Survey Report

### Report 5 (Q27): Overall ratings on Troy University

| Overall Ratings  | Excellent   |     | Good |     | Average |    | Fair |    | Poor |    | Total | Mean* | SD   |
|--|---|-----|------|-----|---------|----|------|----|------|----|-------|-------|------|
|  | N   | %   | N    | %   | N       | %  | N    | %  | N    | %  |       |       |      |
|  | How would you rate Troy University's preparation of you for employment? | 120 | 43%  | 121 | 44%     | 31 | 11%  | 5  | 2%   | 0  |       |       |      |
| How would you rate Troy University's preparation of you for further education? | 126   | 46% | 124  | 45% | 19      | 7% | 6    | 2% | 1    | 0% | 276   | 4.19  | 0.95 |
| What is your overall rating of your college experiences at Troy?               | 126   | 46% | 124  | 45% | 19      | 7% | 6    | 2% | 1    | 0% | 276   | 4.23  | 0.99 |

\* Note: Those who did not respond or responded with N/A were not included in the calculation of the means

## Troy University Phenix City Campus 2005 - 06 Graduating Student Survey Report

### Report 6: Recommendations of Troy University

| Recommendations   | Definitely yes   |     | Probably yes |     | Probably not |    | Definitely not |    | Total |
|---|--|-----|--------------|-----|--------------|----|----------------|----|-------|
|   | N  | %   | N            | %   | N            | %  | N              | %  |       |
|   | Q28 If you were starting over, would you enroll in the same program? | 188 | 68%          | 70  | 25%          | 19 | 7%             | 1  |       |
| Q29 If you could start college over, would you attend Troy University again?  | 175  | 62% | 92           | 33% | 11           | 4% | 4              | 1% | 282   |
| Q30 Would you recommend your academic program to other students?              | 194  | 70% | 74           | 27% | 9            | 3% | 2              | 1% | 279   |
| Q31 Would you recommend Troy University to someone planning to go to college? | 197  | 70% | 72           | 26% | 11           | 4% | 2              | 1% | 282   |