

## Appendix Five: Q23 – Q31

University College

## Troy University - University College 2005-06 Graduating Student Survey Report

### Report 1 (Q23): Student self-rated development in their educational experiences

Rank*	Knowledge, Skills, and Abilities	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Planning and carrying out projects	242	49%	213	43%	37	7%	6	1%	0	0%	498	4.39	0.68
2	Management and organization skills	241	48%	214	42%	43	9%	6	1%	0	0%	504	4.37	0.69
3	Research skills	224	45%	229	46%	36	7%	7	1%	0	0%	496	4.35	0.68
4	Critical thinking skills	204	41%	264	53%	31	6%	3	1%	0	0%	502	4.33	0.62
5	Time management	231	47%	205	41%	50	10%	9	2%	1	0%	496	4.32	0.75
6	Writing skills	200	40%	262	52%	35	7%	2	0%	2	0%	501	4.31	0.65
6	Strategies for applying skills in the field	213	43%	233	47%	40	8%	9	2%	1	0%	496	4.31	0.71
7	Reading skills	201	40%	254	51%	41	8%	3	1%	1	0%	500	4.30	0.66
8	Problem solving skills	200	40%	255	51%	44	9%	4	1%	0	0%	503	4.29	0.66
9	Leadership skills	212	43%	211	43%	58	12%	11	2%	2	0%	494	4.26	0.78
10	Working cooperatively in groups	214	43%	213	43%	59	12%	11	2%	4	1%	501	4.24	0.81
11	Understanding different philosophies and cultures	166	33%	249	50%	74	15%	6	1%	1	0%	496	4.16	0.73
11	Citizenship skills	188	38%	221	45%	69	14%	9	2%	7	1%	494	4.16	0.83
12	Computer technologies	174	35%	233	47%	80	16%	9	2%	2	0%	498	4.14	0.78
13	Speaking/presentation skills	158	32%	266	53%	64	13%	8	2%	4	1%	500	4.13	0.75
14	Scientific principles and methods	117	23%	270	54%	99	20%	14	3%	2	0%	502	3.97	0.76
15	Appreciation of the arts	120	24%	242	49%	109	22%	19	4%	6	1%	496	3.91	0.85
16	Mathematical skills	71	14%	240	48%	155	31%	26	5%	3	1%	495	3.71	0.80

\* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means

## Troy University - University College 2005-06 Graduating Student Survey Report

### Report 2 (Q24): Student ratings on education and academic support services

Rank*	Education and Academic Support Services	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Overall quality of academic program	230	46%	217	44%	38	8%	8	2%	3	1%	496	4.34	0.74
2	Instruction in major courses	200	40%	232	47%	46	9%	16	3%	0	0%	494	4.25	0.75
3	Course availability in your major	201	40%	222	44%	45	9%	24	5%	7	1%	499	4.17	0.89
3	Registration Procedures	200	40%	225	45%	47	9%	17	3%	11	2%	500	4.17	0.89
4	Faculty's use of technologies to enhance teaching	184	38%	223	46%	50	10%	14	3%	11	2%	482	4.15	0.89
5	Instruction in general education courses	148	33%	227	51%	49	11%	18	4%	1	0%	443	4.14	0.78
6	Communication between faculty and staff	182	37%	228	46%	55	11%	18	4%	10	2%	493	4.12	0.89
7	Faculty accessibility	169	34%	216	44%	75	15%	27	5%	6	1%	493	4.04	0.91
8	Writing Center	40	28%	63	44%	33	23%	4	3%	2	1%	142	3.95	0.87
9	Library	110	28%	178	45%	85	22%	10	3%	9	2%	392	3.94	0.90
10	Reading Center	35	27%	60	46%	30	23%	4	3%	2	2%	131	3.93	0.87
11	Center for International Programs	26	26%	47	47%	22	22%	5	5%	1	1%	101	3.91	0.87
12	Natural Science Center	28	25%	51	46%	26	23%	5	5%	1	1%	111	3.90	0.86
13	IMPACT/New Student Orientation Program	88	28%	141	45%	56	18%	20	6%	9	3%	314	3.89	0.98
14	Academic advising	159	33%	196	40%	70	14%	40	8%	24	5%	489	3.87	1.11
15	Testing Center	55	26%	95	44%	45	21%	13	6%	7	3%	215	3.83	0.99
16	Laboratory/instructional equipment	54	25%	97	45%	46	21%	13	6%	7	3%	217	3.82	0.98
17	Computer labs	62	25%	105	42%	59	24%	14	6%	10	4%	250	3.78	1.01

\* Note: 1. The ranking is based on the mean.

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## Troy University - University College 2005-06 Graduating Student Survey Report

### Report 3 (O25): Student satisfaction with the offices and services at Troy University

Rank*	Offices and Services	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied		Total	Mean*	SD
1	Trojan Web Express	13	3%	14	3%	51	11%	201	42%	197	41%	476	4.17	0.93
2	Veteran Services	5	2%	3	1%	45	19%	92	39%	90	38%	235	4.10	0.90
3	Admissions Office	13	3%	11	2%	69	15%	198	43%	171	37%	462	4.09	0.93
4	Financial Aid Services	7	2%	20	6%	55	16%	129	38%	132	38%	343	4.05	0.98
5	Information Technology (IT) Services	11	3%	7	2%	59	17%	158	45%	120	34%	355	4.04	0.93
6	Registrar/Records Office	11	2%	27	6%	62	14%	194	43%	158	35%	452	4.02	0.97
7	Business Office	9	2%	17	5%	63	17%	155	42%	124	34%	368	4.00	0.96
8	Bookstore Services	8	3%	12	4%	63	21%	117	39%	98	33%	298	3.96	0.97
9	University Media (website, newsletter, radio, TV, etc.)	7	3%	6	2%	62	24%	103	41%	76	30%	254	3.93	0.94
10	Student Support Services (SSS)	6	3%	10	4%	61	25%	89	37%	74	31%	240	3.90	0.97
11	Adaptive Needs Services	3	2%	2	1%	51	31%	63	39%	44	27%	163	3.88	0.89
12	Parking facilities	6	3%	5	3%	55	29%	77	41%	47	25%	190	3.81	0.95
13	Counseling Services	10	5%	16	8%	45	22%	71	35%	63	31%	205	3.79	1.11
13	Safety and Security Services	2	2%	4	3%	48	39%	34	27%	36	29%	124	3.79	0.96
14	Buildings and Grounds	9	4%	11	5%	60	29%	79	39%	45	22%	204	3.69	1.02
15	Food Services	2	2%	1	1%	52	47%	31	28%	25	23%	111	3.68	0.89
16	Career Services	5	3%	11	7%	56	34%	55	33%	39	23%	166	3.67	1.00
17	Housing and Residential Life	1	1%	4	4%	46	47%	26	27%	20	21%	97	3.62	0.90
17	Student Health Services	1	1%	4	4%	44	46%	27	28%	19	20%	95	3.62	0.89
18	Placement Service	7	4%	10	6%	55	35%	52	33%	34	22%	158	3.61	1.03
19	Recreational and intramural activities	4	4%	3	3%	44	45%	25	26%	21	22%	97	3.58	1.00
19	Student organizations	4	4%	6	6%	46	43%	27	25%	25	23%	108	3.58	1.02
20	Trojan Fitness Center	3	3%	3	3%	45	48%	23	24%	20	21%	94	3.57	0.97
21	Athletic programs	5	5%	2	2%	45	46%	26	27%	20	20%	98	3.55	1.01

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## Troy University - University College 2005-06 Graduating Student Survey Report

### Report 4 (Q26): Student opinions and perceptions about Troy University

Rank*	Student Opinions and Perceptions on	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	The degree program in which I enrolled is valuable for me in my employment.	6	1%	10	2%	47	9%	246	50%	187	38%	496	4.21	0.79
2	My academic program was intellectually challenging and stimulating.	8	2%	13	3%	34	7%	257	52%	185	37%	497	4.20	0.81
2	Courses in my curriculum contributed to skills and knowledge required in my field.	7	1%	12	2%	35	7%	267	53%	179	36%	500	4.20	0.78
3	The tuition and fees I paid at Troy University were a worthwhile investment.	10	2%	10	2%	61	12%	225	45%	191	38%	497	4.16	0.86
4	The goals, objectives, and requirements for my academic Program were clearly defined.	11	2%	15	3%	45	9%	266	54%	159	32%	496	4.10	0.85
5	Courses were offered frequently enough for timely completion of my degree program.	15	3%	25	5%	40	8%	240	49%	170	35%	490	4.07	0.95
6	Troy University faculty care about students as individuals	9	2%	20	4%	74	15%	239	48%	157	31%	499	4.03	0.89
7	Troy University is responsive to needs of its students.	15	3%	20	4%	76	15%	250	50%	140	28%	501	3.96	0.93
8	The intellectual caliber of students in my academic program was high.	13	3%	21	4%	98	20%	244	49%	122	24%	498	3.89	0.91
9	Troy University faculty were helpful with my career plan.	16	3%	23	5%	132	27%	198	40%	127	26%	496	3.80	0.98

\* Note: 1. The ranking is based on the mean.

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## Troy University - University College 2005-06 Graduating Student Survey Report

### Report 5 (27): Overall ratings on Troy University

Overall Ratings	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
	N	%	N	%	N	%	N	%	N	%			
	How would you rate Troy University's preparation of you for employment?	156	31%	232	46%	83	17%	24	5%	5			
How would you rate Troy University's preparation of you for further education?	189	38%	217	44%	69	14%	18	4%	2	0%	495	4.02	1.10
What is your overall rating of your college experiences at Troy?	223	45%	214	43%	33	7%	25	5%	4	1%	499	4.15	1.07

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## Troy University - University College 2005 - 06 Graduating Student Survey Report

### Report 6: Recommendations of Troy University

Recommendations	Definitely yes		Probably yes		Probably not		Definitely not		Total
	N	%	N	%	N	%	N	%	
	Q28 If you were starting over, would you enroll in the same program?	280	55%	166	33%	48	9%	13	
Q29 If you could start college over, would you attend Troy University again?	292	58%	174	34%	33	7%	8	2%	507
Q30 Would you recommend your academic program to other students?	341	68%	133	26%	25	5%	4	1%	503
Q31 Would you recommend Troy University to someone planning to go to college?	350	69%	127	25%	23	5%	6	1%	506