

Troy University Graduating Student Survey 2005-2006

Office of Institutional Research, Planning, and
Effectiveness (IRPE)

October 17, 2006

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Purpose of the *Survey*

- To identify students' satisfaction with their college experiences at Troy University
- To recognize students' development as a result of their Troy education
- To determine areas of strength and areas that may need to be improved
- To help the University better serve the needs of the students

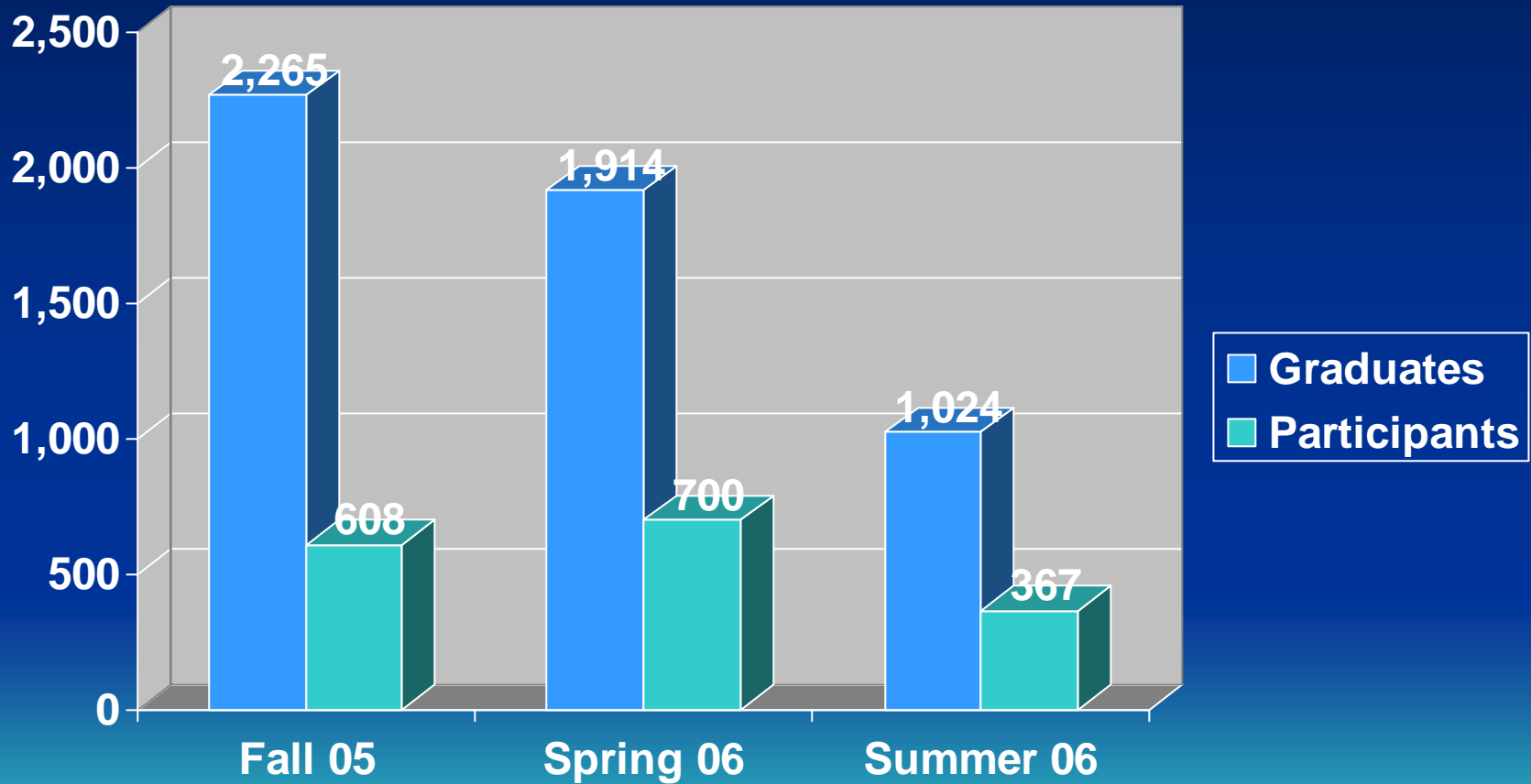


Data Collection

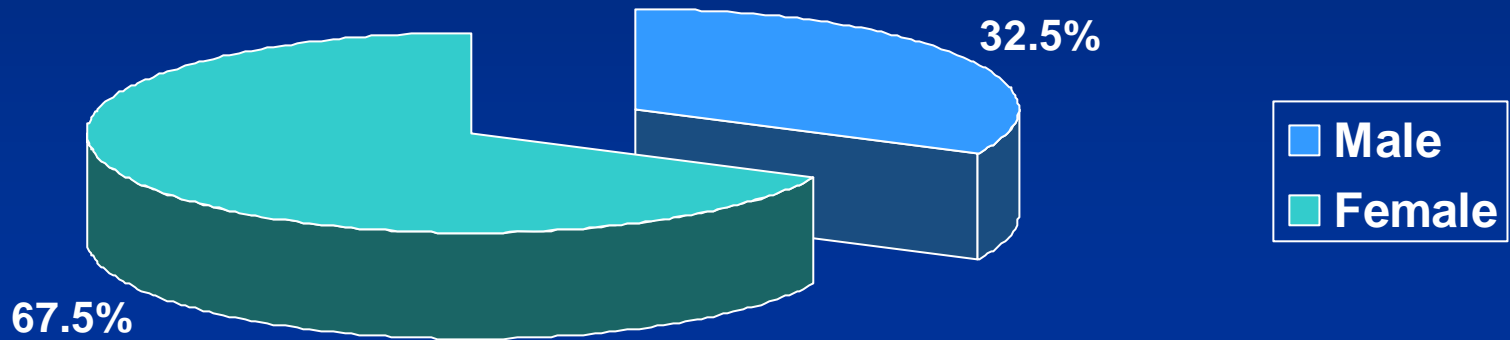
- Online survey of 32 questions, 100 items, and space for comments
- Administered Fall 2005 – Summer 2006
- Sampling pool of 5,203 students who graduated in Fall 2005, Spring 2006, or Summer 2006
- Sample of 1,779 students participated in the survey; 1,770 had valid responses
- Participation rate of 34%



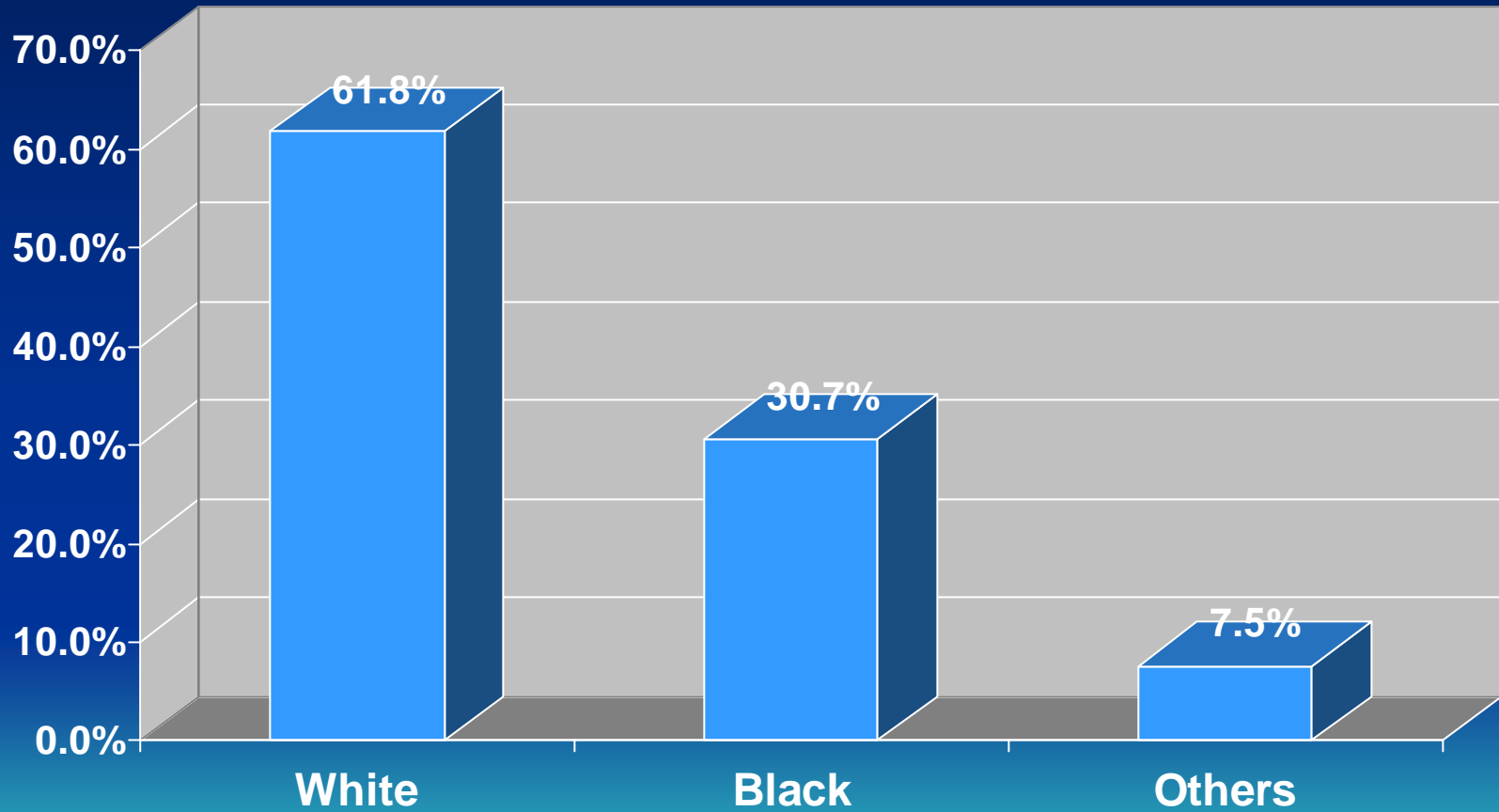
Q1: Respondents by Grad-Term



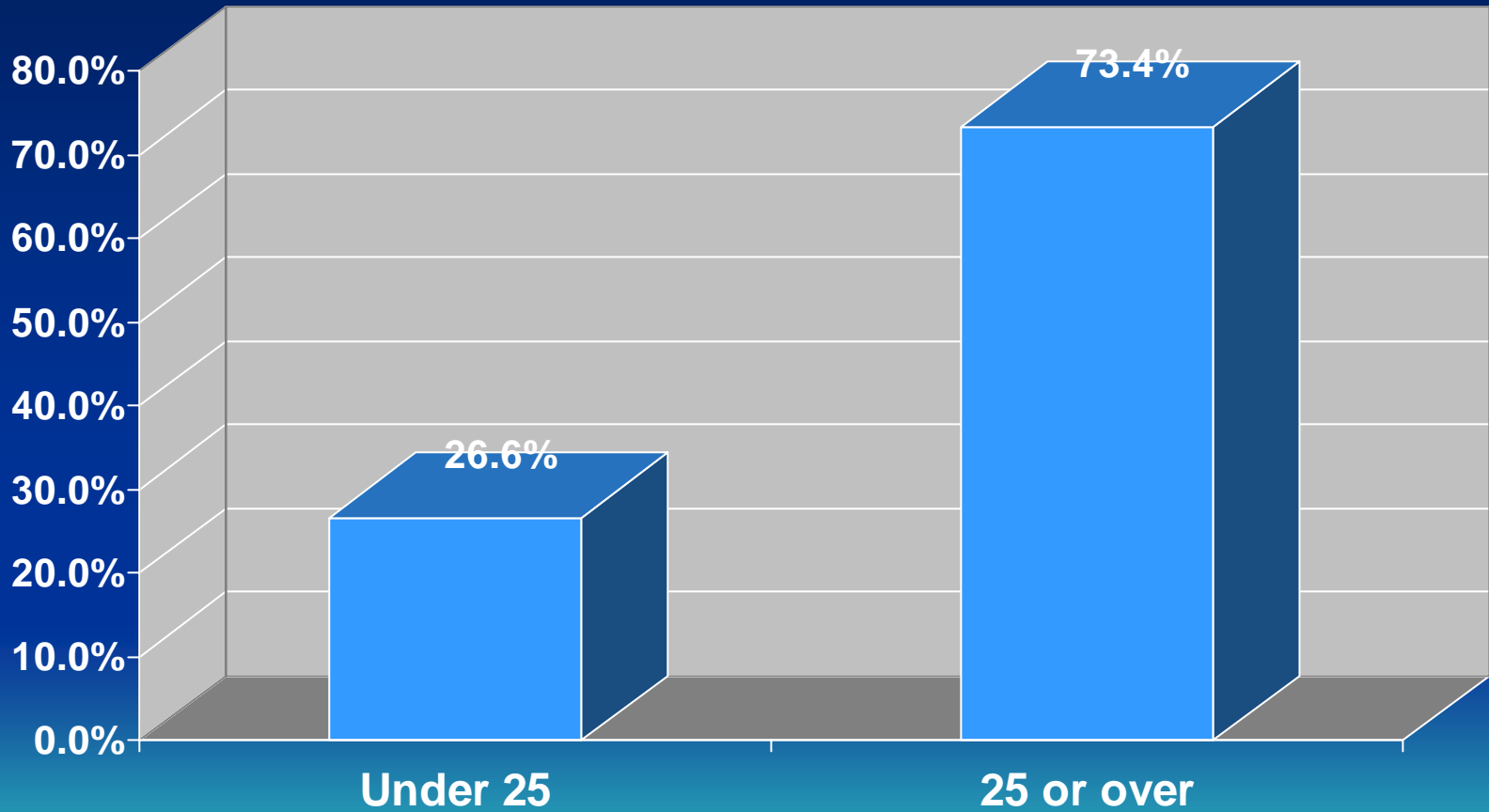
Q2: Respondents by Gender



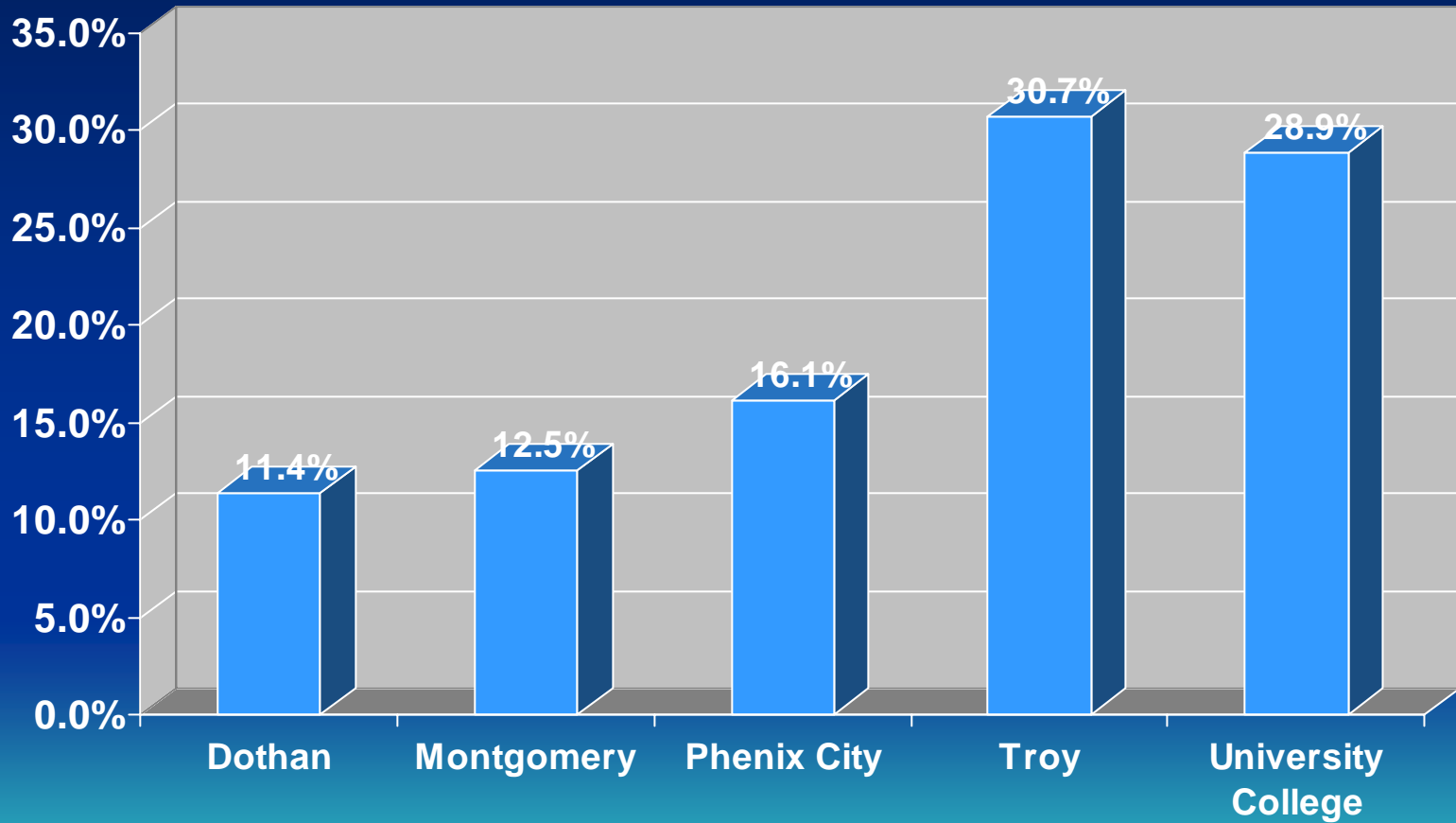
Q3: Respondents by Ethnicity



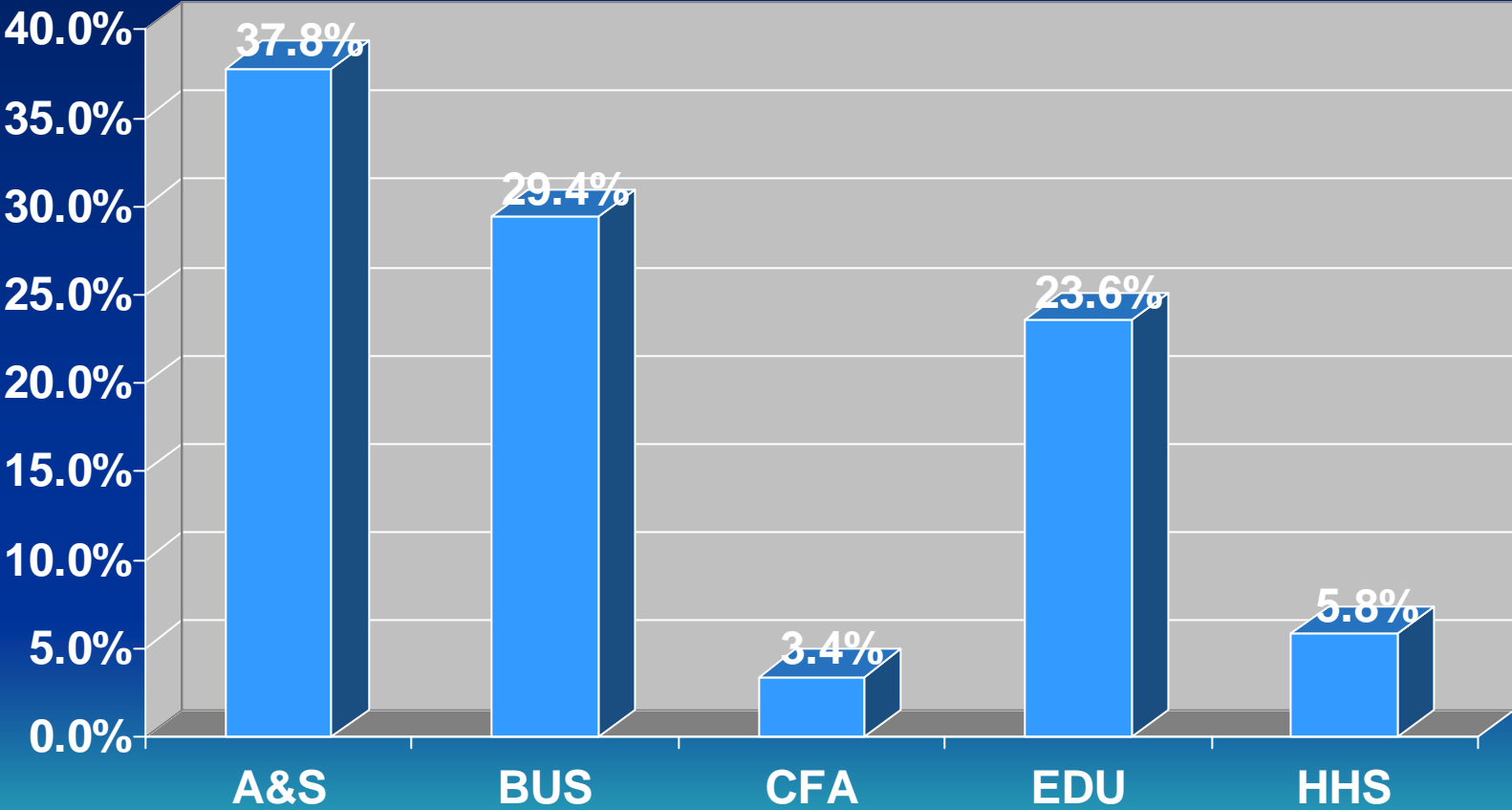
Q4: Respondents by Age



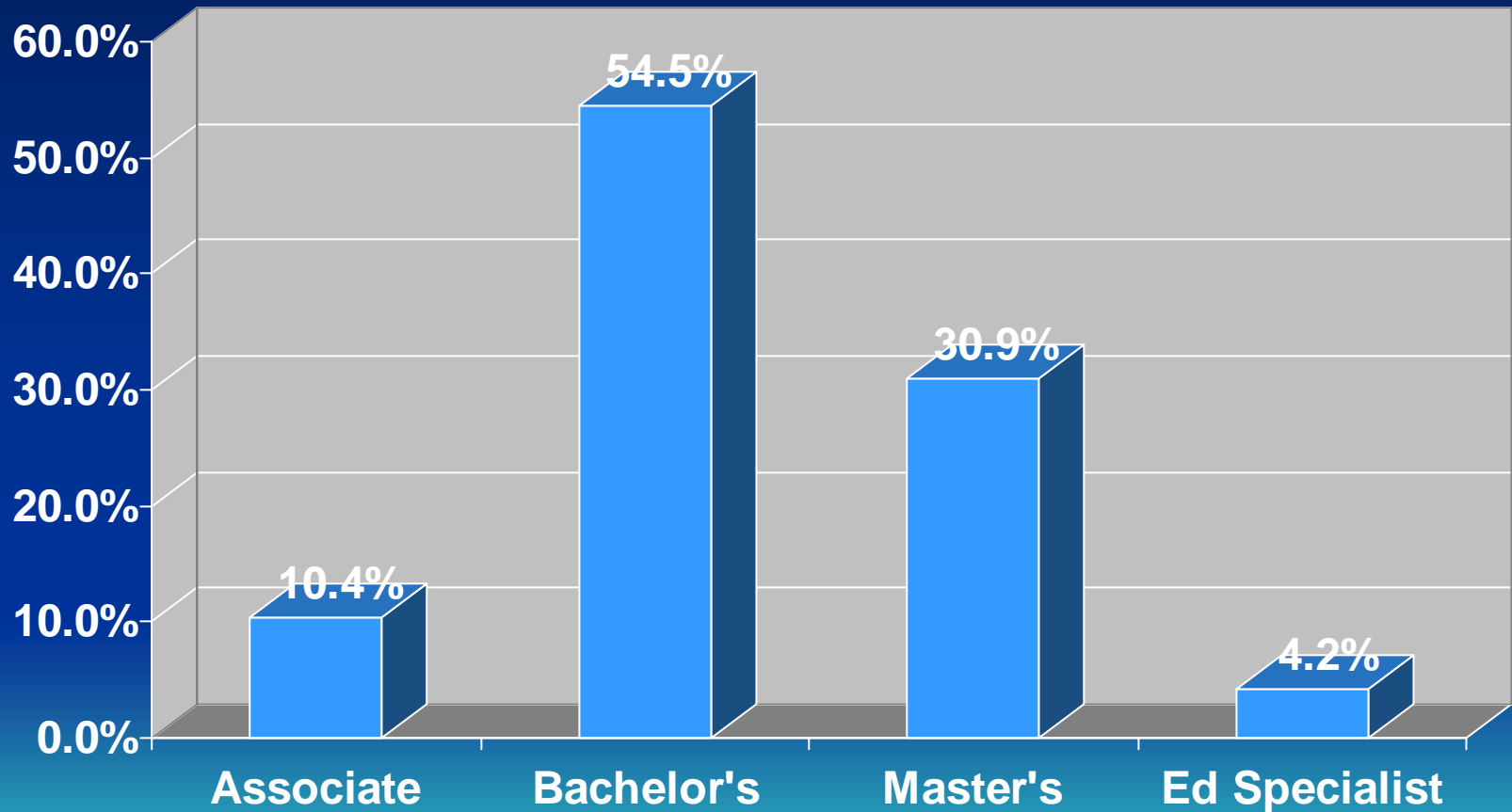
Q9: Respondents by Campus



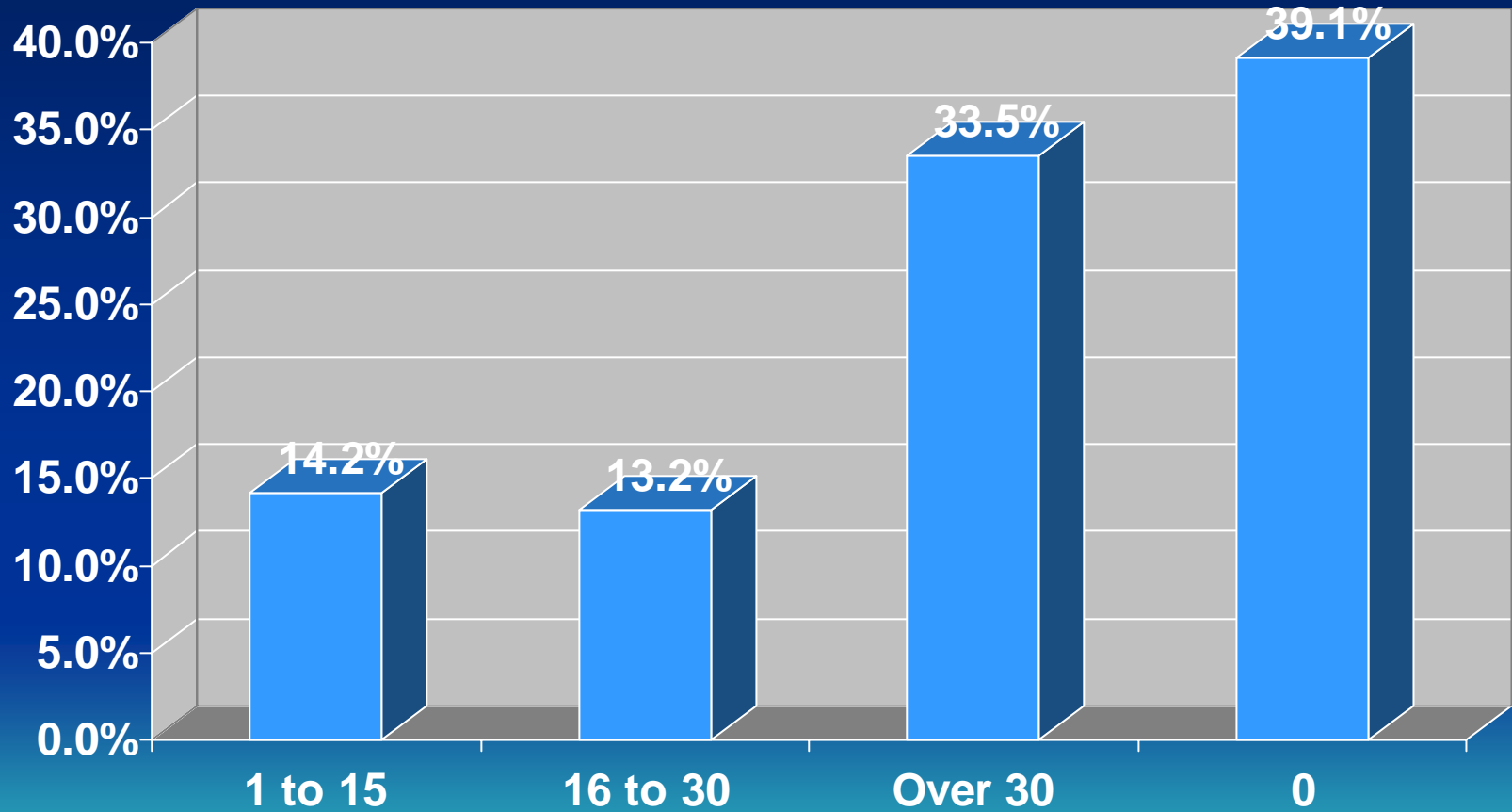
Q12: Respondents by College



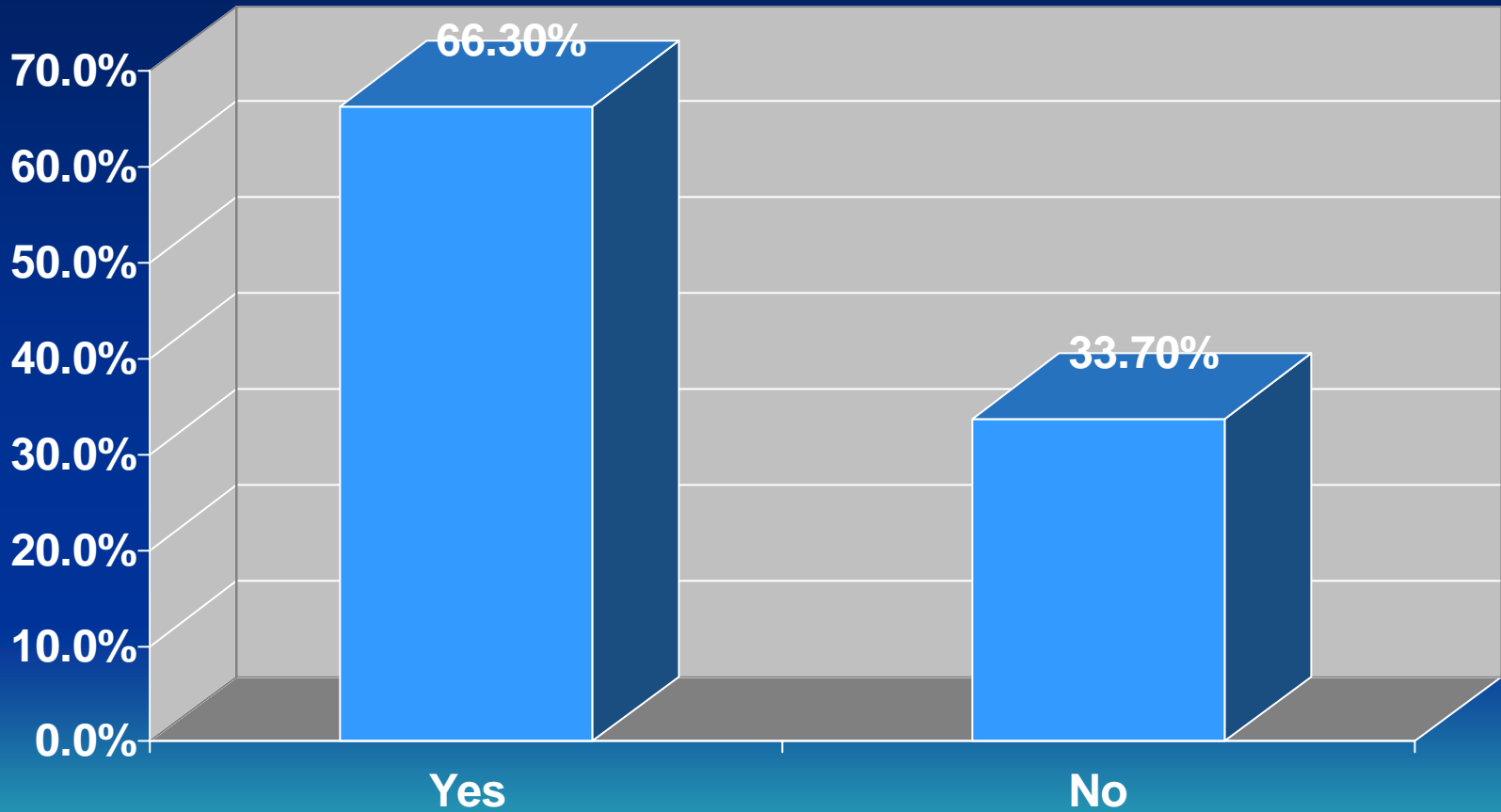
Q11: Respondents by Degree Program



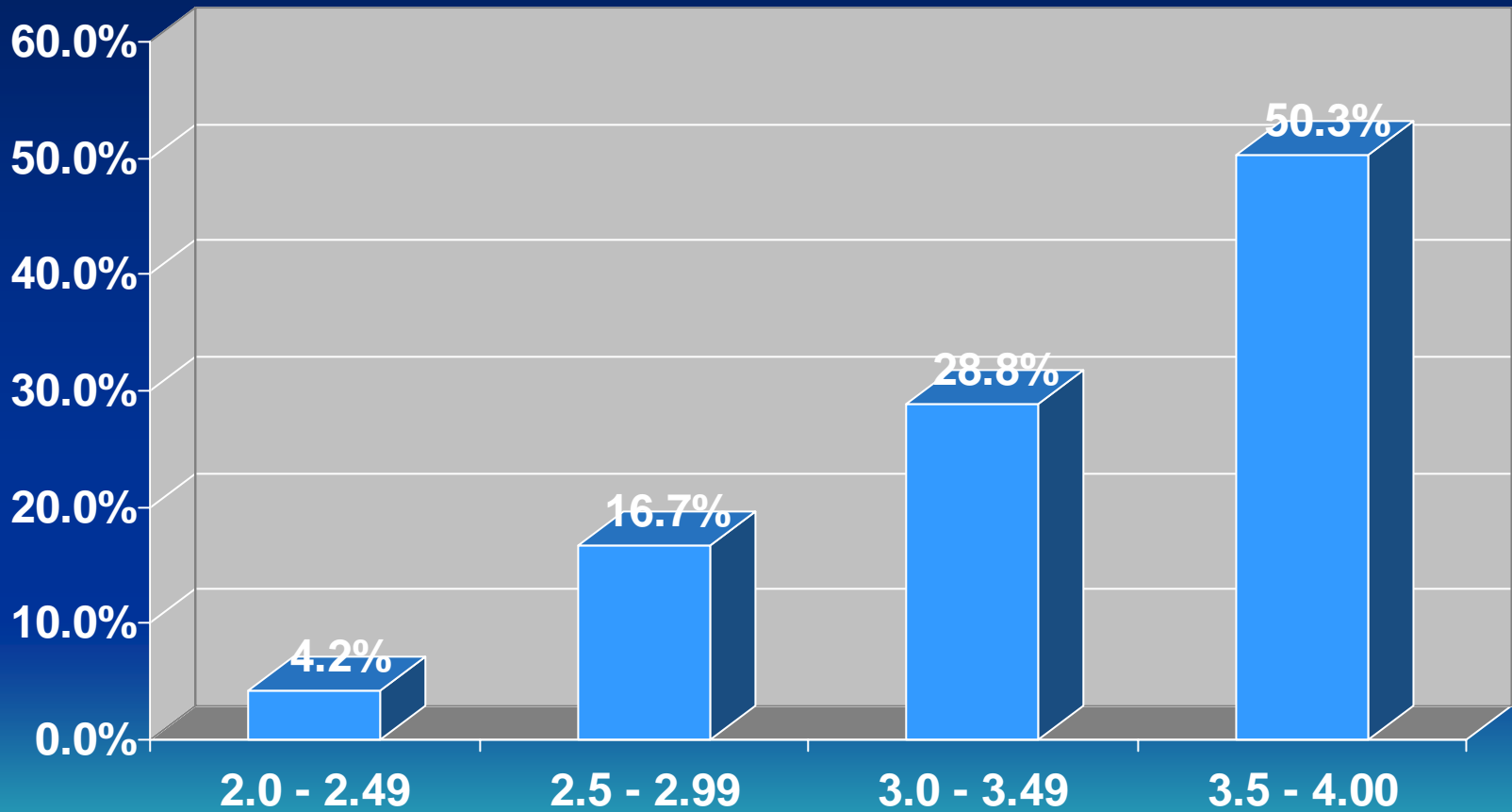
Q 14: Respondents by Transfer



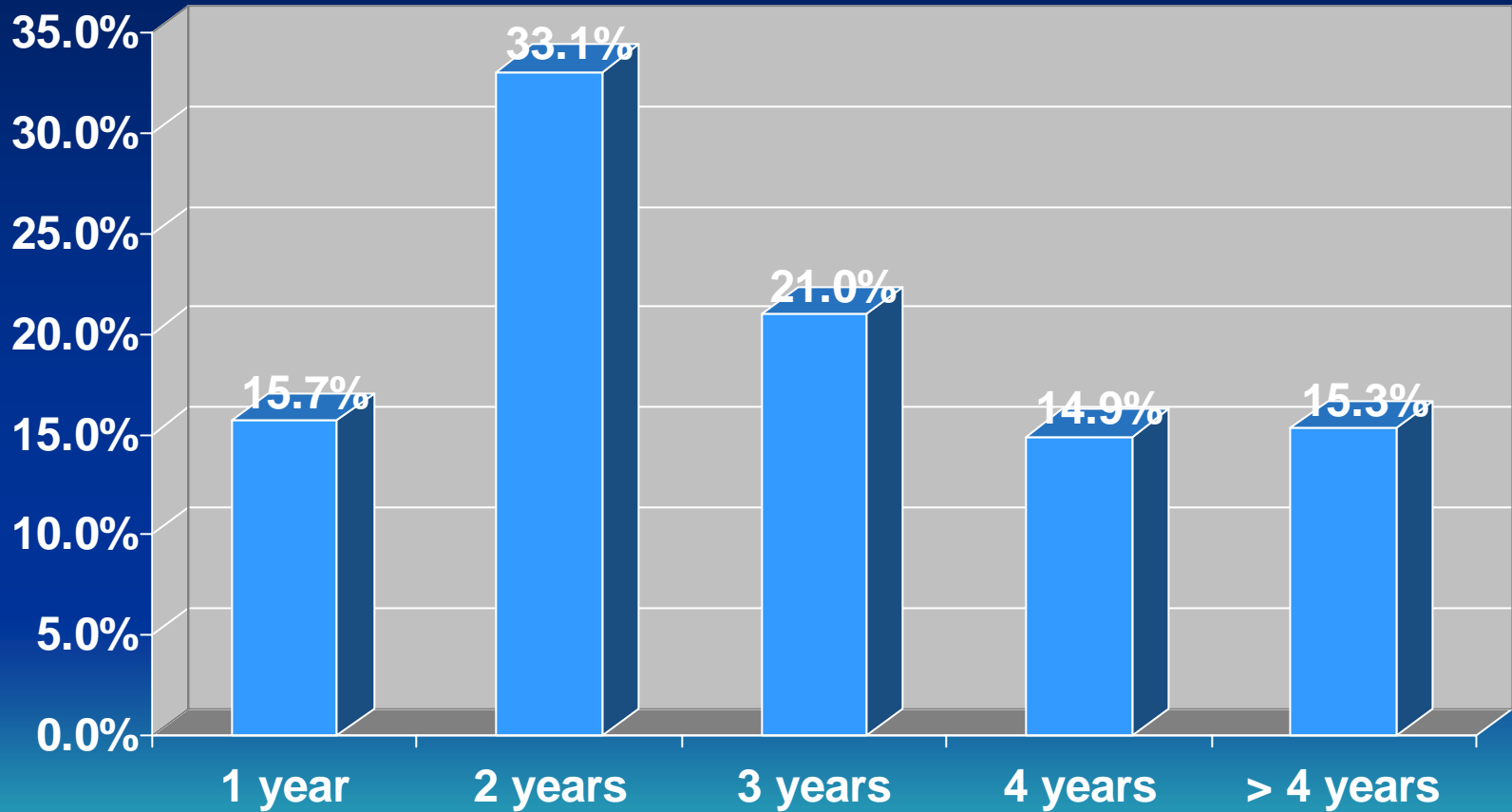
Q15: Have you taken DL courses?



Q17: Self-Reported Overall GPA



Q16: Years Attending TROY



Q20: Employed While Attending TROY

- 85.7% were employed while attending TROY with 70.5% full-time
- Among those who worked,

– 1 to 9 hrs/week	1.9%
– 10 to 19 hrs/week	7.3%
– 20 to 29 hrs/week	11.5%
– 30 to 39 hrs/week	8.7%
– 40 or more hrs/week	70.5%



Q18: Plans after Graduation

- Work in area related to major 39.4%
- Work in area outside major 1.8%
- Continue to work in current job 19.7%
- Continue formal education 31.8%
- Undecided 7.4%



Q19: Ultimate Goal in Education if Education is Continued

- Bachelor's degree 5.5%
- Master's degree 40.5%
- Ed specialist 7.3%
- Professional degree 3.6%
- Doctoral degree 23.5%
- No plans to continue education 19.5%



Q22: Financial Aid Received at TROY (Overall 82% received Aid)

• Scholarship/Fellowship	16.6%
• Graduate assistantship	0.6%
• Grants	23.8%
• Loans	52.6%
• Work study	4.2%
• Tuition assistance	15.4%
• Third party pay	3.4%
• Other	9.3%
• None	17.3%



Q23: Student Satisfaction: Intellectual Development (Overall Mean = 4.09; Percentage Excellent and Good Shown)

- | | | |
|---|-------|--------|
| • Critical thinking skills | (90%) | M=4.28 |
| • Problem solving skills | (89%) | M=4.26 |
| • Reading skills | (87%) | M=4.26 |
| • Research skills | (86%) | M=4.22 |
| • Writing skills | (87%) | M=4.21 |
| • Speaking/presentation | (81%) | M=4.12 |
| • Computer Technologies | (79%) | M=4.07 |
| • Understanding philosophies & cultures | (78%) | M=4.04 |

Q23: Student Satisfaction: Leadership Development (Overall Mean=4.26; Percentage Excellent and Good Shown)

- Planning & carrying out projects (89%) M=4.35
- Management & org'nal skills (88%) M=4.31
- Time management (86%) M=4.28
- Strategies for applying skills (88%) M=4.28
- Working cooperatively in groups (86%) M=4.27
- Leadership skills (84%) M=4.21
- Citizenship skills (82%) M=4.13



Q24: Satisfaction: Instruction/Academics (Overall Mean=4.02; Percentage Excellent and Good Given)

- Overall quality of acad. Prog. (87%) M=4.24
- Instruction in major courses (86%) M=4.19
- Com. b/w faculty & student (79%) M=4.07
- Instruction in gen. ed. courses (80%) M=4.02
- Faculty's use of technologies
to enhance teaching (78%) M=4.02
- Faculty accessibility (76%) M=4.02
- Course availability in your major (78%) M=4.00

Q24: Satisfaction: Academic Support Services (Mean=3.85; Percentage Excellent and Good Given)

- Library (71%) M=3.86
- Reading Center (70%) M=3.86
- Natural Science Center (68%) M=3.86
- Testing Center (70%) M=3.83
- Lab/instructional equip't (69%) M=3.82
- Center for International Programs (69%) M=3.80
- IMPACT/New student orientation program (57%) M=3.75



Q25: Satisfaction: Student Services (Mean=3.84; Percentage of Very Satisfied and Satisfied Given)

- Buildings and grounds (73%) M=3.93
- Safety and Security Ser. (70%) M=3.85
- University Media (70%) M=3.85
- Student Support Services (66%) M=3.80
- Bookstore Services (68%) M=3.76
- Trojan Fitness Center (57%) M=3.62
- Placement Services (56%) M=3.59
- Housing & Residential Life (54%) M=3.54



Q25: Satisfaction: Administration (Mean=3.80; Percentage Very Satisfied and Satisfied Given)

- Trojan Web Express (81%) M=4.07
- Admission Office (77%) M=4.01
- Registrar/Records Office (74%) M=3.92
- IT Services (74%) M=3.92
- Veteran Services (68%) M=3.91
- Business Office (73%) M=3.90
- Financial Aid Services (63%) M=3.65
- Parking facilities (48%) M=3.14

Q23: Comparison Intellectual Development

• Overall	M=4.09
– Dothan	3.99*
– Montgomery	4.03
– Phenix City	4.26
– Troy	4.00*
– University College	4.14

* There is a statistically significant difference between the mean and the overall mean.



Q23: Comparison Leadership Development

• Overall	M=4.26
– Dothan	4.18
– Montgomery	4.20
– Phenix City	4.40*
– Troy	4.21
– University College	4.29

* There is a statistically significant difference between the mean and the overall mean.



Q24: Comparison Academic Support Services

• Overall	M=3.85
– Dothan	4.07*
– Montgomery	3.87
– Phenix City	4.01*
– Troy	3.66*
– University College	3.87

* There is a statistically significant difference between the mean and the overall mean.



Q24: Comparison Instruction/ Academics

• Overall	M=4.02
– Dothan	3.92
– Montgomery	3.86*
– Phenix City	4.15*
– Troy	3.96
– University College	4.12*

* There is a statistically significant difference between the mean and the overall mean.



Q25: Comparison Student Services

• Overall	M=3.84
– Dothan	4.00*
– Montgomery	3.67*
– Phenix City	4.03*
– Troy	3.56*
– University College	4.06*

* There is a statistically significant difference between the mean and the overall mean.




Q25: Comparison Administration

• Overall	M=3.80
– Dothan	3.89
– Montgomery	3.72
– Phenix City	3.93*
– Troy	3.71*
– University College	3.82

* There is a statistically significant difference between the mean and the overall mean.



Q26: Student Perceptions about TROY (Mean=3.95; Percentages Strongly Agree and Agree given)

- 87% agree that “Courses in my curriculum contributed to the skills and knowledge required in my field.” (M=4.14)
 - 85% agree that “My academic program was intellectually challenging and stimulating. (M=4.10)
 - 83% agree that “The degree program in which I enrolled is valuable for me in my employment.” (M=4.14)
 - 82% think agree that “The goals, objectives, and requirements for my academic program were clearly defined.” (M=4.02)
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Q27: Overall Ratings (Percentage Excellent & Good and Means Given)

- Overall rating of college experiences at TROY (84%) M=4.07
- TROY preparation for my further education (77%) M=3.94
- TROY preparation for my employment (76%) (M=3.88)



Recommendation of Troy University

- 95% would recommend Troy University to someone planning to go to college.
- 93% would recommend their academic programs to other students
- 89% would attend Troy University again.
- 86% would enroll in the same program.



Summary

- Overall, Troy University graduating students were satisfied with their college experiences at Troy University.
- Troy University has done an excellent job in helping students with their intellectual development and leadership skills development.
- Troy University students were very satisfied with their:
 - Instruction
 - Quality of education and
 - Academic programs
- These positive results indicate that Troy University was effective in providing quality education to graduating students in AY 2005-2006.



Questions?

