

Troy University Fall 2005 New Student Survey

Appendix 2. New Student Perceptions about Troy University - Dothan

Ranked by Agreement Level

Total respondents = 151

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	86.3%	8.2%	5.5%	146
Troy University has a good reputation in my community.	2	86.1%	9.7%	4.2%	144
The printed Schedule of Classes is informative and easy to follow.	3	78.5%	14.6%	6.9%	144
The classes I attend are well organized and well taught.	4	78.1%	11.6%	10.3%	146
I would recommend Troy University to a friend who is planning to go to college.	5	77.8%	15.3%	6.9%	144
The semester/term format at my location accommodates my learning.	6	74.3%	18.8%	6.9%	144
I feel I can talk to faculty about my academic concerns.	7	73.5%	15.6%	10.9%	147
Troy personnel are knowledgeable and helpful.	8	72.5%	15.4%	12.1%	149
Faculty care about students as individuals.	9	70.9%	15.5%	13.5%	148
On-campus bookstore hours are convenient for students.	10	70.6%	17.5%	11.9%	143
Sufficient financial aid options are available.	11	68.1%	17.8%	14.1%	135
The tuition payment plan is beneficial for students.	12	66.7%	22.8%	10.6%	123
The online Schedule of Classes is informative and easy to follow.	13	66.2%	22.8%	11.0%	136
Student organizations are available for my participation.	14	64.0%	26.4%	9.6%	125
Class drop/add procedures are appropriate.	15	62.5%	26.6%	10.9%	128
The University offers a variety of majors at my location.	16	62.3%	21.9%	15.8%	146
Academic advising is adequate.	17	60.4%	19.4%	20.1%	139
The on-site registration process is user-friendly.	18	58.6%	15.8%	25.6%	133
Classes are offered at convenient times.	19	56.8%	24.3%	18.9%	148
The online registration process is user-friendly.	20	53.9%	31.3%	14.8%	115
Students seldom get the “run around” when seeking information.	21	49.0%	20.0%	31.0%	145
Purchasing textbooks through Troy Virtual BookStore is convenient.	22	44.4%	47.5%	8.1%	99
Tutorial services are sufficient.	23	38.2%	54.9%	6.9%	102

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree