

Troy University Fall 2005 New Student Survey

**Appendix 3. New Student Perceptions about Troy University - Montgomery**

Ranked by Agreement

Total respondents = 306

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	83.6%	9.4%	7.0%	287
The printed Schedule of Classes is informative and easy to follow.	2	83.5%	11.3%	5.2%	291
Troy University has a good reputation in my community.	3	82.2%	10.5%	7.3%	287
I would recommend Troy University to a friend who is planning to go to college.	4	81.8%	9.6%	8.6%	287
The semester/term format at my location accommodates my learning.	5	80.6%	11.7%	7.8%	283
Classes are offered at convenient times.	6	77.5%	11.7%	10.7%	298
I feel I can talk to faculty about my academic concerns.	7	74.5%	14.8%	10.7%	298
Troy personnel are knowledgeable and helpful.	8	73.4%	13.6%	13.0%	301
The online Schedule of Classes is informative and easy to follow.	9	73.3%	18.8%	7.9%	266
The tuition payment plan is beneficial for students.	10	73.2%	19.3%	7.4%	269
Faculty care about students as individuals.	11	72.7%	18.2%	9.1%	286
The classes I attend are well organized and well taught.	12	72.7%	14.5%	12.8%	289
Academic advising is adequate.	13	71.7%	15.9%	12.4%	283
Class drop/add procedures are appropriate.	14	71.7%	20.2%	8.1%	258
On-campus bookstore hours are convenient for students.	15	71.2%	20.0%	8.8%	285
The University offers a variety of majors at my location.	16	69.0%	18.6%	12.4%	290
Sufficient financial aid options are available.	17	68.6%	20.4%	10.9%	274
The online registration process is user-friendly.	18	66.7%	19.8%	13.6%	258
The on-site registration process is user-friendly.	19	66.5%	19.6%	13.8%	275
Tutorial services are sufficient.	20	58.1%	32.9%	9.0%	129
Students seldom get the “run around” when seeking information.	21	54.5%	21.9%	23.6%	292
Purchasing textbooks through Troy Virtual BookStore is convenient.	22	54.3%	36.1%	9.6%	208
Student organizations are available for my participation.	23	49.4%	38.5%	12.1%	231

\* Note: Agree = Agree + Strongly Agree  
 Disagree = Disagree + Strongly Disagree