

Troy University Fall 2005 New Student Survey

Appendix 4. New Student Perceptions about Troy University - Phenix City

Ranked by Agreement

Total respondents = 146

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
The semester/term format at my location accommodates my learning.	1	91.5%	2.3%	6.2%	130
I would recommend Troy University to a friend who is planning to go to college.	2	85.3%	7.7%	7.0%	143
The printed Schedule of Classes is informative and easy to follow.	3	85.0%	7.1%	7.1%	140
The tuition payment plan is beneficial for students.	4	84.4%	11.5%	4.1%	122
Troy University has a good reputation in my community.	5	83.8%	9.2%	7.0%	142
I am receiving a quality education at Troy University.	6	83.8%	10.0%	6.2%	130
Classes are offered at convenient times.	7	80.7%	11.4%	7.9%	140
The classes I attend are well organized and well taught.	8	80.2%	11.5%	8.4%	131
Faculty care about students as individuals.	9	78.6%	13.7%	7.6%	131
I feel I can talk to faculty about my academic concerns.	10	75.9%	17.0%	7.1%	141
Troy personnel are knowledgeable and helpful.	11	75.7%	14.6%	9.7%	144
On-campus bookstore hours are convenient for students.	12	75.5%	12.2%	12.2%	139
The online Schedule of Classes is informative and easy to follow.	13	75.2%	12.4%	12.4%	113
Class drop/add procedures are appropriate.	14	74.3%	20.0%	5.7%	105
The University offers a variety of majors at my location.	15	71.7%	15.9%	12.3%	138
Sufficient financial aid options are available.	16	67.2%	20.3%	12.5%	128
Academic advising is adequate.	17	64.8%	16.8%	18.4%	125
The on-site registration process is user-friendly.	18	63.9%	24.6%	11.5%	122
The online registration process is user-friendly.	19	56.4%	29.9%	13.7%	117
Students seldom get the “run around” when seeking information.	20	55.0%	15.7%	29.3%	140
Tutorial services are sufficient.	21	54.7%	34.7%	10.5%	95
Purchasing textbooks through Troy Virtual BookStore is convenient.	22	51.5%	37.1%	11.3%	97
Student organizations are available for my participation.	23	50.5%	39.3%	10.3%	107

* Note: Agree = Agree + Strongly Agree
 Disagree = Disagree + Strongly Disagree