

Troy University Fall 2005 New Student Survey

Appendix 5. New Student Perceptions about Troy University - Troy

Ranked by Agreement

Total respondents = 448

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	84.8%	11.0%	4.3%	420
The printed Schedule of Classes is informative and easy to follow.	2	81.4%	12.6%	6.0%	414
I would recommend Troy University to a friend who is planning to go to college.	3	79.7%	9.9%	10.4%	424
The semester/term format at my location accommodates my learning.	4	79.5%	16.4%	4.1%	415
The University offers a variety of majors at my location.	5	78.4%	13.5%	8.1%	422
Troy University has a good reputation in my community.	6	77.7%	13.7%	8.5%	422
Student organizations are available for my participation.	7	77.6%	16.2%	6.2%	388
I feel I can talk to faculty about my academic concerns.	8	75.0%	14.8%	10.2%	432
Classes are offered at convenient times.	9	74.5%	15.1%	10.4%	423
The classes I attend are well organized and well taught.	10	73.6%	18.3%	8.1%	421
Troy personnel are knowledgeable and helpful.	11	73.1%	15.3%	11.6%	439
The tuition payment plan is beneficial for students.	12	72.1%	18.7%	9.2%	391
Faculty care about students as individuals.	13	71.9%	19.8%	8.4%	430
The online Schedule of Classes is informative and easy to follow.	14	70.7%	20.3%	9.0%	399
Class drop/add procedures are appropriate.	15	70.5%	19.4%	10.1%	376
On-campus bookstore hours are convenient for students.	16	68.7%	18.7%	12.6%	406
The online registration process is user-friendly.	17	67.1%	22.8%	10.1%	395
Sufficient financial aid options are available.	18	65.5%	19.0%	15.6%	411
The on-site registration process is user-friendly.	19	65.0%	23.7%	11.3%	380
Tutorial services are sufficient.	20	64.5%	27.8%	7.7%	363
Academic advising is adequate.	21	62.5%	20.8%	16.7%	408
Students seldom get the “run around” when seeking information.	22	46.4%	23.6%	30.0%	420
Purchasing textbooks through Troy Virtual BookStore is convenient.	23	45.3%	39.5%	15.2%	309

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree