

Troy University Fall 2005 New Student Survey

Appendix 6. New Student Perceptions about Troy University - University College

Ranked by Agreement

Total respondents = 397

| Academic programs, services, and administration | RANK | Agree* | Neutral | Disagree* | N |
|---|-------------|---------------|----------------|------------------|----------|
| Classes are offered at convenient times. | 1 | 86.0% | 7.2% | 6.7% | 387 |
| I am receiving a quality education at Troy University. | 2 | 85.6% | 7.3% | 7.1% | 368 |
| The semester/term format at my location accommodates my learning. | 3 | 85.0% | 8.6% | 6.4% | 361 |
| I would recommend Troy University to a friend who is planning to go to college. | 4 | 84.6% | 8.4% | 7.1% | 382 |
| The printed Schedule of Classes is informative and easy to follow. | 5 | 83.2% | 10.9% | 6.0% | 368 |
| I feel I can talk to faculty about my academic concerns. | 6 | 82.8% | 9.5% | 7.7% | 389 |
| The classes I attend are well organized and well taught. | 7 | 82.6% | 8.2% | 9.3% | 367 |
| Troy personnel are knowledgeable and helpful. | 8 | 82.1% | 8.1% | 9.8% | 396 |
| Faculty care about students as individuals. | 9 | 80.2% | 12.0% | 7.8% | 374 |
| The tuition payment plan is beneficial for students. | 10 | 79.2% | 16.5% | 4.3% | 327 |
| Troy University has a good reputation in my community. | 11 | 77.4% | 16.3% | 6.3% | 381 |
| The online Schedule of Classes is informative and easy to follow. | 12 | 76.6% | 14.0% | 9.4% | 350 |
| The on-site registration process is user-friendly. | 13 | 75.4% | 15.1% | 9.5% | 325 |
| Sufficient financial aid options are available. | 14 | 71.5% | 19.0% | 9.5% | 337 |
| Academic advising is adequate. | 15 | 71.0% | 17.0% | 12.1% | 348 |
| Class drop/add procedures are appropriate. | 16 | 68.4% | 22.3% | 9.4% | 310 |
| The online registration process is user-friendly. | 17 | 67.3% | 21.0% | 11.7% | 343 |
| The University offers a variety of majors at my location. | 18 | 66.2% | 16.9% | 16.9% | 373 |
| Purchasing textbooks through Troy Virtual BookStore is convenient. | 19 | 62.4% | 22.7% | 14.9% | 322 |
| Students seldom get the “run around” when seeking information. | 20 | 61.3% | 14.5% | 24.2% | 380 |
| Tutorial services are sufficient. | 21 | 47.7% | 43.4% | 9.0% | 256 |
| On-campus bookstore hours are convenient for students. | 22 | 39.5% | 43.4% | 17.1% | 228 |
| Student organizations are available for my participation. | 23 | 36.5% | 38.9% | 24.6% | 244 |

* Note: Agree = Agree + Strongly Agree
 Disagree = Disagree + Strongly Disagree