

Troy University Fall 2005 New Student Survey

**Appendix 7. New Student Perceptions about Troy University – Distance Learning**

Ranked by Agreement

Total respondents = 741

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	85.8%	8.4%	5.8%	703
I would recommend Troy University to a friend who is planning to go to college.	2	84.9%	8.4%	6.7%	713
Classes are offered at convenient times.	3	83.9%	8.7%	7.4%	666
The semester/term format at my location accommodates my learning.	4	83.8%	10.3%	5.8%	667
Troy personnel are knowledgeable and helpful.	5	80.4%	11.6%	8.0%	733
The classes I attend are well organized and well taught.	6	79.6%	12.4%	8.0%	677
Troy University has a good reputation in my community.	7	79.0%	15.1%	5.8%	668
Faculty care about students as individuals.	8	78.0%	15.9%	6.1%	692
The online Schedule of Classes is informative and easy to follow.	9	77.5%	11.5%	11.0%	684
I feel I can talk to faculty about my academic concerns.	10	76.0%	16.5%	7.5%	709
The printed Schedule of Classes is informative and easy to follow.	11	75.0%	16.5%	8.4%	617
Class drop/add procedures are appropriate.	12	74.3%	17.7%	7.9%	604
The tuition payment plan is beneficial for students.	13	73.9%	20.2%	5.9%	555
The University offers a variety of majors at my location.	14	73.0%	16.1%	10.9%	660
The online registration process is user-friendly.	15	72.9%	13.4%	13.7%	679
Sufficient financial aid options are available.	16	71.5%	20.8%	7.8%	592
Academic advising is adequate.	17	68.2%	19.1%	12.7%	661
The on-site registration process is user-friendly.	18	66.7%	24.4%	8.1%	516
Purchasing textbooks through Troy Virtual BookStore is convenient.	19	65.8%	23.6%	10.6%	564
Students seldom get the “run around” when seeking information.	20	62.9%	16.6%	20.5%	698
Tutorial services are sufficient.	21	60.6%	31.8%	7.7%	507
On-campus bookstore hours are convenient for students.	22	51.5%	38.7%	9.9%	406
Student organizations are available for my participation.	23	46.9%	40.9%	12.2%	435

\* Note: Agree = Agree + Strongly Agree  
 Disagree = Disagree + Strongly Disagree