

Troy University Fall 2005 New Student Survey

**Appendix 8. New Student Perceptions about Troy University - College of Arts & Sciences**

Ranked by Agreement

Total respondents = 548

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	84.1%	9.3%	6.6%	515
I would recommend Troy University to a friend who is planning to go to college.	2	82.1%	9.0%	9.0%	525
The semester/term format at my location accommodates my learning.	3	80.8%	12.0%	7.2%	500
The printed Schedule of Classes is informative and easy to follow.	4	80.2%	12.6%	7.2%	485
Troy University has a good reputation in my community.	5	80.0%	13.5%	6.5%	498
Troy personnel are knowledgeable and helpful.	6	78.8%	11.4%	9.8%	542
The classes I attend are well organized and well taught.	7	77.2%	13.2%	9.6%	508
I feel I can talk to faculty about my academic concerns.	8	76.9%	14.0%	9.1%	406
Classes are offered at convenient times.	9	76.5%	12.5%	11.0%	510
Faculty care about students as individuals.	10	75.2%	16.8%	8.0%	513
The online Schedule of Classes is informative and easy to follow.	11	75.2%	14.1%	10.7%	495
The tuition payment plan is beneficial for students.	12	74.6%	18.4%	7.0%	429
The University offers a variety of majors at my location.	13	71.7%	14.4%	14.0%	501
Sufficient financial aid options are available.	14	71.3%	17.7%	11.0%	464
Class drop/add procedures are appropriate.	15	71.2%	18.3%	10.5%	438
The on-site registration process is user-friendly.	16	67.8%	20.6%	11.7%	428
The online registration process is user-friendly.	17	67.6%	18.1%	14.3%	475
Academic advising is adequate.	18	67.0%	17.0%	16.0%	494
Tutorial services are sufficient.	19	59.7%	30.8%	10.5%	373
On-campus bookstore hours are convenient for students.	20	59.2%	28.9%	11.9%	360
Purchasing textbooks through Troy Virtual BookStore is convenient.	21	58.8%	28.1%	13.1%	388
Students seldom get the “run around” when seeking information.	22	58.2%	19.0%	22.8%	521
Student organizations are available for my participation.	23	54.1%	33.1%	12.8%	344

\* Note: Agree = Agree + Strongly Agree  
 Disagree = Disagree + Strongly Disagree