

Troy University Fall 2005 New Student Survey

Appendix 9. New Student Perceptions about Troy University - College of Business

Ranked by Agreement

Total respondents = 772

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	85.4%	9.5%	5.1%	727
I would recommend Troy University to a friend who is planning to go to college.	2	84.3%	8.4%	7.3%	739
Classes are offered at convenient times.	3	83.1%	9.8%	7.2%	726
The semester/term format at my location accommodates my learning.	4	82.5%	11.8%	5.8%	713
Troy University has a good reputation in my community.	5	80.2%	13.1%	6.7%	726
The printed Schedule of Classes is informative and easy to follow.	6	79.1%	14.0%	7.0%	688
Troy personnel are knowledgeable and helpful.	7	78.6%	12.6%	8.8%	763
Faculty care about students as individuals.	8	78.1%	14.6%	7.2%	732
The classes I attend are well organized and well taught.	9	77.8%	13.2%	9.0%	713
I feel I can talk to faculty about my academic concerns.	10	77.1%	14.9%	8.0%	746
The online Schedule of Classes is informative and easy to follow.	11	74.0%	16.5%	9.5%	695
The tuition payment plan is beneficial for students.	12	73.9%	19.6%	6.5%	628
Class drop/add procedures are appropriate.	13	72.8%	19.6%	7.6%	647
The University offers a variety of majors at my location.	14	71.3%	17.9%	10.8%	725
The online registration process is user-friendly.	15	70.1%	17.8%	12.1%	676
The on-site registration process is user-friendly.	16	69.7%	19.1%	11.2%	614
Academic advising is adequate.	17	67.7%	18.6%	13.7%	699
Sufficient financial aid options are available.	18	67.0%	22.4%	10.5%	637
Purchasing textbooks through Troy Virtual BookStore is convenient.	19	59.2%	28.7%	12.1%	578
On-campus bookstore hours are convenient for students.	20	59.0%	28.3%	12.6%	547
Students seldom get the “run around” when seeking information.	21	57.8%	17.6%	24.6%	728
Tutorial services are sufficient.	22	54.7%	35.8%	9.5%	536
Student organizations are available for my participation.	23	49.9%	34.5%	15.6%	531

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree