

Troy University Fall 2005 New Student Survey

Appendix 10. New Student Perceptions about Troy University - College of Education

Ranked by Agreement

Total respondents = 404

| Academic programs, services, and administration | RANK | Agree* | Neutral | Disagree* | N |
|---|-------------|---------------|----------------|------------------|----------|
| The semester/term format at my location accommodates my learning. | 1 | 86.7% | 8.6% | 4.7% | 361 |
| I am receiving a quality education at Troy University. | 2 | 85.3% | 8.4% | 6.3% | 367 |
| The printed Schedule of Classes is informative and easy to follow. | 3 | 83.8% | 11.5% | 4.7% | 383 |
| Classes are offered at convenient times. | 4 | 81.3% | 10.0% | 8.7% | 391 |
| Troy University has a good reputation in my community. | 5 | 81.1% | 12.6% | 6.3% | 381 |
| The classes I attend are well organized and well taught. | 6 | 81.0% | 9.8% | 9.2% | 368 |
| I would recommend Troy University to a friend who is planning to go to college. | 7 | 80.5% | 12.7% | 6.8% | 385 |
| The tuition payment plan is beneficial for students. | 8 | 77.7% | 16.3% | 6.0% | 332 |
| I feel I can talk to faculty about my academic concerns. | 9 | 76.1% | 15.5% | 8.4% | 394 |
| The online Schedule of Classes is informative and easy to follow. | 10 | 75.5% | 14.5% | 10.0% | 351 |
| Faculty care about students as individuals. | 11 | 74.5% | 17.2% | 8.3% | 372 |
| Sufficient financial aid options are available. | 12 | 73.4% | 15.7% | 10.8% | 369 |
| Troy personnel are knowledgeable and helpful. | 13 | 72.5% | 15.0% | 12.5% | 400 |
| The University offers a variety of majors at my location. | 14 | 69.7% | 15.8% | 14.5% | 373 |
| Academic advising is adequate. | 15 | 67.4% | 19.5% | 13.0% | 353 |
| Class drop/add procedures are appropriate. | 16 | 67.2% | 24.8% | 8.0% | 314 |
| On-campus bookstore hours are convenient for students. | 17 | 66.7% | 22.9% | 10.4% | 327 |
| The on-site registration process is user-friendly. | 18 | 65.7% | 20.1% | 14.3% | 329 |
| The online registration process is user-friendly. | 19 | 61.4% | 24.7% | 13.9% | 352 |
| Student organizations are available for my participation. | 20 | 59.3% | 32.6% | 8.1% | 307 |
| Tutorial services are sufficient. | 21 | 56.0% | 39.4% | 4.6% | 284 |
| Purchasing textbooks through Troy Virtual BookStore is convenient. | 22 | 54.1% | 36.0% | 9.9% | 292 |
| Students seldom get the “run around” when seeking information. | 23 | 53.6% | 16.8% | 29.5% | 386 |

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree